

**U.S. Department of Commerce
U.S. Patent and Trademark Office**



**Privacy Impact Assessment
for the
Patent Capture and Application Processing System – Examination
Support (PCAPS-ES)**

Reviewed by: John B. Owens II, Senior Agency Official for Privacy

- Concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer
- Non-concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer

Signature of Senior Agency Official for Privacy/DOC Chief Privacy Officer

Date

U.S. Department of Commerce Privacy Impact Assessment USPTO Patent Capture and Application Processing System – Examination Support (PCAPS-ES)

Unique Project Identifier: PTO-006-00

Introduction: System Description

(a) a general description of the information in the system

The PCAPS-ES is an Application information system, composed of 19 Components and provides the capabilities and functionality detailed below:

Electronic Business Center Imaging System (EBCIS) - The Electronic Business Center Imaging System will enable users to store and maintain Customer Number documents or to record numerous other correspondences. The purpose of EBCIS is to develop an automated document management system to provide the capabilities of scanning, indexing, retrieving, and searching for documents, accessible to users via the Patent and Trademark Office (PTO) Intranet.

Electronic Desktop Application Navigator (eDAN)- eDAN is a Graphical User Interface (GUI) that accesses documents and displays an examiner's docket and corresponding document images. The eDAN accesses documents from the Patent Application Location and Monitoring System (PALM), the Image File Wrapper (IFW) image repository, the Revenue and Accounting Management (RAM), and the Supplemental Complex Repository for Examiners (SCORE) using Web services, Hyper Text Transmission Protocol (HTTP) requests, and Extensible Markup Language (XML) over HTTP. The eDAN server provides services for other Components, such as the Order Entry Management System (OEMS) and Patent Application Services and Security (PASS). The eDAN GUI also provides Patent Enterprise Access Integration- Trilateral Dossier Access (TDA), with access to the European Patent Office (EPO), the Japanese Patent Office (JPO), and the Korean Intellectual Property Office (KIPO) public applications. eDAN also allows Patent Examiners to import electronic documents in Portable Document Format (PDF) to an Electronic Red Folder (ERF) for all documents that are currently retained as hard copies in the physical Red Folder. This latest release allows the patent examiner to access text documents for searching and displaying graphical representations of claims.

File Inspection Utility (FIU) - FIU provides some of the Public PAIR functionality plus secure access to pending patent application data. USPTO examiners will be able to access FIU data within the PTONet using USPTO credentials without compromising the confidentiality or security of their applications.

Image File Wrapper (IFW) - IFW is a document and application management system to support the process of handling Intellectual Property-related documents. IFW interfaces with several USPTO legacy systems.

Office Action Correspondence System (OACS)- The purpose of OACS is to aid the United States Patent and Trademark Office (USPTO) in creating patent correspondence with the patent applicants.

Patent Modeling and Budget Administration System (OpBudget) - OpBudget is integral system to the Commissioner of Patents' forecast of patent production, staff resource planning, pendency and operating costs. The Office of Patent Financial Management builds and stores budget formulations within a central repository and execute the congressionally approved budget as a Decision Support System.

PAIR User Resource Manager (PURM)- PURM is a system used to associate customer numbers with their PKI certificates. It provides functionality to search customer association by common name, user id, earliest update date and distinguished name. It also provides retrieving user id, common name, group name, insert and update dates for a given customer number.

Patent Application Location Monitoring – Examination and Post-Examination (PALM ExPO)- The PALM ExPO subsystem deals with tracking patent application prosecution, publication, the physical location of application, GAU, examiner productivity, patent issuance, quality review, file inventory, and lost file reconstruction. It also supports the production of reports related to examination and publication processes. PALM EXPO interfaces with Revenue Accounting and Management (RAM), Patent Application Security System (PASS), and Image File Wrapper (IFW) in addition to other PALM subsystems. PALM EXPO also provides external services for PASS, IFW, and Electronic Desktop Application Navigator (eDAN) to enable these components to access PALM data.

