

# Information and Analysis

The Information and Analysis category examines the organization's information management and performance measurement systems and how the organization analyzes performance data and information.

# Second Self-Assessment

## Findings - Information and Analysis

### Strengths

- + The agency uses an extensive bank of data collection tools to regularly collect objective data about operational production.
- + Standardized balanced scorecards are in use by all organizational units.
- + The Executive Committee uses the balanced scorecards to review organizational performance results and analyze data for trends to support decision-making, priority setting, and planning.

# Second Self-Assessment

## Findings - Information and Analysis (Con't.)

### Opportunities for Improvement

- The performance reviews conducted by senior management and the business units usually focus on performance data instead of an analysis of the data.
- Since cause and effect relationships and a determination of what is driving data results is not being developed for the performance reviews, the organization is missing opportunities to make systemic changes that could substantially impact performance.
- Individual performance plans and employee award criteria are not properly aligned with strategic goals.

# Second Self-Assessment

Findings - Information and Analysis

Conclusion:

