

From: [J](#)
To: [successact](#)
Subject: Patent filing experience
Date: Thursday, June 27, 2019 8:33:33 PM

To the USPTO,

I would just like to comment that the process for obtaining a patent has been very confusing and inconsistent for me. Years ago, when I had my first conference call with my attorney and patent examiner, we were told that the patent should be given once the language was changed in a few paragraphs of the patent application. My attorney changed the language but years later, there has been a substantial amount of back and forth denials and appeals. The denials don't seem to make sense it's confusing as to why the examiner Michelle Lee would have initially said we were on the road to being granted the patent when that wasn't the case.

Regards,

Jennifer Hearst

Sent from my iPhone