

EUROPEAN PATENT OFFICE
U.S. PATENT AND TRADEMARK OFFICE

CPC NOTICE OF CHANGES 1792

DATE: AUGUST 1, 2025

PROJECT RP11980

The following classification changes will be effected by this Notice of Changes:

<u>Action</u>	<u>Subclass</u>	<u>Group(s)</u>
SCHEME:		
Symbols Deleted:	G06Q	10/1095
Symbols New:	G06Q	10/021, 10/022, 10/026, 10/027, 10/028, 10/0281, 10/0283, 10/0285, 10/0287, 10/063119, 10/06317, 10/06332, 10/06334, 10/0672, 10/0674, 10/08365, 10/0841, 10/0843, 10/0872, 10/08724, 10/08726, 10/08728, 10/0874, 10/08741, 10/08743, 10/08744, 10/0877, 10/08772, 10/08774, 10/08776, 10/08778
Titles Changed:	G06Q	10/1097
Indents Changed:	G06Q	10/08355, 10/1097
Warnings New:	G06Q	10/02, 10/021, 10/022, 10/026, 10/027, 10/028, 10/063116, 10/063118, 10/063119, 10/06313, 10/06317, 10/0633, 10/06332, 10/06334, 10/067, 10/0672, 10/0674, 10/0836, 10/08365, 10/0841, 10/0843, 10/087, 10/0872, 10/0874, 10/0877
Warnings Modified:	G06Q	10/083
DEFINITIONS:		
Definitions Deleted: (no frozen (F) symbol definitions should be deleted)	G06Q	10/1095
Definitions New:	G06Q	10/021, 10/022, 10/026, 10/027, 10/028, 10/0281, 10/0283, 10/0285, 10/0287, 10/063119, 10/06317, 10/06332, 10/06334, 10/0672, 10/0674, 10/08365, 10/0841, 10/0843, 10/0872, 10/08724, 10/08726, 10/08728, 10/0874, 10/08741, 10/08743, 10/08744, 10/0877, 10/08772, 10/08774, 10/08776, 10/08778

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<u>Action</u>	<u>Subclass</u>	<u>Group(s)</u>
Definitions Modified:	G06Q	10/025, 10/043, 10/047, 10/06, 10/063, 10/0631, 10/06311, 10/063112, 10/063114, 10/063116, 10/063118, 10/06312, 10/06313, 10/06314, 10/06315, 10/06316, 10/0633, 10/0635, 10/0637, 10/0639, 10/06393, 10/06395, 10/06398, 10/067, 10/08, 10/083, 10/0831, 10/0832, 10/0833, 10/0834, 10/08355, 10/0836, 10/0837, 10/087, 10/0875, 10/101, 10/103, 10/105, 10/1053, 10/1057, 10/107, 10/109, 10/1093, 10/30

No other subclasses/groups are impacted by this Notice of Changes.

This Notice of Changes includes the following *[Check the ones included]:*

1. CLASSIFICATION SCHEME CHANGES

- ☒ A. New, Modified or Deleted Group(s)
- ☒ B. New, Modified or Deleted Warning(s)
- ☐ C. New, Modified or Deleted Note(s)
- ☐ D. New, Modified or Deleted Guidance Heading(s)

2. DEFINITIONS

- ☒ A. New or Modified Definitions (Full definition template)
- ☒ B. Modified or Deleted Definitions (Definitions Quick Fix)

3. ☒ REVISION CONCORDANCE LIST (RCL)

4. ☒ CHANGES TO THE CPC-TO-IPC CONCORDANCE LIST (CICL)

5. ☐ CHANGES TO THE CROSS-REFERENCE LIST (CRL)

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1. CLASSIFICATION SCHEME CHANGES

A. New, Modified or Deleted Group(s)

G06Q DATA PROCESSING SYSTEMS OR METHODS, SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES; SYSTEMS OR METHODS SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES, NOT OTHERWISE PROVIDED FOR

<u>Type*</u>	<u>Symbol</u>	<u>Indent Level Number of dots (e.g. 0, 1, 2)</u>	<u>Title</u> “CPC only” text should normally be enclosed in {curly brackets}**	<u>Transferred to#</u>
C	G06Q10/02	1	Reservations, e.g. for tickets, services or events	G06Q10/02, G06Q10/021, G06Q10/022, G06Q10/026, G06Q10/027, G06Q10/028, G06Q10/0281, G06Q10/0283, G06Q10/0285, G06Q10/0287
N	G06Q10/021	2	{Re-booking existing reservations}	
N	G06Q 10/022	2	{Reservation systems with overbooking processing}	
U	G06Q 10/025	2	{Coordination of plural reservations, e.g. plural trip segments, transportation combined with accommodation}	
N	G06Q 10/026	2	{for sport or leisure activities, e.g. booking tennis courts, athletic fields or a bike at a class or gymnasium}	
N	G06Q10/027	2	{Changing the assignment of an existing reservation}	
N	G06Q10/028	2	{for seating or spaces in a venue}	
N	G06Q10/0281	3	{for arena or stadium seating}	
N	G06Q 10/0283	3	{for travel seating}	
N	G06Q 10/0285	3	{for lodging}	
N	G06Q10/0287	3	{for portions of office space}	
U	G06Q10/043	2	{Optimisation of two dimensional placement, e.g. cutting of clothes or wood}	
C	G06Q10/063116	5	{Schedule adjustment for a person or group}	G06Q10/063116, G06Q10/063119
C	G06Q10/063118	5	{Staff planning in a project environment}	G06Q10/063118, G06Q10/063119
N	G06Q 10/063119	5	{Staff planning or adjustment in a physical establishment based on arrival predictions or arrival tracking}	

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Type*	Symbol	Indent Level Number of dots (e.g. 0, 1, 2)	Title “CPC only” text should normally be enclosed in {curly brackets}**	Transferred to#
C	G06Q10/06313	4	{Resource planning in a project environment}	G06Q10/06313, G06Q10/06317
U	G06Q 10/06316	4	{Sequencing of tasks or work}	
N	G06Q 10/06317	4	{Resource planning based on arrival predictions or arrival tracking}	
C	G06Q10/0633	3	Workflow analysis	G06Q10/0633, G06Q10/06332, G06Q10/06334
N	G06Q 10/06332	4	{using business process templates}	
N	G06Q 10/06334	4	{using forecasting or predicting}	
C	G06Q10/067	2	Enterprise or organisation modelling	G06Q10/067, G06Q10/0672, G06Q10/0674
N	G06Q 10/0672	3	{using organisation reporting relationships}	
N	G06Q 10/0674	3	{using process simulation}	
C	G06Q10/083	2	Shipping	G06Q10/083, G06Q10/0841, G06Q10/0843, G06Q10/08365
M	G06Q10/08355	3	{Routing methods}	
C	G06Q10/0836	3	Recipient pick-ups	G06Q10/0836, G06Q10/08365
N	G06Q10/08365	4	{Deliveries to storage lockers}	
U	G06Q 10/0838	3	{Historical data}	
N	G06Q10/0841	3	{Compliance with shipping requirements}	
N	G06Q10/0843	3	{using forecasting or optimisation}	
C	G06Q10/087	2	Inventory or stock management, e.g. order filling, procurement or balancing against orders	G06Q10/087, G06Q10/0872, G06Q10/08724, G06Q10/08726, G06Q10/08728, G06Q10/0874, G06Q10/083, G06Q10/08741, G06Q10/08743, G06Q10/08744, G06Q10/0877, G06Q10/08772, G06Q10/08774, G06Q10/08776, G06Q10/08778
N	G06Q10/0872	3	{using inventory planning}	
N	G06Q10/08724	4	{by shelf level inventory management, e.g. planograms}	