Patent Application Location Monitoring – Services Gateway (PALM SG)- The PALM SG subsystem deals with implementing a robust solution for existing PALM Services based on the USPTO Service Oriented Architecture (SOA) reference architecture and the cots products. It also provides an implementation framework for enterprise components such as logging, security and service versioning for any enterprise wide service implementation. Following are the existing PALM Services which are implemented: Bibliographic Data Services, Utilities Services, Worker Services, Docket Services, PALM Office Action Services.

Patent Application Location Monitoring – File Ordering System (PALM FOS)- The File Ordering System (FOS) tracks the physical location and status of issued or abandoned patents, as well as registered or abandoned Trademark files. As a PALM FOS interface, Warehouse File Tracking System (WFTS) is a tracking program used by the USPTO to track the location of each patent and trademark file as it is transported and reviewed by Patent or Trademark Examiners.

Patent Application Location Monitoring- Infrastructure (PALM INFRA)- The Patent Application and Location Monitoring Infrastructure (PALM) subsystem supports the management of basic information and contact details about the USPTO (its organizational structure, workers, and physical locations – including special purpose locations such as search rooms and how they interact with each other).

Patent Application Information Retrieval- Private (Private PAIR)- Private PAIR allows restricted Internet access to patent application status to patent applicants and/or their designated legal representative(s)

without compromising the confidentiality or security of applicants' data. PRIVATE PAIR requires all users to be registered and to be issued an x.509 digital certificate by USPTO.

Patent Enterprise Access Integration Public Patent Application Information Retrieval - Public (Public PAIR) - Public PAIR allows public access to published patent applications and additional information regarding published patents. PUBLIC PAIR provides a web based interface for the public at large to access published patent applicants. This data has been publicly released and is accessible to everyone in read-only format.

Trilateral Document Access (TDA) - The TDA application allows the United States Patent and Trademark Office (USPTO) to access the European Patent Office (EPO), Korean Patent Office (KIPO), Japanese Patent Office (JPO,) and World Intellectual Property (WIPO) document content information about patents via TriNet. TDA provides access to published documents through the File Wrapper Access (FWA) service and unpublished documents through the Document Exchange (PDX) service that are available at the participating foreign offices.

Patent File Wrapper (PFW) - PFW is a Major Application information system, and provides patent prosecution services or functions in support of the USPTO mission.

The purpose of this system is to streamline the patent application examination process by consolidating the text provided through electronic filing and Early Data Capture (EDC) of patent applications into a centralized data repository where the information can be leveraged to implement and automated content management, workflow, and patent application management rule engine.

Quality Review System (QRS) - QRS provides a web-based interface to the reviewers to view the patent applications in order to review, evaluate and create reports for the examiners work. QRS (formerly called as Patent Quality Review System (PQRS)) provides interfaces for the Technology Centers (TCs) and Office of Patent Quality Assurance (OPQA) personnel to enter data on Allowed Reviews, In Process Reviews (IPRs), New Application Reviews, Amendment Reviews, and New Examiner Reviews. QRS provides the following functionality to authorized users.

Supplemental Complex Repository for Examiners (SCORE) – The SCORE component is a non-image repository as defined in the FY04 Patent Automation Program Charter. SCORE is a component that provides the Patent examiners with access to unpublished mega content associated with a patent application.

Technology Assessment and Forecast (TAF) – TAF is a database that supports the USPTO's need for many of the general annual patent statistics reports required to meet agency/office obligations. Reports such as: the Commissioner's Annual Report, the Annual submission of patent statistics to the World Intellectual Property Organization, the Annual patent statistics submission to Statistical Abstracts, the Census Bureau's annual government statistics fact book, and specialized patent statistics reports prepared for the National Science Foundation. Selected bibliographic data pertaining to patents and pre-grant patent publications are loaded weekly; other data are loaded on a monthly, bi-monthly, or annual basis. Data verification and correction are performed on selected data elements. Statistical reporting is performed by means of standardized reporting programs and by custom data extraction and aggregation efforts. Support is also provided for optical disc products produced by Office of Electronic Information Products (OEIP).

Patents Telework Enterprise System (PTES) - The Patent Telework Enterprise System (PTES) is an online application for applying to the various telework programs in Patents. Telework at the USPTO supports mission achievement and goal fulfillment via a distributed workforce. Employees in Patents use PTES to apply for telework programs. Management uses PTES to manage telework, review and approve telework eligibility, and provide telework data for annual reports.

