UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT PUBLIC ADVISORY COMMITTEE QUARTERLY MEETING

Alexandria, Virginia
Thursday, February 1, 2018

1	PARTICIPANTS:
2	PPAC Members:
3	MARYLEE JENKINS, Chair
4	BERNARD KNIGHT
5	JENNIFER CAMACHO
6	MICHAEL WALKER
7	PETER THURLOW
8	DAN LANG
9	JULIE MAR-SPINOLA
10	MARK GOODSON
11	JEFF SEARS
12	Union Members:
13	PAMELA SCHWARTZ
14	CATHERINE FAINT
15	USPTO:
16	THOMAS BEACH, PE2E & PTAB Portfolio Manager
17	SCOTT BOALICK, Deputy Chief Judge, Patent and
18	Trial Appeal Board
19	MELANIE CANTER, Staff Attorney, Office of Enrollment and Discipline
20	DAVID CHILES, Acting Chief Information Officer
21	DANA COLARULLI, Director, Office of Governmental Affairs
22	ALIGILS

1	PARTICIPANTS (CONT'D):
2	WILLIAM COVEY, Deputy General Counsel and Director of OED
3	ANDREW FILLS Book of Governor Control
4	ANDREW FAILE, Deputy Commissioner for Patent Operations
5	DAHLIA GEORGE, Staff Attorney, Office of Enrollment and Discipline
6	-
7	DON HAJEC, Assistant Deputy Commissioner for Patent Operations
8	GARY JONES, Director, Office of Patent Training
9	DAVID LANDRITH, Portfolio Manager
10	JERRY LORENGO, Director, Technology Center 3700
11	SHIRA PERLMUTTER, Chief Policy Officer and Director for International Affairs
12	
13	MARK POWELL, Deputy Commissioner for International Patent Cooperation
14	DAVID RUSCHKE, Chief Judge, Patent Trial and Appeal Board
15	
16	ANTHONY SCARDINO, Chief Financial Officer
17	DEBBIE STEPHENS, Associate Commissioner for Patent Information Management
18	DAN SULLIVAN, Director, Technology Center 1600
19	KAREN YOUNG, Director, Technology Center 2900
20	VALENCIA MARTIN WALLACE, Deputy Commissioner for Patent Quality
21	~ 4
22	

1	PARTICIPANTS (CON'T):
2	Other Participants:
3	JOE MATAL, Acting Under Secretary of Commerce
4	BOB BAHR
5	MARY CRITHRIS
6	DREW HIRSHFELD
7	BERNARD KNIGHT
8	LARRY LIAN
9	CHARLES PEARSON
10	RICK SEIDEL
11	
12	* * * *
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	

1	PROCEEDINGS
2	(9:00 a.m.)
3	MS. JENKINS: Good morning. Good
4	morning, everyone. We're going to start our PPAC
5	quarterly meeting of February 1st. I'm not sure
6	where last year went to, but we're not in February
7	and so it is the first meeting of PPAC for the
8	year. Hi. I'm Marylee Jenkins. I am Chair of
9	PPAC and welcome, everyone. Thank you for
10	attending. Thank you for attending via the web.
11	It is live. So we're going to start.
12	We have a lot of topics. Very interesting
13	developments at the office and always a good
14	source of information for folks who are logging in
15	or sitting here in the audience of what is going
16	on at the moment at the USPTO. I encourage you to
17	also recommend these meetings to colleagues and
18	friends because you learn so much about the
19	activities of what we do with the PTO, as well as
20	what is going on here. So I'm also going to warn
21	you that my voice is kind of coming and going so
22	Mike may have to interpreter later on. He said

- 1 not a problem earlier. So with that, I would like
- 2 to introduce Joe Matal. He is preforming the
- 3 functions and duties of the Undersecretary of
- 4 Commerce for Intellectual Property and Director of
- 5 the USPTO, and I always call him the interim
- 6 directors, so.
- 7 MR. MATAL: Thank you, Marylee, for that
- 8 introduction. First of all, I'd like to
- 9 acknowledge our three new PPAC appointments. All
- 10 three of whom are reappointments and are serving a
- 11 second term: Mike Walker, Dan Lang, and Mark
- 12 Goodson. Welcome back to PPAC and we look forward
- 13 to your second term of the committee. A few
- 14 updates. The President's nominee for director
- 15 Andrei Iancu is locked in to get a vote before the
- U.S. Senate on Monday at 5:00 so you'll be able to
- watch that on TV. We don't expect the vote to be,
- 18 contrary to some of the press accounts, it's
- 19 pretty clear the reason they scheduled this for a
- vote is the Senate periodically does bed check
- 21 votes on Monday night for some of the senators to
- show up, and that appears to be the reason this

```
1 was scheduled for a vote, but we expect him to be
```

- 2 confirmed overwhelmingly. After the confirmation
- 3 it typically takes a couple of days for the
- 4 President to sign paperwork, so Andrei should be
- 5 sworn in as director within about a week. A
- 6 couple more updates. We recently went through a
- 7 brief government shutdown, but in the course of
- 8 that shutdown OMB authorized PTO to use its
- 9 reserve funds. We have funds reserved from --
- 10 user fees reserved from past payments that allowed
- 11 the agency to remain open for a period of time.
- 12 There are threats of shutdowns looming in the
- 13 future. The CR that was agreed to is pretty
- short, but given this recent precedent we're
- 15 confident that it seems likely we'll -- again, we
- wouldn't be affected by a brief shutdown. We'd be
- 17 allowed to use our reserve funds to continue to
- operate. Some brief update on patents' issues.
- 19 For the first three months of this year
- 20 compared to the first three months of the last
- 21 fiscal year we've actually had a 5.4 percent
- 22 increase in serialized patent filings, new patent

- 1 applications. That's our first substantial
- 2 increase like that in a while. It came as a bit
- 3 of a surprise to us, but patents are popular
- 4 again. They've come back into style and we're
- 5 heartened to see that rise. This has also been
- 6 accompanied by a 9.1 percent decrease in RCEs
- 7 which is also a good thing. RCEs are effectively
- 8 do overs, and various programs we're instituted
- 9 seem to have some success and leading to a
- 10 decrease in RCEs. Also, an update about matters
- 11 before the Patent Trial and Appeal Board. Our ex
- 12 parte backlog continues to go down. The board's
- made great progress in reducing the pendency of ex
- 14 parte appeals which still make up about two thirds
- of the board's work, and the board continues to
- 16 comply with all of its statutory deadlines. For
- 17 the first time ever it did make two exceptions to
- 18 that deadline. After the Aqua [phonetic] products
- 19 case came down, vacating our rule governing
- 20 amendments and IPRs the board did extend the
- 21 deadline for two pending IPRs that involved
- 22 amendments until the agency was able to issue

- 1 guidance across the board as to how to handle
- 2 amendments on those cases. Both of those cases
- 3 have since been disposed of now that the guidance
- 4 has been issued. The Supreme Court had oral
- 5 argument in the oil states case involving the
- 6 constitutionality of AI trials. Several of us
- 7 from the agency managed to get tickets to attend
- 8 that argument and heard the Justices' comments.
- 9 I'm sure you've all -- many of you have probably
- 10 read the transcripts or followed the cases well.
- 11 The tenor of the argument reinforced our optimism
- 12 about the outcome of the case. We also had a
- decision in the Wi-Fi one case involving the
- 14 appeal -- ability of institution decisions, an
- issues that we won in (inaudible), but, you know,
- agency has taken the view that the statutory
- 17 provision that institution decisions are final and
- 18 non-appealable means that they're final and can't
- 19 be appealed, but we got an adverse result on that
- 20 in the federal circuit. We're not sure this will
- 21 be the final word. There are still two cases
- 22 pending in the Supreme Court that also raised this

- 1 issue Anser Sharari secure access and unwired
- 2 planet cases, and it's possible this issue will
- 3 come up again. And then just a brief note about
- 4 the shared services, an issue which has been
- 5 discussed in the past. We're still in
- 6 negotiations with CFO staff at the Commerce
- 7 Department over the scope of a contract to
- 8 evaluate the shared services project, have an
- 9 outside auditor look at it. Outside auditor look
- 10 at it and see if it would make sense. And then,
- finally, I'll just note that we have an exciting
- and jam packed agenda for all of you today. We'll
- get updates from the patents organization,
- including the patent quality team for our
- 15 international office. Later the Patent Trial and
- Appeal Board will present on its issues. We'll
- 17 have an update from the office of gov affairs as
- 18 to what's going on on Capitol Hill. Not a lot of
- 19 activity on big patent legislation like we saw in
- 20 the past two Congresses, but some small but still
- 21 significant things going on. And then, finally,
- 22 our Office of enrollment and Discipline will cap

- 1 it off with a discussion of their near diversion
- 2 program. So I look forward to attending this as
- 3 much of it as I can. Unfortunately, in the
- 4 afternoon I'll have to leave for a trademarks
- 5 matter. So I'm sure it's one of those exciting
- 6 moments when trademarks gets to trump patents.
- 7 Unfortunately, I won't be able to attend the
- 8 afternoon because of that, but I do look forward
- 9 to the rest of the presentations.
- 10 And with that I'll had it back to you,
- 11 Marylee.
- MS. JENKINS: Thank you, Joe. On a
- personal note I just want to say how appreciate we
- 14 are. Obviously, we're going to be transitioning
- 15 to a new director, but we just want to thank you
- 16 for all your support, your guidance, your
- 17 encouragement, your communication. Myself, and I
- 18 think I speak for the rest of the committee, we've
- 19 really appreciated the interaction for the, I
- quess, seven months now.
- 21 MR. MATAL: I think almost eight.
- MS. JENKINS: Almost eight. Yes, he's

- 1 saying eight.
- 2 MR. MATAL: Really kind of stretches the
- 3 definition of interim director, huh.
- 4 MS. JENKINS: But really I thought it's
- 5 worked very well, and we're certainly trying to,
- 6 as an advisory committee to the U.S. Patent and
- 7 Trademark Office, to be more interactive with the
- 8 office and try to get messages out from the user
- 9 community, and you have only been supportive and
- 10 helpful, and committed, and we all appreciate
- 11 that. So with that, we usually do a roll call.
- So, Pam, you want to start us off?
- MS. SCHWARTZ: Pam Schwartz. I'm with
- 14 the Patent Office Professional Association and
- 15 PPAC.
- MR. GOODSON: Mark Goodson, PPAC.
- 17 MR. KNIGHT: Bernie Knight, PPAC.
- MR. SEARS: Jeff Sears, PPAC.
- MS. COMACHO: Jennifer Camacho, PPAC.
- MR. LANG: Dan Lang, PPAC.
- MR. THURLOW: Peter Thurlow, PPAC, and
- this is Julie Mar--Spinola. She stepped out.

- 1 MR. WALKER: Mike Walker, PPAC.
- MS. JENKINS: Hi. Marylee Jenkins,
- 3 PPAC.
- 4 MR. MATAL: Joe Matal, USPTO.
- 5 MR. HIRSHFELD: Drew Hirshfeld, USPTO.
- 6 MR. FAILE: Andy Faile, USPTO.
- 7 MS. MARTIN-WALLACE: Valencia
- 8 Martin-Wallace, PTO.
- 9 MR. SEIDEL: Rick Seidel, PTO.
- MR. BAHR: Bob Bahr, PTO.
- MR. POWELL: And Mark Powell, PTO.
- MS. JENKINS: Great. We're now going to
- go to the next topic. We're actually a little bit
- 14 ahead, but I did see, Tony, yeah. So we're going
- 15 to Tony Scardino is, I won't say acting, but he's
- 16 chief financial officer. You've worn many hats
- 17 over the past year.
- 18 MR. SCARDINO: I'm not a very good
- 19 actor, actually.
- MS. JENKINS: So you're going to give us
- 21 the finance budget update, please.
- MR. SCARDINO: Good morning, everyone.

- 1 As usual, going to go through a couple fiscal
- 2 years and the status thereof, and then talk fee,
- 3 fee rule making and fee setting authority. So if
- 4 we can turn to the next slide. As you probably
- 5 are aware the federal government experienced a
- 6 lapse of appropriations last week, officially at
- 7 midnight or 12:01 on January 20th. There was a
- 8 failure to either pass appropriations bills or
- 9 enact another continuing resolution which is
- 10 basically a stopgap appropriations bill. So as
- Joe mentioned, we stayed open while most of the
- rest of the government closed for roughly,
- 13 literally like a half a day on that Monday. But
- not so coincidentally we actually on boarded 120
- employees that Monday. So that gives you some
- idea of the benefits of having an operating
- 17 reserve, as well as having support from this
- administration during the lapse of appropriations.
- 19 Those are the two things we need as a federal
- 20 agency. We need funding which is prior year
- 21 monies which we call the operating reserve, and
- then we need approval or support from the

- 1 administration to stay open during a lapse. And
- 2 we got both, so we stayed open. Now, all they did
- 3 in restoring the appropriations was pass another
- 4 continuing resolution until February 8th. So this
- 5 is the fourth continuing resolution that the
- 6 government's been operating under since October
- 7 1st. So it's anybody's guess what's going to
- 8 happen after next Thursday. However, as Joe did
- 9 mention, we have the ability with the operating
- 10 reserve to stay open, and we think we would be
- able to stay open for roughly another four weeks
- or so. Hopefully it wouldn't come to that, but
- 13 hopefully that means we could continue to hire
- people and do everything else that we need to do
- during normal course of business. So that's the
- benefits there. So far through the first quarter
- 17 of the year plan fee collections and year to date
- 18 collections are almost spot on. We're a couple
- 19 million dollars above on the patent side because,
- 20 as Joe mentioned, filings are at a little above
- 21 what we planned for the year for the first
- 22 quarter. Spending is higher than fee collections,

```
1 and this is normal for the first quarter. We have
```

- 2 a lot of payments that we make during the first
- 3 quarter so we always spend more, and then
- 4 throughout the rest of the year we collect more
- 5 than we spend so it all balances out, so that's
- 6 why you see the difference there. And, finally,
- 7 for end of year projections if spending goes as we
- 8 project, and if fee collections come in at the
- 9 rate that we project we would end the year
- 10 projected spending pretty close to projected fee
- 11 collections for the agency, and then the operating
- 12 reserve would be roughly almost \$270 million.
- 13 Again, our recommended level is \$300 million, and
- 14 we could possible get there, depending on what
- 15 Andrei wants us to do in terms of spending and how
- 16 fee collections come in, and whether filings
- 17 continue to be above what they've been planned.
- 18 MS. MS. CAMACHO: Could you talk a
- 19 little bit about what happens to the operating
- 20 reserve after a lapse in appropriation? Is it
- 21 restored then? Are you able to bring in the money
- and restore that reserve?

```
1 MR. SCARDINO: So what happens during a
```

- 2 lapse of appropriations, we continue to collect
- 3 money. We still continue to get filings, money
- 4 comes with filings, people continue to pay
- 5 maintenance fees. A lapse means we no longer have
- 6 the authority to spend new money. Anything that
- 7 came in after January 20th we could not spend, but
- 8 we still have the authority to spend money that
- 9 came in through January 20th, as well as prior
- 10 years. So if the shutdown had been, let's say,
- 11 two weeks all that money would have collected, and
- then once we have an available appropriation we
- 13 could spend it. So it's just a cash flow in terms
- of access to the money.
- MS. MS. CAMACHO: So the lapse has no
- long term impact on the projected timeline in
- 17 which we would actually reach the desired minimum
- 18 --
- MR. SCARDINO: Not at all, no.
- MS. MS. CAMACHO: Thank you.
- MR. SCARDINO: Any other questions on
- our projected end of year operating reserve?

- 1 Moving on 2019, I don't have too much to say here
- 2 other than I believe due to the shutdown and
- 3 everything that was going on the President's going
- 4 to release his budget to Congress a week late.
- 5 Usually it's the first Monday in February. This
- 6 year it's going to be February 12th which is the
- 7 second Monday in February. PPAC's received a
- 8 draft to review of our budget for 2019. I believe
- 9 we requested comments by yesterday, so thank you.
- 10 Once the budget is released on February 12th
- 11 Secretary of Commerce, Secretary Ross will be
- testifying on our behalf at some point in time.
- 13 We don't know the dates yet, but typically the
- 14 Senate and the House have appropriations committee
- 15 hearings, and we brief the Secretary, and then he
- handles any questions on PTO related budgetary
- 17 matters. And, finally, as you all are aware the
- new patent fee rule went into effect on January
- 19 16th. A full year. We think that the new patent
- fees, the schedule, will bring in about \$130
- 21 million in additional revenue. Of course, not
- going into effect until January 16th that will

- 1 probably bring in closer to \$90 or so million.
- 2 And then absent Congressional action our fee
- 3 setting authority expires on September 16th of
- 4 this year, as you know. AIA had a seven year
- 5 window for fee setting authority for USPTO. And
- 6 that's all I've got in terms of prepared remarks
- 7 today, but I'm happy to take questions.
- 8 MR. WALKER: So, Tony, just a general
- 9 question because I think with this shutdown a lot
- of people had questions, and Jennifer asked one,
- 11 but about the operating reserve and the fee
- 12 reserve fund from AIIA can you just sketch that
- 13 out --
- MR. SCARDINO: Sure.
- MR. WALKER: -- for the general public
- 16 so people -- it's hard to keep track of that if
- 17 you're not playing inside baseball. Just a quick
- 18 summary of what those are, and then I have one
- 19 follow up question to that.
- 20 MR. SCARDINO: Sure. So the operating
- 21 reserve is a planned mechanism. That is an
- internal thing that USPTO created. We used to

- 1 call it carryover funding. It's any monies that
- 2 have been collected, appropriated which means that
- 3 we have the ability to collect and spend these
- 4 monies, and we purposefully haven't spent them.
- 5 So our goal is to have a \$300 million floor for
- 6 the operating reserve so that we can manage
- 7 through things like a lapse in appropriations,
- 8 things like fee collections coming in less than we
- 9 thought they would come in so that we don't have
- 10 this herky jerky stop and start throughout the
- 11 year. For instance, we hired 120 people on
- January 22nd. We would have not hired them if we
- didn't have the operating reserve. So that is us,
- 14 USPTO created it. The user community has
- 15 supported it. The patent and trademark fee
- 16 reserve fund is different. That was created
- through the AIIA six and a half years ago, and
- 18 what that is, is almost like an overflow fund. So
- if Congress appropriates \$3.5 billion to USPTO and
- 20 we collection \$3.7 the extra \$200 million would go
- 21 into that account, and that at the end of the year
- 22 we can request it back through what's called a

```
1 reprogramming notification to Congress. So it's
```

- just a temporary holding spot.
- 4 only used it once since AIIA was enacted. We had
- 5 one year that we collected more money that
- 6 Congress had appropriated. So, for all intents
- 7 and purposes, it's not a fund we ever use or need
- 8 unless absolutely necessary.
- 9 MR. WALKER: Okay. The follow up
- 10 question I have, you addressed it a little
- indirectly there when you talk about the herky
- jerky thing around filing. But a lot of people
- 13 concerned about IT and IT spending. So during
- this period when you're doing the operating
- 15 reserve can you just talk about the impact or no
- impact on the ongoing investment in IT projects?
- 17 MR. SCARDINO: So the whole idea behind
- an operating reserve is to ride the wave of fee
- 19 collections going up and down. This is true in
- trademarks and in patents. So the idea is we
- 21 should set out our operating requirements for the
- year, and then we should be able to spend to plan.

- 1 So some years we'll dip into the operating reserve
- 2 and we'll still spend the same amount of money,
- 3 even though fee collections came in a little less.
- 4 Other years fee collection will come in higher
- 5 than we thought and we'll still spend to plan, and
- 6 we'll put money into the operating reserve. Or
- 7 sometimes we know going into the year we're going
- 8 to dip into the operating reserve because our
- 9 operating requirements required it. We've got a
- 10 plan to get back to the \$300 million operating
- 11 reserve limit to threshold bottom flow.
- 12 MR. WALKER: I guess where I was going
- 13 with that is that even during that period when
- 14 you're using the operating reserve you're not
- making decisions around ongoing IT projects to
- 16 pull funding from them --
- 17 MR. SCARDINO: No.
- 18 MR. WALKER: -- during a period of time
- 19 to extend the operating reserve. That you're
- 20 continuing that investment so that the long term
- 21 viability of these projects is not put at risk at
- 22 all. That was my question.