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Type*	Symbol	Indent Level Number of dots (e.g. 0, 1, 2)	Title “CPC only” text should normally be enclosed in {curly brackets}**	Transferred to[#]
N	G06Q10/08726	4	{for replenishment processing, procedures, or recommendations using forecasting or optimisation }	
N	G06Q10/08728	4	{of returned inventory }	
N	G06Q10/0874	3	{Inventory fulfillment (shipping G06Q 10/083)}	
N	G06Q10/08741	4	{by picking of items from inventory for fulfillment }	
N	G06Q10/08743	5	{using optimisation of routes }	
N	G06Q10/08744	4	{by distributed inventory management }	
U	G06Q 10/0875	3	Itemisation or classification of parts, supplies or services, e.g. bill of materials	
N	G06Q10/0877	3	{by inventory control or reporting using inventory tracking or counting }	
N	G06Q10/08772	4	{Inventory counting methods }	
N	G06Q10/08774	4	{using consumer inventory reporting }	
N	G06Q10/08776	4	{by management of storage life of perishable or hazardous products }	
N	G06Q10/08778	4	{for managing mis-shipments, lost items or stolen goods }	
D	G06Q10/1095	4	{Meeting or appointment }	<administrative transfer to G06Q10/1093>
M	G06Q10/1097	3	{using calendar-based scheduling for task assignment }	

*N = new entries where reclassification into entries is involved; C = entries with modified file scope where reclassification of documents from the entries is involved; Q = new entries which are firstly populated with documents via administrative transfers from deleted (D) entries. Afterwards, the transferred documents into the Q entry will either stay or be moved to more appropriate entries, as determined by intellectual reclassification; T = existing entries with enlarged file scope, which receive documents from C or D entries, e.g. when a limiting reference is removed from the entry title; M = entries with no change to the file scope (no reclassification); D = deleted entries; F = frozen entries will be deleted once reclassification of documents from the entries is completed; U = entries that are unchanged.

NOTES:

- **No {curly brackets } are used for titles in CPC only subclasses, e.g. C12Y, A23Y; 2000 series symbol titles of groups found at the end of schemes (orthogonal codes); or the Y section titles. The {curly brackets } are used for 2000 series symbol titles found interspersed throughout the main trunk schemes (breakdown codes).
- U groups: it is obligatory to display the required “anchor” symbol (U group), i.e. the entry immediately preceding a new group or an array of new groups to be created (in case new groups are not clearly subgroups of C-type groups). Always include the symbol, indent level and title of the U group in the table above.
- All entry types should be included in the scheme changes table above for better understanding of the overall scheme change picture. Symbol, indent level, and title are required for all types.
- “Transferred to” column must be completed for all C, D, F, and Q type entries. F groups will be deleted once reclassification is completed.
- When multiple symbols are included in the “Transferred to” column, avoid using ranges of symbols in order to be as precise as possible.

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- For administrative transfer of documents, the following text should be used: “< administrative transfer to XX>”, “<administrative transfer to XX and YY simultaneously>”, or “<administrative transfer to XX, YY, ...and ZZ simultaneously>” when administrative transfer of the same documents is to more than one place.
- Administrative transfer to main trunk groups is assumed to be the source allocation type, unless otherwise indicated.
- Administrative transfer to 2000/Y series groups is assumed to be “additional information”.
- If needed, instructions for allocation type should be indicated within the angle brackets using the abbreviations “ADD” or “INV”: <administrative transfer to XX ADD>, <administrative transfer to XX INV>, or < administrative transfer to XX ADD, YY INV, ... and ZZ ADD simultaneously>.
- In certain situations, the “D” entries of 2000-series or Y-series groups may not require a destination (“Transferred to”) symbol, however it is required to specify “<no transfer>” in the “Transferred to” column for such cases.
- For finalisation projects, the deleted “F” symbols should have <no transfer> in the “Transferred to” column.
- For more details about the types of scheme change, see CPC Guide.

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B. New, Modified or Deleted Warning(s)

G06Q - DATA PROCESSING SYSTEMS OR METHODS, SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES; SYSTEMS OR METHODS SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES, NOT OTHERWISE PROVIDED FOR

<u>Type*</u>	<u>Location</u>	<u>Old Warning</u>	<u>New/Modified Warning</u>
N	G06Q 10/02		Group G06Q 10/02 is impacted by reclassification into groups G06Q 10/021, G06Q 10/022, G06Q 10/026, G06Q 10/027, G06Q 10/028, G06Q 10/0281, G06Q 10/0283, G06Q 10/0285 and G06Q 10/0287. All groups listed in this Warning should be considered in order to perform a complete search.
N	G06Q 10/021		Group G06Q 10/021 is incomplete pending reclassification of documents from group G06Q 10/02. Groups G06Q 10/02 and G06Q 10/021 should be considered in order to perform a complete search.
N	G06Q 10/022		Group G06Q 10/022 is incomplete pending reclassification of documents from group G06Q 10/02. Groups G06Q 10/02 and G06Q 10/022 should be considered in order to perform a complete search.
N	G06Q 10/026		Group G06Q 10/026 is incomplete pending reclassification of documents from group G06Q 10/02. Groups G06Q 10/02 and G06Q 10/026 should be considered in order to perform a complete search.
N	G06Q 10/027		Group G06Q 10/027 is incomplete pending reclassification of documents from group G06Q 10/02. Groups G06Q 10/02 and G06Q 10/027 should be considered in order to perform a complete search.
N	G06Q 10/028		Groups G06Q 10/028, G06Q 10/0281, G06Q 10/0283, G06Q 10/0285 and G06Q 10/0287 are incomplete pending reclassification of documents from group G06Q 10/02. All groups listed in this Warning should be considered in order to perform a complete search.
N	G06Q 10/063116		Group G06Q 10/063116 is impacted by reclassification into group G06Q 10/063119. Groups G06Q 10/063116

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<u>Type*</u>	<u>Location</u>	<u>Old Warning</u>	<u>New/Modified Warning</u>
			and G06Q 10/063119 should be considered in order to perform a complete search.
N	G06Q 10/063118		Group G06Q 10/063118 is impacted by reclassification into group G06Q 10/063119. Groups G06Q 10/063118 and G06Q 10/063119 should be considered in order to perform a complete search.
N	G06Q 10/063119		Group G06Q 10/063119 is incomplete pending reclassification of documents from groups G06Q 10/063116 and G06Q 10/063118. Groups G06Q 10/063116, G06Q 10/063118 and G06Q 10/063119 should be considered in order to perform a complete search.
N	G06Q 10/06313		Group G06Q 10/06313 is impacted by reclassification into group G06Q 10/06317. Groups G06Q 10/06313 and G06Q 10/06317 should be considered in order to perform a complete search.
N	G06Q 10/06317		Group G06Q 10/06317 is incomplete pending reclassification of documents from group G06Q 10/06313. Groups G06Q 10/06313 and G06Q 10/06317 should be considered in order to perform a complete search.
N	G06Q 10/0633		Group G06Q 10/0633 is impacted by reclassification into groups G06Q 10/06332 and G06Q 10/06334. Groups G06Q 10/0633, G06Q 10/06332 and G06Q 10/06334 should be considered in order to perform a complete search.
N	G06Q 10/06332		Group G06Q 10/06332 is incomplete pending reclassification of documents from group G06Q 10/0633. Groups G06Q 10/0633 and G06Q 10/06332 should be considered in order to perform a complete search.
N	G06Q 10/06334		Group G06Q 10/06334 is incomplete pending reclassification of documents from group G06Q 10/0633. Groups G06Q 10/0633 and G06Q 10/06334 should be considered in order to perform a complete search.
N	G06Q 10/067		Group G06Q 10/067 is impacted by reclassification into groups G06Q 10/0672 and G06Q 10/0674. Groups

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<u>Type*</u>	<u>Location</u>	<u>Old Warning</u>	<u>New/Modified Warning</u>
			G06Q 10/067, G06Q 10/0672 and G06Q 10/0674 should be considered in order to perform a complete search.
N	G06Q 10/0672		Group G06Q 10/0672 is incomplete pending reclassification of documents from group G06Q 10/067. Groups G06Q 10/067 and G06Q 10/0672 should be considered in order to perform a complete search.
N	G06Q 10/0674		Group G06Q 10/0674 is incomplete pending reclassification of documents from group G06Q 10/067. Groups G06Q 10/067 and G06Q 10/0674 should be considered in order to perform a complete search.
M	G06Q 10/083	Group G06Q 10/083 is incomplete pending reclassification of documents from groups G06Q 50/40 and G06Q 50/60. Groups G06Q 50/40, G06Q 50/60 and G06Q 10/083 should be considered in order to perform a complete search.	<p>1. Group G06Q 10/083 is incomplete pending reclassification of documents from group G06Q 10/087. Group G06Q 10/083 is also impacted by reclassification into groups G06Q 10/0841, G06Q 10/0843 and G06Q 10/08365. All groups listed in this Warning should be considered in order to perform a complete search.</p> <p>2. Group G06Q 10/083 is incomplete pending reclassification of documents from groups G06Q 30/0633 and G06Q 30/0635. Groups G06Q 30/0633, G06Q 30/0635 and G06Q 10/083 should be considered in order to perform a complete search.</p> <p>3. Group G06Q 10/083 is incomplete pending reclassification of documents from groups G06Q 50/40 and G06Q 50/60. Groups G06Q 50/40, G06Q 50/60 and G06Q 10/083 should be considered in order to perform a complete search.</p>
N	G06Q 10/0836		Group G06Q 10/0836 is impacted by reclassification into group G06Q 10/08365. Groups G06Q 10/0836 and G06Q 10/08365 should be considered in order to perform a complete search.

