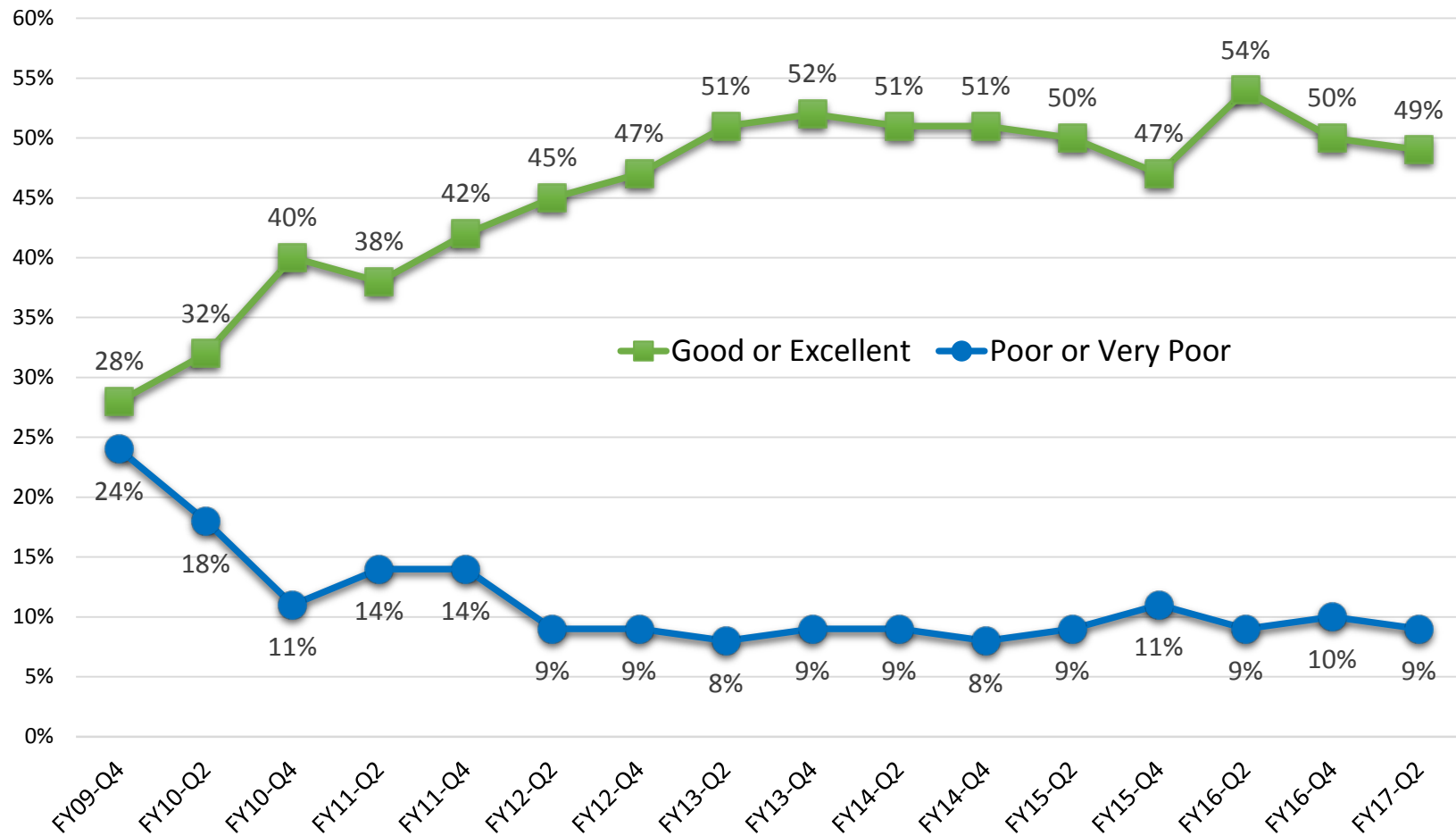


# Overall Examination Quality

Respondents reporting since 2009 on the overall examination quality



**Overall Quality:** This chart shows how customers have responded to the question “How would you rate the overall examination quality” on a scale of 1 (Very poor), 2 (Poor), 3 (Fair), 4 (Good), and 5 (Excellent). The percent reporting “very poor” or “poor” is combined, and the percent reporting “good” or “excellent” is combined.

USPTO uses this type of information to compare trends in perception to trends in compliance rates to assure alignment of our metrics with stakeholders’ perceptions.