MR. SCARDINO: Correct. In other words,

1

2

```
3
       arsenal for planning, budget planning. So we plan
       far in advance. IT planning starts about two
 5
       years before our fiscal year starts, so we have an
       idea of what we want to spend during the year.
       Now, I won't say that sometimes during a year we
 7
 8
       experience either unanticipated costs or we
 9
       experience fee collections coming in less than we
10
       thought, and then we will make some adjustments to
       IT spending like we would with anything: Hiring,
11
12
       travel, anything that's controllable. Things like
13
       rent, we can't cut that.
```

the operating reserve is just one tool in our

MR. THURLOW: The general message from 14 our project coming in next week is generally 15 16 positive. I mean, from a financial standpoint, 17 right, I mean, any CEO coming into a new position 18 is positive, but as I'm thinking what Joe just 19 said, if he gets confirmed next Monday and then it 20 takes a week or so he may be taking a job and the government may be shutdown, so welcome to the 21 22 government, I guess is --

```
1 MR. SCARDINO: Exactly. That would be
```

- very unfortunate for all of us. You're absolutely
- 3 right. I mean, when you compare ourselves to
- 4 other federal agencies the ability to have an
- 5 operating reserve and weather storms like that it
- 6 really makes a lot of the unpredictability out of
- 7 the equation for us. If we ever had a shutdown
- 8 for longer than a month I think, you know, the
- 9 whole country would probably be in worse shape
- 10 than just the patent system. We really need a
- 11 government to continue to operate as efficiently
- 12 as possible.
- MR. THURLOW: But down a few years ago
- 14 though, right?
- MR. SCARDINO: It did --
- MR. THURLOW: I mean it --
- 17 MR. SCARDINO: -- for 17 days back in
- 18 2014.
- 19 MR. THURLOW: And then how -- I don't
- 20 know how much we had to --
- MR. SCARDINO: We stayed open during
- 22 that entire time, absolutely.

```
1 MR. THURLOW: Okay.
```

- 2 MR. SCARDINO: But, you know, we
- 3 couldn't stay open forever. The operating reserve
- 4 eventually would go down to zero.
- 5 MR. THURLOW: Right.
- 6 MR. SCARDINO: And then we'd have to
- 7 shut down like everyone.
- 8 MS. JENKINS: I don't know, maybe this
- 9 is a Tony question or an Andy Faile question. So
- 10 when you were talking about the numbers and the
- increase in application filings for this quarter I
- 12 was wondering, well, a lot of times you want to
- 13 file and get things out of the way before fee
- 14 increases occur. So is that a factor or not at
- all? Is that just something based on (inaudible)?
- MR. SCARDINO: I don't think we noticed
- 17 any of that.
- MS. JENKINS: Yeah.
- MS. SCARDINO: It's a little early.
- 20 But, I mean, January 16th I don't think we saw
- 21 this huge bubble of activity before the new --
- MS. JENKINS: Right.

```
1
                MR. SCARDINO: -- rates like we did back
 2
      in March of 2013. There we saw absolutely --
                MS. JENKINS: Yeah.
 3
 4
                MR. SCARDINO: -- a lot of activity.
 5
                MS. JENKINS: Yeah, yeah. We were quite
      busy at that time.
 6
 7
                MR. SCARDINO: Yeah.
 8
                MS. JENKINS: Other questions for Tony?
 9
10
                 MR. HIRSHFELD: Marylee, I'll only add
      to that. I think that the increase in the filings
11
12
      even started before the fee increase, so I don't
      -- and it was a while earlier. I don't see that
13
14
      there's a correlation between the two.
                MS. JENKINS: Yeah.
15
16
                MR. SCARDINO: And there was
17
      continuation rules, maybe, you know, years ago in
18
      the regulations. There was a big bump there and
      there was a lot of buzz in the industry about
19
20
      getting things on file before certain dates. I
      didn't hear a blip before this January 16th, so.
21
```

```
1 MR. LANG: It's been a long road to get
```

- 2 the fee adjustment put into place, and it just
- 3 highlights the need to, you know, extend the fee
- 4 setting authority that's set to expire in
- 5 September.
- 6 MR. SCARDINO: Well, thank you. We are
- 7 hoping it will be extended before September 16th.
- 8 MR. GOODSON: If I could get a
- 9 clarification of a remark you made yesterday.
- 10 Track one you said there's roughly 10,000
- 11 applications and that basically covers your
- 12 expense.
- MR. SCARDINO: Correct.
- MR. GOODSON: What expense? That's
- 15 where I'm having a difficult time. Is it not just
- moving a application to the front of the line?
- MR. SCARDINO: No, what happens is,
- okay, our whole business model is based upon low
- 19 barrier to entry, so a patent filing application
- we lose money on it. It costs \$1,600 and the
- costs are, I don't know them off the top of my
- head, but closer to \$4,000, so we don't get full

- 1 cost recovery, with track one we do, at least
- 2 that's the goal to get full cost recovery.
- 3 MR. GOODSON: Thank you. That explains
- 4 it.
- 5 MR. SCARDINO: You're welcome.
- 6 MR. WALKER: Tony, I'm sorry. I have
- 7 one more question. This came from the public, and
- 8 that is long road to fee increase being actually
- 9 put into place, but could you talk about the
- 10 impact, I mean, you mentioned yesterday like the
- 11 monthly cost to the office, cost in quotes, for
- 12 the ongoing delay in that fee increase. Could you
- just mention what that number is?
- MR. SCARDINO: Sure. We started this
- 15 fee setting -- our requirements are to have a fee
- 16 review every two years, so we started our fee
- 17 review in early 2015. And then PPAC held a
- hearing in November of 2015. Initially, we were
- 19 hoping that it would have been earlier. Anyway,
- we would have hoped that the new fees would have
- 21 went into place before the last administration
- 22 ended. That was the goal. And for a variety of

- 1 reasons that didn't happen. Things dragged down a
- 2 little bit longer, and then once a new
- 3 administration comes in they don't usually put new
- 4 rules through for a while, so we lost at year a
- 5 year's worth of revenue from that increase. So if
- 6 every month it's roughly \$11 million we calculate
- 7 it, say, you know, we do the math it was over \$100
- 8 million that, you know, is lost in the sense of
- 9 the same activity would have just brought in more
- 10 revenue.
- 11 MS. JENKINS: Any other questions from
- 12 the committee? Again, Dan, appreciate the comment
- 13 about the fee setting authority. PPAC will look
- for ways to help PTO as best we can --
- MR. SCARDINO: Thank you.
- MS. JENKINS: -- get things done. Being
- on PPAC for, I guess now six years, it's always
- 18 very helpful and instrumental in understanding how
- 19 the backend works versus what we see on the front
- 20 end, and finance, you've done a great job and you
- 21 continue to do a great job, so we will do our best
- 22 to try to support you to make sure you continue to

- 1 do a good job, so.
- 2 MR. SCARDINO: Thank you very much.
- 3 MS. JENKINS: Okay. We're early, I
- 4 think too. Yeah, we're moving right along. We're
- 5 going to end early. Oh, wow. So we're not going
- 6 to segue way into operations and quality. We
- 7 changed the agenda, if people noticed, in November
- 8 to try to focus, have longer sessions for topics.
- 9 One thing that we got very positive feedback on
- was the operation quality team presentation.
- 11 People really liked the way that flowed so we're
- doing it again. Who's going to start the team
- 13 presentation, Valencia or Andy? Andy? Jeff. Oh,
- 14 that's right. Okay. All right. I forgot. You
- told me that last night. All right. Jeff's
- 16 starting.
- MR. SEARS: Okay.
- 18 MS. JENKINS: So we're doing something
- 19 new today, so.
- 20 MR. SEARS: Something new. Thanks very
- 21 much, Marylee. We've been working in subcommittee
- 22 with Andy and his team on the review of after

- final programs. As a really quick refresher, the
- 2 programs are traditional 116 practice, the after
- 3 final consideration pilot (AFCP) 2.0, the
- 4 pre-appeal brief conference request, and there was
- 5 at one point a P3 pilot. The goal of our review
- 6 has been to determine whether to collapse the
- 7 alternatives to traditional 116 practice into a
- 8 single alternative, and if so, to determine what
- 9 that alternative should look like. Andy is giving
- 10 a presentation today on that very topic. To
- 11 motivate the topic, I'd like to begin by sketching
- for the committee's consideration the goals of
- 13 after-final practice and the factors to consider
- 14 when designing an after-final program that could
- be the sole alternative to traditional 116
- 16 practice.
- 17 MS. JENKINS: Jeff, get a little closer
- 18 to your microphone there.
- MR. SEARS: Sure.
- 20 MS. JENKINS: Or vice versa.
- 21 MR. SEARS: So, for the committee's
- 22 consideration, I suggest the following goals for

1 after final practice: Reduce the need for RCEs, 2 because RCEs just extend prosecution and increase 3 cost for applications; provide an alternative to ex parte appeal, because ex parte appeal requires 5 sometimes expensive briefing and the pendency can be long; Reduce the time and cost burden on the 7 patent office: As we involve more examiners, the 8 cost on the office goes up (oral hearings, for 9 example, can be very expensive); and, provide a 10 procedure that's very familiar to examiners, and 11 give examiners proper compensation for the 12 activity (examiners already have RCE credit). 13 Some of the facts we could consider when designing 14 this single alternative could be the RCE rate 15 that's engendered by the alternative, the reopen 16 rate, the rejection maintained rate, the allowance 17 rate, the cost on the office, and also how frequently are applicants taking advantage of the 18 19 already available programs. So as I turn the 20 floor over now to Andy and his team, I would encourage the committee to consider what the most 21 22 valuable aspect of after- final programs is to

- 1 applicants and practitioners. What would you
- 2 really like to see? I'll turn it over to Andy.
- 3 MR. FAILE: Okay. Thanks, Jeff. So
- 4 what we thought we would do would be to walk
- 5 through each of the programs that Jeff mentioned.
- 6 At one time when we had P3 we had a number of
- 7 different alternatives available after final.
- 8 Just for everyone's kind of baseline knowledge,
- 9 we're going to have our team walk through each one
- of those, talk a little bit about how we evaluated
- 11 those programs. Particularly, we have a slide
- where we are comparing the outcomes of those
- programs, so you can kind of see one program
- 14 compared to the next, and then talk about a little
- bit of the cost of each of those programs. I
- 16 believe this is scale more on the office cost, but
- there's obviously applicant cost as well. After
- 18 that, after everyone gets a good baseline of the
- 19 programs we would open it up for discussion, and
- 20 along with Jeff's goals and guiding principles
- 21 maybe try to get some discussion about what would
- 22 an alternative be. What are some of those facets

- 1 we'd want to build in? So with that, I'd like to
- 2 introduce Dan Sullivan and Jerry Lorengo. Dan
- 3 Sullivan's a TC director in TC 1600. Jerry
- 4 Lorengo's a TC director in TC 3700. They're going
- 5 to walk through the presentation and then we'll
- 6 discuss after that. Okay.
- 7 MR. LORENGO: Thanks, Andy. I am going
- 8 to go over kind of a review of the after final
- 9 options. It should be review for everybody so
- 10 I'll go relatively quickly. Then Dan will talk
- 11 about the meaty stuff. All right. So here's a
- 12 recap of the after final programs. So first up is
- 13 traditional 116 practice. This is the one
- practice that everybody pretty much knows. This
- 15 response is filed after final. It can include
- 16 remarks, amendments, or both, and you can also
- 17 request an interview with the examiner.
- 18 Generally, examiners make determination of whether
- or not to enter amendments and whether or not to
- 20 grant after final interviews. We've seen some
- 21 stuff that examiners are granting after final
- interviews, and Dan will talk about some

- 1 statistics on the outcomes on those two. So the
- 2 after final consideration pilot AFCB 2.0. This
- 3 was initially a program built based on feedback
- 4 that we got that there were many programs, many
- 5 applications but for a little more time and
- 6 consideration on the examiner's part could put
- 7 them over the goal post to get them to
- 8 (inaudible). Some things this happens and
- 9 sometimes not and we'll go into that a little bit
- 10 probably later, but really it generally includes a
- 11 request for consideration under the pilot. You
- can file an amendment to at least one independent
- 13 claim, cannot broaden the scope, and it authorizes
- 14 additional time for the examiners to search and
- 15 consider those arguments and claim amendments if
- 16 present, and conduct an interview. The examiners
- 17 have the discretion to utilize their professional
- judgement on what they will allow to actually
- 19 spend that extra time and consideration on. I
- 20 skipped this slide I think. Sure did, all right.
- 21 And then pre-appeal is another after final
- 22 program, and actually this is technically an after

- 1 notice of appeal program. This is where you have
- 2 a case. It's got a final rejection. You've
- decided to put in a notice of appeal, and you can
- 4 request a panel of examiners to formally review
- 5 the case as it stands in place of five pages of
- 6 arguments or less. The request has to come in
- 7 with the filing of a notice of appeal. They can't
- 8 exceed five pages, and you cannot include any
- 9 amendments. The consideration is by the panel on
- 10 the merits, generally the examiner, the examiner's
- 11 supervisor, and not her person with signatory
- 12 authority. Often it's a TQOS or another
- 13 supervisor. And based upon that conference they
- send out a form to you which says either this
- application should proceed to the board, will be
- 16 reopened, or will be allowed. A problem on that
- is it's just three boxes, not a whole lot of
- 18 context, and that's kind of the outcome you get.
- 19 Lastly, the post prosecution pilot.
- This was an effort to look at the three
- 21 after final programs we have, to take from each of
- 22 them the things that the applicants thought worked

- 1 most well, specifically in interview style,
- 2 specifically another third party in there, an
- 3 increased information on the form of the outcome.
- 4 So under the post prosecution pilot the form came
- 5 in with a statement, the applicant was willing and
- 6 available to participate in a conference with the
- 7 panel of examiners. Again, no more than five
- 8 pages of arguments. And you can optionally, I
- 9 like, under AFCP, file non-broadening claim
- 10 amendments. These submissions were reviewed by --
- 11 we had points of contact within each TC who are
- 12 supervisors who are tasked with making sure at the
- 13 P3 request came in they met all the requirements,
- and if so, they were moved on the examiners
- docket, and then the panel would go with the
- 16 examiner, the examiner supervisor, and that third
- person with signatory authority. And then the
- 18 applicant could come in, have the conference,
- 19 after the conference they would get informed of
- 20 the panel's decision in writing with one of three
- 21 outcomes: Final rejection upheld, allowable
- 22 application, or reopening of the application.

- 1 This also included context as to why.
- 2 This case is being reopened because of
- 3 X, whether the rejection or the arguments or they
- 4 are, or it's going to the board and here's the
- 5 outcome, or it's being allowed because this has
- 6 overcome the rejection of record. This ran from
- 7 July 11th, 2016 to January 12th, 2017. It was
- 8 limited to 200 per our eight technology centers.
- 9 So it was only the utility areas. There was only
- 10 200. We kept a very close count of where those
- limits were so you guys could see, okay, it's
- 12 getting close in 3700. I better get my request in
- if I want to do it there. We reached the max in
- ever TC except for 1600 which is a little below
- 15 200 on that. That is the overview of the four. I
- 16 talk relatively fast, so if you have any
- 17 questions let me know, but otherwise we'll hand it
- 18 off to Dan.
- 19 MS. JENKINS: Just a quick question.
- 20 This was something that I thought was a good, out
- of the box idea to try to do something different,
- 22 and we actually participated in it. The idea not

- 1 to continue -- I mean, obviously it had a limit,
- but were there comments? Could you address at all
- 3 what people thought about it? I think both on the
- 4 examining side and on the stakeholder side it
- 5 might be a little bit of interest.
- 6 MR. LORENGO: Sure.
- 7 MS. JENKINS: Because that was your,
- 8 sort of, newest program that you did for after
- 9 final practice, right?
- 10 MR. LORENGO: Yeah. I can give a few
- 11 things and Andy can jump in too. So part of the
- pilot, we wanted to make sure that we were getting
- 13 feedback from both the examiners and the
- 14 applicants. It was required for the examiners to
- fill out a survey on, you know, what did you think
- about the training? What did you think about the
- 17 process? You know, how did this go forward? Does
- 18 this advance prosecution? Does it shorten
- 19 prosecution time? We also gave a link and a
- 20 survey to every applicant, and we actually went as
- 21 far as having our office managers call every
- 22 applicant who had actually done a P3 and say,

```
1 here's a form, please fill out the feedback. And
```

- we had around, a little over 1,500 actual P3
- 3 panels occur. We only had about 107 external
- feedbacks. You know, I don't know if it's a time
- 5 issue or, perhaps, that wasn't actually, you know,
- 6 something they wanted to give feedback on, but we
- 7 really tried and we didn't get as much feedback as
- 8 we wanted. The feedback we did get is people did
- 9 feel it was a good program and useful. Overall,
- 10 we saw the -- you know, I think what people really
- 11 like is interviews and I think that's kind of
- something that came out of it. We don't have
- 13 specifically the survey data breakout, and Andy
- 14 can speak to some of that too, or Dan.
- MR. FAILE: Sure. So P3 was very
- 16 interesting and very confusing in some sense as
- far as evaluation. As Jerry said, we did do
- 18 surveys. We got a lot of internal input from
- 19 examiners, and we really, really tried to get a
- lot of external input from applicants. We only
- 21 got 107 responses and surveys, and we did a lot of
- outreach to try to get the 107. So one note I

- 1 would put out there before diving into it a little
- 2 bit is if we could maybe brainstorm some ways to
- 3 get better input. We really want to make
- 4 data-driven decisions on programs like this.
- 5 They're pretty big expenditures of time and effort
- on everyone's part, and we really want to see if
- 7 people really like these programs, how they use
- 8 them, how we can tweak them. And with only 107
- 9 responses we did not see a good data
- 10 representation on things like the neutral third
- 11 party, and the ability to make a presentation in
- front of a panel. We did not see those coming
- forth as very strong. Although, the confusing
- part, again, when Drew and I go out we get a lot
- of antidotal evidence that the ability to come in
- and make the presentation and have a neutral
- 17 third-- party involved in the conference was a big
- 18 part of the program. We didn't see that in the
- 19 data, but we get a lot of antidotal feedback to
- the contrary. So in evaluating this, you know,
- 21 you have a dataset and then you have what we hear
- 22 almost every time we go out and talk. So in P3

```
1 was a pilot. We negotiated with POPA. That pilot
```

- 2 had an end date. We've evaluating it, and right
- 3 now we're kind of in the middle of, okay, what
- 4 would the next thing we want to do be. Thus, the
- 5 presentation here. So it is a pile that had an
- 6 ending. We're evaluating that. It's a little bit
- 7 murky on the evaluation of it. When Dan does his
- 8 part of the presentation you can kind of see
- 9 outcome based how each of the programs stack up
- 10 against each other. But it was kind of different
- 11 to evaluate, and one thing I would ask is if we
- 12 could figure ways to get more public input into
- 13 the things that we try, particular pilots.
- 14 They're very important to us to try a concept, put
- together a number of factors, try a program. If
- 16 we can get a lot of input data wise into that that
- 17 helps all of us make good decisions about, you
- 18 know, should we continue this program, tweak it,
- or try something else, so.
- 20 MR. THURLOW: I have questions. But, I
- 21 guess, Dan, you're going to get into the meat of
- 22 things --

```
1 MR. SULLIVAN: Yeah.
```

- 2 MR. THURLOW: -- so I can save my
- 3 questions to afterwards. The main overall comment
- 4 I'll make is having done this 20 years ago,
- 5 remembering what it was like when we just had the
- 6 traditional after final practice. I think this is
- 7 a worthy review, and I think the discussion is
- 8 very good. These programs may not be a perfect
- 9 (inaudible) to P3, the pre-PO brief, the AFCP 2.0,
- 10 but going back to the day where RCEs were going
- 11 through the roof and we had no option but just to
- 12 file an RCE was not the best system. So we change
- this, but this is a much better system now than it
- was many years ago.
- 15 MR. SULLIVAN: Right. Yes, so the goal
- of all these programs is to get more out of after
- final practice by providing an opportunity for
- more consideration, more communication after
- 19 final. And so our hope for the programs is that
- 20 applicants are going to benefit from having more
- information so they're able to make a more
- informed decision on whether to file an appeal,

```
file an RCE, or abandon an application. In some
```

- 2 cases the hope is that the additional
- 3 communication will lead to an allowance after file
- 4 that maybe we wouldn't have got to without an
- 5 additional round of prosecutions. And so we're
- 6 hoping that these programs would also provide a
- 7 cost savings to the office by reducing RCE
- 8 filings. So to assess the programs we looked at
- 9 allowances, reopenings, and RCE filings and
- 10 applications that had a submission either in
- 11 traditional after file or in one of these special
- 12 programs during a six month period that ran from
- 13 July 11, 2016 to January 12th, 2017. So
- 14 considering allowances first we found that 36
- percent of applications were allowed in response
- 16 to a traditional after file submission. The
- 17 highest allowance rate for a special program was
- in AFCP, and for a subset of those applications
- where the examiner considered the submission. So,
- 20 keep in mind that the examiner has an option in
- 21 AFCP as to whether or not to give additional
- 22 consideration and take the additional time. Where

- 1 they did take the time the allowance rate was 38
- 2 percent, so only a couple of percentage points
- 3 higher than what we had in traditional after file.
- 4 If you include all AFCP submissions, so that's
- 5 this bar over here, this includes both submissions
- 6 where the examiner gave the additional
- 7 consideration, and those where the examiner chose
- 8 not to give additional consideration. The
- 9 allowance rate was actually significantly lower
- than for traditional after final only, 26 percent.
- And this is one of a couple of pieces of evidence
- 12 that we have that rather than using AFCP to get an
- 13 application that's already close to allowance over
- 14 the finish line what applicants seem to be doing
- is using these programs to get additional
- 16 consideration, and maybe some of the more
- 17 difficult applications in their portfolio.
- 18 Allowances of P3 was also lower than traditional
- 19 after final, 25 percent. However, note also that
- 20 reopenings was lower in P3 or I'm sorry,
- 21 reopenings was higher in P3 then in traditional
- 22 after file or AFCP. Reopenings was also higher in

- 1 pre-appeal then in AFCP or traditional after file.
- 2 And the feature in common to pre-appeal and P3
- 3 that is not in traditional after file or AFCP is
- 4 the presence of a neutral third party. So the
- 5 presence of the third party does appear to
- 6 increase reopenings. Allowance after pre-appeal
- 7 was very low, 7 percent. Keep in mind that those
- 8 pre-appeal is being filed with a notice of appeal,
- 9 so that's sort of a selected group of applications
- 10 that are already further down the road to appeal.
- I also want to note the asterisk here. All of
- these traditional after file AFCP P3 the numbers
- were based on the actual next action by the
- 14 examiner following the submission, the after file
- submission. We couldn't do that for pre-appeal
- 16 because there's a relatively long lag between the
- filing of the pre-appeal and where the examiner
- 18 could do a next action. So we're using the panel
- 19 decision and historically what we've seen is that
- about 30 percent of the instances where the panel
- indicates reopening there's actually the next
- 22 action's allowance, so I want to make a little

```
1 correction here that if this follows the
```

- 2 historical trend we'd actually have around 14
- 3 percent allowance and 17 percent reopening here.
- 4 MS. JENKINS: Dan?
- 5 MR. SULLIVAN: Yes.
- 6 MS. JENKINS: I have a question about
- 7 the discretionary programs, discretionary for the
- 8 examiner. The entry after the traditionally and
- 9 also the AFCP. How frequently are the requests
- 10 granted in the AFCP or the amendment entered in
- 11 traditional AF?
- MR. SULLIVAN: I would say 60 to 70
- 13 percent of the time they do take the additional
- 14 time.
- MS. JENKINS: And then my follow on
- 16 question is do you have similar data with respect
- 17 to RCEs? So if you compare this to someone --
- 18 MR. SULLIVAN: Yeah.
- 19 MS. JENKINS: -- went into an RCE.
- MR. SULLIVAN: Yeah, that is in the next
- 21 slide.
- MS. JENKINS: Okay.

```
1 MR. SULLIVAN: So we're actually --
```

- 2 MS. JENKINS: Thank you.
- 3 MR. SULLIVAN: -- excellent segue way.
- 4 We're on to RCEs. So looking at RCEs we saw about
- 5 40 percent of applications that got a traditional
- 6 after file submission went to RCE. Lower RCE
- 7 filings was for pre-appeal. Again, we're probably
- 8 looking at an effect of a selected group of
- 9 applications there. For AFCP 2.0 we found we got
- 10 57 percent of those going. This is, again, the
- 11 total both considered and not considered. Fifty
- seven percent, again, sort of evidencing that this
- is a group of applications. The applicants have
- selected applications that are maybe more
- difficult, maybe higher priority, and so more
- likely to go to an RCE. Again, over here on the
- far right we have the considered AFCP. Those went
- 18 to RCE less frequently, but still more often than
- 19 what we got with the traditional after final. And
- then P3 also was a little bit higher than
- 21 traditional after file going to RCE in 43 percent
- of the cases. So taken together we don't have

- 1 evidence that we can measure that indicates that
- 2 these special programs lead to a reduction in
- 3 RCEs.
- 4 MS. JENKINS: Dan?
- 5 MR. SULLIVAN: Yes.
- 6 MS. JENKINS: I'm sorry. To follow up
- 7 on my previous question, so these are RCEs that
- 8 were filed after each of the programs, but do you
- 9 have -- is there any data to say whether, for
- 10 example, if someone's filed an RCE if it was then
- 11 allowed in the next office action?
- MR. SULLIVAN: Yeah. We haven't looked
- 13 at that yet, but I do agree that we should look at
- 14 some of the downstream outcomes. We're still kind
- of waiting for cases to make their way through the
- 16 system, but that's a good point. We'll look at
- 17 that. Also, I think it's, in some of these
- reopenings, it would be good to see where they
- 19 went. So, yeah, excellent point.
- 20 MS. JENKINS: I agree. I think that it
- 21 would be helpful for the public to be able to see
- 22 if they take the traditional route which is often