PTES is for internal use only and is not available outside of the USPTO firewall. The application process requires an employee to submit their Alternate Work Site (AWS), telephone number, and an Internet Service Provider (ISP) statement as proof that they meet the USPTO VPN connection requirements. The AWS is defined as the employee's home address and a location in the employee's home designated by the employee as the location that the employee will use to perform their official USPTO duties.

PTES collects the following PII data – employee's home address, phone number, and ISP statement. PTES has a role-based access control, and an employee can only view/update their own records. Managers and designated managers that are assigned the duties of telework coordinators can view the information submitted by employees as part of the telework application review and approval process.

(b) a description of a typical transaction conducted on the system

Providing user access to search the USPTO Patent data repositories, which allows Patent Examiners and public users to search and retrieve application data and images, Patents examiners and applicants to identify individuals and organizations with intellectual property, pre-grant, and published applications.

(c) any information sharing conducted by the system

Data repositories allow information to be shared with internal stakeholders (e.g. patent examiners), and to the public.

(d) a citation of the legal authority to collect PII and/or BII

- USC statutory code 35 U.S.C. Section 122
- The Federal Information Management Security Act of 2002 (FISMA)
- OMB Memorandum M-06-15, Safeguarding Personally Identifiable Information, May 2006
- OMB Memorandum M-06-16, Protection of Sensitive Agency Information, June 2006
- U.S. Department of Commerce, IT Privacy Policy
- U.S. Department of Commerce, Electronic Transmission of PII Policy
- U.S. Department of Commerce, Use of Personal E-mail for Official Communication Prohibited, May 28, 2013

(e) the Federal Information Processing Standard (FIPS) 199 security impact category for the

system

Moderate

Section 1: Status of the Information System

1.1 Indicate whether the information system is a new or existing system.

- This is a new information system.
- This is an existing information system with changes that create new privacy risks.
(Check all that apply.)

Changes That Create New Privacy Risks (CTCNPR)					
a. Conversions	<input type="checkbox"/>	d. Significant Merging	<input type="checkbox"/>	g. New Interagency Uses	<input type="checkbox"/>
b. Anonymous to Non-Anonymous	<input type="checkbox"/>	e. New Public Access	<input type="checkbox"/>	h. Internal Flow or Collection	<input type="checkbox"/>
c. Significant System Management Changes	<input checked="" type="checkbox"/>	f. Commercial Sources	<input type="checkbox"/>	i. Alteration in Character of Data	<input type="checkbox"/>
j. Other changes that create new privacy risks (specify):					

Section 2: Information in the System

2.1 Indicate what personally identifiable information (PII)/business identifiable information (BII) is collected, maintained, or disseminated. (Check all that apply.)

Identifying Numbers (IN)					
a. Social Security*	<input type="checkbox"/>	e. File/Case ID	<input checked="" type="checkbox"/>	i. Credit Card	<input type="checkbox"/>
b. Taxpayer ID	<input type="checkbox"/>	f. Driver's License	<input type="checkbox"/>	j. Financial Account	<input type="checkbox"/>
c. Employer ID	<input type="checkbox"/>	g. Passport	<input type="checkbox"/>	k. Financial Transaction	<input type="checkbox"/>
d. Employee ID	<input checked="" type="checkbox"/>	h. Alien Registration	<input type="checkbox"/>	l. Vehicle Identifier	<input type="checkbox"/>
m. Other identifying numbers (specify):					
*Explanation for the need to collect, maintain, or disseminate the Social Security number, including truncated form:					
*If SSNs are collected, stored, or processed by the system, please explain if there is a way to avoid such collection in the future and how this could be accomplished:					