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<u>Type*</u>	<u>Location</u>	<u>Old Warning</u>	<u>New/Modified Warning</u>
N	G06Q 10/08365		Group G06Q 10/08365 is incomplete pending reclassification of documents from groups G06Q 10/083 and G06Q 10/0836. Groups G06Q 10/083, G06Q 10/0836 and G06Q 10/08365 should be considered in order to perform a complete search.
N	G06Q 10/0841		Group G06Q 10/0841 is incomplete pending reclassification of documents from group G06Q 10/083. Groups G06Q 10/083 and G06Q 10/0841 should be considered in order to perform a complete search.
N	G06Q 10/0843		Group G06Q 10/0843 is incomplete pending reclassification of documents from group G06Q 10/083. Groups G06Q 10/083 and G06Q 10/0843 should be considered in order to perform a complete search.
N	G06Q 10/087		<ol style="list-style-type: none"> 1. Group G06Q 10/087 is impacted by reclassification into groups G06Q 10/0872, G06Q 10/08724, G06Q 10/08726, G06Q 10/08728, G06Q 10/0874, G06Q 10/083, G06Q 10/08741, G06Q 10/08743, G06Q 10/08744, G06Q 10/0877, G06Q 10/08772, G06Q 10/08774, G06Q 10/08776 and G06Q 10/08778. All groups listed in this Warning should be considered in order to perform a complete search. 2. Group G06Q 10/087 is incomplete pending reclassification of documents from groups G06Q 30/0633 and G06Q 30/0635. Groups G06Q 30/0633, G06Q 30/0635 and G06Q 10/087 should be considered in order to perform a complete search.
N	G06Q 10/0872		Groups G06Q 10/0872, G06Q 10/08724, G06Q 10/08726 and G06Q 10/08728 are incomplete pending reclassification of documents from group G06Q 10/087. All groups listed in this Warning should be considered in order to perform a complete search.

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<u>Type*</u>	<u>Location</u>	<u>Old Warning</u>	<u>New/Modified Warning</u>
N	G06Q 10/0874		Groups G06Q 10/0874, G06Q 10/08741, G06Q 10/08743 and G06Q 10/08744 are incomplete pending reclassification of documents from group G06Q 10/087. All groups listed in this Warning should be considered in order to perform a complete search.
N	G06Q 10/0877		Groups G06Q 10/0877, G06Q 10/08772, G06Q 10/08774, G06Q 10/08776 and G06Q 10/08778 are incomplete pending reclassification of documents from group G06Q 10/087. All groups listed in this Warning should be considered in order to perform a complete search.

*N = new warning, M = modified warning, D = deleted warning

NOTE: The "Location" column only requires the symbol PRIOR to the location of the warning. No further directions such as "before" or "after" are required.

2. A. DEFINITIONS (new)

G06Q 10/021

Definition statement

This place covers:

ICT specially adapted for record keeping systems for recording reservations wherein the computerised system is adjusting existing reservation processes.

The following subjects are therefore covered, the list being non-exhaustive:

- Adjusting existing reservations based on factors such as: weather, changes in travel;
- Adjusting or optimising dependent or downstream bookings;
- Adjusting reservations for a portion of customers based on priorities or customer importance.

G06Q 10/022

Definition statement

This place covers:

ICT specially adapted for record keeping systems for recording reservations that includes adaptations for overbooking or overselling reservations.

The following subjects are therefore covered, the list being non-exhaustive:

- Determining quantities of reservations that may be overbooked, such as based on historical bookings, cancellations and/or no-shows.

G06Q 10/026

Definition statement

This place covers:

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ICT specially adapted for record keeping systems for recording reservations for sport or leisure activities.

The following subjects are therefore covered, the list being non-exhaustive:

- Sport or leisure activity reservations such as booking an exercise class;
- Reserving time at a gymnasium, tennis court, golf course or field.

G06Q 10/027

Definition statement

This place covers:

ICT specially adapted for record keeping systems for recording reservations for changing the assignment of an existing reservation to another person or owner for the reservation.

G06Q 10/028

Definition statement

This place covers:

ICT specially adapted for record keeping systems for recording reservations for seating or rooms in a venue.

The following subjects are therefore covered, the list being non-exhaustive:

- Restaurant seating locations or arrangements for groups of users; and
- Pool-side seating.

References

Informative references:

Attention is drawn to the following places, which may be of interest for search:

Electronic shopping; Item investigation	G06Q 30/0623
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Electronic shopping; Shopping interfaces	G06Q 30/0641
Theatre, auditorium or similar chairs adapted for special purposes with indicators or devices for reserving	A47C 1/13
Visible signalling systems, local indication of seats occupied in a facility	G08B 5/221
Traffic control systems for road vehicles, indicating individual free spaces in parking areas	G08G 1/14

G06Q 10/0281**Definition statement***This place covers:*

ICT specially adapted for record keeping systems for recording reservations for arena or stadium seating.

The following subjects are therefore covered, the list being non-exhaustive:

- Sporting event seating locations or seating arrangements for groups of users; and
- Concert or event seating locations or arrangements.

G06Q 10/0283**Definition statement***This place covers:*

ICT specially adapted for record keeping systems for recording reservations for assigning seating for travel arrangements operating on a fixed time schedule.

The following subjects are therefore covered, the list being non-exhaustive:

- Aircraft or airplane seating;
- Cruise ship seating or cabin reservations; and
- Train seating reservations.

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References

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for implementation of business processes of specific business sector of travel agencies	G06Q 50/14
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[G06Q 10/0285](#)

Definition statement

This place covers:

ICT specially adapted for record keeping systems for recording reservations for lodging, e.g. vacation homes, hotels.

[G06Q 10/0287](#)

Definition statement

This place covers:

ICT specially adapted for record keeping system for recording reservations for portions of office space.

The following subjects are therefore covered, the list being non-exhaustive:

- Room reservations, e.g. conference room or private office; and
- Arrangement of multiple workspace reservations, e.g. to assist workers from similar teams or interests in reserving particular or adjacent spaces or offices.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

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ICT specially adapted for calendar-based scheduling for persons or groups	G06Q 10/1093
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[G06Q 10/063119](#)**Definition statement***This place covers:*

ICT specially adapted for planning or adjustment of the allocation or distribution of staff, e.g. cashiers or salespersons, at a location or physical establishment, e.g. retail store, where the planning or adjustment is based on the tracking or predicting of arrivals of individuals at the establishment.

The individuals may be customers, staff or any other individual that impacts the staffing needs at the physical establishment.

The tracked or predicted arrival data can include consideration of arrival rates, crowd congestion, wait times, queue length.

References**Informative references***Attention is drawn to the following places, which may be of interest for search:*

Market predictions or forecasting for commercial activities	G06Q 30/0202
Image or video recognition or understanding, context or environment of the image, surveillance or monitoring and recognition of crowd images	G06V 20/53
Arrangements, systems or apparatus for checking, e.g. the occurrence of a condition, including determination of waiting time in the queue	G07C 11/00
Services making use of location information	H04W 4/02

[G06Q 10/06317](#)**Definition statement***This place covers:*

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ICT specially adapted for planning or adjustment of the allocation or distribution of resources, e.g. assets or equipment, at a location or physical establishment, e.g. retail store, where the planning or adjustment is based on the tracking or predicting of arrivals of individuals at the establishment.