- 1 filed. The after final amendment, whether it gets
- 2 accepted or not, but if it's not entered then to
- 3 file the RCE so they can see if they go the
- 4 traditional RCE route, and at least the statistics
- 5 are comparable or not.
- 6 MR. SULLIVAN: Mm-hmm.
- 7 MS. JENKINS: It would be useful. Thank
- 8 you.
- 9 MR. SULLIVAN: Okay. So the fact that
- 10 we really can't put a number on a benefit makes it
- difficult for us to, you know, say whether the
- benefits of these programs justify their cost.
- 13 The office does put a significant amount of
- 14 examiner and manager resources into these
- 15 programs, and that's shown here. We're looking at
- 16 the amount of time, additional house, or hours in
- 17 addition to standard prosecution that goes into
- one of these programs. So starting with
- 19 traditional after final, the traditional after
- 20 final is part of standard prosecution. It's
- 21 included in standard prosecution. There are some
- instances where an examiner may get additional

```
time to consider particularly difficult
```

- 2 submission, but typically there's no additional
- 3 time, so we're going to say that on balance we
- 4 don't have any additional man hours invested in
- 5 that. AFCP 2.0 has -- we put an average about 2.4
- 6 additional hours per case for that program. It's
- 7 the least expensive because there is no conferee
- 8 in that program. It's just examiner time.
- 9 Pre-appeal costs us three hours of combined
- 10 examiner and conferee time, and P3 costs us 4.7
- 11 hours of combined examiner and conferee time.
- 12 That is a significant amount of time when you
- 13 consider the amount of time the examiners have to
- 14 process an entire application on average. That is
- 15 a significant percentage increase.
- MR. KNIGHT: Dan?
- 17 MR. SULLIVAN: Yes?
- 18 MR. KNIGHT: Just curious, with respect
- 19 to the AFCP 2.0 I think you said before that the
- 20 examiners use their discretion to review the
- 21 additional --
- MR. SULLIVAN: Yes.

```
1 MR. KNIGHT: -- submission, about 60 or
```

- 2 70 percent of the time.
- 3 MR. SULLIVAN: Yeah.
- 4 MR. KNIGHT: And I'm just curious why
- 5 it's not -- are you surprised it's not higher
- 6 since they already know the case and they're given
- 7 additional time or is the amount of additional
- 8 time not enough to make it, you know, appealing to
- 9 them or why do you think it's only 60 or 70
- 10 percent?
- 11 MR. SULLIVAN: According to the
- parameters of the program that decision is based
- on whether they can -- whether time is sufficient
- 14 to do the work it's going to take to consider the
- 15 submission. So, I mean, I think that is the
- 16 reason that they just don't feel that the time is
- 17 sufficient. They make look at the submission and
- just decide that, you know, by looking at it this
- is not going to move things forward and decide
- 20 well, there's no point in advancing, you know,
- 21 doing an additional search. If it doesn't
- 22 overcome the rejections in their estimation why

- 1 put additional time into searching, and they've
- 2 made a decision to just go with a standard
- 3 response.
- 4 MR. HIRSHFELD: Dan, if I can jump in a
- 5 little bit. Maybe I'm just going to say the same
- 6 thing, slightly different way, but these guys are
- 7 the experts, so -- and they're doing a great job,
- 8 so please tell me if you think this is correct.
- 9 But I think that for AFCP the whole premise behind
- 10 the program is that it's for those cases that are
- 11 supposed to be, you know, close with just a little
- 12 extra consideration can end up, you know, being
- allowed, and, hence, not going the RCE route. I'm
- 14 not so sure that people are necessarily using it
- 15 that way, but the way we trained examiners was for
- 16 that purpose. So when they're looking at a case
- 17 they're looking to decide do I think this is that
- 18 close call that I can, in this extra time make
- 19 that, you know, I don't mean close call, what I
- 20 meant is close to being allowable and I can do
- 21 that extra work in this given amount of time.
- 22 That's their process, their thought process.

- 1 And, to me, not only is that, you know, an issue
- 2 at this level, but it also highlights one of the
- 3 challenges that we have with comparing all of
- 4 these programs because they're all for slightly
- 5 different purposes and they're used differently,
- 6 so the subset of cases have different factors that
- 7 have led up to that. So when we look at the
- 8 comparisons one thing to keep in mind is it's not
- 9 an apples to apples comparison, you know, of two
- 10 programs for the same subset of cases. They're
- 11 all, you know, very different. I know Jerry hit
- on some of that in his discussion. You know, for
- example, when you're in the pre-appeal you're way
- down the road in appeal. So, anyway, just some
- 15 thoughts I wanted to add.
- MR. SULLIVAN: From a practitioner's
- 17 standpoint, following up on those points because I
- agree these programs, I know it's all after final,
- 19 but they are different. So just two quick
- 20 examples. I agree with Drew where on the AFCP 2.0
- 21 we really use that -- I think there's restrictions
- on doing examiner interviews after final, but most

- 1 examiners are very reasonable, 99 percent where
- they'll give the interview. If we agree on
- 3 allowable subject matter we use the AFCP 2.0 and
- 4 we'll get the case allowed and everything's
- 5 beautiful. The reason why -- but on the other
- 6 hand, after one or two phone discussions if we
- 7 have an indication we're not going to get the case
- 8 allowed that's when we go to the appeal route and
- 9 we get another set of eyes, as we say, on it. The
- 10 pre-appeal route is really important because,
- 11 remember, the numbers are coming down now and the
- 12 ex parte appeal is still high, you know, but
- 13 they're coming down. They're much better than
- 14 they were years ago, but there was cases years ago
- that the appeal would go on for, you know, three
- 16 to five years or something so it was really
- 17 unfortunate. So that's where the pre-appeal
- really came in handy, and that's why even today
- 19 it's still valuable because you get the three
- 20 panel, you get a different set of eyes to look at
- it. So we need, whether we go to one program,
- 22 maybe we go to two programs, but I see both those

- different programs, but important for different
- 2 reasons based on the status of your case.
- 3 MR. WALKER: Dan, there's a question
- from the audience that I'll raise, and I just
- 5 mention that if people have questions we have our
- 6 email address, PPAC@uspto.gov. We get questions
- 7 that way or on the web stream which I just lost.
- 8 So the question came in from the public. What
- 9 follow up, if any, is there on pre-appeal
- 10 conferences that proceed to the board but get
- 11 reopened when the brief is filed. Any comment on
- 12 that?
- 13 MR. SULLIVAN: I don't have numbers of
- 14 that. I think that we've looked at it, but I
- 15 couldn't say, but that's something we could follow
- 16 up with.
- MR. WALKER: Okay.
- 18 MR. SULLIVAN: As I said, since we don't
- 19 have a clear number to put on the benefit it's
- 20 tricky for us to do cost/benefit analysis. We do
- 21 feel that these programs have value, you know,
- looking at their popularity. So we get about 43,

- 1 you know, almost 44,000 in a six month period. We
- 2 get about 44,000 traditional after finals. We had
- 3 24,000 or so AFCP 2 submissions where the examiner
- 4 took the time and it's over 30,000. So we're
- 5 approaching 80 percent, as many as we get in
- 6 traditional after file. So this is a very popular
- 7 program. Pre-appeal, less popular. That may be
- 8 due to the timing. That may also be due to less
- 9 information coming out of the pre-appeal program.
- 10 And then P3 the numbers there aren't really an
- indicator. I think that, you know, one, that the
- 12 number of submissions that we did except was
- 13 capped. And, two, I feel that if AFCP didn't
- 14 exist that would be the option and we might see
- 15 filing similar to what we got for AFCP. But AFCP
- the popularity of AFCP certainly speaks to
- 17 something that the applicants are seeing value in,
- 18 and the AFCP has been around for a while. I know
- 19 a lot of people has experience with it. So,
- 20 clearly, applicants see value. There must be a
- 21 reason for that, and there's also an intuitive
- 22 case to be made that any additional consideration

- 1 and communication after final has value. So going
- 2 forward our plan is to continue to explore these
- 3 programs, take the lessons learned from these
- 4 pilots and see if we can come up with options that
- 5 are most cost effective, possibly, but certainly
- 6 we see that there's value there and we're going to
- 7 continue to explore them. And we'll, of course,
- 8 be working closely with PPAC on that as well. So,
- 9 are there any other questions about the
- 10 presentation or do you want to open it for a
- 11 general discussion?
- MS. JENKINS: I just want to seque way
- 13 that we do want to work with you, and what I'm
- 14 thinking about is maybe we can do a roundtable or
- some other type of mechanism where PPAC is
- involved where we get more stakeholder input in
- this area. It's interesting because personally
- when you're making comments I'm thinking about,
- 19 well, how much is it going to cost, and can I get
- 20 the case allowed to I don't have to pay another
- 21 RCE filing fee. You know, are we having trouble
- 22 with the examiner, and, you know, we've tried to

```
1 explain it about ten different ways and gotten the
```

- 2 SPE involved, and it still doesn't seem to be
- 3 getting over the hurdle, and so do we appeal? Do
- 4 we pre-appeal? How much is that going to cost?
- 5 So, you know, there's a lot of elements that go
- 6 into each separate case and each different client,
- 7 in my experience. But I really think we haven't
- 8 had a PPAC roundtable of some kind in a long time,
- 9 so maybe we can try to get that going. That's an
- 10 initiative for PPAC this year too. Julie's going
- 11 to talk about what we're going to try to do with
- 12 PTAB, and so there's a lot of enthusiasm from the
- 13 committee in that area, so let's try to make that
- happen.
- 15 MR. FAILE: I think that's a great idea,
- Marylee. We've had a lot of success in doing
- 17 roundtables and getting input. If you think back
- 18 to the slides that we've been doing for the last
- 19 number of PPACs we've shown a trend in RCE
- 20 filings. And at one point we were up about
- 21 111,000 RCEs in the backlog, and through
- 22 roundtable discussions we had a whole

- 1 RCE--centered roundtable set of discussions with
- 2 the public. We put strategies together, some of
- 3 which you see in front of you in terms of AFCP,
- 4 and we brought that backlog down to its present
- 5 day, 25,000 or so. So we've had great success in
- 6 partnering with PPAC and also getting a lot of
- 7 input from the public and finding out what are the
- 8 pressure points and what are ways to address them.
- 9 So I think using that same strategy here and
- 10 looking at the after finals would, basically, be a
- 11 wise thing to do.
- MS. JENKINS: That was Ester's baby,
- RCEs, so I know she's very proud of the number
- 14 going down, and we appreciate the PTO taking our
- input. So, Jeff, I'm going to task you with
- trying to move the ball forward on this.
- 17 MR. SEARS: Okay. Great.
- 18 MS. JENKINS: And let's try to think out
- of the box and maybe do something a little
- 20 different than traditional, you know, someone gets
- up and speaks and then they sit down. You know,
- 22 more interactive. Like, you know, what we did

- 1 with you last week which I thought was great, so.
- 2 MR. SEARS: Sure. Can I ask a question?
- 3 So I was just asked by a couple of my fellow
- 4 members, and I regret I don't have the answer, but
- 5 I know Andy will have the answer. Andy, does the
- 6 patent office charge a fee to enter the pre-appeal
- 7 or AFCP 2.0 or the P3 program?
- 8 MR. FAILE: There are no fees for any of
- 9 those currently, is that correct? Or a notice of
- 10 appeal as part of getting a pre-appeal, yeah, just
- 11 that.
- MR. SEARS: Okay.
- MR. FAILE: When we tested P3 we had
- 14 discussed initially a fee because there is quite
- an expense there, but to get the pilot going and
- 16 get the data we didn't do a fee. If we were to
- 17 run a full time program we'd want to discuss that
- 18 end of it as well. But currently no fee except
- 19 for the standard notice of appeal fee to get into
- 20 pre-appeal.
- 21 MR. SEARS: Great. Marylee, are we good
- on time? So, I would like to make a suggestion

```
for the committee's consideration. Let's say that
```

- 2 the alternatives to traditional 116 practice are
- 3 condensed into a single program and that program
- 4 is an interview by right after final. Does that
- 5 appeal to the committee? Is that not sufficient?
- What does the committee think?
- 7 Jennifer? Pete?
- 8 MR. THURLOW: Respectfully, I never get
- 9 denied for an interview after final, so I think
- 10 the bigger issue, quite frankly, is the amendment
- or the submission of additional information. But
- 12 you'd have to take a step back, as we work on the
- 13 application it's -- you have the non-final where
- 14 you try to get the declaration and all the
- additional information you need and the amendments
- 16 you've had for more important cases, the
- interview. So as you prep for the after final
- it's almost like you're prepping for the appeal.
- 19 So, to me, the need for the interview we get. Has
- 20 anybody been rejected for an after final
- interview? Around the table? Dan? I don't know.
- MR. SULLIVAN: I haven't.

```
1 MR. THURLOW: I'm not aware of anybody
```

- 2 being rejected for an after final interview. So I
- 3 don't want to shoot down that idea, Jeff, but I'm
- 4 just saying I get it now, so.
- 5 MR. SULLIVAN: So, Peter, from your
- 6 earlier comments it sounds like the additional
- 7 time for consideration is the more valuable piece
- 8 of these programs.
- 9 MR. THURLOW: See, all these programs
- 10 start out with excitement, so the pre-appeal was
- 11 great initially. A lot of, you know, feedback and
- so on. AFCP 2.0 was great, but then as you get
- more and more into the program a lot of examiners
- start saying three hours is not enough, and they
- just started, you know, going to refile. So it
- 16 kind of lost its luster a little bit. So that's
- 17 why, you know, if you look at the continuum that's
- 18 what led to more things like in the P3 program and
- interaction and so on. So each one of these
- 20 programs leads to the next program and so on, and
- 21 the former program it loses a little luster, at
- least that's my opinion.

```
1 MR. WALKER: Just had a comment for
```

- 2 Andy, so a suggestion. So following on to the
- 3 lack of cost there. So maybe what you do is you
- 4 institute a cost for each of these programs that's
- 5 \$100 refundable if you provide feedback on the
- 6 program to the office. Because, you know, it's
- 7 really frustrating --
- 8 MR. FAILE: Oh, I like that.
- 9 MR. WALKER: Yeah. It's really
- 10 frustrating that you don't get more feedback. And
- I was just, really, not just joking, but wondering
- 12 about whether or not you check with other parts of
- 13 the government. I mean, sometimes these things
- 14 come in on providing feedback and people just
- 15 throw them away, but is there some better modality
- 16 for getting input from people? It just seems like
- 17 there's such a big investment in time, and to not
- 18 get the feedback from user community on these
- 19 programs it's really hard to change the direction
- of the ship if you don't know if it's going in the
- 21 right direction or not.
- MR. FAILE: That's a great comment and I

```
1 appreciate your support and innovative thinking.
```

- 2 I'm not sure, I'll defer to Bob if we can actually
- 3 do something like that, but one of the things I
- 4 think along the line of suggestion that Marylee
- 5 had is we don't get a lot of information through
- 6 survey. We don't get a lot of participation
- 7 through surveys, and I think maybe that's just
- 8 kind of just surveys in general, you don't get a
- 9 lot of participation. We do get pretty good
- 10 information when we bring the issue to people for
- 11 discussion, as Marylee suggested. In the RC
- 12 roundtables we brought -- we had a number of
- 13 roundtables throughout the country on that issue.
- 14 In bringing the issue to those locals and getting
- people to talk to us there we got really good
- 16 information in that way. So that seems to be, at
- 17 least at the moment, one of the best ways to get
- information in from the public on the programs
- 19 that we're doing. So I think that would probably
- 20 be a good way to do here as well.
- 21 MR. THURLOW: And then you could
- 22 probably tie that into the patent quality

```
1 roundtables and road shows. I mean, Valencia's
```

- been up to New York a few times, and so on, and I
- 3 agree. Because I get the written request of
- 4 surveys and you're just so busy with work stuff.
- 5 It's hard to fill it out. But if Valencia calls
- 6 me to talk about it I always take the time and say
- 7 here's what's going on. And just very quickly, I
- 8 question the numbers with the additional hours per
- 9 case. Only thing, like, if we have a client we
- 10 say we can push an application where you can get a
- 11 patent within six months or a year. It'll take
- 12 you more cost and more upfront, but we can just
- 13 push papers back and forth for five years and
- 14 won't get anything. So even though it may be more
- 15 cost initially my concern is if you don't have
- 16 that collaboration between the groups then, in
- 17 essence, you know, you have concerns with the
- 18 backlog and so on. Most cases get (inaudible)
- when you have those interviews and the
- 20 interaction.
- 21 MR. LORENGO: I wanted to make one point
- 22 too. You know, I'm glad when you ask for after

- final review you're getting them granted. That's
- 2 what we want. But we also know that not everybody
- 3 files after final amendments, only about 60
- 4 percent of the time. Some people go right to an
- 5 RCE, so --
- 6 MR. THURLOW: And that's what we don't
- 7 want.
- 8 MR. LORENGO: Yeah, but I'm saying two
- 9 out of five times people will not even file an
- 10 after file amendment. They'll just refill an RCE,
- so there is no opportunity for the interaction is
- 12 what I'm saying.
- MR. THURLOW: Right. But, again, you
- 14 agree that's not what we don't want. That's the
- worst case. That's what happened years ago.
- Yeah, that's a no no.
- 17 MR. SULLIVAN: That's one reason we
- 18 really sort of push the traditional after file
- 19 that first part and 36 percent allowance rate with
- 20 traditional after final submissions. It is a
- 21 pretty effective way to get to an allowance.
- MS. JENKINS: Just a couple things. I

- 1 think as a practitioner, you may not know, but we
- get a lot of requests for PTO surveys. You know,
- and if it's something that's more of a personal
- 4 element I think people will give more attention to
- 5 it that you're specifically asking for that input,
- 6 and that input will have an impact. You know,
- 7 even, to be fair, you know, we're really trying to
- 8 push involvement through the user community
- 9 through the PPAC page. And so I hope everyone
- sees we read this. We try to get you included.
- 11 We try to get your input. And I think
- that's a perception people have is that it just
- goes into a black box and no one really reads it.
- 14 We all know that's not the case. So I think it's
- a perception and a time element. I think the
- other thing for after final to consider is making
- is simpler. People, if you're used to doing it
- and you're a big company you understand after
- 19 final, but if you're not a lot of folks don't
- 20 understand the process. There's a lot of jargon.
- 21 It could just be, like, a menu. Something, you
- 22 know, here's what you get to do and you have an

- 1 option to interview. You have an option to pay a
- fee and get something else. And I think,
- 3 unfortunately, the perception is after final
- 4 practice the examiner is not going to allow the
- 5 case, is not going to amend the claims, and you
- 6 might as well just file an RCE because it's a
- 7 waste of time to do some of the other mechanisms,
- 8 so. But I think very, very importantly is it's a
- 9 discussion between the user community and the
- 10 examiners. And so we, you know, with the idea
- 11 that we're all working together. And so, again,
- if PPAC can help with that we will step up. I
- 13 know Jeff is all over it, so.
- MR. FAILE: I will work with Jeff.
- MS. JENKINS: Yes. Our after final
- subcommittee leader. So, okay. Where are we onto
- 17 next?
- 18 MS. MARTIN-WALLACE: So our next
- 19 presentation is on our training programs for
- 20 FY--18, and Don Hajec, Assistant Deputy
- 21 Commissioner of the Patent Operations is going to
- 22 present that to you, as well as we have the

```
1 Director of the Office of Patent Training, Garry
```

- 2 Jones, who will be here to answer any of your
- 3 questions as well. So we put a lot of
- 4 effort into developing the appropriate legal
- 5 training for our examiners, quality assurance
- 6 specialists, managers every year, and they're
- 7 going to go through our FY--18 training plan, and
- 8 how we develop it as well as what we will be
- 9 focusing on this year. So I'll send it over to
- 10 Don.
- MR. HAJEC: Good morning, everybody.
- 12 So, as Valencia said we're going to go over the
- training plan for Fiscal Year 18. So one thing to
- 14 keep in mind we develop -- there's lot of sources
- 15 that drive us when we develop our training. Some
- of this includes data from our master review form,
- our Office of Patent Quality Assurance Reviews,
- 18 reviews that are done in the technology center.
- 19 We are also responsive to feedback we receive
- 20 internally and both externally. For example, if
- 21 within the technology center there are
- 22 observations that examiners are struggling

- 1 interpreting case law or applying 103s
- 2 appropriately that feedback would be brought up
- 3 the chain and we would evaluate for potential
- 4 training. Same, for example, if Drew or Andy are
- 5 out speaking and they hear feedback that there's
- 6 an issue with 101 or some other procedural
- 7 practice we would then go back, look at our own
- 8 internal data to see if there is validation for
- 9 that, and we would develop training and also
- 10 through surveys as well. So our training is
- 11 provided for both newly hired and experienced
- 12 trainers. For example, the class of examiners we
- 13 brought in last money they are currently in our
- 14 patent training academy where they'll be there for
- 15 four months receiving classroom training and hands
- on training working with applications. We also
- 17 have quite a bit of training for our experienced
- 18 examiners. I'm going to touch on some of that,
- 19 but the training I'm covering today is really just
- 20 the tip of the iceberg and I'll elaborate a little
- 21 bit later. And our training can be delivered core
- 22 wide, you know, every examiner mandatory, or it

- can be targeted by technology centers or examiners
- who see a certain type of, you know, for example,
- 3 101 Alice type rejections. We wouldn't
- 4 necessarily deliver to the entire patent core.
- 5 And we approach our training with a variety of
- 6 different styles. We include lecture style
- 7 training. We use computer--based training
- 8 modules, workshops, and combinations of those.
- 9 And the workshops are something we're developed
- 10 over the last couple of years and they've been
- 11 very well-- received from our examiners.
- Basically, the workshop style training is a much
- smaller group of individuals attending each
- session. They're led by an experienced point of
- 15 contact that we trained, and normally we'll have
- 16 technology specific examples within those
- workshops, so a lot more interactive. Examiners
- have an opportunity to ask questions and work on
- 19 specific examples. One of the approaches we've
- 20 taken over the past couple years is to have a
- 21 smaller cadre of trainers for each of the
- 22 individual topic. Our trainers are developed

- 1 through our managers, our SPEs, and quality
- 2 assurance specialists in the technology centers.
- 3 Trainers from the Office of Patent Training, and
- 4 also we rely on trainers from the Office of
- 5 Patent, Legal Administration. So some of the
- 6 training we've completed this year include 101
- 7 computer--based training CBTs on subject matter
- 8 eligibility. We've also completed a 112--F CBT
- 9 that introduced new form paragraphs that we think
- 10 will facilitate examiners' analysis of 112F. So
- 11 we coupled, as an example of our training
- 12 approach, currently in progress our 112F workshop.
- 13 So we started out with the CBT, and then we
- followed up with the smaller workshops where the
- examiners can have hands on examples on how to
- apply the new form paragraphs to their related
- 17 technologies. So under development for delivery
- the rest of the fiscal year you can see there's
- 19 quite a listing of trainings: 102, 103. 103
- 20 we're going to focus on modification of references
- and the reasons or motivations for obviousness.
- 22 112A, written description, with the emphasis being