General Personal Data (GPD)					
a. Name	<input checked="" type="checkbox"/>	g. Date of Birth	<input type="checkbox"/>	m. Religion	<input type="checkbox"/>
b. Maiden Name	<input type="checkbox"/>	h. Place of Birth	<input type="checkbox"/>	n. Financial Information	<input type="checkbox"/>
c. Alias	<input type="checkbox"/>	i. Home Address	<input checked="" type="checkbox"/>	o. Medical Information	<input type="checkbox"/>
d. Gender	<input type="checkbox"/>	j. Telephone Number	<input checked="" type="checkbox"/>	p. Military Service	<input type="checkbox"/>
e. Age	<input type="checkbox"/>	k. Email Address	<input checked="" type="checkbox"/>	q. Physical Characteristics	<input type="checkbox"/>
f. Race/Ethnicity	<input type="checkbox"/>	l. Education	<input type="checkbox"/>	r. Mother's Maiden Name	<input type="checkbox"/>
s. Other general personal data (specify): Nationality					

--

Work-Related Data (WRD)					
a. Occupation	<input type="checkbox"/>	d. Telephone Number	<input checked="" type="checkbox"/>	g. Salary	<input type="checkbox"/>
b. Job Title	<input type="checkbox"/>	e. Email Address	<input checked="" type="checkbox"/>	h. Work History	<input type="checkbox"/>
c. Work Address	<input checked="" type="checkbox"/>	f. Business Associates	<input type="checkbox"/>		
i. Other work-related data (specify):					

Distinguishing Features/Biometrics (DFB)					
a. Fingerprints	<input type="checkbox"/>	d. Photographs	<input type="checkbox"/>	g. DNA Profiles	<input type="checkbox"/>
b. Palm Prints	<input type="checkbox"/>	e. Scars, Marks, Tattoos	<input type="checkbox"/>	h. Retina/Iris Scans	<input type="checkbox"/>
c. Voice Recording/Signatures	<input type="checkbox"/>	f. Vascular Scan	<input type="checkbox"/>	i. Dental Profile	<input checked="" type="checkbox"/>
j. Other distinguishing features/biometrics (specify):					

System Administration/Audit Data (SAAD)					
a. User ID	<input checked="" type="checkbox"/>	c. Date/Time of Access	<input checked="" type="checkbox"/>	e. ID Files Accessed	<input checked="" type="checkbox"/>
b. IP Address	<input checked="" type="checkbox"/>	d. Queries Run	<input checked="" type="checkbox"/>	f. Contents of Files	<input checked="" type="checkbox"/>
g. Other system administration/audit data (specify):					

Other Information (specify)					

2.2 Indicate sources of the PII/BII in the system. (Check all that apply.)

Directly from Individual about Whom the Information Pertains					
In Person	<input checked="" type="checkbox"/>	Hard Copy: Mail/Fax	<input checked="" type="checkbox"/>	Online	<input checked="" type="checkbox"/>
Telephone	<input checked="" type="checkbox"/>	Email	<input checked="" type="checkbox"/>		
Other (specify):					

Government Sources					
Within the Bureau	<input checked="" type="checkbox"/>	Other DOC Bureaus	<input type="checkbox"/>	Other Federal Agencies	<input type="checkbox"/>
State, Local, Tribal	<input checked="" type="checkbox"/>	Foreign	<input checked="" type="checkbox"/>		
Other (specify):					

Non-government Sources					
Public Organizations	<input checked="" type="checkbox"/>	Private Sector	<input checked="" type="checkbox"/>	Commercial Data Brokers	<input type="checkbox"/>
Third Party Website or Application			<input checked="" type="checkbox"/>		
Other (specify):					

- 2.3 Indicate the technologies used that contain PII/BII in ways that have not been previously deployed. *(Check all that apply.)*

Technologies Used Containing PII/BII Not Previously Deployed (TUCPBNPD)			
Smart Cards	<input type="checkbox"/>	Biometrics	<input type="checkbox"/>
Caller-ID	<input type="checkbox"/>	Personal Identity Verification (PIV) Cards	<input type="checkbox"/>
Other (specify):			

<input checked="" type="checkbox"/>	There are not any technologies used that contain PII/BII in ways that have not been previously deployed.
-------------------------------------	--

Section 3: System Supported Activities

- 3.1 Indicate IT system supported activities which raise privacy risks/concerns. *(Check all that apply.)*

