

Richard Fernandez

eMod Project Manager

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As the eMod Project Manager, he oversees the development of the new tool to replace EFS-Web and PAIR. He has extensive experience working with the Patent Electronic Business Center, and currently serves as the Manager of the entire call center. He also worked as a program analyst for EFS-Web, and provided support for PAIR. Rich received a Bachelors in Information Systems from University of Maryland Baltimore County in 2001, and started working as a federal employee at the USPTO in 2009.