- on new matter. Legal analysis and writing, unity
- of invention, examiners answer, and double
- 3 patenting. So some of these will be, as I
- 4 mentioned, will be delivered core--wide, others
- 5 targeted. Some will be just in time training.
- 6 For example, the examiner answers training, since
- 7 examiners don't see or have to write examiners
- 8 answers all the time that is a just in time
- 9 training, so that'll be available for when an
- 10 examiner gets an appeal brief. They can take the
- training to get a refresher on the nuances of
- developing a good position in their examiner's
- answer. One of the other things that is extremely
- 14 popular with our examiners are the examiner patent
- 15 quality chats. So these are topic specific
- 16 meetings, webinar chats that the examiners can
- 17 attend. And as evidence of a popularity, when
- they're announced we only have a 250 participant
- 19 maximum and they're normally filled up within the
- 20 hour. Also, they conclude with a brief question
- and answer period, and they've been very, very
- 22 well--received with the examiners. And you can

- 1 see some of the topics that we've covered in the
- 2 past on these double patenting tools and statutory
- double patenting. Now, before I touch on some of
- 4 the external stakeholder's opportunities I just
- 5 want to emphasize that this is not all the
- 6 training we do. Each examiner has a 25 hour bank
- 7 of training that they can take. So Gary's shop
- 8 has refresher training and master level training
- 9 that are available to the examiners, so if they
- 10 feel they need a little bit, brush up on a certain
- 11 topic they can take advantage of the refresher
- 12 training. Within that 25 hour bank they can also
- 13 take some personal development type training.
- 14 Each technology center has a quality action plan
- that is driven by what the supervisors and the
- 16 quality assurance specialists see in the review of
- their examiners' work. Each technology center
- 18 also develops training that is vetted through what
- 19 we call the Patent Training Council, and that can
- 20 be at a tech center level, it can be at a work
- 21 group level, or it can be at an art unit level.
- We also have several stakeholder opportunities, as

- 1 you can see here. One --
- 2 MR. THURLOW: Hey, Don?
- 3 MR. HAJEC: Yes?
- 4 MR. THURLOW: Just a quick question,
- 5 please.
- 6 MR. HAJEC: Sure.
- 7 MR. THURLOW: So, say an examiner misses
- 8 the training is it always in person, physical
- 9 training or if they miss a training course is it
- 10 video tapped where they can log on later or a
- 11 separate time or?
- MR. HAJEC: Okay. Good question. Thank
- 13 you. So, obviously, since we've got a
- 14 nation--wide workforce and over 5,000 of our
- 15 examiners are hoteling.
- MR. THURLOW: Sure, sure.
- 17 MR. HAJEC: A lot of it is done WebX or
- 18 virtually. We always have makeups recognizing
- 19 that things, you know, life gets in the way. So
- while we generally will offer examiners multiple
- 21 opportunities multiple times so we can, hopefully,
- 22 match their schedule, at the end of the day we

- always have, out of the 8,000 examiners, 100, 200
- 2 that had missed the training and then we offer
- 3 makeup. In some situations we do record and
- 4 that's what's provided during the makeup sessions,
- 5 but since -- like, the workshops really need to be
- 6 interactive. It's not beneficial for the examiner
- 7 to be watching a video of somebody else asking
- 8 questions, so those we would probably run -- the
- 9 makeups would be an additional workshop or two.
- 10 MR. THURLOW: That program been really
- 11 well-- received. It's not a huge amount of
- people, but the feedback I received is that the
- folks that have gone through it, especially some
- junior attorneys have really appreciated seeing
- 15 how the examiners work and getting the other
- perspective, so that's a really good program. I'm
- 17 sorry, Julie.
- MS. MAR-SPINOLA: No apologies. Hi.
- 19 Good morning, everyone, Julie Mar--Spinola. So I
- just want to ask a quick question on the
- 21 workshops. Of those workshops because by its very
- format that you need to have in person training to

- 1 be effective how many of those are mandatory
- 2 workshops?
- 3 MR. HAJEC: Well, for example, the 112F
- 4 those are mandatory for all the examiners. Most
- of the workshops we've conducted to date have been
- 6 mandatory. What we have found, the most
- 7 successful workshops are either in person or all
- 8 virtual, so we generally do not blend having some
- 9 participants here in a room and others on line.
- 10 When we've done the office--wide training and the
- 11 trainings I'm mentioning here we generally will
- 12 have all WebX type training or here on campus or
- in one of the regional offices. Okay. So moving
- on to some of the -- and I'll give everybody an
- opportunity to ask questions at the end as well.
- 16 Some of the external stakeholder opportunities, as
- was mentioned, the step program's been extremely
- 18 well--received. Gary, how many sessions do we
- 19 have planned for this year? I know there's quite
- 20 a number.
- MR. JONES: Okay. Thank you. Good
- 22 morning, everyone. So we have four sessions

- 1 planned for here in Alexandria. No, two sessions
- for here in Alexandria and four, one in each of
- 3 the regional offices, and an additional inventor
- 4 step which is the step program for independent
- 5 vendors not for attorneys or agents.
- 6 MR. HAJEC: And for those of your who
- 7 are not familiar with the step training, it's a
- 8 three day program that exposes the participants
- 9 that we give our examiners, so they get a nice
- 10 perspective on what the examiners are taught, how
- 11 they're taught to apply the statutes, and how to
- 12 examine applications. So it's been very
- 13 well--received. Another opportunity for our
- 14 stakeholders is the external patent quality chat
- 15 series, so similar to the examiner quality chats.
- 16 We offer them to our stakeholders as well, and
- those will be a topic specific discussion that
- 18 folks can participate in. Another opportunity
- 19 that stakeholders can get involved in training is
- the patent examiner technical training program,
- and this is where industry experts can come and
- 22 train our examiners so they can, you know, provide

- 1 their expertise and their experiences to examiners
- in related technologies. Those can be done
- 3 virtually or we have individuals who come here to
- 4 our campus or to our regional office and provide
- 5 the training in that manner. And then another
- 6 opportunity that we provide is the SEE program.
- 7 And this is Sight Experience Education for
- 8 examiners, and it's an opportunity for our
- 9 examiners to go into the field to visits industry,
- 10 commercial companies, academic institutions within
- 11 the continental U.S. So each technology center
- has a budget each year for the SEE program, and
- 13 examiners and SPEs will identify areas and
- 14 companies that they'd like to visit. After those
- are identified the trips are planned, and these
- 16 have been wonderfully received by the examiners.
- 17 There's multiple benefits to it. One that can't
- 18 be understated is the fact that quite often our
- 19 examiners, as I mentioned, are throughout the
- 20 country and this is an opportunity for them to see
- 21 their colleagues and interact. Another great
- benefit, obviously, they're learning about some of

```
1 the cutting edge and emerging technologies in
```

- their field, but I think they get to drive home
- 3 just how important intellectual property is. You
- 4 know, as an examiner day--to--day when you're
- 5 working on applications you don't always have that
- 6 opportunity to step back and think how the job
- 7 they do really make an impact on industry, and
- 8 this gives them the opportunity to do so. It's
- 9 not unusual for companies to prominently display
- 10 the patents they've earner, and I think that
- 11 really drives home that point to examiners when
- they visit these sites and see just how their
- work, their efforts makes a difference. Okay. So
- 14 now I'll welcome any questions.
- 15 MR. THURLOW: That last program I don't
- 16 think enough companies appreciate and know about,
- so I want to know what we can do to help, but say
- 18 you work with a client that makes lighters for
- 19 cigarettes and other things, and they had an
- 20 examiner come up years ago and they found it very
- 21 helpful and others. So I think that could be, if
- there's a way of getting the word out more that

- 1 would be good. And not to end on a sour note, my
- 2 last question, when we work with examiners the
- 3 biggest complaint we get is the training. You
- 4 know, there's just so much going on with the court
- 5 decisions and so on, and you have, as you saw it
- 6 8,500 examiners, half of which are on a hotel
- 7 program. And we when talk to them about training
- 8 and so on this is the biggest issue is the speed
- 9 of getting them the information, the accuracy of
- 10 the information, who they can refer to, and
- 11 whether fairly or unfairly that they use that as a
- 12 crutch, but that's the feedback we get most. That
- 13 --
- MR. HAJEC: So you're getting it from
- 15 the examiners?
- MR. THURLOW: We're getting it from the
- 17 examiners.
- 18 MR. HAJEC: Okay.
- 19 MR. THURLOW: Like, I've actually raised
- some of the after final programs to them in the
- 21 pilot stage and we've discussed, you know, not
- 22 every examiner, but just trying to give you some

- fair feedback. Training is a huge issue and it's
- a big challenge. I don't need to tell you that,
- 3 Don.
- 4 MR. HAJEC: Yeah.
- 5 MR. THURLOW: But that's the feedback we
- 6 get a lot is the training just needs to, you know,
- 7 so much information going on and just need more of
- 8 it.
- 9 MR. HAJEC: Mm--hmm. Well, a couple
- 10 things. You know, I think there is an
- 11 appreciation that communication can always be
- improved. One thing Drew's been spearheading is
- we reconstituted and revamped our patent training
- council so we hope to be much more streamlined,
- more strategic in how we develop and deliver the
- 16 training. And one thing we want to do is
- 17 communicate to the examiners in advance what the
- 18 curriculum for the year is so they know what's
- 19 going down, you know, the pipe to them, and give
- them a reason why the training's important, why,
- 21 you know, this is being developed and delivered
- this year.

```
1 MR. WALKER: I had a question on the SEE
```

- 2 program because the European Patent Office is
- 3 always very aggressive, actually, in reaching out
- 4 to ask us to host them.
- 5 MR. HAJEC: Mm--hmm.
- 6 MR. WALKER: Are you reaching out to --
- 7 MR. HAJEC: Yes. That's --
- 8 MR. WALKER: -- or are people asking
- 9 you? How's it work?
- 10 MR. HAJEC: No, we reach out. We ask
- 11 that the SPEs and their examiners reach out to
- companies from the applications they're examining.
- But I do know EPO is very aggressive. Generally,
- when they come here the United States on those
- similar trips they will normally come and their
- 16 examiners will visit here and we have exchanges on
- 17 classifications, the cooperative patent
- 18 cooperation. So we'll get examiners together. In
- my discussions with some of their executives,
- 20 generally they use it more as a marketing ploy
- 21 than an education visit for the examiners.
- MR. JONES: I would like to add that

```
1 also in the past year we have been working
```

- 2 collaboratively with the regional offices where
- 3 they are reaching out to their contacts and their
- 4 own -- and around their own regional office to
- 5 help us contact companies so that we can target to
- 6 their local areas. So we also have the outreach
- 7 coordinators from the regional office is helping
- 8 us coordinate SEE trips.
- 9 MS. MS. CAMACHO: Don, Gary, could you
- 10 expand a little bit on the 25 hour bank of
- 11 elective? What sort of course do people take, and
- is it something that people take full advantage of
- or is this something that they --
- 14 MR. JONES: They have the ability to
- take up to 25 hours as electives. So when we
- 16 assign training, like many of the courses Don
- 17 talked about that does not come out of their 25.
- Or if their supervisors decides you need to have
- 19 more training on double patenting that would not
- 20 come out. But they have a bank of 25 hours they
- 21 can use for legal training, leadership, technical
- training, TC specific training. So there's

```
different areas they can take, and I would say
```

- 2 some examiners don't use all the hours and some
- 3 examiners, with permission, go over, especially in
- 4 the technical training area because when we have
- 5 -- the tech centers have their PETTP events there
- 6 is multiple events. Those are very widely
- 7 attended. They could have a tech fair. Many
- 8 examiners can get up to eight hours in one tech
- 9 fair of technical training on different topics.
- 10 So a lot of examiners do exceed the 25 hours with
- 11 permission.
- MS. MS. CAMACHO: Do electives include,
- for example, refresher courses on something that
- may have been mandatory the previous year or the
- 15 year before? So, for example, if someone doesn't
- 16 feel that they're up to speed on an AFCP could
- they then use an elective hour to retake one of
- 18 those course?
- 19 MR. JONES: Yes. Don mentioned the
- 20 refresher classes. We have about 25 to 30 classes
- 21 on different practice and procedure topics that we
- offer every quarter, and he also mentioned the

```
1 master classes which are refresher classes, but
```

- 2 are a little bit deeper dive into a little bit
- 3 more complex subject matter for more experienced
- 4 examiners. And that's exactly the kind of thing
- 5 that they can take using their hours.
- MS. MS. CAMACHO: Thank you.
- 7 MR. THURLOW: One last point I'll make
- 8 is applicants find the customer partnership
- 9 meetings specific to each group or unit very
- 10 helpful. So to the extent you guys speak of those
- 11 events I've been to a few. They're helpful as far
- 12 as trainings. That's a big issue. And then I'm
- 13 not sure if this question should be directed to
- 14 you, or Drew, or Andy, or Joe, but the MPEP we
- just got a notice it was revised, and so on, and,
- 16 you know, I remember going back where that book is
- 17 that thick. So now it's just a link, but what's
- 18 going on with that? Is that whole thing -- we
- 19 have a new revision to it? Training associated
- with that? Anybody?
- MR. FAILE: MPEP update.
- MR. BAHR: We issued a new -- the

```
1 January 2018 revision of the MPEP. I believe it
```

- was Monday afternoon.
- 3 MR. FAILE: So for that, Pete, this is
- 4 the first revision we've had in a while.
- 5 MR. BAHR: Yeah. This is the first
- 6 revision in, I think, in over a year. The fact
- 7 that we had it. It's kind of unfortunate that
- 8 it's current as of August of 2017. The approval
- 9 process for it was longer than usual.
- 10 MR. THURLOW: Right, right. Okay.
- 11 MR. HIRSCHFELD: Most of what's in
- there, Peter, is not, you know, new information
- 13 changes. It's pulling together information that
- had been out, for example, on subject matter
- 15 eligibility. It's taking the various memos as the
- law has evolved, pulling that all together in one
- 17 place. So we don't necessarily feel the need to
- do separate training on that because examiners
- 19 have been trained on everything that's in there.
- But it was just our way to say, you know, we've
- 21 been considering it. At what point do we say it's
- time to update the MPEP when we feel like we've

- got a full amount, you know, enough training at a
- good point, and with the case law you're not in
- 3 the middle of changes. We felt it was, you know,
- 4 some time ago.
- 5 MR. THURLOW: So what you just said
- 6 right there is very helpful because all we get is
- 7 the link, so we don't know what's going on.
- 8 MR. BAHR: Actually, if you want when we
- 9 do a revision of the MPEP we have a change summary
- 10 sheet.
- MR. THURLOW: Okay.
- MR. BAHR: That's in the front of it and
- 13 that really itemizes in great detail --
- MR. THURLOW: Okay.
- MR. BAHR: -- all of the changes that
- 16 are in the MPEP.
- MR. THURLOW: Yeah, I'll point that out.
- 18 Thank you.
- MR. BAHR: Okay.
- MR. HAJEC: And if there are changes
- 21 that would impact examiners' procedures then we
- 22 would send out advance memos or instructions on

- 1 how to apply that. One example was the search
- 2 recordation. We asked them to record their
- 3 searches in a little bit different format, so we
- 4 gave them memos to give them a heads up that this
- 5 change was coming.
- 6 MR. FAILE: So just to follow up, Pete.
- 7 Drew's right. Generally, when an MPEP revision
- 8 comes out, and this has been the first one we've
- 9 had in some time. We're just catching on up
- 10 revising it based on things that have happened
- 11 before. For this particular one there's a lot in
- there, and we're actually sitting down next week
- 13 with the MPEP editor and with Pam for POPA, and
- 14 we're going to kind of walk through all different
- changes. And to the extent there are things in
- 16 there we think are new and want to train on we
- 17 probably will be doing that, and that's a little
- 18 bit different in the past where we would basically
- just notice people. Here's a new MPEP changes,
- and they're basically just cataloging a series of
- 21 changes from the last revision to date. So for
- this particular one we'll be sitting down, I

- 1 believe it's next week, walking through the
- 2 changes, and to the extent there are things there
- 3 that we'd want to talk to POPA about it, as far as
- 4 training, et cetera, you know, we'd making those
- 5 decisions then.
- 6 MS. JENKINS: I think we're looking for
- 7 a cheat sheet, so to speak, right?
- 8 MR. HIRSHFELD: Marylee, could I jump in
- 9 for one more thing?
- MS. JENKINS: Yes.
- 11 MR. HIRSHFELD: Peter mentioned the
- 12 partnership meetings and I just wanted to
- 13 highlight for those of you who aren't aware, and I
- think we did have a blog on this. We do have a
- new web page where people can go see what the
- 16 partnership meetings are. We've taken a lot of
- 17 efforts to greatly increase the numbers of
- 18 partnerships, and so we've almost done one per
- month in 2017 in various areas. So, anyway, I
- 20 agree with what you're saying. We get wonderful
- 21 feedback about them. That's why we wanted to
- increase their frequency, and every technology

```
1 center has done them, but you can get more
```

- 2 information right from our web page on
- 3 this.
- 4 MR. THURLOW: One final thought.
- 5 MS. JENKINS: You still have time.
- 6 MR. THURLOW: So what law firms are
- 7 doing, many companies, you have to kind of get --
- 8 we're not getting away from the blogs and writing
- 9 these summaries and so on, but everyone gets so
- 10 many emails and so on. There's a lot more of the
- 11 audio blogs and the video blogs. So I think there
- was a period of time where the patent office was
- doing a certain amount of those, maybe a few years
- 14 ago. I don't see them. I know you can't do one a
- month or something, but people, you know, a
- 16 picture's worth a thousand words or video.
- 17 There's ways to break down whether it's Bob on 101
- 18 things or updates for Valencia for patent quality
- 19 we could do in the office. It can be saved on a
- 20 website and people can easily catch it. You know,
- 21 sometimes it's easier just to read through a whole
- 22 MPEP. So, thank you.

```
1
                 MR. WALKER: Yeah, Drew, just on that
 2
       partnership meeting. I think that is really -- I
 3
       can't overemphasize its importance because outside
       of this meeting we all get feedback and I got
 5
       feedback from some people. And I was able to
       refer to one of these partnership meetings where
       the SPEs were really, really open about how to
 7
 8
       deal with issues. Because everybody has little
 9
       complaints and this and that, but, boy, they were
10
       very, very good at not just explaining what the
11
       issues were but saying -- asking for feedback
12
      because they said part of the way that we are
13
       judged is how we develop our people. So if we
14
      hear from you that there is a particular examiner
       or some need there this is not a negative. This
15
16
       is, you know, an area for growth and development.
17
       So please share that with us because that improves
18
       everything, and then I have an incentive to work
19
       with my team to improve them because that is, in
20
      part, how I get rated. So I thought that was
       really great discussion at one of those
21
22
       partnership meetings. And so someone asked me a
```

- 1 question recently about some issue dealing with an
- 2 examiner and I said, well, you know, if you go to
- 3 the SPEs, because this is what I heard from the
- 4 partnership meeting. So I thought that was really
- 5 powerful and that's something that we really need
- 6 to get the word more out.
- 7 MS. JENKINS: What comes to mind too is
- 8 PPAC, I guess two years ago, had the examiner
- 9 quality meeting where we had, I think, almost 800
- 10 examiners, 200 in the room. We had about 600
- online. And I'll never forget the examiner
- 12 talking about vomiting references in an IDS. That
- just stuck with me. But that exchange with
- 14 examiners from not just the technology that
- they're working on, but also the folks who are
- trying to make them understand the technology, the
- 17 practitioners, the partnership meetings are great.
- 18 But if, you know, we can, again, PPAC is here for
- 19 you. If we can look for ways to develop that more
- and get the user community to come in and no
- 21 complain, but do an interactive session where
- there's feedback on both sides, so I think that's

- 1 helpful for training. For us too, training us
- 2 too.
- 3 MR. FAILE: That's great input, and
- 4 thanks for the input on the partnerships because
- 5 we have, as Drew said, we've dramatically ramped
- 6 those up within the last year. We're trying to do
- 7 a couple things with the partnership meetings.
- 8 One is just a general exchange on topics and
- 9 bringing user input in for things such as after
- 10 final programs. We'll take different issues that
- are going on and tee them up in the partnerships
- 12 to get some input. Another thing we're trying to
- do is we're trying to facilitate the familiarity
- 14 with applicants and practitioners directly with
- the TC personnel. So instead of email Drew or I
- from a practitioner, can you look into issue X.
- We're trying to get that traffic down to the TC
- 18 directors and the SPEs who really are in the best
- 19 position, in many cases, to handle those type of
- inquiries. When they come to us we're generally
- 21 going right back to them and saying, okay, can
- just check this issue out. So one of the aims of

- 1 the partnership is to really start to develop that
- 2 bridge between the applicant and practitioner
- 3 community, and directly with the TC directors and
- 4 SPE. So it's good to hear, Mike. It's exactly
- 5 what we're trying to do is get the SPEs to be more
- 6 familiar with you guys and vice versa so we can
- 7 have those conversations and resolve a lot of the
- 8 issues right where they occur. So, it's good
- 9 feedback.
- 10 MS. JENKINS: Any more questions? No,
- 11 good. Thank you. Thank you. Always informative.
- I know, we're so early. I'm just flabbergasted.
- Would you want to take a break? Yes, I get a nod.
- 14 The committee's going yes. We have time. Can we
- take a ten minute break? Yes, perfect. Thank
- 16 you.
- 17 (Recess)
- 18 MS. JENKINS: 10:59, so we're starting a
- 19 minute early. Wow. I don't know how that
- translates for my poor subscriber or (laughs)
- 21 transcriptor. Wow. Okay, so we are now going to
- 22 segue to international update and let's see. So,

- who's going to start it?
- 2 MR. POWELL: I will just start by
- 3 introducing my colleague, Shira Perlmutter of
- 4 OPIA, and my colleague, Karen Young from the
- 5 Design TC, TC 2900, who will be giving you a
- 6 discussion of issues China and Hague
- 7 implementation and that sort of thing, so I'll
- 8 turn it --
- 9 MS. JENKINS: Yes.
- MR. POWELL: -- over to --
- MS. JENKINS: Shira, I know --
- MR. POWELL: -- Shira, first.
- MS. JENKINS: -- you've got that topic,
- 14 so, welcome. Thank you.
- 15 (Applause)
- MS. JENKINS: It's on.
- MS. PERLMUTTER: Ah, it is on. Great.
- 18 So, we have a number of topics and I just wanted
- 19 to say we will start with the China Investigation
- under Section 301 and talk a bit about CFIUS,
- 21 which is how you pronounce that. It's always
- tempting to call it Sisyphus, but it's actually

- 1 CFIUS. (Laughter) And then we -- we're suggesting
- 2 doing some brief updates on the proposed Hague
- 3 Convention and Brazil's proposal to address its
- 4 backlog, both of which we've reported on before.
- 5 What we'll do is leave those two topics to the end
- and cover them if there's time. And then ID5,
- 7 Mary Critharis will give a brief introduction to
- 8 the work that ID5 is doing after Karen's
- 9 presentation. But what I really want to do is to
- 10 start with the most exciting news, which is that
- 11 the President actually talked about international
- intellectual property in the State of the Union
- 13 Address and so I thought I'd begin by reading the
- 14 actual sentence, which is: "We will protect
- 15 American workers and American intellectual
- 16 property through strong enforcement of our trade
- 17 rules." So, you know, it's not very common for
- 18 the State of the Union Address to touch on IP, so
- 19 it was very gratifying to hear that. So, if we
- 20 turn to the China Section 301 Investigation, this
- is a section of the Trade Act that authorizes
- 22 discretionary action by the U.S. government if