The individuals may be customers, staff or any other individual that impacts the resource needs at the physical establishment.

The tracked or predicted arrival data can include consideration of arrival rates, crowd congestion, wait times, queue length.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

Market predictions or forecasting for commercial activities	G06Q 30/0202
Image or video recognition or understanding, context or environment of the image, surveillance or monitoring and recognition of crowd images	G06V 20/53
Arrangements, systems or apparatus for checking, e.g. the occurrence of a condition, including determination of waiting time in the queue	G07C 11/00
Services making use of location information	H04W 4/02

G06Q 10/06332

Definition statement

This place covers:

ICT specially adapted for workflow analysis where the workflow is based on a template or standardised definition of a business process.

Subject matter covered includes (1) an analysis of a business process for the creation of templates or standardised definitions for future workflow implementation; or (2) the analysis of whether existing templates or standardised process definitions are still valid or need to be modified in order to optimise a workflow.

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This area includes applications where evaluation of whether or not a change is needed to the initial template or standardised business process definition, even if no change is claimed or the result of the evaluation is that no change is needed.

G06Q 10/06334

Definition statement

This place covers:

ICT specially adapted for forecasting or predicting aspects of a workflow or its stages, e.g. forecasting completion, predicting outcomes or predicting duration of the workflow.

The stages of a workflow may include individual steps, tasks or sub-processes.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT for forecasting or optimisation specially adapted for administrative or management	G06Q 10/04
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G06Q 10/0672

Definition statement

This place covers:

ICT specially adapted for the generation of a model or other abstract representation of the reporting relationships or business hierarchy of an organisation or enterprise, e.g. organisational charts.

G06Q 10/0674

Definition statement

This place covers:

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ICT specially adapted for the modelling of a business using simulation of organisation processes or organisational activities.

G06Q 10/08365

Definition statement

This place covers:

ICT specially adapted for handling of delivery of goods to allow recipients to pick up the goods at a location involving data processing for pick-up from storage lockers.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

Individual registration on entry or exit electronically operated locks specially adapted for particular uses	G07C 9/00896
Coin fed apparatus for safe-keeping of property left temporarily comprising lockable containers being a postal pick-up locker	G07F 17/13

G06Q 10/0841

Definition statement

This place covers:

ICT for managing compliance with shipping requirements. The following subjects are therefore covered, the list being non-exhaustive:

- Data processing regarding non-conforming goods received during shipping;
- Data processing regarding approval by parties during the course of shipment;
and
- Data processing regarding acceptance or rejections of shipped items or goods.

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References**Informative references***Attention is drawn to the following places, which may be of interest for search:*

ICT specially adapted for operations research, performance analysis of organisational operations	G06Q 10/0639
ICT specially adapted for inventory or stock management	G06Q 10/087
ICT specially adapted for certifying business or products, e.g. includes subject matter associated with product compliance, regulatory compliance and safety compliance	G06Q 30/018

G06Q 10/0843**Definition statement***This place covers:*

ICT specially adapted for using forecasting or optimisation specially adapted for shipping.

References**Informative references***Attention is drawn to the following places, which may be of interest for search:*

ICT specially adapted for forecasting or optimisation specially adapted for administrative or management purposes	G06Q 10/04
Market predictions or forecasting for commercial activities	G06Q 30/0202

G06Q 10/0872**Definition statement***This place covers:*

ICT specially adapted for inventory planning to guide future inventory management actions, procedures or decision making.

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G06Q 10/08724**Definition statement***This place covers:*

ICT specially adapted for shelf level or retail level inventory management. The management includes analysis such as visual representations of a retail store's arrangement of products, such as a planogram that can indicate the location and quantities of products to be placed on display or that are on display for customers. The visual representations can be planograms, realograms, schematics.

This subgroup also covers plans or data processing for displaying or recommending how workers should physically arrange merchandise or items in a retail environment to maximise sales.

References**Informative references***Attention is drawn to the following places, which may be of interest for search:*

Electronic shopping, identifying item locations	G06Q 30/0639
Image or video recognition or understanding, scenes or scene-specific elements	G06V 20/00

G06Q 10/08726**Definition statement***This place covers:*

Information and communication technology [ICT] specially adapted for inventory replenishment processing, procedures or recommendations using forecasting or optimisation.

The following subjects are therefore covered, the list being non-exhaustive:

- Data processing for predicting needed inventory;
- Product storage location optimisation such as by optimising placement of an item having a low turnover frequency to a different rack or aisle position, e.g.

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placement within a warehouse, or cargo space or relative to exits or entry ways in aisles or within buildings;

- Reordering points, regarding the level of inventory for triggering replenishment, based on demand and/or periodic ordering;
- Economic order quantity [EOQ] to determine optimal order timing and order sizes; can also consider holding costs;
- Lean inventory or just-in-time inventory procedures or recommendations; and
- Considering service-levels and/or timing such as to avoid running out of inventory on-hand.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for needs-based resource requirements planning or analysis	G06Q 10/06315
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[G06Q 10/08728](#)

Definition statement

This place covers:

ICT specially adapted for returning inventory processing. This can include procedures, processing or planning for how organisations handle the return of merchandise and/or re-stock the merchandise and update inventory on-hand. This can also include how inventory is sorted, such as broken or damaged inventory from a vendor or supplier.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for providing recall services for goods or products	G06Q 30/014
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G06Q 10/0874**Definition statement***This place covers:*

ICT specially adapted for inventory fulfillment. This covers data processing for managing the fulfilment of ordering inventory and moving inventory in a facility as needed.

References**Limiting references***This place does not cover:*

ICT specially adapted for shipping	G06Q 10/083
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Informative references*Attention is drawn to the following places, which may be of interest for search:*

Electronic shopping, processing of requisition or of purchase orders	G06Q 30/0635
Transport or storage devices, with control means for selecting articles to be removed, for fulfilling orders in warehouses	B65G 1/1373

G06Q 10/08741**Definition statement***This place covers:*

ICT specially adapted for inventory selection methods or data processing for managing the selection or picking of inventory. The following subjects are therefore covered, the list being non-exhaustive:

- Determining which inventory an organisation or workers should select next based on product attribute, frequency of sales; and
- Selecting or picking inventory to reduce stale inventory, e.g. based on age attributes.

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G06Q 10/08743**Definition statement***This place covers:*

ICT specially adapted for the optimisation of routes or paths for inventory management.

The following subjects are therefore covered, the list being non-exhaustive:

- Optimising routes for movement or picking of inventory by organisations or workers such as within a warehouse or facility;
- Optimising for correcting routes or paths for inventory fulfillment; and
- Optimising between multiple parties at different locations to improve overall organisation of inventory.

References**Informative references**

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for optimisation of routes or paths, e.g. travelling salesman problem	G06Q 10/047
ICT specially adapted for shipping, routing methods	G06Q 10/08355
Electronic shopping and item locations	G06Q 30/0639
Instruments for performing navigational calculations	G01C 21/20
Services specially adapted for wireless communication networks, related to particular areas, e.g. point of interest [POI] services, venue services or geofences	H04W 4/021
Location-based management or tracking services	H04W 4/029

G06Q 10/08744

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Definition statement

This place covers:

ICT specially adapted for identifying or managing inventory items available at distributed locations. Examples of distributed inventory as used herein include:

- Identifying multiple inventory locations for the same items, and multiple inventory locations in a supply chain;
- Managing the inventory across multiple locations of one or more organisations; and
- Inventory locations such as vehicles, trucks or kiosks that sell items.

G06Q 10/0877

Definition statement

This place covers:

ICT specially adapted for inventory control or inventory reporting. The following subjects are therefore covered, the list being non-exhaustive:

- Inventory auditing;
- Inventory traceability;
- Inventory or asset traceability, e.g. from origin source, to manufacturers, to retailers and/or to consumers;
- Inventory compliance with goals or target levels of inventory;
- Tracking inventory or assets inside of an area or zone such as inventory in a shelf, in a shopping cart;
- Processes for verifying, storing, tracing and/or tracking inventory even when inventory is changing locations;
- Safety stock;
- Inventory levels; and

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- Managing inventory with volume considerations in containers or boxes.