Activities			
Audio recordings	<input type="checkbox"/>	Building entry readers	<input type="checkbox"/>
Video surveillance	<input type="checkbox"/>	Electronic purchase transactions	<input type="checkbox"/>
Other (specify):			

<input type="checkbox"/>	There are not any IT system supported activities which raise privacy risks/concerns.
--------------------------	--

Section 4: Purpose of the System

- 4.1 Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. *(Check all that apply.)*

Purpose			
To determine eligibility	<input checked="" type="checkbox"/>	For administering human resources programs	<input checked="" type="checkbox"/>
For administrative matters	<input checked="" type="checkbox"/>	To promote information sharing initiatives	<input checked="" type="checkbox"/>
For litigation	<input checked="" type="checkbox"/>	For criminal law enforcement activities	<input type="checkbox"/>
For civil enforcement activities	<input type="checkbox"/>	For intelligence activities	<input type="checkbox"/>
To improve Federal services online	<input checked="" type="checkbox"/>	For employee or customer satisfaction	<input checked="" type="checkbox"/>
For web measurement and customization technologies (single-session)	<input checked="" type="checkbox"/>	For web measurement and customization technologies (multi-session)	<input checked="" type="checkbox"/>
Other (specify):			

Section 5: Use of the Information

- 5.1 In the context of functional areas (business processes, missions, operations, etc.) supported by the IT system, describe how the PII/BII that is collected, maintained, or disseminated will be used. Indicate if the PII/BII identified in Section 2.1 of this document is in reference to a federal employee/contractor, member of the public, foreign national, visitor or other (specify).

The PII/BII collected is of the public (U.S. and foreign), Federal employees. Public data is used to file and manage Patent applications. Federal employee data is used for Patent examiner work, management of Federal employees, and the management of the IT systems that support the USPTO.

Section 6: Information Sharing and Access

- 6.1 Indicate with whom the bureau intends to share the PII/BII in the IT system and how the PII/BII will be shared. *(Check all that apply.)*

Recipient	How Information will be Shared		
	Case-by-Case	Bulk Transfer	Direct Access
Within the bureau	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
DOC bureaus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Federal agencies	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
State, local, tribal gov't agencies	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Public	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private sector	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Foreign governments	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Foreign entities	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other (specify):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The PII/BII in the system will not be shared.

6.2 Indicate whether the IT system connects with or receives information from any other IT systems authorized to process PII and/or BII.

<input checked="" type="checkbox"/>	<p>Yes, this IT system connects with or receives information from another IT system(s) authorized to process PII and/or BII. Provide the name of the IT system and describe the technical controls which prevent PII/BII leakage:</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 2px;">System Name</th> <th style="padding: 2px;">Organization</th> </tr> </thead> <tbody> <tr><td style="padding: 2px;">EWS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">EUS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">NSI</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">PSS-PS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">PCAPS-IP</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">RAM</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">OEMS (IDSS)</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">EDP</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">SOI</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">ESS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">EMSO</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">DBS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">RTIS-PDCAP</td><td style="padding: 2px;">RTIS</td></tr> <tr><td style="padding: 2px;">Trinet</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">IPLMSS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">IDSS</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">PE2E</td><td style="padding: 2px;">USPTO</td></tr> <tr><td style="padding: 2px;">National Finance Center (NFC)</td><td style="padding: 2px;">U.S. Department of Agriculture</td></tr> </tbody> </table> <p style="margin-top: 10px;">PALM EXPO, PUBLIC PAIR, & PRIVATE PAIR are designed to rely on and utilize Active Directory for the enforcement of account management and the implementation of least privilege. By restricting access to the system via Active Directory (ESS), the system’s protection of PII data is performed by the implemented AD automated system. Also, the PCAPS-ES Master System annually reviews and assess the systems use of PII via the performance of the Privacy Threshold Analysis and Privacy Impact Analysis.</p> <p>For external data transfer to WIPO, PSFTP (SFTP PuTTY) is utilized to transmit data across TriNet. Internally within USPTO, data transmission confidentiality controls are provided by PTOnet.</p> <p>External contractors from RTIS and Serco International-PGPCS connect through Tumbleweed secure data transfer.</p>	System Name	Organization	EWS	USPTO	EUS	USPTO	NSI	USPTO	PSS-PS	USPTO	PCAPS-IP	USPTO	RAM	USPTO	OEMS (IDSS)	USPTO	EDP	USPTO	SOI	USPTO	ESS	USPTO	EMSO	USPTO	DBS	USPTO	RTIS-PDCAP	RTIS	Trinet	USPTO	IPLMSS	USPTO	IDSS	USPTO	PE2E	USPTO	National Finance Center (NFC)	U.S. Department of Agriculture
System Name	Organization																																						
EWS	USPTO																																						
EUS	USPTO																																						
NSI	USPTO																																						
PSS-PS	USPTO																																						
PCAPS-IP	USPTO																																						
RAM	USPTO																																						
OEMS (IDSS)	USPTO																																						
EDP	USPTO																																						
SOI	USPTO																																						
ESS	USPTO																																						
EMSO	USPTO																																						
DBS	USPTO																																						
RTIS-PDCAP	RTIS																																						
Trinet	USPTO																																						
IPLMSS	USPTO																																						
IDSS	USPTO																																						
PE2E	USPTO																																						
National Finance Center (NFC)	U.S. Department of Agriculture																																						
<input type="checkbox"/>	<p>No, this IT system does not connect with or receive information from another IT system(s) authorized to process PII and/or BII.</p>																																						

6.3 Identify the class of users who will have access to the IT system and the PII/BII. (Check all that apply.)

Class of Users			
General Public	<input checked="" type="checkbox"/>	Government Employees	<input checked="" type="checkbox"/>
Contractors	<input checked="" type="checkbox"/>		
Other (specify):			

Section 7: Notice and Consent

7.1 Indicate whether individuals will be notified if their PII/BII is collected, maintained, or disseminated by the system. *(Check all that apply.)*

<input checked="" type="checkbox"/>	Yes, notice is provided pursuant to a system of records notice published in the Federal Register and discussed in Section 9.	
<input checked="" type="checkbox"/>	Yes, notice is provided by a Privacy Act statement and/or privacy policy. The Privacy Act statement and/or privacy policy can be found at: <u>http://www.uspto.gov/privacy-policy</u> .	
<input type="checkbox"/>	Yes, notice is provided by other means.	Specify how:
<input type="checkbox"/>	No, notice is not provided.	Specify why not:

7.2 Indicate whether and how individuals have an opportunity to decline to provide PII/BII.

<input checked="" type="checkbox"/>	Yes, individuals have an opportunity to decline to provide PII/BII.	Specify how: By not applying or using the IT system
<input type="checkbox"/>	No, individuals do not have an opportunity to decline to provide PII/BII.	Specify why not:

7.3 Indicate whether and how individuals have an opportunity to consent to particular uses of their PII/BII.

<input checked="" type="checkbox"/>	Yes, individuals have an opportunity to consent to particular uses of their PII/BII.	Specify how: Submitting personal information is voluntary. When you voluntarily submit information, it constitutes your consent to the use of the information for the purpose(s) stated at the time of collection.
<input type="checkbox"/>	No, individuals do not have an opportunity to consent to particular uses of their PII/BII.	Specify why not:

7.4 Indicate whether and how individuals have an opportunity to review/update PII/BII pertaining to them.

<input checked="" type="checkbox"/>	Yes, individuals have an opportunity to review/update PII/BII pertaining to them.	Specify how: By logging into their patent application and changing the data. The USPTO utilizes HR Connect to provide a means for employees to correct or amend inaccurate PII maintained by the organization.
<input type="checkbox"/>	No, individuals do not have an opportunity to review/update PII/BII pertaining to them.	Specify why not:

Section 8: Administrative and Technological Controls

8.1 Indicate the administrative and technological controls for the system. *(Check all that apply.)*

<input type="checkbox"/>	All users signed a confidentiality agreement or non-disclosure agreement.
<input checked="" type="checkbox"/>	All users are subject to a Code of Conduct that includes the requirement for confidentiality.
<input checked="" type="checkbox"/>	Staff (employees and contractors) received training on privacy and confidentiality policies and practices.
<input checked="" type="checkbox"/>	Access to the PII/BII is restricted to authorized personnel only.
<input checked="" type="checkbox"/>	Access to the PII/BII is being monitored, tracked, or recorded. Explanation: Audit logs
<input checked="" type="checkbox"/>	The information is secured in accordance with FISMA requirements. Provide date of most recent Assessment and Authorization (A&A): <u> 7/25/2015 </u> <input type="checkbox"/> This is a new system. The A&A date will be provided when the A&A package is approved.
<input checked="" type="checkbox"/>	The Federal Information Processing Standard (FIPS) 199 security impact category for this system is a moderate or higher.
<input checked="" type="checkbox"/>	NIST Special Publication (SP) 800-122 and NIST SP 800-53 Revision 4 Appendix J recommended security controls for protecting PII/BII are in place and functioning as intended; or have an approved Plan of Action and Milestones (POAM).
<input checked="" type="checkbox"/>	Contractors that have access to the system are subject to information security provisions in their contracts required by DOC policy.
<input checked="" type="checkbox"/>	Contracts with customers establish ownership rights over data including PII/BII.
<input type="checkbox"/>	Acceptance of liability for exposure of PII/BII is clearly defined in agreements with customers.
<input type="checkbox"/>	Other (specify):

8.2 Provide a general description of the technologies used to protect PII/BII on the IT system.

Management Controls:

1. The USPTO uses the Life Cycle review process to ensure that management controls are in place for the PCAPS-ES. During the enhancement of any component, the security controls are reviewed, re-evaluated, and updated in the Security Plan. The Security Plans specifically address the management, operational and technical controls that are in place, and planned, during the operation of the enhanced system. Additional management controls include performing national agency check on all personnel, including contractor staff.

2. The USPTO Personally Identifiable Data Extracts Policy

Operational Controls:

1. Automated operational controls include securing all hardware associated with the PCAPS-ES in the USPTO Data Center. The Data Center is controlled by access card entry, and is manned by a uniformed guard service to restrict access to the servers, their Operating Systems and databases. Contingency planning has been prepared for the data. Backups are performed on the processing databases. Backups are stored on tape and are secured off-site. Additional operation controls include: (1) Logical edit checks to ensure proper sequence of actions; (2) Physical terminal identification; (3) Database User ID; (4) Restricted data display, as required; and (5) Restricted access.

2. Manual procedures shall be followed for handling extracted data containing sensitive PII which is physically transported outside of the USPTO premises. In order to remove data extracts containing sensitive PII from USPTO premises, users must:

a. Maintain a centralized office log for extracted datasets that contain sensitive PII. This log must include the date the data was extracted and removed from the facilities, a description of the data extracted, the purpose of the extract, the expected date of disposal or return, and the actual date of return or deletion.

b. Ensure that any extract which is no longer needed is returned to USPTO premises or securely erased, and that this activity is recorded on the log.

c. Obtain management concurrence in the log, if an extract aged over 90 days is still required.

d. Store all PII data extracts maintained on an USPTO laptop in the encrypted My Documents directory. This includes any sensitive PII data extracts downloaded via the USPTO Virtual Private network (VPN).

e. Encrypt and password-protect all sensitive PII data extracts maintained on a portable storage device (such as CD, memory key, flash drive, etc.). Exceptions due to technical limitations must have the approval of the Office Director and alternative protective measures must be in place prior to removal from USPTO premises.

Encrypt and password-protect prior to transmission any sensitive PII data extracts that are sent to an external e-mail address via the Internet.

7. How will the data extract log and verify requirement be met?

USPTO has not developed a centralized logging system for PII data extracts. Such a system would track the following categories of information:

- a. Who performed the extract,
- b. When extract was done,
- c. What was the extract,
- d. Where was the extract taken from,
- e. Has the extract been deleted and,
- f. If not deleted after 90 days, to monitor that it is still needed in 90 day intervals.