- 1 the U.S. trade representative determines that an
- 2 act, policy, or practice of a foreign country is
- 3 unreasonable or discriminatory and burdens or
- 4 restricts U.S. commerce and the investigation can
- 5 last up to one year. Now, just to clarify one
- 6 thing, I've given reports here before on the
- 7 annual Special 301 process that USTR also runs and
- 8 that's something completely separate from this, so
- 9 Special 301 and Section 301 are two different
- 10 things. Special 301 is a annual list of countries
- 11 that USTR prepares where countries are not
- 12 providing adequate IP protection or enforcement.
- 13 This is a section of the act that isn't specific
- 14 to IP, but requires this investigation of another
- 15 country's practices. Now, the President issued a
- 16 memorandum in August that required the U.S. trade
- 17 representative to determine whether to investigate
- any of China's laws, policies, practices, or
- 19 actions that may be unreasonable or discriminatory
- 20 and that may be harming American IP rights,
- innovation, or technology development. So, the
- 22 memorandum specifically talked about intellectual

```
1 property. On August 24th, USTR issues a Federal
```

- 2 Register notice and specified four areas to
- 3 investigate. And three of them specifically talk
- 4 about IP. So, the first one is whether the
- 5 Chinese government is using a variety of tools to
- 6 require or pressure the transfer of technologies
- 7 and IP to Chinese companies. The second is
- 8 whether the Chinese government is doing things
- 9 that deprive U.S. companies of the ability to set
- 10 market--based terms in their transactions and
- 11 specifically calls out China's regulations on
- 12 technology import and export administration known
- as TIER, and we'll talk about that a little bit
- 14 more. The third area is whether China is
- directing and/or unfairly facilitating this
- 16 systematic investment in and/or acquisition of
- U.S. companies and assets by Chinese companies to
- 18 obtain cutting edge technologies and IP. And
- 19 fourth, whether China is conducting or supporting
- 20 intrusions into U.S. Commercial computer networks
- or cyber--enabled theft of IP trade secrets or
- 22 confidential business information. So, a fairly

```
1 broad scope of the investigation. So, what
```

- 2 happened over the fall is that there were hearings
- 3 on this and there were a number of different
- 4 submissions made and a lot of this focused on --
- 5 if we can go back to the tier regulation -- on
- 6 these tier regulations of China's. And if you
- 7 take a look at it, you might think at first
- 8 glancing at it, it looks neutral, but the problem
- 9 is these are regulations that impose restrictions
- on what terms can be negotiated in a technology
- import contract. So, it's not any technology
- 12 contract, it's a technology import contracts, so
- it's only where technology's coming from another
- 14 country into China. And Article 24 says that the
- 15 licensor in such a contract has to warrant that
- it's the lawful owner of the technology and bear
- 17 the burden of any infringement claims. Article 27
- 18 says that during the term of such a contract, the
- 19 fruits of improvements to the technology must
- 20 belong to the party making the improvements. And
- 21 the fruits of the improvements would include
- 22 patent rights. So, the concern is, you know,

- 1 you're talking again just about a technology
- 2 import contract and essentially you have mandatory
- 3 terms that dictate a specific allocation of risks
- 4 and a specific allocation of ownership of the
- 5 improvements. So, even if the licensor and
- 6 licensee would like to have a contract with
- 7 different terms, they are not permitted to do so.
- 8 And in particular, Article 27, you know, mandates
- 9 the licensing terms with respect to improvements
- 10 to the technology, and that means that you would
- 11 not be able to have a grant back, as you might
- want to have in a normal business transaction. In
- other words, the article makes all grant backs,
- 14 per se, illegal.
- 15 MR. THURLOW: So, Shira, can I stop you
- 16 for a second? Just --
- 17 MS. PERLMUTTER: Sure.
- 18 MR. THURLOW: -- kind of scope this out.
- I mean, we all for the most part read the paper
- and follow in the news and politics and depth of
- 21 China IP from China and those would -- I guess, I
- 22 want to say we don't want to pick on China, but

- 1 that's such a hot topic and it's in the press and
- 2 we all see it. That's why we wanted to talk about
- 3 it today. As we work with clients, most of the
- 4 work obviously is global. A lot of companies,
- 5 fortunately, are bringing their work back, if I
- 6 can say, into the U.S.; we're seeing more of that.
- 7 But there is still lots and lots of manufacturing
- 8 being done in China.
- 9 MS. PERLMUTTER: Yeah.
- 10 MR. THURLOW: So, that's why these
- issues are so critical, as for who owns the
- 12 technology. The other thing I think I'll say is,
- point three, as far as that four--point analysis
- 14 you mentioned, something about China investing in
- 15 different company -- companies in the U.S. and/or
- 16 acquiring them and bringing the technology, that
- is something that's happening on a day in and day
- out basis. So, I'm very just fascinated by the
- 19 whole -- this whole review and so on. And being
- in New York, there's plenty of Chinese hedge
- 21 funds, venture capital folks, Chinese investment
- 22 corporation that are doing exactly this.

```
1 MS. PERLMUTTER: Right.
```

- 2 MR. THURLOW: So, I don't know if enough
- 3 people appreciate all the concerns, especially
- 4 with what we talked about yesterday. Let's grant
- 5 back rights and the improvements and what China --
- 6 the big question may be who owns this. May and I
- 7 were talking about technology overall, so I'm
- 8 making a big speech. But, like, this is really,
- 9 for me, business standpoint, something we work on.
- 10 Anybody that does cross-- border work, these are
- 11 really critical issues, you know, and CFIUS is
- next. We'll get to that, but this is, like, a
- really big deal that I don't think enough people
- 14 focus on.
- 15 MS. PERLMUTTER: Yeah. No, I absolutely
- 16 agree. And I think, you know, no one is
- 17 suggesting that all investment by China and the
- 18 United States is bad, but the question is, you
- 19 know, whether it goes too far and it has to do
- 20 with the government directing or facilitating
- 21 systematic investment interacquisition to obtain
- 22 an advantage over American companies. I think

- 1 that's the focus, but I completely understand your
- point. And I should say so, Larry Lian, who's
- 3 here, is a member of our China team and he's been
- 4 very deeply involved in this process and at all
- 5 the hearings and helping to lead some of the work.
- 6 So, he may want to add something.
- 7 MR. LIAN: I totally agree with you,
- 8 Peter, that -- oh, thank you -- that the issue
- 9 really is not how license and transactions are
- done. The issue really is the government stepping
- in. Now, you have to set the terms this way, the
- 12 grant back, the risks it's not exactly that -- the
- 13 license and transactions that you -- it's not
- 14 exactly that you don't have to do grant back.
- 15 It's just matter of you take the rights out of the
- 16 parties whether to do grant back or not.
- 17 MR. THURLOW: The other reason we wanted
- 18 to discuss this is that, you know, we're
- 19 representing the public. And we go out and we
- 20 speak to constituents, clients, and bar
- 21 associations, different events. I don't think
- 22 many people appreciate the work that you do,

- 1 Larry. And, like, the focus that you, Mary, and
- 2 Shira and Mark, of course, do with the U.S. -- on
- 3 the USTR side with respect to the -- it's
- 4 intellectual property, it's patents, but it's much
- 5 bigger with technology and innovation and the
- 6 roles that the patent office plays in those
- 7 discussions and that stuff. And that's the thing
- 8 I've learned probably most of my six years on
- 9 PPAC, so maybe just explain more. What do you do?
- 10 You go to the USTR meetings, you're the voice for
- 11 the IP side?
- 12 SPEAKER: Yes, the IP side.
- MR. LIAN: We closely work together with
- our USTR colleagues, of course, on any IP issues.
- 15 And there are, of course, IP expert for USTR, as
- 16 well. But, I guess, the bigger point is that we
- 17 closely work together.
- 18 MS. PERLMUTTER: Yeah. I would just add
- 19 that's true not on China, of course, so --
- MR. LIAN: Right. Of course, ma'am.
- 21 MS. PERLMUTTER: -- we are very involved
- in all the trade matters serving as essentially

```
1 their technical experts on intellectual property,
```

- 2 whether it's a negotiation of a trade agreement,
- 3 the implementation of a trade agreement, or issues
- 4 like Special 301 and Section 301 investigations.
- 5 MS. CAMACHO: Shira, may I ask a
- 6 question? Are these -- I'm just looking at the
- 7 Article 24 and 27 under the Chinese regulations.
- 8 Are these unique to China or are similar
- 9 regulations found in other similar jurisdictions?
- 10 MR. LIAN: There are about 300 countries
- in the world, of course. I cannot say that we
- 12 looked at each of those 300 countries, but we did
- 13 try hard to look across the board. We have not
- 14 seen any -- anything similar.
- MS. PERLMUTTER: Good question. All
- 16 right. So, just to say --
- 17 MR. LANG: Just one more, Shira?
- MS. PERLMUTTER: Yeah.
- 19 MR. LANG: So, back on the grant back
- 20 restriction, I'm just reading the language
- 21 facially; it looks like a restriction on the
- 22 ownership of improvements. How does that operate

```
1
      with respect to, you know, the grant back of a
 2
                 Non- exclusive license, for example?
 3
                 MS. PERLMUTTER: I don't believe it
       would affect that, but, Larry, do you want to?
 4
 5
                 MR. LIAN: Yeah, of course. You can
       say, oh, one party owns the improvement; the party
       can still license that improvement to the other
 7
 8
      party. However, a license is always less than
 9
       ownership. As the ownership of the whole package
10
       of that technology, do you want to own the core
11
      technology while have the improvement own to the
       -- by the other party, you only have license
12
13
       rights, or do you want to own the home -- own a
       whole portfolio? That's the difference.
14
                 MR. WALKER: And I would just add to
15
16
       that, that we had this discussion that, you know,
17
       if you have that grant back so the licensee now
       owns it and they grant a license, you say, a
18
19
       limited -- much limited right back to the
20
       licensor, but a lot of these licensors are in the
21
      businesses of granting licenses around the world,
```

and so now if they give -- if they want to grant

```
1 access to those improvements to someone else,
```

- 2 they've got to get from the Chinese entity the
- 3 right to further grant sublicenses or else it's
- 4 the Chinese company who controls the ability to
- 5 grant access to those improvements to other
- 6 licensees of a licensor. So, it's really -- it's
- 7 a complex thing, but it really gives a lot of
- 8 control to the licensee in that case to have a
- 9 statute that gives them that right up front. At
- 10 least, that's my read on it. You can tell me if
- 11 that was wrong.
- MR. LIAN: Yes, thank you. That--
- 13 that's perhaps one way of putting this, is that
- 14 you gradually lose control of your technology
- particularly in the complex, let's say,
- 16 telecommunication area that a lot of patents are
- involved for one product that gradually lose
- 18 control.
- MR. WALKER: I do have one other
- 20 question. I know you're going to talk about the
- 21 hearing testimony, but one of the other things
- 22 that point -- the first point I thought of those

```
1 four points was very important about the
```

- 2 organizational structure and the requirement that
- 3 China has for a lot of minority--owned joint
- 4 ventures in order to take technology into the
- 5 country. Was that part of -- was there a lot of
- focus on that at the hearings or was that -- or
- 7 was it more on the technology licensing aspect?
- 8 MR. LIAN: There are actually a lot of
- 9 U.S. rights holders through industry associations,
- 10 through individual companies that have been
- 11 telling the U.S. government whenever they do deals
- in China's always this -- how should I say it?
- 13 Could be -- oftentimes it's not in public, of
- 14 course. Here, you must transfer this technology,
- but during the negotiations there's always this
- 16 pressure and the transcript and the -- all the
- 17 submission, by the way, are all on the website. I
- 18 can point you to some specific ones.
- 19 MR. THURLOW: A very practical example,
- just to provide an example. What happens
- sometimes, companies come to us and say, "We're
- going to get the manufacturer," and this is going

- 1 back, you know, some examples, five to 10 years
- 2 ago. "We're going to get the product made in
- 3 China. You know, less expensive, no environmental
- 4 issues, safety, and so on." And then they get the
- 5 products made, but then they find out pretty soon
- 6 after that companies are formed in China that are
- 7 their competitors, are based on the same
- 8 technology. So, then they come to us and say,
- 9 "How can we stop them in China," and we say,
- 10 "Well, what's going on in China?" They
- 11 transfer all the technology already and they just
- 12 -- because for them to manufacture the product in
- 13 China, they need all the technology and the
- 14 drawings and the know-- how. So, we always say,
- 15 "Buyer be aware, be caution," and so on. But
- unfortunately, it happens what we see all too
- 17 often.
- MS. PERLMUTTER: Well, we will continue
- 19 to report on developments once the decision is
- 20 made, the investigation's completed, the decision
- 21 is made. Just to say I won't go over this in much
- detail, but, you know, the general concern by U.S.

- 1 businesses is, as we describe, that there is some
- 2 discrimination and unreasonableness in the tier
- 3 licensing regime and on the other side there was
- 4 testimony from a number of Chambers of Commerce in
- 5 China that are affiliated with the government that
- 6 are saying, "It's neutral in nature and it's
- 7 justified on the basis of the weaker positions of
- 8 licenses and transfers," that kind of argument.
- 9 So, I think, let's move on and talk about CFIUS.
- 10 So, this is the Committee on Foreign Investment in
- 11 the United States. And it's a -- I was saying
- 12 yesterday, it's a committee I didn't even know
- 13 existed until I took this job and maybe others
- 14 here are in the same position. It is an
- 15 interagency committee that is authorized to review
- 16 transactions that could result in the control of a
- 17 U.S. Business by a foreign entity and
- 18 specifically to look at the affect the transaction
- 19 could have on our national security. It's part of
- 20 the Defense Production Act, the Foreign Investment
- 21 and National Security Act, so you can see it's
- 22 pretty focused on defense and national security.

```
1 And it's made up of a number of different
```

- department and offices in the government,
- 3 including, as you can see, the Department of
- 4 Commerce, as well as Treasury, State, Defense,
- 5 Homeland Security, Justice, Energy, USTR, and
- 6 OSTP. And then you've got a number of offices in
- 7 the White House that observe and participate in
- 8 the activities. And we get involved as part of
- 9 the Department of Commerce when there's something
- 10 that has an IP aspect to it, which could include a
- 11 transfer of technology where there's patents
- 12 involved. And Mary Critharis has been our
- 13 representative in these CFIUS discussions, which
- 14 basically means being locked in a room for days,
- 15 dealing with the issues involved. If you look at
- 16 what kinds of transactions we're talking about,
- it's any merger, acquisition, or takeover which
- 18 results in foreign control of any entity engaged
- in interstate commerce in the United States. So,
- it doesn't have to be a U.S. owned business that
- is being taken control of. And control is also
- fairly broadly defined, a power to determine

```
direct or decide matters effecting the entity,
```

- which could involve the sale, lease, pledge, or
- 3 other transfer of assets, the dissolution or the
- 4 closing or relocation of research and development
- 5 facilities. And then national security is quite
- 6 broad, it includes a lot of concerns that fall
- 7 under Homeland Security, including everything
- 8 having to do with critical infrastructure, which
- 9 again, is defined. And the kinds of things that
- 10 could be considered, for example, is proximity to
- 11 sensitive military facilities. So, just very
- 12 briefly on the process, someone will file a
- 13 challenge under CFIUS. Then the entity, the
- 14 committee has 30 days to review it, to decide
- whether to commence an investigation. Once it's
- initiated, it can last up to 45 days, so you can
- see it's a very quick process, actually. That's
- an intense time period to make these decisions.
- 19 And if the national security's issues are not
- 20 resolved, then CFIUS makes a recommendation to the
- 21 President whether to block or clear the
- transaction. And that has to be done within 15

```
days, so it's a tight timeframe, which you can
```

- 2 understand why, given these are commercial
- 3 transactions where you can't really ask people to
- 4 wait for months before a decision is made whether
- 5 they can go ahead. And if you look at the kinds
- of transactions that have been reviewed, you can
- 7 see they come from a number of different countries
- 8 and it's probably not a surprising list because
- 9 these are going to be countries that are -- that
- 10 have businesses that are interested in investing
- in the United States. So, China is at the top of
- the list, but you also have the U.K., Canada,
- Japan, Germany, France and South Korea.
- MR. THURLOW: Russia not on there or
- 15 just --
- MS. PERLMUTTER: No.
- MR. THURLOW: No?
- MR. GOODSON: What happened to Germany
- 19 in 2015?
- MS. PERLMUTTER: (Laughs) Good question.
- 21 Mary, do you have any insights?
- MS. MAR-SPINOLA: Actually, I was going

1 to ask if there's more updated information.

- 3 MS. PERLMUTTER: Not yet. We haven't
- 4 seen the 2016 data yet.
- 5 MS. MAR-SPINOLA: Okay. It -- I think
- 6 maybe that -- that'll have Russia in there.
- 7 MS. PERLMUTTER: Yes. I think --
- 8 MS. MAR-SPINOLA: In that time period.
- 9 MS. PERLMUTTER: -- you're probably
- 10 right.
- MS. MAR-SPINOLA: Yeah.
- MS. PERLMUTTER: And I did also just
- want to say that you can see these numbers of
- cases that were brought, but there have only been
- four transactions that have been blocked by the
- President since CFIUS began, which was in '75.
- So, in 40--some years, four transactions have been
- 18 blocked. However, others, often they're permitted
- 19 to proceed if certain conditions are met, so it's
- 20 a little bit like an antitrust review. And so,
- 21 conditions may have been met in other cases that
- dealt with the national security concerns and then

- 1 there also have been transactions that have not
- 2 proceeded even without being blocked because they
- 3 didn't want to meet the conditions. So --
- 4 MR. THURLOW: Yeah.
- 5 MS. PERLMUTTER: -- the number four is
- 6 perhaps a little bit misleading.
- 7 MR. THURLOW: Did President Trump use it
- 8 once with the one --
- 9 SPEAKER: Yes.
- MS. PERLMUTTER: Yeah.
- 11 MR. THURLOW: -- with the semiconductor
- 12 case, I think?
- MS. CRITHARIS: Correct.
- 14 YeahYeahYes, he blocked a recent transaction
- involving the Chinese trying to purchase
- semiconductor technologies in the United States.
- 17 MR. THURLOW: Oh.
- MS. PERLMUTTER: And I just wanted to
- 19 note that there have been several amendments to
- 20 CFIUS proposed recently that are still pending,
- all of which would broaden its coverage in some
- 22 way by either broadening the types of transactions

```
1 that are covered or broadening the concept of what
```

- 2 constitutes national security. For example,
- 3 looking at food security issues and looking at the
- 4 impact on commerce as being part of a national
- 5 security concern. So, moving a little bit away
- from the more military type issues. Yes.
- 7 MR. GOODSON: Yeah. There are
- 8 practically no people in the Cayman Islands way --
- 9 I mean, obviously, it's an international business
- 10 center. You know, like in banking, know your
- 11 customer. Do we really know who these entities
- 12 are or it's just a front -- I mean, that's what
- 13 the Cayman Islands did. It's a front.
- 14 SPEAKER: (off mic) (laughter)
- MR. GOODSON: Oh, absolutely.
- MS. CRITHARIS: I've never been.
- 17 (Laughs) --
- MR. GOODSON: Well, I think you should
- open up an office here. (Laughter)
- MS. CRITHARIS: If I could.
- MS. PERLMUTTER: A regional office in
- the Cayman, yeah.

```
1 MS. CRITHARIS: I think that's part of
```

- 2 the review process, so there they are looking what
- 3 the covered transaction is and looking for
- 4 national security implications. Part of their
- 5 review is to determine the type of ownership. So,
- 6 that is taken into account. That's one of the
- 7 factors that goes into the national security
- 8 review. That is something the committee will
- 9 review.
- 10 MR. WALKER: As a comment, it seems like
- all of this may not have been used a lot of late.
- 12 It certainly is a trend. Today's Wall Street
- 13 Journal reported that Australia is placing
- 14 restrictions on the ability of Chinese to invest
- in a couple of industries, their energy
- infrastructure, and the food. So, the -- just
- seems to be that this is picking up momentum
- 18 globally, so we'll see how it plays out.
- 19 SPEAKER: Yeah.
- 20 MR. THURLOW: And just with -- just
- 21 along with what Mike said, I agree. That's
- 22 something I haven't heard about -- I've heard as

```
long of as six -- say, six months ago. Now, it
```

- 2 seems like every article in the paper is about it.
- 3 Wall Street Journal had another article earlier
- 4 this week. IP Law360 had an article about it, Top
- of the Page about it. So, see more and more of it
- and then as we go through your presentation, but
- 7 just -- we talked about it yesterday, just for
- 8 everyone's benefit. Who was actually on this
- 9 committee that gets to make the decision?
- 10 Obviously, the President is the ultimate
- decision--maker, but this committee is not this
- official -- well, let me tell -- just tell who
- makes up the committee.
- MS. PERLMUTTER: Do you want to slide
- 15 back up? Yeah. So, then who comes to the actual
- 16 meetings from those departments?
- 17 SPEAKER: Yeah.
- 18 MS. CRITHARIS: Well, these are the
- members of the committee. about theaboutaboutThe
- 20 Secretary of Treasury is the chairperson for
- 21 CFIUS.
- 22 SPEAKER: Okay.

issues are at the Secretary or Deputy Secretary

MS. CRITHARIS: ----The leads for these

```
3
       level. All of these discussions, even though
      there's a lot of staff participating in the
 5
       committee discussions, the decisions are made at
       least at the Deputy Secretary level from all the
 7
       agencies.
 8
                 MR. THURLOW: Yeah. So, I think Michael
 9
      mentioned yesterday was that to the extent they
10
      brought in a CFIUS review because of all the
       technology so--called IP concerns, more broadly, I
11
12
      think, technology. You know, these folks are a
13
      higher level of folk, so there's going to be --
       after review, the whole process is going be,
14
15
       "Who's going to be doing a review to make
```

- MS. PERLMUTTER: Yeah, and one other

 point I forgot to make is that this is the not -
 the decisions are not made by majority vote. Any

 agency can veto the transaction going forward.
- MR. THURLOW: Oh, wow. That's

recommendations to them?"

22 interesting.