References

Informative references

Attention is drawn to the following places, which may be of interest for search:

Arrangement for effecting co-operative working between equipment consisting of a wireless interrogation device in combination with a device for optically marking the record carrier	G06K 17/0022
Image or video recognition or understanding, context or environment of the image, surveillance or monitoring of activities	G06V 20/52
Healthcare informatics relating to drugs or medications delivered from dispensers	G16H 20/13
Wireless communication networks specially adapted for particular environments for the management of goods or merchandise	H04W 4/35

[G06Q 10/08772](#)

Definition statement

This place covers:

ICT specially adapted for inventory counting. The following subjects are therefore covered, the list being non-exhaustive:

- Cycle counts of inventory;
- Accurate counting or checking methods of inventory;
- Managing workers and/or consumers to assist with inventory counting; and
- Inventory counting relative to various concerns or categories, e.g. location, timestamps, orders or sales.

[G06Q 10/08774](#)

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Definition statement*This place covers:*

ICT specially adapted for consumer inventory monitoring or reporting. The special adaptation here is focused on the inventory belonging to the consumer or located at one or more consumer locations. The following subjects are therefore covered, the list being non-exhaustive:

- Reporting or monitoring items in consumer or household closets or pantries;
- Reporting or monitoring items in consumer or household refrigerators; and
- Reporting or monitoring household consumables, e.g. food, groceries, cleaning supplies, toiletries.

References**Informative references**

Attention is drawn to the following places, which may be of interest for search:

Electronic shopping, item recommendations based on usage history	G06Q 30/0631
Dedicated interfaces to print systems, facilitating error detection of consumables depleted	G06F 3/121

[G06Q 10/08776](#)**Definition statement***This place covers:*

ICT specially adapted for management of inventory considering the storage life of perishable or hazardous inventory.

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References***Informative references:****Attention is drawn to the following places, which may be of interest for search:*

ICT specially adapted for shipping with special handling procedures, e.g. fragile goods	G06Q 10/0832
Data loggers attached to transport containers for perishable products	G01D 9/007

[G06Q 10/08778](#)**Definition statement***This place covers:*

ICT specially adapted for inventory reporting for managing mis-shipments, lost items, stolen goods or adulteration of goods.

References***Informative references****Attention is drawn to the following places, which may be of interest for search:*

Burglar, theft or intruder alarms by electrical actuation by interference with electromagnetic field distribution of electronic article surveillance for detecting removal of a tagged item for a secure area	G08B 13/2402
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2. A. DEFINITIONS (modified)

G06Q 10/025

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the processing system coordinating multiple distinct reservations for a single itinerary.

The term "multiple distinct reservations" is not intended to include a plurality of similar reservations, e.g. reservations for a plurality of seats.

References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for implementation of business processes for travel agencies	G06Q 50/14
ICT specially adapted for implementation of business processes related to the transportation industry	G06Q 50/40

G06Q 10/043

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for finding the optimal placement of shapes on stock material, e.g. for cutting of paper, leather or sheet metal.

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ReferencesDelete: The entire Limiting references section.Insert: The following new Informative references section.**Informative references***Attention is drawn to the following places, which may be of interest for search:*

Methods of drafting or marking-out patterns using computers	A41H 3/007
Soldering, welding or cutting by heat or laser; Holding or positioning work for planar work	B23K 37/0408
Severing cooled glass; Cutting or splitting sheet glass or ribbons; Apparatus or machines therefor	C03B 33/02
Programme-control systems, electric, numerical control, i.e. automatically operating machines, in particular machine tools, e.g. in a manufacturing environment	G05B 19/18
Computer aided design	G06F 30/00

[G06Q 10/047](#)Replace: The existing Definition statement with the following updated statement.**Definition statement***This place covers:*

Information and communication technology [ICT] specially adapted for finding an optimal route under certain constraints, e.g. salesperson visiting a number of customers.

This subgroup includes route finding algorithms in graphs (e.g. A* algorithm).

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References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for shipping and routing of goods	G06Q 10/08355
ICT specially adapted for inventory or stock management and positions of assets in a building	G06Q 10/087
ICT specially adapted for electronic shopping and graphical representations of items or shoppers	G06Q 30/0643
ICT specially adapted for business processes related to the transportation industry	G06Q 50/40
Steering of agricultural machines or implements; Guiding agricultural machines or implements on a desired track	A01B 69/00
Determining optimum path of, e.g. robot arm	B25J 9/1656
Dredgers or soil-shifting machines, control devices guiding machines along a predetermined path	E02F 9/2045
Route searching or route guidance within road network navigation systems	G01C 21/34
Navigation route searching algorithms, e.g. Dijkstra, A*, arc-flags	G01C 21/3446
Control of land, water, air or space vehicles; Intended control result, optimisation of travel parameters, e.g. of energy consumption, journey time or distance	G05D 1/644
Network design, e.g. design based on topological or interconnect aspects of utility systems, piping or cabling	G06F 30/18
Traffic control systems for road vehicles, arrangements for giving variable traffic instructions, having an indicator mounted inside the vehicle, e.g. giving voice messages and transmission of navigation instructions to the vehicle	G08G 1/0968
Traffic control systems for road vehicles, managing passenger vehicles circulating according to a fixed timetable	G08G 1/123

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Traffic control systems for road vehicles, dispatching vehicles on the basis of a location	G08G 1/202
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G06Q 10/06

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for resources, workflows, human or project management, e.g. organising, planning, scheduling or allocating time, human or machine resources; enterprise planning; organisational models.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT adapted for administration of product repair or maintenance	G06Q 10/20
Electronic shopping using catalogue ordering	G06Q 30/0603
Programme-control systems for total factory control	G05B 19/418
Arrangements for transformation of program code	G06F 8/40
Allocation of resources in multiprogramming arrangements	G06F 9/50
Computer-aided design	G06F 30/00
Registering or indicating the condition or the working of machines or other apparatus, other than vehicles	G07C 3/00

G06Q 10/063

Replace: The existing Definition statement with the following updated statement.

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Definition statement*This place covers:*

Information and communication technology [ICT] specially adapted for applying systematic or scientific analysis, evaluation or other problem-solving technique to the operation(s) of an enterprise to understand the operation(s), improve effectiveness and guide decision making or management; or to the planning, organising, directing or controlling of an enterprise, i.e. a group of one or more people or entities, for the purpose of accomplishing a goal.

This subject matter is applied to problems that concern understanding, conducting, coordinating or optimising the operations or activities within an enterprise.

The operations and activities of the organisation are business level operations and activities and are not specifically network or computer operations related.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for enterprise or organisation modelling	G06Q 10/067
ICT specially adapted for office automation; Time management; Recording time for administrative purposes, e.g. analysis or allocation of time worked by an individual	G06Q 10/1091
Arrangements for executing specific programs; Emulation; Interpretation; Software simulation	G06F 9/455
Complex mathematical operations for solving equations, e.g. nonlinear equations, general mathematical optimisation problems	G06F 17/11
Computing arrangements based on specific computational models, e.g. neural networks, knowledge-based models, machine learning	G06N

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Registering, indicating or recording the time of events or elapsed time, e.g. time-recorders for work people	G07C 1/00
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[G06Q 10/0631](#)

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for planning or assigning of resources in an optimal or systemic way in order to achieve a business goal or drawn to the management or planning of a business task or operation.

