OPQA INTERNAL QUALITY SURVEY QUESTIONS

Demographic Section

1. Please indicate your current discipline.

Internal Quality Factors

2. During the past quarter, please indicate your level of satisfaction with the following tools that are needed to perform your work. Consider content and reliability.
   a. Search tools
   b. Office Action tools
   c. EDan
   d. Other electronic resources

3. Please indicate your level of satisfaction over the past quarter with the training opportunities that have been provided to maintain/improve the quality of your work. Consider the number and diversity of trainings offered.
   a. Technical training
   b. Legal training
   c. Practice and procedure
   d. Automation training
   e. Professional development

4. During the past quarter, please indicate your level of satisfaction with the effectiveness of training you have received to maintain or improve the quality of your work.
   a. Technical training
   b. Legal training
   c. Automation training
   d. Professional development

5. During the past quarter, please indicate your level of satisfaction with the effectiveness of coaching and mentoring received to maintain/improve the quality of your work.
   a. Technical, including search
   b. Practice and procedure

6. During the past quarter, overall, how would you rate the internal USPTO factors (training, tools, coaching, etc.) that impact your ability to provide high-quality patent examination?

External Quality Factors

7. During the past quarter, consider your examination experiences relating to incoming patent applications. To what extent did the applicants and their agents/attorneys facilitate high-quality patent prosecution with respect to:
   a. Clarity and completeness of specifications
   b. Clarity of claims
   c. Manageable number of claims
   d. Claims drafted to capture concept of invention
   e. Claims vary reasonably in scope from broad to narrow to facilitate examination
   f. Art cited in IDS is material to patentability
   g. Clarity of translations of foreign applications
   h. Clarity and completeness of drawings

8. During the past quarter, consider your examination experiences relating to your written and personal interactions with applicants and their agents/attorneys. To what extent did the applicants and/or their agents/attorneys facilitate high-quality patent prosecution with respect to:
   a. Clarity of responses to Office Actions
b. Thoroughness of response to Office actions in addressing the specific issues set forth in the Office action
c. Citation to the specification and/or drawings that provide support for newly added claim limitations
d. Preparedness to efficiently and effectively conduct an interview
e. Professional demeanor displayed in an interview to advance prosecution

9. During the past quarter, overall, how would you rate the various external factors (patent applicants/agents/attorneys and their interactions) that impact your ability to provide high-quality patent examination?