1

2

```
1 MS. CRITHARIS: Yeah. Just to add, it is
```

- 2 a consensus body, so if one member of the
- 3 committee feels strongly that there is a national
- 4 security implication, that then it has to be
- 5 addressed. So, it can't be a situation where
- 6 everyone else just says, "No, we don't think
- 7 there's national security information." We have
- 8 to address that situation and perhaps --
- 9 oftentimes, mitigation measures are imposed on the
- 10 parties and they can decide whether to accept
- 11 those mitigation measures. And that's usually
- where when we get involved because sometimes
- there's an IP component to the mitigation
- 14 measures. And we have to make sure that everybody
- 15 -- agrees to those measures and then present them
- 16 to the parties.
- 17 MR. KNIGHT: I'm just curious. Since
- 18 under Section 122, you know, if any application is
- 19 found to impact national security, it's not
- 20 published. So, are you dealing with, like,
- 21 published applications that you still believe
- 22 could affect national security or a member of

```
1 CFIUS does and then they ask the USPTO for advice?
```

- Or how, you know, how are we involved?
- 3 MS. CRITHARIS: Yeah. So, typically,
- 4 what happens is if there's a transaction and --
- 5 mitigation measures are imposed, usually then
- 6 there's some kind of license that's imposed upon
- 7 the parties. And so, the question is, whether
- 8 there are grant back rights, whether there is
- 9 future investment in certain IP rights. But these
- 10 aren't really published applications; these are
- 11 actually patent portfolios of the parties
- 12 involved.
- 13 MS. PERLMUTTER: All right. If there
- 14 aren't other questions on this, we could give very
- brief updates on Brazil and on Hague. So, Mary,
- 16 did you want on Brazil on what's happening with
- the proposal to eliminate the backlog.
- 18 MS. CRITHARIS: I'm not sure if many are
- 19 familiar, but Brazil has incredible delays in
- 20 processing their application. It can take over a
- 21 decade to get a patent granted in Brazil and they
- 22 really struggle with some challenges on how to

```
1 address this backlog. So, they -- in thetheThis
```

- 2 past summer, they introduced a proposal where they
- 3 would automatically grant patent rights to 230,000
- 4 applications. So, that's the way that they
- 5 decided to handle the backlog. They did have a
- 6 public sector component and they had equivalent of
- 7 Federal Register notice where they solicited input
- 8 on their proposal.
- 9 Now, they're in the process of going
- 10 through -- the comments. There waswaswaswere
- 11 numerous submissions, and concerns about whether
- these patents would be held valid, whether someone
- 13 can go to court, do they have different status
- than patents that were examined? They are
- 15 grappling with all of the different comments and
- we're waiting to hear back from them with respect
- 17 to whether they're going to go forward with their
- 18 proposal. We just wanted to share that with you
- 19 and obviously, we'd like to have your feedback on
- that proposal.
- 21 MR. THURLOW: Just one example and it
- 22 wasn't funny, at the time. I asked foreign

- 1 counsel in Brazil years ago just to get me a copy
- of a patent and they told me it would take a long
- 3 time, like, a long time. It was like, you know, I
- 4 can just go on PAIR and just get a patent right
- 5 now. And it was, like, months to get a patent.
- 6 Not even to get examined, to -- patent from years
- 7 ago, so it was tough, tough going in Brazil.
- 8 SPEAKER: Yeah.
- 9 MR. THURLOW: But, you know, I don't
- 10 know why it -- this is actually -- so many
- 11 countries have a registration system that, you
- 12 know, I guess, there were always an examination
- 13 system. One of the approaches that we talked
- about, the reason why the international
- 15 harmonization of the IP system is so important is
- if you look at countries like Mexico and Canada,
- they really -- they tell you if you have an
- 18 application or a patent that's issued in the U.S.,
- 19 you put the claims in the same scope in those
- 20 countries as in the U.S., you get it. So, I think
- 21 that would have been a much better middle ground
- for Brazil to do, assuming, you know, it's still a

```
1 certain amount of work, but not as much as
```

- 2 examining every application. That's a much better
- 3 approach than -- it kind of, you know, it's
- 4 unfortunate because the IP system is an
- 5 international system. If one country is important
- 6 to Brazil -- I think, Michael was telling me,
- 7 especially in biotech and Live Science is lots of
- 8 companies of interest down there. That's not --
- 9 it's not a good thing for them to make such a
- 10 silly recommendation.
- 11 MS. PERLMUTTER: Yeah, and I think
- they're really doing this as a way to just clear
- 13 the underbrush because they've hired so many new
- 14 examiners and they're trying to start from scratch
- 15 without having to deal with everything from the
- past, but yeah. It raises a lot of issues.
- MS. CRITHARIS: On that note, I also
- just want to add that we do have a PPH agreement
- 19 with Brazil. The initial pilot program was
- 20 limited to oil and gas technologies. It will now
- 21 be expanded to include the IT sector, so we're
- 22 hoping to sign that pretty quickly. I have spoken

```
1 to representatives from the oil and gas industry
```

- 2 in the United States and they said that they
- 3 actually have used the program and they were able
- 4 to get patent rights in about three to six months,
- 5 which was fantastic because they had really
- 6 stopped applying there. There's a lot of mining
- 7 and exploration patent--related activity that they
- 8 these companies wanted to protect. So, this was a
- 9 good vehicle for doing that.
- 10 MS. JENKINS: Two points. We had talked
- about Brazil and this idea of, I'll just call it,
- 12 expedited review. And so, (laughter) but I did
- note from November's, there were some negative
- 14 comments about it. I don't think it was
- incredibly well received. But I also noted PPH
- for Brazil, didn't the EPO -- I thought another
- office negotiated a different deal. But did I
- that read that wrong on Brazil?
- 19 SPEAKER: Yeah, right, yeah.
- 20 MS. JENKINS: So, I know -- I knew about
- our natural gas, oil, EPH narrowness, but I
- 22 thought that they did something different. So, is

```
Brazil just sort of --
 1
 2
                 MR. POWELL: Yeah, the EPO --
 3
                 MS. JENKINS: -- (inaudible) areas?
                 MR. POWELL: The EPO in Japan we were
 5
       able to get similar agreements from Brazil, right?
       And while it's limited to oil and gas going their
       way, we're accepting any technology coming our
 7
 8
       way. And we don't have that many filings anyway,
 9
      but it was sort of a breakthrough because as my
10
       colleagues who are able will affirm that things
       such as PPH, well their office had been talking to
11
12
      us for years about doing it, their political types
13
       in Genova always throw up the harmonization, you
14
       know, stigma flag and say, "No, no, no. This, you
15
       know, this is a sovereignty problem. You're, you
16
      know, you're asking us to rubber stamp your work,"
17
       and which is really untrue. But I think that one
       other comment I
18
                 will make about that is, a lot of the
19
20
      patent filings that are 12 or 14 years old in
       Brazil are pretty moot, right? If you're looking
21
```

at telecom going back to 2G, Andy Faile may have

```
1 issued something on it back in his examinee
```

- 2 career, but it's just worthless stuff and I think
- 3 that, you know, if they can't clear the backlog
- 4 and actually, you know, get back into the patent
- 5 system, over time it'll be a good thing.
- 6 MS. JENKINS: My concern was, just
- 7 noting quickly the press, is that, you know,
- 8 hopefully if we're negotiating with Brazil and
- 9 other countries and are also negotiating in Brazil
- 10 and PPH, that we get the same opportunities as
- 11 those other offices have negotiated it, as well.
- I mean, that was my concern for stakeholders. So,
- did you want to add anything?
- MR. POWELL: We always try to get, you
- know, reciprocity for American files, but, of
- 16 course, but I think the, you know, the fact that
- we were able to get a PPH started with Brazil at
- all, even in an, you know, at first, a limited
- 19 area was -- it was, frankly, I think, a pretty
- 20 giant leap for them. And so, at one bit at a time
- 21 we'll go that way and hopefully, get all the way,
- in the end.

```
1 MR. THURLOW: (Inaudible) IP attaché in
```

- 2 San Pablo, right?
- 3 MS. PERLMUTTER: Yes, sorry. The mic
- 4 wasn't on. And she's been very active with the
- 5 patent office there on this issue. Did you want
- 6 to add anything?
- 7 MS. CRITHARIS: I just wanted to address
- 8 the comment about having the same scope of
- 9 coverage. Obviously, we were the first to
- 10 negotiate the PPH agreement with Brazil and
- 11 Europe and Japan following in our footsteps,
- wanted to have similar agreements. Brazil's
- trying to manage their workload when they were
- 14 negotiating thisthisthese agreements and their
- proposal for automatic grant of patent rights was
- not -- is not in effect—so they're trying to
- manage their backlogs and they wanted to make sure
- that they didn't have an influx of PPH requests
- 19 from different offices.
- So, we each had some different concerns.
- 21 In the PPH with Japan, some of the automotive
- 22 industries was were included in the Japan PPH

```
1 agreement. For us, the IT sector and telecom was
```

- 2 important, so all of that is included in our
- 3 agreement. So, ours is actually in some ways a
- 4 lot broader. If you look at the actual classes
- 5 that were listed, because we went through all of
- 6 the classifications. So, we have a much broader
- 7 PPH than they actually have. They may have some
- 8 other areas in their agreements but there's not as
- 9 broad of scope as the will one that we have.
- 10 MS. PERLMUTTER: Right. I know we're
- 11 out of time. Let me just say a sentence about
- 12 Hague and then turn it over to Karen just to say
- 13 we have made some progress in Hague. We've gotten
- 14 the text to reflect very clearly as one of the
- 15 options having IP completely excluded, and we've
- also managed to get even the options that include
- 17 IP to narrow down the scope a lot and take care of
- some of our concerns about one country applying
- 19 the law of another country in an inappropriate way
- or too much extraterritorial scope of injunctive
- 21 relief. So, the negotiations are still going on,
- there's still a hope to have a diplomatic

- 1 conference at the end of this year, beginning of
- 2 next year, but we at least have gotten a lot of
- 3 countries to understand what our concerns are and
- 4 to make sure that the text now includes within it
- 5 proposals that reflect the U.S. position. So,
- 6 Chris Hannon was at the last meeting of the
- 7 Special -- what's it called? The Special
- 8 Committee?
- 9 SPEAKER: Special Commission.
- 10 MS. PERLMUTTER: Special Commission.
- 11 And so, he can answer any questions. But that's
- 12 generally where we are.
- MR. MATAL: Say, Shira, before you go, I
- just wanted to make a little news announcement
- about the international team. Two of our
- international patent staff are actually going to
- start details shortly at the White House, serving
- 18 the Intellectual Property Enforcement Coordinator.
- 19 We're very excited to have them there just to be
- 20 able to be able to provide, you know, real IP
- 21 expertise to the White House as they negotiate and
- 22 consider a lot of these important policies. We

- think they'll play a valuable role there. Oh, it
- 2 -- and, by the way, the two details are Matt Coner
- 3 and Summer Kostonyik wanted to -- so look for
- 4 them, if you happen to be in the White House.
- 5 (Laughter)
- 6 MS. PERLMUTTER: And I should just add
- 7 that Duncan Wilson, who's a member of our China
- 8 team, has been on detail there for the last few
- 9 months, as well. Next. There we go.
- 10 MS. YOUNG: Good morning. I'm delighted
- 11 to be here today to give you a brief overview of
- 12 TC 2900, the Design Technology Center. I'll be
- going over some general TC 2900 information and
- 14 statistics and then I'll provide an international
- 15 update on the implementation of the Hague
- 16 Agreement as it relates to designs. Just a quick
- 17 reminder, a design patent protects the way an
- 18 article of manufacturer looks, its shape and
- 19 configuration, as well as any surface
- 20 ornamentation applied to the article. There are
- design patents on cell phones, watches, and
- 22 musical instruments such as guitars, to name just

- 1 a few. More and more people are becoming aware of
- 2 the value of design patents in the field of
- 3 intellectual property. Additionally, industrial
- 4 design is a growing field which is contributing to
- 5 the success of many manufactured products.
- 6 Industrial design focuses on the aesthetic and
- 7 user interface of manufactured products. It's
- 8 blending form and function to make products more
- 9 desirable. Two examples of this are shown here.
- 10 The Mini Cooper is a classic design that came
- about because of restrictions in fuel supply
- during the 1950s and the designer was tasked with
- designing a car that was more frugal than the
- larger cars of the day. The design of the Dyson
- vacuum cleaner, including this handheld version,
- was a revolutionary new approach to a household
- 17 product. All design patent applications are
- 18 handled in TC 2900. My staff as of December 31st
- 19 consisted of 183 design examiners, managed by 12
- 20 supervisory patent examiners and assisted by a
- 21 design practice specialist, a secretary, and an
- office manager. We also have help from the

```
1 centralized technical support staff in OPUS.
```

- 2 Design filings continue to increase, as noted in
- 3 the chart on the far left. In 2009, design
- 4 filings were 25,575. In fiscal year 2017, the
- 5 second column from the right, we received 43,272
- 6 and that was, again, 6 percent over what we
- 7 received in 2016. We are projecting just under
- 8 46,000 applications coming in this fiscal year.
- 9 And as noted on the chart on the far right, during
- 10 the first quarter of fiscal year '18, we received
- 11 11,909. To address the increasing workload,
- 12 unlike Brazil, we have been hiring design
- examiners over the last five years. (Laughter)
- 14 With the hiring freeze during fiscal year 2017, we
- were unable to hire, so our staff did decrease
- last year by six just through normal attrition.
- But I do plan on hiring 15 examiners this summer.
- As you'll note here, there are 77
- 19 examiners who are primary examiners while the
- 20 majority are junior examiners. And they're
- 21 becoming more and more experienced and they will
- 22 be moving up in grade and thus, they will be

- 1 producing an increasing number of work products,
- 2 as time goes on. Yes.
- 3 MS. CAMACHO: Could you tell us a little
- 4 bit about what sort of background or technical
- 5 experience or expertise you look for in an
- 6 examiner?
- 7 MS. YOUNG: There are currently a wide
- 8 variety of backgrounds here, a lot of industrial
- 9 designers, architectural engineers. We do have
- 10 fine arts and some folks with art degrees that
- 11 also specialize and have the abilities required of
- drafting and reviewing drawings. So, it's a very,
- 13 very diverse area.
- MS. MAR-SPINOLA: Karen, of -- to follow
- up on that, is -- can -- and maybe you're going to
- do this, so I apologize if I'm jumping the gun
- 17 here. But in terms of your efforts or your
- 18 forecast to hire additional examiners, can you
- 19 elaborate on what your wish list qualifications
- are for those hires, new hires?
- MS. YOUNG: My wish list would be
- 22 basically to hire those folks who have the

- industrial design background, the -- any
- 2 engineering or scientific or art--related
- 3 background where they have the ability to really
- 4 view drawings, understand the 3Ds, understand the
- 5 perspectives. It's a very intense job to have,
- 6 you know, 20 drawings in front of you and have to
- 7 -- all the different views that are presented and
- 8 pick out the differences between them and
- 9 understand, you know, the broken lines and what is
- 10 being claimed and not being claimed. So, a focus
- on the ability to understand and review drawings
- in whatever degree that they have earned, that
- would be my desired examiner. We ended the first
- 14 quarter of FY18 with an inventory of 44,606 patent
- 15 applications. We are not quite at the point where
- 16 we act on more applications than we receive in any
- 17 given year. However, with our examiner promotions
- and the hiring and the ability to do overtime, I'm
- 19 confident that we will be able to reduce our
- 20 inventory in the future. So, the current
- 21 timeframe from receipt of a design application to
- 22 the first office action is 13.4 months. That's

- 1 shown on the far right of the graph. You can see
- we had been going up. We're sort of heading in a
- 3 downward direction. The overall total pendency is
- 4 at the top and that--we are currently at 18.8
- 5 months.
- 6 MR. SEARS: I have a --
- 7 MS. YOUNG: I'll briefly touch on the
- 8 Hague Agreement now.
- 9 MR. SEARS: I have a question for you,
- 10 Karen.
- 11 MS. YOUNG: I'm sorry, yes.
- MR. SEARS: Yes. Are design patents
- 13 eligible for patent term adjustment or --
- MS. YOUNG: I'll have Bob respond to
- 15 that, (laughter) design patents and patent term
- 16 adjustment.
- 17 SPEAKER: There isn't yet.
- MR. BAHR: There's isn't --
- MS. YOUNG: It's --
- 20 MR. BAHR: -- any patent term adjustment
- 21 for design applications --
- MS. YOUNG: It's only utility.

- 1 MR. BAHR: -- or a design patent.
- 2 SPEAKER: Okay.
- 3 MR. BAHR: And the reason for that is
- 4 that the term of a design patent is measured from
- 5 the date of a grant, so examination delays don't
- 6 --
- 7 SPEAKER: Right.
- 8 MR. BAHR: -- you know, effectively
- 9 shorten this term.
- 10 MR. SEARS: Thanks very much.
- MS. YOUNG: We still want to do our best
- to have our first actions under 14 months,
- 13 (laughs) or less.
- MR. THURLOW: Before you get into the
- 15 Hague Agreement, can you -- you have a lot of
- 16 folks to review and supervise and so on. Is there
- 17 a general area? I mean, why the increase is a
- 18 basic question. We hear from clients that it is
- or from -- it is really the graphic user
- 20 interfaceand other areas. Is there a certain area
- 21 that you see --
- MS. YOUNG: The icons and the graphical

```
user interfaces is a huge area that's -- that
 1
       we're seeing it. Cell phones, things like that is
 3
       a huge area.
                MR. THURLOW: Okay.
 5
                MS. YOUNG: And opportunities for
       different furnishings is an interesting area, too.
 7
                 MR. THURLOW: So, what do you --
 8
                MS. YOUNG: We have a lot of --
                MR. THURLOW: -- (inaudible) a chair --
 9
                MS. YOUNG: -- a lot of --
10
11
                MR. THURLOW: -- or couch or something?
12
13
                MS. YOUNG: Yeah, any type of
14
       furnishings.
15
16
                MR. THURLOW: Really?
17
                MS. YOUNG: Shoes are very popular.
                MR. THURLOW: Shoes?
18
19
                MS. YOUNG: You've seen, you know,
20
       fashion designers and the --
21
```

MR. THURLOW: Yeah, yeah.

```
1 MS. YOUNG: -- things that are out
```

- 2 there.
- 3 MR. THURLOW: Yeah. Wow.
- 4 MS. JENKINS: You also talk -- I don't
- 5 -- I think a lot of people don't know that you can
- 6 expedite -- you can't expedite review of design
- 7 cases, so.
- MS. YOUNG: We do have a rocket docket
- 9 program. It is with a small fee, you are able to
- 10 --it's sort of a -- like a track one on the
- 11 utility side. You're able to accelerate it, not
- only for first office action, but unlike track
- one, it's through the whole process. So, we do
- have a process, like I said, the rocket dockets
- and we are currently at 4.4 months to first action
- in the rocket docket area.
- MS. MAR-SPINOLA: Well, Karen, how well
- used is the rocket docket? I'm not sure it's that
- 19 well known.
- 20 MS. YOUNG: It is very popular with
- 21 certain companies. They will file almost
- 22 everything by rocket docket, so we also have

```
companies that -- and applicants that request
 1
 2
       suspensions because they would like us to not act
 3
       on the application, I think, and you know, they
      might have some marketing or some issues that
 5
       they're waiting to see how it plays out. So, we
      have kind of both aspects. I don't have offhand
 7
       the actual percentage of cases that are by rocket
 8
       docket. For example, though, in December, I know
 9
      we got 104 in one month.
10
                 MS. MAR-SPINOLA: And then also, in
       terms of the upward trend that you're expecting on
11
12
       filings, right, can you elaborate on what you
13
       think is the basis for that trend and why it's
14
      beneficial to have design patents at this point?
15
16
                 MS. YOUNG: I can comment on the -- as
       we mentioned earlier, I think the areas that are
17
       growing are the GUI and the icon area is becoming
18
19
      more and more popular. And I think people are
       recognizing that a portfolio of intellectual
20
      property is not considered to be complete unless
21
22
       you also have protection of the design of the
```

```
1 article of manufacture. That's been my
```

2 understanding, from talking to our stakeholders.

- 4 MS. MAR-SPINOLA: And is there another
- 5 benefit? I think there was something about
- 6 Amazon?
- 7 MS. YOUNG: Oh.
- 8 MS. MAR-SPINOLA: Is that something you
- 9 can --
- 10 MS. YOUNG: There was some discussion.
- 11 These days, we see things being sold on Amazon and
- 12 Amazon does have a process so that a patent holder
- can go to them if they believe that a product is
- 14 similar to theirs and have it reviewed. I can't
- 15 speak too much to Amazon product, but that is out
- 16 there. We're hearing that type of online
- marketing use of patents.
- MS. JENKINS: There's one issue.
- 19 There's a lot of stakeholder interest in design
- and I've had multiple people come up to me and
- 21 say, "You do not do enough Attention PPAC on
- design," (laughs) so --

```
1 MS. YOUNG: Excellent.
```

- 2 MS. JENKINS: -- thank you.
- MS. YOUNG: Maybe we'll be seeing a lot
- 4 of each other. (Laughter)
- 5 MS. JENKINS: Yeah.
- 6 MS. YOUNG: Okay. I'll turn to the -- a
- 7 brief update on the Hague. So, this is a system
- 8 of international registration of industrial
- 9 designs. It's where a single design application
- 10 is capable of being registered in 66 contracting
- 11 parties. The offices of the contracting parties
- 12 examine the published international registration
- if required under their respective laws. The
- 14 United States joined this in 2015. The
- 15 Hague System is primarily a procedural
- 16 arrangement. It does not determine the conditions
- for protection, does not determine the refusal
- 18 procedure applied when deciding whether a design
- may be protected, and it does not determine which
- 20 rights result from any protection. So, those
- issues are all governed by the law of each
- 22 contracting party that was designated upon

```
1 application. This is data from October of 2016
```

- 2 through December of 2017 and you -- it illustrates
- 3 --you may not be able to read the far left, but it
- 4 illustrates that we see -- we receive between 150
- 5 and 200 Hague applications per month. The total
- 6 Hague filings per year has increased from the 159
- 7 we received the year that we joined to now 2,127
- 8 that we received in fiscal year 2017. Per the
- 9 Hague Agreement, our goal is to mail a first
- 10 office action within 12 months. In fiscal year
- 11 2017, we averaged 11 months.
- 12 Of the 1,546 Hague applications that we
- acted on in fiscal year 2017, 27 percent of them
- were first action allowances, 44 percent were
- refusals, 26 percent were restrictions, and 3
- 16 percent were quails (?). I would like to wrap up
- by noting some of the challenges that we're
- 18 currently facing that you might have noticed
- 19 through the slides. Because my examining staff is
- 20 mostly made up of juniors, we have a heavy
- 21 training burden. We have to use our primaries to
- 22 help train and to review work products, so this

```
1 means that our senior examiners are spending less
```

- of their own time actually examining cases, so
- 3 they're not fully contributing to reducing our
- 4 inventory. So, the pending inventory is a concern
- 5 to me and I look forward to having the examiners
- 6 move up, do more work as naturally as they go up
- 7 in grade, and I look forward to having more cases
- 8 go out the door than we take in. We also have our
- 9 challenges keeping up with the Hagues. We also do
- 10 reexams, reissues, and petitions within TC 2900.
- 11 From an IT perspective, we're on schedule to get
- 12 UL deployments, our new laptops, in the next few
- months and we look forward to that, and also some
- 14 examination tool updates that will be coming in
- the next few months. I thank you for your time.
- 16 My information is up there. I'm happy to always
- 17 be available for questions. There are two Karen
- 18 Youngs at the patent -- at the USPTO. (Laughs)
- 19 The other Karen Young is in trademarks and we do a
- 20 good job of switching email back and forth if
- 21 anyone (laughter) mistakenly sends it to the wrong
- 22 person.

```
MS. JENKINS: Thanks, Karen. Another
 1
 2
       question on Hague -- so, I might not say this just
 3
       what -- correctly, but as us, as a receiving
       office, how do we compare to other receiving
 5
       offices, as far as filings are concerned? Because
       I know one thing that was going on was when Hague
 7
       was implemented, it certainly started off slow, as
 8
       far as filings. I see Charlie is now standing,
 9
       (laughter) so --
10
                 MS. YOUNG: That's right.
                 MS. JENKINS: -- uh--oh. I got Charlie
11
12
       --I could get Charlie to answer.
13
14
                 MS. YOUNG: Charlie can add in.
15
                      (Laughter)
16
                 MS. JENKINS: So, but I do remember the
17
       filings were kind of low and we thought there
18
      would be more of a user filing enthusiasm over
19
      Hague. And I do see the number is substantially
20
      better, but -- so how do we compare to other
      offices, like, is my question, like --
21
22
                 MR. PEARSON: Oh. Okay, well, number
```