This group includes planning, allocating, distributing or scheduling resources among various projects or business units in a business or commercial environment based on analysis of operations of the enterprise.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for logistics; Shipping; Arranging for the delivery of goods between parties or monitoring the status of delivery	G06Q 10/083
ICT specially adapted for logistics; Inventory management; Establishing, maintaining or updating the enterprise resource of inventory	G06Q 10/087
ICT specially adapted for social work or social welfare, e.g. community support activities or counselling services	G06Q 50/22
Control or regulating systems in general; Programme-control systems; Total factory control, i.e. centrally controlling a plurality of machines; Characterised by job scheduling, process planning, material flow	G05B 19/41865

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Electric digital data processing; Arrangements for program control; Using stored programs; Multiprogramming arrangements	G06F 9/46
ICT specially adapted for the management of healthcare resources or facilities, e.g. managing hospital staff or surgery rooms	G16H 40/20

G06Q 10/06311

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the scheduling or assigning of tasks to an individual or group, the scheduling or assigning based on analysis of factors such as the needs or requirements of the enterprise, the task and the individual or groups qualifications or availability, schedules of individuals or groups or the goal of a specific task.

The designation of an individual may be either by name or other designation, e.g. position.

The individual or group may be either internal or external to the organisation, such as a current employee, job candidate or contractor.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for administration for office automation, for human resources	G06Q 10/105
Electronic shopping; Request for offers or quotes	G06Q 30/0611
ICT specially adapted for business processes related to the transportation industry	G06Q 50/40

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G06Q 10/063112

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for optimally matching an individual or group to a job based on factors such as the individuals or groups qualification(s) and the requirement(s) defined by the particular type of work.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for performance analysis of an employee with respect to a job function	G06Q 10/06398
ICT for shipping, choice of carriers	G06Q 10/0834
ICT specially adapted for employment or hiring	G06Q 10/105

G06Q 10/063114

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the monitoring or tracking of work performed or assigned to an individual or group to provide an indication of work that is in queue to be started, work in-progress or work that is completed.

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References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for recording time for administrative or management purposes	G06Q 10/1091
Centralised call answering arrangements requiring operator intervention; Using call or contact centers supervision arrangements	H04M 3/5175

G06Q 10/063116

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for reassessing an established staff task schedule to ensure that the schedule is still valid, and then optionally rescheduling a task to an available individual or group, in order to improve efficiency, accommodate employees or achieve a business goal or objective.

This area includes subject matter where evaluation of whether or not a change to the initial task schedule is needed, even if no change is claimed or the result of the evaluation is that no change is needed.

This area includes staff driven adjustment or reassignment of a shift or work schedule, such as by way of staff trading or swapping of shifts or other means.

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G06Q 10/063118

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for scheduling, assigning roles, tasks or responsibilities, or the sequence of tasks executed by a team or a team member with respect to a unified managed undertaking.

For classification herein, this group requires a process, method, system, apparatus or program that is associated with a project, e.g. establishing of goals, deliverables, roles, calendar schedules or considered constraints, such as cost or time.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for resource planning in a project environment	G06Q 10/06313
ICT specially adapted for workflow collaboration or project management, e.g. routing or approving of projects between workforce units or for project management	G06Q 10/103

G06Q 10/06312

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for reassessment of the established asset utilisation plan or schedule to ensure the plan is still optimal or valid and then to optionally reschedule or reassign asset usage in order to improve

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efficiency, or achieve a business goal or objective, accomplished by techniques such as resource or task leveling or dynamic rescheduling.

This area includes applications where evaluation of whether or not a change to the initial schedule is needed, even if no change is claimed or the result of the evaluation is that no change is needed.

The reassessment may be based on consideration of factors such as cost, failure or maintenance in order to optimally reschedule or plan resource utilisation through workload balancing, leveling or other means.

G06Q 10/06313

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for organising or allocating resources, such as time, equipment or money, within a defined scope or constraints in order to meet an objective associated with a unified managed undertaking.

For classification herein, this group requires a process, method, system, apparatus or program that is associated with a project, e.g. establishing of goals, deliverables, roles, calendar schedules or considered constraints, such as cost or time.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for scheduling, planning or task assignment for a person or group; Staff planning in a project environment	G06Q 10/063118
ICT specially adapted for workflow collaboration or project management, e.g. routing or approving of projects between workforce units or for project management	G06Q 10/103

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G06Q 10/06314

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for a calendar-based means which facilitates time planning associated with business resources, operations, production planning or other administrative activities.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for reservations, e.g. for tickets, services or events	G06Q 10/02
ICT specially adapted for resource planning for a business operation; Adjustment or analysis of established resource schedule	G06Q 10/06312
Calendar based systems for scheduling a person or group to related tasks	G06Q 10/1097

G06Q 10/06315

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the evaluation or determination of resources required by the organisation to satisfy an internal or market-driven need.

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Market-driven demand herein includes planning associated with consumer demand that require various resources of a business to meet the consumer order demand, which may include planning for anticipated future orders.

Market research or market demand prediction which does not also involve resource planning or resource adjustment is classified elsewhere.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for inventory or stock management	G06Q 10/087
Market modelling; Market analysis; Collecting market data	G06Q 30/0201

[G06Q 10/06316](#)

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for planning or governing the order of steps for completing a task, for planning or governing the order of plural tasks performed by the resources of a business, or for using problem solving techniques such as network analysis, e.g. shortest path, minimum spanning trees, maximum flow problems, precedence graphs, job dispatch prioritisation or minimum cost flow problems, to determine the most optimal sequence or ordering of entities or resources.

Classified herein are systems that control workflow, automated systems that process tasks or that display instructions directing the order of task execution or a template with a series of required fields for execution of the task.

References

Replace: The existing Informative references table with the following updated table.

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Informative references*Attention is drawn to the following places, which may be of interest for search:*

ICT specially adapted for enterprise or organisation modelling	G06Q 10/067
ICT specially adapted for shipping; Determining routing of goods in an existing delivery system or to identify the appropriate delivery route	G06Q 10/08355
ICT specially adapted for workflow collaboration or project management, e.g. routing or approval of work between workforce units	G06Q 10/103

G06Q 10/0633Replace: The existing Definition statement with the following updated statement.**Definition statement***This place covers:*

Information and communication technology [ICT] specially adapted for analysis or evaluation of a model or other abstract representation of the flow or sequence of real work in order to understand or optimise a work process performed by entities within an enterprise or organisation.

This subject matter is applied to problems that concern understanding, conducting, coordinating or optimising the operations or activities within an enterprise or organisation.

The operations and activities of the organisation are business level operations and activities and are not specifically network or computer operations related.

ReferencesReplace: The existing Informative references table with the following updated table.**Informative references***Attention is drawn to the following places, which may be of interest for search:*

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ICT specially adapted for enterprise or organisation modelling	G06Q 10/067
ICT specially adapted for workflow collaboration or project management, e.g. routing or approval of work between workforce units	G06Q 10/103
Arrangements for software engineering	G06F 8/00
ICT specially adapted for the management or administration of healthcare resources or facilities, e.g. managing hospital staff or surgery rooms	G16H 40/20

G06Q 10/0635

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for applying techniques to identify and analyze or assess factors that may adversely affect the success of a business undertaking or the achievement of a business goal.

This subject matter includes identifying preventive measures to reduce the probability of these factors occurring or identifying countermeasures to successfully minimise possible negative effects on a business or an entity.

Evaluation of risk factors with respect to credit, loan or other financial matters is not classified herein.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Payment protocols for authorisation or transaction verification involving fraud or risk level assessment for payment in transaction processing	G06Q 20/4016
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Credit; Loans; Processing thereof	G06Q 40/03
Insurance	G06Q 40/08
Monitoring users, programs or devices to maintain the integrity of platforms, e.g. of processors, firmware or operating systems	G06F 21/50
For detecting or protecting against malicious traffic	H04L 63/14

G06Q 10/0637

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for providing overall direction to a business by (1) developing a business mission, vision or objective; (2) formulating a planned course of action based on a business mission, vision or objective; or (3) evaluating or reevaluating whether the developed mission, vision or objective or planned course of action was effective, produced a desired outcome or needs to be modified.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for enterprise or organisation modelling	G06Q 10/067
ICT specially adapted for workflow collaboration or project management, e.g. routing or approval of work between workforce units	G06Q 10/103

G06Q 10/0639

Replace: The existing Definition statement with the following updated statement.

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Definition statement*This place covers:*

Information and communication technology [ICT] specially adapted for evaluating the efficiency, productivity or performance of an employee or other entity employed by an enterprise or an organisational operation.

The efficiency, productivity or job performance of the employee or other entity occurs within the enterprise and thus explicitly or implicitly impacts the operations of that enterprise.

The evaluations may include recommendations for performance improvement.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Certifying business or products	G06Q 30/018
Rating or review of business operators or products	G06Q 30/0282
Insurance	G06Q 40/08
Methods and systems that measure the performance of a system or device through modelling	G06G 7/48
ICT specially adapted for therapies or health-improving plans, relating to physical therapies or activities, e.g. exercising	G16H 20/30

G06Q 10/06393

Replace: The existing Definition statement with the following updated statement.

Definition statement*This place covers:*

Information and communication technology [ICT] specially adapted for (1) comparing business performance with a known standard of excellence; or (2) analysis of an

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operational activity of a company, in order to establish a performance standard or to determine if actual performance is aligned with the goals or objectives of the business.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for marketing; Market analysis	G06Q 30/0201
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G06Q 10/06395

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for applying systematic and scientific evaluation related to standards set or required for various business practices, operations, processes, incoming materials, products or services.

This subject matter may include analysis of test data from suppliers, internal incoming inspection, in-line test, final test data or other data associated with analysis of business operation standards, and may also include determination of corrective actions.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Market modelling market analysing; Collecting market data	G06Q 30/0201
ICT specially adapted for rating or review of business operators or products	G06Q 30/0282

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Programme-control systems, total factory control, characterised by quality surveillance of production	G05B 19/41875
Machine learning	G06N 20/00

G06Q 10/06398

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for evaluating individual or group performance with respect to an assigned job or task.

This area includes applications that include evaluations such as end of year reviews.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Accounting, finance or payroll	G06Q 40/125
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G06Q 10/067

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for modelling of a business operation or a function.

The following subjects are therefore covered, the list being non-exhaustive:

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- Modelling business operations that can be independent of organisations or groups performing each operation or function;
- Modelling relationships between business functions.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for operations research, analysis or management; Workflow analysis	G06Q10/0633
Computer-aided design [CAD] including design optimisation, verification or simulation	G06F 30/20
Machine learning	G06N 20/00

G06Q 10/08

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for logistics, e.g. warehousing, loading, distribution or shipping (involving movement of material/products between different locations), as well as inventory or stock management.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Transport or storage devices	B65G
Geographical information databases	G06F 16/29

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Record carriers for use with machines and with at least a part designed to carry digital markings	G06K 19/00
Alarm systems	G08B
Traffic control systems	G08G

G06Q 10/083

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the delivery of goods or items between parties, or for the monitoring of the status of that delivery.

References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for implementation of business processes related to the transportation industry	G06Q 50/40
Drive control systems of autonomous vehicle sub-units of different type or different function; Planning or execution of driving tasks; Delivery operations	B60W 60/00256
Control of position, course or altitude of land, water, air or space vehicles, e.g. using automatic pilots, intended control result, coordinated control of the position or course of two or more vehicles	G05D 1/69

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G06Q 10/0831

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for managing the delivery of goods that are transported over international waters or across international borders.

G06Q 10/0832

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the handling of a shipment of goods that requires particular preparation measures or transport specifications.

This group includes such special goods or handling procedures, such as the shipping of goods in refrigerated vehicles or the special packing or transport measures for handling hazardous or delicate materials.

References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Arrangements or devices for indicating incorrect storage or transport	B65D 79/02
Containers, packaging elements or packages for contents presenting particular transport or storage problems	B65D 81/00
Data loggers attached to transport containers for perishable products	G01D 9/007

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G06Q 10/0833

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for systems allowing various parties in a delivery transaction to determine the location of goods during their preparation for delivery or during transport between destinations.

References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Data loggers attached to transport containers for perishable products	G01D 9/007
Registering or indicating the working of vehicles including communicating information to a remotely located station	G07C 5/008
Indicating the position of vehicles, e.g. scheduled vehicles; Managing passenger vehicles circulating according to a fixed timetable, e.g. buses, trains, trams	G08G 1/123

G06Q 10/0834

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

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Information and communication technology [ICT] specially adapted for determining which carrier a particular shipper or supplier should utilise for a specific delivery transaction.

One example includes selection of carriers based on locations of items or goods to be picked up, delivery location and communication with a device of a carrier. Carriers can include vehicles, employees, drivers, contractors, freelancers.

References

Insert: The following new Informative references section.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for operations research or analysis and task assignment	G06Q 10/06311
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G06Q 10/08355

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for determining optimum routing of certain goods in an existing delivery system or to identify an appropriate route for delivery of specified goods.

The routing method is often directed at cost savings or delivery time minimisation.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

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ICT specially adapted for administration, management; Optimisation of routes or paths, e.g. "travelling salesman problem"	G06Q 10/047
Navigation; Specially adapted for navigation in a road network, route searching and route guidance	G01C 21/34

G06Q 10/0836

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for managing the handling of delivery of goods to allow recipients to pick up the goods at a location, such as a centralised location, a retail store or dedicated lockers.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Individual registration on entry or exit electronically operated locks specially adapted for particular uses	G07C 9/00896
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G06Q 10/0837

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the sending of received goods back to a supplier or manufacturer.

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References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for management of returned inventory	G06Q 10/08728
ICT specially adapted for providing recall services for goods or products	G06Q 30/014

G06Q 10/087

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for inventory or stock management, e.g. order filling, procurement or balancing against orders.

The following subjects are therefore covered, the list being non-exhaustive:

- Inventory management in an enterprise environment;
- Order filling from stock;
- Maintaining a register of the position of all assets in an enclosure (building, warehouse, parking lot);
- Stock level control;
- Management of storage life of perishable/hazardous products;
- Establishing, maintaining or updating a record of a store of goods.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

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ICT specially adapted for payment architectures inventory monitoring in POS payment systems	G06Q 20/203
Electronic shopping [e-shopping]	G06Q 30/0601
Intelligent shelves with arrangements or automatic control means for selecting which articles are to be removed	B65G 1/137
Healthcare informatics, ICT specially adapted for the management or administration of healthcare resources or facilities, e.g. managing hospital staff or surgery rooms	G16H 40/20
Supply management, e.g. supply of components or of substrates for assembling of electronic components	H05K 13/086

G06Q 10/0875

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for generating an itemised listing of the components needed either totally or based on specific tasks in an organisation.

Delete: The entire Informative references section.

G06Q 10/101

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for initial conceptual development, through cooperation between plural parties, e.g. brainstorming, idea development, of a commodity or of work that can be performed for another.

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G06Q 10/103

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the routing or approving of projects between workforce units or for organising and managing of resources, e.g. people, in such a way that a planned undertaking is completed within defined scope, quality, time and cost constraints.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Operations research, analysis or management	G06Q 10/063
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G06Q 10/105

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for keeping of records, e.g. benefits, of the departments or employees of an organisation or hiring of employees.

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Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Performance of employee with respect to a job function, e.g. evaluations such as end of year reviews	G06Q 10/06398
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G06Q 10/1053

Replace: The existing Definition statement with the following updated statement.

Definition statement *This place covers:*

Information and communication technology [ICT] specially adapted for engaging the services of a person or persons for wages or other payment either directly or through a third party.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Scheduling, planning or task assignment for a person or group	G06Q 10/06311
---	-------------------------------

-

G06Q 10/1057

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the maintenance, regulation or the monitoring of non-monetary employment compensation provided to employees by an organisation, e.g. health insurance, leave or retirement.

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References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Insurance	G06Q 40/08
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G06Q 10/107

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for document workflow and groupware based upon e-mail, computer aided management of electronic mail (essentially on the client side).

The following subjects are therefore covered, the list being non-exhaustive:

- automation of office environment, e.g. document workflow using message-based systems (e-mails);
- archiving of e-mails for administrative purpose;
- automation of e-mail processing (essentially on the client side), messaging, spam filtering, actions performed before receiving or after sending e-mails.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

User-to-user messaging in packet-switching networks, transmitted according to store-and-forward or real-time protocols; Monitoring or handling of messages	H04L 51/21
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User-to-user messaging in packet switching networks, mailbox-related details	H04L 51/42
Network architectures or network communication protocols for network security	H04L 63/00
Network arrangements, protocols or services for supporting real-time applications in data packet communication	H04L 65/00
Network arrangements or protocols for supporting network services or applications	H04L 67/00

G06Q 10/109

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for management of appointments, e.g. calendars, reminders, meetings or time accounting.