Until a system is implemented, USPTO is using the following compensating controls to protect PII data:

- a. No extracts of sensitive data may be copied on to portable media without a waiver approved by the DOC CIO. The request for a waiver must include specifics as to how the data and device are protected, how long the data will be maintained, and how the data on the device will be deleted when no longer required.
- b. All laptop computers allowed to store sensitive data must have full disk encryption.
- c. All remote access to public USPTO systems containing sensitive data must be encrypted. All remote access to internal USPTO systems containing sensitive data must fully comply with DoC Remote Access Policy requirements.
- d. All flexi place/telework agreements for working off site require that adequate data protection be in place.

Section 9: Privacy Act

9.1 Indicate whether a system of records is being created under the Privacy Act, 5 U.S.C. § 552a. *(A new system of records notice (SORN) is required if the system is not covered by an existing SORN).*

As per the Privacy Act of 1974, “the term ‘system of records’ means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.”

	Yes, this system is covered by an existing system of records notice (SORN). Provide the SORN name and number <i>(list all that apply)</i> :
<input checked="" type="checkbox"/>	The USPTO Publishes their SORNS in the Federal Register and can be accessed in the following location: http://www.uspto.gov/uspto-systems-records-notices . These SORNs are subject to required oversight processes for systems containing PII. The USPTO SORNs are kept current (updated at least annually) and contains statements from the Privacy Act of 1974.
<input type="checkbox"/>	Yes, a SORN has been submitted to the Department for approval on <u>(date)</u> .
<input type="checkbox"/>	No, a SORN is not being created.

Section 10: Retention of Information

10.1 Indicate whether these records are covered by an approved records control schedule and monitored for compliance. *(Check all that apply.)*

<input checked="" type="checkbox"/>	There is an approved record control schedule. Provide the name of the record control schedule:
<input type="checkbox"/>	No, there is not an approved record control schedule. Provide the stage in which the project is in developing and submitting a records control schedule:
<input type="checkbox"/>	Yes, retention is monitored for compliance to the schedule.
<input type="checkbox"/>	No, retention is not monitored for compliance to the schedule. Provide explanation:

10.2 Indicate the disposal method of the PII/BII. *(Check all that apply.)*

Disposal			
Shredding	<input checked="" type="checkbox"/>	Overwriting	<input checked="" type="checkbox"/>
Degaussing	<input checked="" type="checkbox"/>	Deleting	<input checked="" type="checkbox"/>
Other (specify):			

Section 11: NIST Special Publication 800-122 PII Confidentiality Impact Levels

11.1 Indicate the potential impact that could result to the subject individuals and/or the organization if PII were inappropriately accessed, used, or disclosed.

<input type="checkbox"/>	Low – the loss of confidentiality, integrity, or availability could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.
<input checked="" type="checkbox"/>	Moderate – the loss of confidentiality, integrity, or availability could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.
<input type="checkbox"/>	High – the loss of confidentiality, integrity, or availability could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.

11.2 Indicate which factors were used to determine the above PII confidentiality impact levels.
 (Check all that apply.)

<input checked="" type="checkbox"/>	Identifiability	Provide explanation: Whether the data given could identify an individual.
<input checked="" type="checkbox"/>	Quantity of PII	Provide explanation: Whether the data given is enough to identify an individual.
<input type="checkbox"/>	Data Field Sensitivity	Provide explanation:
<input checked="" type="checkbox"/>	Context of Use	Provide explanation: Why the data is being used, stored, and transmitted.
<input type="checkbox"/>	Obligation to Protect Confidentiality	Provide explanation:
<input checked="" type="checkbox"/>	Access to and Location of PII	Provide explanation: How the data is being used, stored, and transmitted.
<input type="checkbox"/>	Other:	Provide explanation:

Section 12: Analysis

12.1 Indicate whether the conduct of this PIA results in any required business process changes.

<input type="checkbox"/>	Yes, the conduct of this PIA results in required business process changes. Explanation:
<input checked="" type="checkbox"/>	No, the conduct of this PIA does not result in any required business process changes.

12.2 Indicate whether the conduct of this PIA results in any required technology changes.

<input type="checkbox"/>	Yes, the conduct of this PIA results in required technology changes. Explanation:
<input checked="" type="checkbox"/>	No, the conduct of this PIA does not result in any required technology changes.