



## Agenda

Patent Quality Summit

March 25-26, 2015

USPTO Headquarters • Alexandria, VA

DAY 1: March 25, 2015 <b>MORNING SESSION</b> - INTRODUCTION TO THE ENHANCED QUALITY INITIATIVE AND DISCUSSION OF THE IMPORTANCE OF QUALITY	
8:30 to 8:40 am	Welcome.
8:40 to 9:00 am	Opening Remarks.
9:00 to 10:30 am	Perspectives on the Importance of Quality. Speakers to include corporate counsel, private practitioners, academics, economists, and jurists.
10:30 to 10:45 am	Break.
10:45 to 12:00 pm	All Audience Discussion of Key Aspects of Quality
12:00 to 1:00 pm	Break for lunch.



DAY 1: March 25, 2015 <b>AFTERNOON SESSION - PROVIDING THE BEST POSSIBLE WORK PRODUCTS</b>	
1:00 to 1:30 pm	Pillar 1: Overview of Currently Available Improvements.
1:30 to 1:45 pm	Introduction of Proposals 1 and 2.
1:45 to 2:30 pm	All Audience Discussion of Proposals 1 and 2.
2:30 to 2:45 pm	Break. Virtual attendees only: Please click the link for your desired brainstorming session below NOW.
2:45 to 4:45 pm	<b>Brainstorming for Pillar 1 in General and Proposals 1 and 2.</b> Small group break-out session to be followed by sharing of ideas with all audience. Virtual attendees only Proposal 1: ► WebEx link coming soon Proposal 2: ► WebEx link coming soon
4:45 to 5 pm	Concluding Remarks.



DAY 2: March 26, 2015

**MORNING SESSION - ESTABLISHING APPROPRIATE QUALITY METRICS**

8:30 to 8:45 am	Welcome.
8:45 to 9:15 am	Pillars 1 and 2: Overview of Currently Available Improvements and the Quality Composite.
9:15 to 9:30 am	Introduction of Proposals 3 and 4.
9:30 to 10:15 am	All Audience Discussion of Proposals 3 and 4.
10:15 to 10:30 am	Break. Virtual attendees only: Please click the link for your desired brainstorming session below NOW.
10:30 to 12:30 pm	<b>Brainstorming for Pillar 1 and 2 in General and Proposals 3 and 4.</b> Small group break-out session to be followed by sharing of ideas with all audience. Virtual attendees only Proposal 3: ► WebEx link coming soon Proposal 4: ► WebEx link coming soon
12:30 to 1:30 pm	Break for lunch.



**AFTERNOON SESSION - IMPROVING THE CUSTOMER EXPERIENCE AND PROVIDING EXCELLENT CUSTOMER SERVICE**

1:30 to 2:00 pm	Pillar 3: Overview of Currently Available Improvements.
2:00 to 2:15 pm	Introduction of Proposals 5 and 6.
2:15 to 3:00 pm	All Audience Discussion of Proposals 5 and 6.
3:00 to 3:15 pm	Break. Virtual attendees only: Please click the link for your desired brainstorming session below NOW.
3:15 to 5:15 pm	<b>Brainstorming for Pillar 3 in General and Proposals 5 and 6.</b> Small group break-out session to be followed by sharing of ideas with all audience. Virtual attendees only Proposal 5: ► WebEx link coming soon Proposal 6: ► WebEx link coming soon
5:15 to 5:30 pm	Concluding Remarks and Next Steps.