The following subjects are therefore covered, the list being non-exhaustive:

- Appointment management, e.g. indicating available time slot, computer assistants, reminders, meetings;
- Electronic business cards;
- GUI particularly adapted for processing calendars and appointments.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Digital computers in general manually operated with input through keyboard and computation using a built-in program adapted to a specific application for time management, e.g. calendars, diaries	G06F 15/0266
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G06Q 10/1093

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially for the creation or maintenance of a list or schedule of planned events or activities giving dates and details which is used by an individual or group for planning or assigning a time and optionally a place for meetings, appointments or tasks.

Calendar-based systems that allow the client or the business entity to schedule appointments in a place of business are classified herein.

References

Replace: The existing Informative references table with the following updated table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

ICT specially adapted for reservations, e.g. for tickets, services or events	G06Q 10/02
ICT specially adapted for schedule adjustment for a person or group	G06Q 10/063116
PDA's, electronic hand-held PIMs for time management, e.g. calendars, diaries	G06F 15/02 , G06F 15/0266

G06Q 10/30

Replace: The existing Definition statement with the following updated statement.

Definition statement

This place covers:

Information and communication technology [ICT] specially adapted for the creation or maintenance of a system for taking used or waste commodities and either (1) treating or processing them so as to make them suitable for reuse; or (2) getting rid of them.

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References

Insert: The following new reference in the Informative references table.

Informative references

Attention is drawn to the following places, which may be of interest for search:

Vehicles particularly adapted for collecting refuse	B65F 3/00
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2. B. DEFINITIONS QUICK FIX

Symbol	Location of change (e.g., section title)	Existing reference symbol or text	Action; New symbol; New text
G06Q 10/1095			Delete the entire definition.

Notes:

Use this Definitions Quick Fix (DQF) table to:

- Delete an entire definition
- Delete an entire section
- Change a reference symbol
- Delete a reference symbol
- Delete text in a References section
- Correct one error in spelling, article use, or verb tense

Otherwise, use the standard template.

Reminder: Never delete F symbol definitions.

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3. REVISION CONCORDANCE LIST (RCL)

Type*	From CPC Symbol (existing)	To CPC Symbol(s)
C	G06Q 10/02	G06Q 10/02, G06Q 10/021, G06Q 10/022, G06Q 10/026, G06Q 10/027, G06Q 10/028, G06Q 10/0281, G06Q 10/0283, G06Q 10/0285, G06Q 10/0287
C	G06Q 10/063116	G06Q 10/063116, G06Q 10/063119
C	G06Q 10/063118	G06Q 10/063118, G06Q 10/063119
C	G06Q 10/06313	G06Q 10/06313, G06Q 10/06317
C	G06Q 10/0633	G06Q 10/0633, G06Q 10/06332, G06Q 10/06334
C	G06Q 10/067	G06Q 10/067, G06Q 10/0672, G06Q 10/0674
C	G06Q 10/083	G06Q 10/083, G06Q 10/0841, G06Q 10/0843, G06Q 10/08365
C	G06Q 10/0836	G06Q 10/0836, G06Q 10/08365
C	G06Q 10/087	G06Q 10/087, G06Q 10/0872, G06Q 10/08724, G06Q 10/08726, G06Q 10/08728, G06Q 10/0874, G06Q 10/083, G06Q 10/08741, G06Q 10/08743, G06Q 10/08744, G06Q 10/0877, G06Q 10/08772, G06Q 10/08774, G06Q 10/08776, G06Q 10/08778
D	G06Q 10/1095	<administrative transfer to G06Q 10/1093>

* C = entries with modified file scope where reclassification of documents from the entries is involved; Q = new entries which are firstly populated with documents via administrative transfers from deleted (D) entries. Afterwards, the transferred documents into the Q entry will either stay or be moved to more appropriate entries, as determined by intellectual reclassification; D = deleted entries; F = frozen entries will be deleted once reclassification of documents from the entries is completed.

NOTES:

- Only C, D, F, and Q type entries are included in the table above.
- When multiple symbols are included in the “To” column, do not use ranges of symbols.
- For administrative transfer of documents, the following text should be used: “< administrative transfer to XX>”, “<administrative transfer to XX and YY simultaneously>”, or “<administrative transfer to XX, YY, ...and ZZ simultaneously>” when administrative transfer of the same documents is to more than one place.
- Administrative transfer to main trunk groups is assumed to be the source allocation type, unless otherwise indicated.
- Administrative transfer to 2000/Y series groups is assumed to be “additional information”.
- If needed, instructions for allocation type should be indicated within the angle brackets using the abbreviations “ADD” or “INV”: <administrative transfer to XX ADD>, <administrative transfer to XX INV>, or < administrative transfer to XX ADD, YY INV, ... and ZZ ADD simultaneously>.
- In certain situations, the “D” entries of 2000-series or Y-series groups may not require a destination (“To”) symbol, however it is required to specify “<no transfer>” in the “To” column for such cases.
- RCL is not needed for finalisation projects.

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4. CHANGES TO THE CPC-TO-IPC CONCORDANCE LIST (CICL)

<u>CPC</u>	<u>IPC</u>	<u>Action*</u>
G06Q 10/021	G06Q 10/02	NEW
G06Q 10/022	G06Q 10/02	NEW
G06Q 10/026	G06Q 10/02	NEW
G06Q 10/027	G06Q 10/02	NEW
G06Q 10/028	G06Q 10/02	NEW
G06Q 10/0281	G06Q 10/02	NEW
G06Q 10/0283	G06Q 10/02	NEW
G06Q 10/0285	G06Q 10/02	NEW
G06Q 10/0287	G06Q 10/02	NEW
G06Q 10/063119	G06Q 10/0631	NEW
G06Q 10/06317	G06Q 10/0631	NEW
G06Q 10/06332	G06Q 10/0633	NEW
G06Q 10/06334	G06Q 10/0633	NEW
G06Q 10/0672	G06Q 10/067	NEW
G06Q 10/0674	G06Q 10/067	NEW
G06Q 10/08355	G06Q 10/083	UPDATE
G06Q 10/08365	G06Q 10/0836	NEW
G06Q 10/0841	G06Q 10/083	NEW
G06Q 10/0843	G06Q10/083	NEW
G06Q 10/0872	G06Q 10/087	NEW
G06Q 10/08724	G06Q10/087	NEW
G06Q 10/08726	G06Q10/087	NEW
G06Q 10/08728	G06Q10/087	NEW
G06Q 10/0874	G06Q10/087	NEW
G06Q 10/08741	G06Q10/087	NEW
G06Q 10/08743	G06Q10/087	NEW
G06Q 10/08744	G06Q10/087	NEW
G06Q 10/0877	G06Q 10/087	NEW
G06Q 10/08772	G06Q10/087	NEW
G06Q 10/08774	G06Q10/087	NEW
G06Q 10/08776	G06Q10/087	NEW
G06Q 10/08778	G06Q10/087	NEW
G06Q 10/1095		DELETE
G06Q 10/1097	G06Q10/109	UPDATE

* Action column:

- For an (N) or (Q) entry, provide an IPC symbol and complete the Action column with “NEW.”
- For an existing CPC main trunk entry or indexing entry where the existing IPC symbol needs to be changed, provide an updated IPC symbol and complete the Action column with “UPDATED.”
- For a (D) CPC entry or indexing entry complete the Action column with “DELETE.” IPC symbol does not need to be included in the IPC column.
- For an (N) 2000 series CPC entry which is positioned within the main trunk scheme (breakdown code) provide an IPC symbol and complete the action column with “NEW”.

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- For an (N) 2000 series CPC entry positioned at the end of the CPC scheme (orthogonal code), with no IPC equivalent, complete the IPC column with “CPCONLY” and complete the action column with “NEW”.

NOTES:

- F symbols are not included in the CICL table above.
- T and M symbols are not included in the CICL table above unless a change to the existing IPC is desired.