- one, the office in which it's filed, the vast
- 2 majority of applications are filed directly with
- 3 WIPO.
- 4 MS. JENKINS: Ah.
- 5 MR. PEARSON: We're sort of a -- we're
- 6 basically a conduit. If you file it with us, we
- 7 collect a little fee and just pass it along to
- 8 WIPO. So, for whatever reason, you know, we get
- 9 very little business with direct or indirect
- 10 filings through our office. And so, as far as the
- 11 overall growth, I'm a little surprised that we
- don't have more business than we do. I thought
- 13 with provisional rights being granted, with the
- 14 Haque applications, people would flock to it more
- than they have. But I think it's -- number one,
- it's rather arcane that triatic practitioners are
- 17 a bit reluctant to change their practices and use
- 18 the Hague System. So, hopefully with time, we'll
- see even a greater uptick, so that's it.
- MS. JENKINS: Another way to ask it is,
- 21 how do we -- I'm watching rankings. I, you know,
- 22 I've seen China --

```
1 MR. PEARSON: Oh.
```

- 2 MS. JENKINS: -- get ranked with, as far
- 3 as increased trademark filings here in the U.S. I
- 4 think I saw that in the TPAC report. So, that's
- 5 what I'm wondering, is how do we rank compared to
- 6 other countries using Hague?
- 7 MR. PEARSON: Yeah. Or --
- 8 MS. JENKINS: Right.
- 9 MR. PEARSON: Or do you have the stats?
- 10 SPEAKER: Who wants to answer that
- 11 question?
- 12 SPEAKER: Yeah.
- MR. PEARSON: Okay, go.
- MS. CRITHARIS: So, I don't have the
- 15 stats handy, but I -- just to put it in
- 16 perspective. In the registration systems
- 17 , it is easier for them to file, so
- 18 with Europe, for example, there's more filings
- 19 there. So, from what I hear from our stakeholders
- 20 is that they're still getting familiar with the
- 21 Hague, one of the concerns is that admittedly
- 22 there are different practices with respect to the

- drawings and requirements that make it a little
- difficult to use. So, you have to read the user's
- 3 guide and figure out how to adapt to different
- 4 countries. And so, I think that dovetails nicely
- 5 into what I wanted to talk about -- a little bit
- 6 about ID5. But I think one of the questions I
- 7 wanted to ask Karen was when she gave those stats,
- 8 as far as the filings, I wondered if there's any
- 9 information as to what areas. For example, is it
- 10 mostly in the computer area, is it, what articles
- and manufacturer they're associated with, so that
- might give us a little bit more feedback as to
- where it's being utilized, where it's not being
- 14 utilized. I don't know if you have that
- information or not.
- MS. YOUNG: I don't have that right now,
- 17 but --
- 18 MR. CRITHARIS: Yeah.
- 19 MS. YOUNG: -- I've actually started a
- 20 process to kind of do a deeper dive into some
- 21 Haque, like, there's been -- I would like to know
- in what areas are we doing refusals more than

- 1 others and I think data like you're talking about
- 2 would be good to collect in the future.
- 3 SPEAKER: All right.
- 4 MS. CRITHARIS: Well, thanks, Karen.
- 5 That was really a great presentation. And so,
- 6 what I wanted to talk about is the new forum for
- 7 ID5, which really comes on the heels of us joining
- 8 the Hague Agreement in 2015. Shortly after we
- 9 joined the Hague Agreement, Japan as well as Korea
- 10 became members of the Hague Agreement. So, we
- 11 thought that was a really good opportunity for us
- to launch this new ID5 forum for discussing
- designs. So, the USPTO held the inaugural meeting
- in 2005 in November of that year and --
- 15 SPEAKER: 2015.
- MS. CRITHARIS: 2015, sorry. And these
- offices, the regions represented are Europe,
- Japan, Korea, China, and the USPTO.USPTOUS. And
- 19 collectively, we represent 90 percent of the
- 20 global filings for industrial designs. So, one of
- 21 the reasons why we wanted to launch this forum was
- 22 to address these concerns of having different

```
1 practices, particularly as they relate to the
```

- 2 scope of protection, perhaps how to get the
- 3 rights, drawing requirements, see if we can
- develop some kind of convergences of that, so to
- 5 make it easier for the applicants to, you know,
- file in the different jurisdictions, but also to
- 7 use the Hague Agreement. Just to keep in mind,
- 8 though, that China is not a member of the Hague
- 9 Agreement yet. We have been talking with them and
- 10 my understanding is they're looking towards
- 11 adopting the Hague Agreement. But as far as stats
- 12 are concerned, for Korea and Japan, they have --
- we're actually -- have more applications filed
- with us than they do, so it's interesting to see
- 15 how that's evolving. So, it's hard to predict. I
- think it's a little too early, but we'll be
- 17 monitoring that as we go forward. So, this is a
- 18 mechanism for benefitting U.S. industries so that
- we can discuss better ways for efficiently
- 20 protecting industrial designs across the world.
- Obviously, we want to, as I mentioned, ensure
- 22 effective protection for all technologies, we want

```
1 to improve consistency in design practices, and we \,
```

- 2 want to focus our efforts to identify the needs of
- 3 our stakeholders. I wanted to talk a little bit
- about some of the programs under ID5. There's
- 5 three studies that really address some more of the
- 6 substantive issues. One is a grace period study
- 7 that we are actually leading the study and we're
- 8 comparing the legal regimes on the availability
- 9 and scope and time periods associated with the
- 10 grace period. So, that study is right now --in
- 11 progress we have collected all the data, so now
- we're going to
- 13 compile for everyone. We surveyed all
- the different offices, so that study will
- hopefully be available by the end of the year.
- 16 There's also another important study in partial
- 17 designs. I know we talked a little bit about this
- 18 yesterday at the subcommittee meeting. We want to
- make sure that we're able to protect designs that
- 20 claim just a portion of the article of
- 21 manufacturer and not the entire article so they
- 22 can have more effective protection. Because what

- 1 happens is, if you can't protect a portion of it,
- 2 someone else may use it on something else and then
- 3 you don't have any protection vis--à-- vis that
- 4 design. So, We're also doing a study comparing
- 5 the different practices on partial designs and,
- 6 again, to report, we're also discussing this
- 7 bilaterally with China. They've got some
- 8 amendments to their law that are in play to allow
- 9 for partial design, so we're looking forward to
- 10 China adopting that practice. And I think one of
- 11 the most interesting studies is a study related to
- 12 the protection of new designs. I know Karen hit
- upon them a little bit early. So, this is a study
- 14 to discuss how different offices are protecting
- things like graphical user interfaces, computer
- 16 icons, transitional images, animated images,
- things in the virtual environment, even,
- interactive virtual components like a virtual
- 19 keyboard, how are those going to be protected?
- 20 So, this project is a little more in its infancy
- 21 because we had to develop the questionnaire on how
- 22 to approach the different offices. We finally got

```
1 together the format, and we'll now be seeking the
```

- 2 input from the other offices, and then we'll put
- 3 together a study on that. Now, the goal of all of
- 4 these projects, obviously, at some point, is to
- 5 see what the divergence is and see if we can come
- 6 up with ways to harmonize these practices, to make
- 7 it easier for applicants to seek protection in
- 8 these offices. There are some other projects that
- 9 we're also working on. One is a catalogue of the
- 10 view and drawing requirements for designs. This
- 11 project was finalized and this will also be on the
- 12 ID5 website, if anybody wants to see the
- 13 catalogue. Another thing to help industry is our
- design priority document exchange program. This
- is a digital service that will allow Offices to
- 16 access the priority documents so the applicants
- don't have to file them directly with the
- 18 different offices.
- 19 We hope to implement it in the summer of
- 20 2018, so we're looking forward to that, as well.
- 21 And then the third component of the ID5
- 22 projects really go to outreach and interacting

- 1 with our stakeholders. We've got an ID5 website,
- 2 that is up and running now, that lists our
- 3 programs, our projects, and our studies will be
- 4 placed on the website. And we also have a
- 5 statistics working group, which will put together
- 6 all the various important trends and statistics
- 7 from the different offices that hopefully will be
- 8 helpful and, you know, perhaps, Marylee, we can
- 9 identify some of these trends in different areas
- 10 as we expand the scope of this. So, I think
- 11 that'll be --
- MS. JENKINS: Sound recorded, that would
- 13 be great.
- MS. CRITHARIS: Yeah. (Laughs) Okay.
- So, obviously we love any feedback that you have,
- not just on design issues, but it's really
- important that in order for us to better promote
- 18 your interests that we keep open the lines of
- 19 communication so that we can, as we're going
- forward, assess some of your needs on these
- 21 projects. But really on all our international.
- Issues, it's critical that we hear what's going on

- in the ground and there's no substitute for that
- 2 kind of practical experience. Thank you.
- 3 MS. MAR-SPINOLA: So, Mary, I -- I'm
- 4 delighted that we're having a discussion on design
- 5 patents and the coverage and the I5 program. One
- of the things that I think stakeholders will be
- 7 curious about is a comparison of the -- because
- 8 there are overlaps of trademarks and copyrights
- 9 and design patents. And it might be a nice visual
- if you have a comparison chart of the three IPs so
- 11 folks can see why one would want to have a design
- 12 patent if they already have a trademark or
- 13 copyright.
- MS. PERLMUTTER: Yeah, I think that's a
- great idea and we can certainly do that.
- MS. JENKINS: So, I think that would be
- 17 task Bernie? Is that a Bernie design task? That
- 18 would be great to see that. Yes.
- MR. KNIGHT: I'm happy to take that up.
- 20 MS. YOUNG: I just wanted to add that I
- 21 attended my first ID5 meeting in December, so I
- 22 guess it was the third meeting in general overall

- 1 and it was just exciting and fascinating and a
- very fruitful meeting. I thought it was very
- 3 encouraging to see all the interest and the
- 4 potential cooperation, so I was excited. It was
- 5 very good.
- 6 MS. JENKINS: Well, thank you so much.
- 7 That was a great presentation and it is 11:02, so
- 8 we're now running late. And --
- 9 MR. WALKER: I have one quick comment.
- 10 MS. JENKINS: One quick comment.
- 11 MR. WALKER: Well, I just --
- 12 MS. JENKINS: 12:02, sorry.
- MR. WALKER: I have more work for
- 14 Bernie. You know, this -- designs is a very
- interesting area. I did some work in that area,
- but it highlights an area we don't talk often
- enough about. And there are other areas in the
- 18 office that we could talk about too, so it's just
- 19 planned patents or planned variety protection.
- 20 And so, maybe in terms of a special project, at
- 21 least talk what -- say what it's about because a
- lot of people don't really understand what it's

- about, so it's a great way to highlight another
- 2 area like we are for designs.
- 3 MS. JENKINS: So, one thing that I
- 4 didn't do this morning is talk about what all the
- 5 subcommittees are. So, again, our subcommittee
- 6 chairs are listed on the -- I'm looking at
- 7 Jennifer, looking at the PPAC page. Bernie is
- 8 tasked with special projects, cases, particularly
- 9 designs, reissues, reexams; great idea, Mike. So,
- 10 you're now -- plans, why not?
- 11 SPEAKER: Yeah, he's a busy guy.
- 12 (Laughter)
- MS. JENKINS: He's a busy guy. Mark is
- 14 still --
- MR. KNIGHT: I'm like Mikey on the
- 16 cereal commercial. (Laughter)
- 17 MS. JENKINS: Bernie will do it. Mark
- is, once again, doing IT. Jeff, we've changed his
- 19 subcommittee to be no longer RCE, but after final
- 20 practice because we thought it was better to
- 21 broaden the scope and address that important issue
- 22 and pendency. Jennifer is spearheading quality,

```
1 yet again. Dan has finance, yes? Continuing
```

- 2 finance. Julie is PTAB. Oh, where are you --
- 3 Peter is international and Mike and I are happy to
- 4 say we don't have subcommittees. (Laughter) We are
- 5 going to focus on being chair and vice--chair over
- 6 the committee, so we continue this great
- 7 interaction.
- 8 So, with that, can I adjourn for lunch?
- 9 Yes? Yes.
- 10 SPEAKER: Second.
- 11 MS. JENKINS: Yes. Second.
- 12 SPEAKER: Second.
- MS. JENKINS: Great. We'll adjourn for
- 14 lunch. We'll start back up at 12:30.
- 15 (Recess)
- MS. JENKINS: So, we are going to start
- 17 with the afternoon session, which is an IT update.
- 18 And hello, IT people. (Laughs) Who is going to
- 19 lead the charge? David, are you going to
- introduce everybody and introduce yourself too,
- 21 right? Welcome.
- MR. CHILES: Yes.

- 1 MS. JENKINS: Welcome to your first PPAC
- 2 meeting. (Laughter) Woohoo.
- 3 MR. CHILES: Not quite. All right.
- 4 Thank you much. We're ready to start?
- 5 MS. JENKINS: We're ready to start.
- 6 MR. CHILES: All right. So, thank you
- 7 all for the opportunity to speak with you all. My
- 8 name is David Chiles. I am the acting chief
- 9 information officer. And to my right is David
- 10 Landrith; he is performing the role of our
- 11 portfolio manager. And there is Debbie Stephens,
- who is our business partner and you lead, kind of,
- 13 the IT activities from the business perspective.
- And, I think, today what we're going to do, I'm
- 15 going to turn it over to David. He's going to go
- through the presentation and then afterwards,
- 17 please ask questions. Thank you.
- 18 MR. LANDRITH: Thank you. So, as you--
- 19 as David alluded to and as you probably know, in
- October we rearranged the portfolio assignment so
- 21 that I'm actually now over big data, artificial
- intelligence, and machine--learning as an effort

- 1 to try to improve the USPTO's ability to make
- 2 timely decisions and executing its tactical and
- 3 strategic goals, as well as fulfill the agency's
- 4 mission. And so, today I am acting for Tom Beach,
- 5 who is now over PE2E. Now, I -- when I presented
- 6 to you last, I think the last time I did was
- 7 August, I wasn't aware that was going to be the
- 8 last time that I presented as the PE2E portfolio
- 9 manager. And this may well be the last time that
- I present in this capacity, as well. So I want to
- 11 take the opportunity to say how tremendous this
- has been as an opportunity for me to work with
- this body during the seven years that I've been
- 14 here, to collaborate with you, to exchange ideas,
- and I think effect some real change and
- 16 improvement in the IT system that supports patent
- 17 prosecution.
- MS. JENKINS: Thank you for your
- 19 efforts.
- MR. LANDRITH: You're welcome. So, as
- 21 an overview, starting with the Docket and
- 22 Application viewer, of course, we retired eDan a

- 1 little over a year ago. We at that point
- 2 encountered some problems on count Mondays, which
- 3 we've been over several times. We're continuing
- 4 to monitor them just to be safe, although they
- 5 have not reappeared And we're working toward then
- 6 a retirement of MADRAS toward the end of this
- 7 year. With Official Correspondence, we released
- 8 that in April and began training in April of 2017.
- 9 We trained about 5,000 examiners on a tech center
- 10 by tech center basis. This fall, we encountered
- 11 some problems. Those were related to
- 12 infrastructure. The network bridges that
- supported the load elicited some defective
- 14 behavior, so we've been replacing those this month
- 15 and making sure that our configuration of them is
- 16 correct. That will continue into next month and
- then following the confirmation of those -- the
- 18 resolution of those specific issues, we'll resume
- 19 training again on a tech center by tech center
- 20 basis. With Examiner Search, we continue to
- 21 proceed a pace toward a full release and then
- getting training at a core in FY19 with a full

- 1 release being in Q1 of FY19. That has been --
- that has delayed, if you recall, from Q2 of FY17.
- 3 With Cooperative Patent Classification, we
- 4 continue to make progress working toward
- 5 agreements and implementing them in the
- 6 cooperative classification system that we have
- 7 with the EPO. So, the Official Correspondence,
- 8 there's not a lot to add here except that -- so in
- 9 the fall when we ran into the issues where the --
- 10 we had the problems with the load. We had sent
- 11 out an email asking for people to cease using it
- and in spite of that, it is currently processing
- 13 25 percent of all of the office actions that go
- out. So, it is evident that the examiners enjoy
- using it and we're glad to see that and we're
- 16 anxious to have it back into service so that that
- can continue to grow. With Search, there's also
- not a lot to add. We're shooting for a September
- 19 release of a pilot that would go to the whole
- 20 corps so that we can begin training and retirement
- of legacy systems in FY19. With Patent Center,
- we're continuing to build eCommerce functionality

```
1 so that it can replace EFS Web and increasing the
```

- 2 number of different types of XML documents that it
- 3 can receive. So, in February, we will be -- just
- 4 to go over the background, in July we released an
- 5 alpha version for internal analysis and then in
- 6 September we released the refined version of Text
- 7 -- the ability to receive Text that was in the
- 8 alpha actually into the legacy product EFS Web.
- 9 So, that is live and then in November we have
- 10 taken the internal alpha functionality and the
- 11 additional features that we've added and released
- 12 them to an external audience for testing -- a
- 13 limited external audience for testing. And next
- 14 month, we'll be adding four new document types --
- actually, eight; four document types and four --
- 16 the four corresponding follow--up document types.
- And then in March, we're looking to expand the
- 18 external prerelease testing group and so begin
- 19 training for that.
- 20 MR. THURLOW: David, just on a point we
- 21 discussed yesterday, but just for everyone's
- 22 benefit, we haven't received -- I think Debbie

- 1 mentioned it. We haven't received too many DOCX,
- I believe they're called, or Text or Word files
- 3 for submissions. So, a very small amount; I
- 4 forget the numbers that you mentioned.
- 5 MR. LANDRITH: I believe it's 1,000 or
- 6 thereabouts.
- 7 MS. STEPHENS: Yes, I confirm with the
- 8 team yesterday, we've received one
- 9 thousand--thirty, so total DOCX.
- 10 MR. THURLOW: So, one of the things we
- 11 can try to help you out with as we go back and
- work with our staff especially is maybe just try
- 13 to promote that some more, because -- and maybe if
- 14 you have information, I think we talked about
- 15 sharing some information with us to talk about the
- benefits of filing a doc rather than converting in
- 17 --
- 18 SPEAKER: Yeah.
- 19 MR.THURLOW: -- EDS and all that. And I
- don't see any reasons not to do it that way,
- 21 especially, well, if it's tough, we'll fit a
- 22 patent office and reduces areas and all those

- 1 things.
- MS. STEPHENS: Yeah, we're currently in
- 3 our draft embedding process for those types of
- 4 talking points and we'll be certain to share them
- 5 with our PPAC members.
- 6 MS.MAR-SPINOLA: Would it overwhelm the
- 7 patent office and maybe that's a strong word, but
- 8 if we encourage filers to submit both a PDF and a
- 9 DOCX, would that be too much for the patent office
- 10 system? And I ask that because often times,
- 11 having that PDF is proof of exactly what you send,
- whereas a DOCX is, you know, you can modify it,
- 13 right? So, that's just a question that
- 14 I had.
- 15 MR.LANDRITH: Based on what we've been
- able to calculate from an infrastructure and this
- 17 technology point of view, we -- it would not
- 18 overwhelm. Can you speak to kind of the
- 19 procedural?
- 20 MS.STEPHENS: Yeah. I think it's an
- 21 interesting concept. We probably need to chat
- 22 with our legal team. Again, you're submitting two

```
different, perhaps, documents and that might be a
```

- 2 concern; I'm not sure we have fully vetted that
- 3 part of the process. So, sounds like technically
- 4 it's feasible, but we would probably want to take
- 5 that as an action back to our team internally and,
- 6 you know, figure that one out.
- 7 MS.MAR-SPINOLA: The thought might be
- 8 that on the PDF, it's more of an archival file and
- 9 that they filed the DOCX. But the archival is for
- 10 purposes of just being able to prove up if there
- 11 was a difference between the two documents. But
- they both content--wise should be identical. It's
- just one is fixed and one is dynamic.
- MS.STEPHENS: Right, and --
- 15 SPEAKER: Yeah.
- MS. STEPHENS: -- that -- and certainly,
- 17 we would prefer the Text and that helps us out
- 18 quite a bit. Just would be concerned about
- 19 receiving two potentially different and which one
- is the one that we should be using during
- 21 prosecution and what are those safeguards for not
- only the filer, but for the USPTO in terms of

```
1 patent prosecution. So, I'll definitely take that
```

- 2 as an action item and get back with the team.
- 3 MS. CAMACHO: And perhaps you could
- 4 consider putting the burden on the practitioner
- 5 who's filing it to certify that they're the same
- and that the PTO is to use the Word version.
- 7 MS. STEPHENS: Yes, definitely. Thank
- 8 you.
- 9 MR.LANDRITH: So, the CPC collaboration
- 10 tools are the tools that we used to collaborate
- 11 with the EPO in order to work out the differences
- in this schema that result from the hands--on
- operations within both of our organizations. So,
- we've -- in addition to improving the tools to
- increase the automation and reduce the process
- 16 time, we've been improving the dashboard and
- increasing the quality artifacts that CPC creates.
- Our next step is to begin replacing the CPC
- 19 e--form with a more structured and automated
- 20 workflow system that will also allow more granular
- 21 status tracking and adapting the dashboard to
- 22 accommodate that and continue to improve artifact

- 1 quality. The CPC management tools are the tools
- 2 that are used in--house by our classifiers. Last
- 3 year, at about this time, we released a tool, a
- 4 prototype tool, for sinking the EPO's
- 5 classification schema and our own schema in The
- 6 Cloud and that's a significant step forward
- 7 because there is a possibility that other IP5
- 8 partners may join CPC and that would clear the way
- 9 for it, as opposed to what we had before, which
- 10 was a direct link between our own systems and the
- 11 EPO systems. So, starting in June, we'll begin
- migrating to that Cloud--based system, the
- 13 synchronizing infrastructure. And then we'll also
- 14 begin to further integrate it with other PDE
- 15 tools. So, we're beginning to wrap up the current
- 16 phase of Global Dossier. The focus has been on
- 17 making sure that we're able to provide a complete
- 18 complement of data, capturing the data in--house
- where we need to, to augment the services that go
- out to our IP5 partners. We've also then been
- 21 moving functionality from Global Dossier back into
- 22 the document application viewer. So, the Docket

- 1 and ApplicationApplication viewer released Global
- 2 Dossier functionality in a kind of 1.0 setup
- 3 before Global Dossier was available to the public.
- 4 Global Dossier built on that and enhanced it quite
- 5 a bit and so now we're in the process of making
- 6 sure that those enhancements are available to the
- 7 examiners directly within the document application
- 8 viewer.
- 9 MS.JENKINS: Can I -- for Global
- 10 Dossier?
- 11 MS.JENKINS: I actually use it pretty
- 12 regularly and I think it's a great tool. I'm
- 13 amazed and I know Andy was up last week in New
- 14 York and I'm just amazed at how many people don't
- 15 know about it. I think it was a great project for
- 16 the office to do and I -- it's nice that you keep
- 17 building on it. One thing I would love, though,
- is to find it a little easier. (Laughter) I have
- 19 such a hard time (laughs) finding Global Dossier.
- 20 So, you know, and I use a lot -- the quick links
- over on the right side of the page. Can we not
- just get a quick link for the Global Dossier

- there, too, that would -- right? Go write in it.
- 2 That'd be great. Oh, good. A second. I heard a
- 3 second from Mark Powell. (Laughter) Thank you.
- 4 (Laughs) And then I can say, "When I was chair,
- 5 they put the Global Dossier link up." (Laughter)
- 6 MR.LANDRITH: So, in terms of a road map
- 7 for legacy retirement, of course, you successfully
- 8 retired eDan, that's been a year now. In FY18 or
- 9 perhaps early 19, we're looking to retire MADRAS.
- 10 We're also on track to retire OACS and then in
- 11 FY19 we're looking to retire East and West, as
- 12 well as the lingering classification data system
- which is currently used to classify the portion of
- 14 U.S. patents that are not part of the shared CPC.
- And then we'll also be looking to increase the
- number of milestones that we can put on this list.
- 17 And now it's time for questions.
- 18 MR.POWELL: Just something I have to add
- 19 real quick. I just wanted to add real quick, Dave
- 20 Landrith talked about a couple of the CPC tools
- 21 and there's -- they sound a little mundame, but,
- 22 you know, one of the big things we do in CPC is

```
1 maintain this game and they'll make revisions and
```

- 2 we do that in cooperation with the EPO. And
- 3 having the collaboration tool is utterly important
- 4 to speed that along because, you know, some of the
- 5 revision projects can take, you know, many extra
- 6 months, you know, of email communication and
- 7 trying to arrange phone calls and stuff like this.
- 8 But this is much more of a Wiki kind of thing
- 9 where it goes a whole lot faster. And that may
- 10 not have come out, but it's a very important
- 11 accomplishment of, in fact, both of the CPC tools
- that David discussed.
- 13 SPEAKER: Thank you.
- MR.WALKER: So, I had a question on
- behalf of the public. I think it's something we
- 16 talked about yesterday, but maybe you could
- address it for the public too and that's around
- 18 PAIR and about the denial of service. So, one
- 19 thing we've heard from the public as we reached
- out to people is issues with PAIR and not being
- able to get in and getting kicked out and response
- 22 times. So, I'm sure the public would like to hear

```
1 kind of what's going on and what you're doing to
```

- 2 address that issue, et cetera. Anything you say
- 3 on that would be helpful.
- 4 MR.CHILES: So, from a technology
- 5 perspective, we heard the comments that were made
- 6 yesterday. We also shared some information about
- 7 potentially some of the things that could be
- 8 showing up for users and that is the fact that
- 9 there is some datamining taking place within, you
- 10 know, Private PAIR. We haven't had the
- opportunity since yesterday to actually have some
- in--house meetings with our business partners, but
- 13 I think, you know, over wall -- all, our first
- look is going to be to try to understand the
- behavior. In other words, what is actually
- 16 causing the performance issues? And then take it
- 17 from there. If it turns out that there is
- 18 activity taking place from data miners, we talked
- 19 about potential suggestions about throttling. We
- 20 would be doing those type of things. We would
- 21 also discuss with the business whether there needs
- 22 to be an approach that challenges that, that

- 1 usage. That -- some of that may be above my pay
- 2 grade, so it would have to actually have
- 3 conversations potentially with the front office
- 4 and with anyone dealing with the public and the
- 5 interaction there. There was another suggestion,
- 6 which, again, we haven't talked to our open
- 7 partners yet, but Dave and I discuss from a
- 8 technical perspective; there was an interest in
- 9 Global Dossier and some of the capability that it
- 10 has. We needed to understand and discuss a little
- 11 bit more about what the differences are between
- 12 Global Dossier and Private PAIR relative to
- 13 whether there's potential there in terms of
- 14 changing Global Dossier to provide some additional
- 15 features, since that seems to be a very popular
- 16 product. So, all of that is on the table. No
- definitive answer yet, but I can say definitively
- we've heard what the cry is and it's a priority
- 19 for us to make sure that all of our systems, which
- 20 include our legacy systems, are operational. But
- 21 it's a strategic discussion, I think, that needs
- 22 to take place. And for us, really want to

```
understand what's causing the performance
```

- 2 problems. Because there may be some things that
- 3 we can mitigate with transparently to you all if
- 4 we can identify them.
- If not, we take it to the next level.
- 6 MR.WALKER: That is great. That's very
- 7 reassuring because, you know, the way the public
- 8 can see this is one of a very, you know,
- 9 customer--focused interfaces PAIR and recognizes
- 10 big investment being made by the office and IT and
- 11 the fee increase having just gone into place and
- they need that functionality. So, that's great to
- 13 hear, you know, your reassuring words on that,
- 14 David.
- 15 MR.CHILES: Okay. All right. Thank
- 16 you.
- 17 MR. WALKER: I do have one other
- 18 question, if I can just jump in. Maybe for Pam,
- just in terms of (laughs) the tools that David
- 20 talked about, like the new search tool and the
- 21 rollout and the office action software, where --
- 22 in terms of the examining core, which -- is there

```
1 any higher priority there or is -- like, for
```

- 2 example, the search tool versus the -- opt with
- 3 the OACS replacement? Are these all the same
- 4 priority? I -- just curious from examining core
- 5 perspective on these IT initiatives.
- 6 MS.SCHWARTZ: Okay. I don't see a
- 7 difference in importance to the examiner's -- for
- 8 the action creation tool and the search tool. You
- 9 might spend more time using the search tool, but
- 10 they are both absolutely necessary portions of
- 11 coming up with an examination. So, from that
- perspective, we need them both. My understanding
- is that OC, they had started to implement that and
- it was going along all right until it ran into
- 15 some difficulties, which they're fixing now. So,
- that should be ready to go. We have ongoing
- 17 concerns about the search tool and whether it's
- 18 going to be usable in the way we use our current
- 19 tools and whether it's going to work as
- 20 efficiently as our current tools do. But
- 21 that's--the -- it's not as far along in the
- 22 process.

```
1
                 MR.LANG: On the challenges with the
 2
       official correspondence viewer, can you talk
 3
       about, you know, perhaps, you know, valuable
       lessons learned or, you know, guidance that you
 5
       get out of that going forward for the rollout of
       other tools?
 6
                 MR. CHILES: I'll also let them respond
 8
       if you all have comments. So, you know, remember,
       I'm kind of new to the role. So, one of the
 9
10
       things that I'm emphasizing in this stint, if you
       will, is to ensure that we're establishing a solid
11
12
       relationship with our business partner and in that
13
       light, transparency. So, one of the things that
14
       I've learned that I think can apply to any of the
       development efforts that we have moving forward is
15
16
       to actually engage the customer in strategic
17
       decisions regarding the technology that they
18
       depend upon. So, I'll give you an example. With
19
       respect to OC, there obviously was an impact to
20
       examining examination productivity. Never been an
       examiner, but they are on production and the way
21
```

that the tool was working, I think you had to

- 1 start it off as action 1, 2, versus the other and
- 2 it was disruptive. The business, as much as we
- 3 are aggressive on a technology side -- we love our
- 4 technology, we love to push technology, we love to
- 5 be proud about it -- there was an underlying
- 6 infrastructure issue. It was separate from the
- 7 application itself, but if you're a customer using
- 8 it, you don't know the difference. All you know
- 9 is, "I try to do something and it doesn't work."
- 10 So, the business expressed a concern for the sake
- of their core that we might make a strategic
- decision to kind of allow the use of the legacy
- tool for those that were only using the new tool
- until we could sort the problem out. The other
- 15 part of it is, it's a commitment between us not to
- rush it back, right? Because we're technologists,
- 17 we love to push new technology, but they run a
- 18 business. So, sometimes they're offsetting. So,
- 19 the balance is what's best for the agency. So,
- 20 the other thing we learned is, that opinion
- 21 matters and it counts and when it comes to the
- 22 strategy, as Dave alluded to, we're going to get

- 1 these hardware and infrastructure issues
- 2 straightened first, verify, and then the next step
- 3 is to open it up and then from there the business
- 4 can decide how aggressive they want to open it up.
- 5 But the primary concern is not to disrupt the
- 6 ability for examiners to do their job. So, I
- 7 think there's potential attitude adjustments that
- 8 we can make on some of the other products, Search
- 9 being one of them. Rick and I had a discussion
- 10 and we're looking at -- I believe they're doing
- 11 some assessments to determine some value add
- 12 features, what do examiners really want, and to
- 13 see what direction we take that in. And one of
- the lessons learned is, we ask people not to use
- the tool, but examiners that liked it still use
- 16 it. So, it's worth the risk for them to use it,
- so that matters. Whether they like it or not,
- 18 whether it meets their needs, whether it has the
- 19 right, you know, attributes, whether they look at
- it as a valuable tool. So, from a development
- 21 perspective, we don't look at what we build
- through our eyes; we need to look at it through

```
1 the eyes of the customer, and that's that
```

- 2 partnership that I'm working to help build so that
- 3 there's a two--way communication to actually drive
- 4 those type of decisions. So, I would love to say
- 5 that I learned something new about technology and
- 6 all of this, but what I really learned was about
- 7 relationships, respect, and an appropriate way to
- 8 work forward in order to get to the goals that we
- 9 have in a way where everywhere benefits, and to
- 10 have the discussions to determine that benefit as
- opposed to making assumptions. So, I would say
- it's kind of a soft learn, but it's an important
- one, from my perspective. I don't know if you all
- 14 have -- no, okay.
- MS.MAR-SPINOLA: Can I just add that I
- 16 thought that was refreshing, so thank you.
- 17 (Laughs)
- 18 MR.HIRSHFELD: I'll also --
- MR. CHILES: You're welcome.
- MR.HIRSHFELD: -- add to that because,
- 21 you know, David and I have been having
- 22 conversations just like this and I think you have

- absolutely done a wonderful job to try to create a
- 2 path that says, "How are we going to get tools in
- 3 front of examiners that don't fail?" And I'm not
- 4 naïve; these IT systems are hard, they're
- 5 confusing. There's going to be bumps as we go,
- 6 but I -- there's a real commitment on all sides
- 7 involved here to make sure we minimize that as
- 8 much as possible. And that could, you know, who
- 9 knows what that will entail in terms of whether
- it's extra testing, slower rollouts? I don't
- 11 know, probably all of the above. But that
- 12 commitment to making sure that when we get in
- front of a examiner, we know we've done everything
- 14 we could to really minimize the chance that
- something's going to fail. Because when it does
- 16 fail, it's, you know, there is a bottom line
- 17 number to it. But equally as important, there's
- just the lack of confidence in the IT tools that
- 19 the examiners have. And that is troubling because
- we want examiners to be confident in the tools
- 21 that come out to them so they'll use the new tools
- and start to help us get on a better platform.

```
1 And I will say, those lessons I've seen also
```

- learned, as David alluded to, in our Search, which
- 3 is -- as Pam said, is a little farther behind the
- 4 official correspondence. We are taking a lot of
- 5 steps to really make sure that the Search is good,
- 6 accurate, ready, you know, stable as it can
- 7 possibly be, but also trying to say, "What is
- 8 going to get examiners? What features are going
- 9 to get examiners to want to transition as soon as
- 10 they can to this?" You know, sort of -- what I've
- 11 been calling this is, if you build it, they will
- 12 come approach. And I -- and I'm not so sure we
- 13 had that with the OC. It was really like, "Here's
- this similar, very similar tool. Please use it
- 15 because it's more stable and then if it fails, you
- lost your credibility." I think with the Search,
- if we roll that out and say, you know, "Here's a
- 18 better tool, more -- much improved tool," they
- 19 will be all together. So, I think there's a lot
- 20 of lessons learned and I think David is certainly
- 21 helping to put us on the right path here.
- MR. CHILES: Thank you.

```
1
                MS.JENKINS: Drew, appreciate those
 2
       comments. I just want to touch on a couple
 3
       things. One, there's a lot of stakeholder
       interest in Search. How it's done and what kind
 5
       of searching do examiners do and have access --
       what's the data that they have access to? So, if
       we could make a note for the main meeting, I don't
 7
 8
       know who would spearhead that presentation. It
 9
       could be a joint presentation between IT and Andy
10
       and quality and (laughs) whatever works. But on a
      more serious note is, I appreciate the attention
11
12
       and directness that you are giving to your
13
      business relationships within the office. But I
14
       can tell you the anxiety on the outside when our
       filing system goes down -- I often reiterate, when
15
16
       the fired happened in December, I was shocked at
17
       the number of youngsters who had never mailed a
       response, didn't know how to --
18
19
                 MR.CHILES: And what's going on right
20
       now, actually, will be that that business unit --
       the heads of that business unit, primarily the
21
22
      head of OHR and the deputy director, will be
```

```
1 meeting with each of our office directors
```

- 2 independently as a result of other discussions to
- 3 find out what their needs are and then to
- 4 creatively look at what our alternatives are. And
- 5 some of the things that they have talked about are
- 6 definitely recruitment bonuses and others. The
- 7 thing that we have to understand on our side is
- 8 what their constraints are and it's why we've
- 9 invoked the conversation. There are some new
- 10 rules and regulations concerning classification
- and that presents challenges, so what we're trying
- to do is just face those challenges and figure out
- 13 the alternatives that we have to move forward.
- 14 So, it is a priority for us to hire qualified
- folks, to retain them, and to figure out and
- determine how we compete with the private sector.
- But what -- from what we've seen, it's a numbers
- 18 game. So, from our perspective, you know,
- marketing, the advantages of working here would be
- 20 important from an attraction perspective, as well
- 21 as doing some recruiting. The idea or concept
- there is that there are folks who are talented who

- 1 have other things on their mind besides making a
- 2 lot of money or making more money. There's
- 3 quality of life in some of the other things. The
- 4 bottom line is here, some of the activity we have
- on the technology, I think, rivals what you might
- 6 do on a startup without some of the risks. And
- 7 those are the things that we have to recognize and
- 8 sell in order to attract interested parties. So,
- 9 the bright side of that is, OHR understands the
- 10 dilemma. They also understand what their
- 11 restrictions are, but they're willing to work with
- 12 us by having direct conversations with our staff
- 13 to figure out what they need and to get answers
- 14 for that. In addition to that, we -- we're doing
- an assessment. It's a third--party assessment,
- but it's designed to help us understand what the
- 17 balance is in terms of contractor versus employee.
- 18 So, one of the other options is, we increase our
- 19 employee pool, bring expertise in--house so that
- 20 we can retain that expertise, because as it turns
- out, IT, our goal is get our IT modernized,
- operational, and maintainable, but we also have to

- 1 still continue to maintain it. So, here's what we
- don't want to do: do all of that work, let it sit
- 3 for another 10 years, and be back in the same
- 4 bowl. That requires personnel that are on board
- 5 and also learning. So, all of those challenges
- 6 are things that we're actively working on. So,
- 7 it's, you know. I know you used to work here as
- 8 the O -- head of OGC, but your question is spot on
- 9 to the activities that are taking place right now.
- 10 So, I appreciate that question.
- 11 MR. KNIGHT: Thanks, David. And I'm
- really happy to hear the approach you're taking
- and working with, you know, Fred Steckler --
- MR.CHILES: Mm--hmm.
- 15 MR. KNIGHT: -- and also looking at the
- 16 mix of government employees versus contractors,
- because I'm sure you've experience this, as --
- 18 like I have in the past, that a lot of times it
- 19 was difficult to get contractors to take long-
- 20 term ownership of a project, like an -- a
- 21 government employee would. So, I'm really
- delighted that you're taking that approach and,

```
1 you know, looking at it, so thank you.
```

- MR. CHILES: Oh, you're welcome.
- 3 MS. JENKINS: Anyone else? Any other
- 4 questions? Jennifer, yeah.
- 5 MS. CAMACHO: I want to reiterate. I,
- too, appreciate the perspective that you're
- 7 bringing to the group. I wanted to go back just
- 8 one quick point that the -- Debbie had brought up.
- 9 You mentioned the patent center. I don't know
- 10 that we've spoken about that much, so perhaps you
- 11 could describe what the tool is intended to be and
- where it is in the status and timeline?
- MS. STEPHENS: Sure. So, David, do you
- 14 want to go back? Just as kind of a guide, that is
- 15 -- that's tentative, our timeline right now. But
- 16 essentially, patent center is the tool to replace
- 17 EFS Web filing system. So, one of our challenges
- is, of course, maintain the EFS web filing system
- 19 while we're still building or while building the
- 20 new tool patent center. I think, one other thing
- 21 that should be noted is, as we move to the Text
- submission process, we did encourage and we did

```
1 change the EFS Web filing system to allow for that
```

- 2 Text submission while we're still building patent
- 3 center.
- But essentially, in the probably mid to
- 5 middle of 2019 -- I mean, we've got quite a bit of
- 6 development -- would be when we're finally able
- 7 to, I'll say, transition over to patent center
- 8 fully. Of course, as we do things in patent
- 9 center, we always do them in a -- and I think
- 10 David mentioned kind of an alpha beta deployment
- schedule, so this will be coming to our external
- users in bits and parts and testing and retesting
- and making sure that the tool is stable and
- 14 functional for our external community, all the
- 15 while maintaining EFS Web. So, we really need to
- 16 maintain that for all the intended purposes, yet
- building this newer version that hopefully has,
- obviously, the same functionality, plus takes
- 19 advantages of the Text that we can ingest and
- 20 manipulate and then provide some additional
- 21 benefits to the external community in terms of
- 22 having those Text submissions available so there's

```
1 maybe some versioning. You're able to cut, copy,
```

- 2 and paste from our office action responses into
- 3 yours as responses are returned back to us, those
- 4 types of things. And as always, we encourage
- 5 anyone who would like to participate in that
- 6 process to reach out to myself or my team. And we
- 7 have these outreach moments where we go out and
- 8 speak and ask for input, and we sincerely want
- 9 that input because we are building the tool for
- 10 you and so we definitely want to hear from you.
- 11 MS. CAMACHO: Perfect, thank you. You
- 12 answered my follow--up question about getting
- others involved. I -- I'm understanding that
- 14 about a thousand external users now or for the
- 15 alpha?
- MS. STEPHENS: There's about a thousand
- 17 submissions for just DOCX --
- MS. CAMACHO: Oh, I see.
- MS. STEPHENS: -- type, so --
- MS. CAMACHO: Okay. Very good.
- MS. STEPHENS: -- we're still in the
- beta phase, we don't have the ability to do that.

```
1 MR. RUSCHKE: So, typically, obviously
```

- 2 we expand, there is an opportunity, let's say we
- 3 go from three judges to five judges, which is
- 4 typically adding Scott and myself to the panel.
- 5 MS. JENKINS: Right.
- 6 MR. RUSCHKE: Again, if it happens at
- 7 the end of a proceeding, there's no issue, but
- 8 again, if it happens at the interlocutory phase
- 9 there is the possibility that, would the expanded
- 10 panel then continue on through the entire
- 11 proceeding. And I think we've handled that in
- different ways, certainly when there's been, so
- it's an outcome determine of decision again,
- there's no really need to contract it later on.
- 15 Typically, I think we have -- I'm not sure if we
- 16 actually have -- it would be part of the analysis
- 17 that Julie was talking about, seeing how we've
- handled that over the years, but again, the
- 19 numbers of cases that we are talking about are so
- 20 small, it just doesn't occur. Yeah.
- 21 MS. JENKINS: Yes. I mean, I know what
- you're talking about, it's in here, I don't have

```
1 to say it.
2 MR. RUSCHKE: Yeah.
```

- 3 MS. JENKINS: Okay. And then how is --
- 4 two more questions -- so then how is the addition
- 5 of expanding the panel and then adding you and
- 6 Scott to that panel, not somehow impactful on the
- 7 resulting decision? So, in other words, you now
- 8 have your boss on the panel.
- 9 MR. RUSCHKE: Sure.
- 10 MS. JENKINS: So, how can you explain to
- 11 the stakeholder, the community that's listening,
- is that you are just another judge?
- MR. RUSCHKE: That's a good question.
- 14 And I would go back to the -- you know, when we
- 15 were smaller, for instance, which was not too many
- 16 years ago, it was very frequent that you had your
- boss, either your direct boss or one of the --
- 18 essentially at that point we only had one Vice
- 19 Chief, at that point, but you would have -- as a
- 20 matter of course, it's just a matter of paneling,
- 21 they would show up on your panel. And of course,
- we also have the opportunity for the statutory

- 1 members to also appear, the Director, the Deputy
- 2 Director -- excuse me -- the Commissioner for
- 3 Trademark, so you have those statutory members
- 4 that could also, and in past administrations they
- 5 have also been there. So that's not a new thing
- 6 that have Scott and I are on there, so that there
- 7 would be some sort of, I guess, implicit pressure
- 8 to vote the way of your boss. But one thing that
- 9 we've tried to maintain and stress to the Judge is
- 10 that, when we sit on panels, we have a single
- 11 vote. We all have a single vote, that's the way
- 12 it is. I guess I might analogize to, Chief
- Justice Roberts has one vote when he's on the
- 14 Supreme Court. That's what we've tried to
- maintain, and I guess I think the proof somewhat
- is in the pudding in that if you, again, when we
- look at the rehearing decision, so we have the
- underlying vote, the underlying vote is 3--0.
- Now, if Scott and I expand and it becomes 3--2,
- and you see a dissenting opinion by one or the two
- 21 of us, then you kind of know that we didn't change
- 22 the underlying result, but we wanted to emphasize

- 1 the point, but in the opposite way. We haven't
- 2 done that. So, I don't think it's -- there might
- 3 be, again, sort of a subconscious mentality to it,
- 4 but historically the Boards operated that way, you
- 5 know, that is how it has happened.
- 6 MS. MAR-SPINOLA: Can I ask on that, on
- 7 the vote?
- 8 MR. RUSCHKE: Yes. You go ahead.
- 9 MS. MAR-SPINOLA: On the voting, is it
- or can it be anonymous?
- MR. RUSCHKE: No. It's not anonymous.
- MS. MAR-SPINOLA: Okay.
- MS. JENKINS: And then procedurally,
- when do you give notice, or is there a procedural
- 15 aspect within the PTAB of when you give notice of
- 16 expanded panel?
- MR. RUSCHKE: At present the standard
- 18 operating procedures does not require notice, and
- 19 past practice had been to essentially notify the
- 20 parties when the decision came out. So, instead
- of having the three judges that you thought you
- 22 had, all of a sudden you had five judges.

```
1 MS. JENKINS: Mm--hmm.
```

- 2 MR. RUSCHKE: And again on the ex parte
- 3 appeal side, I mean, we are focusing in on AIA,
- 4 but on the ex parte appeal side, you really don't
- 5 know who your judges are until you get that final
- 6 -- frankly the decision. In AIA it's slightly
- 7 different of course, because along the way, you
- 8 have judges, there might be various reasons why
- 9 those judges might change over time.
- 10 Historically, if the panel was expanded it would
- 11 be for that purpose, and there was no prior
- notice. As I said, we are taking a strong look at
- 13 all of our standard operating procedures,
- 14 including this one, and strongly considering that
- there might be, for transparency reasons, to let
- 16 the parties know when the expansion occurs.
- 17 MS. JENKINS: All right. The questions
- 18 are done. Thank you.
- MR. RUSCHKE: If you'll bear with me,
- 20 Marylee, before I can go expanded -- or go to
- 21 sovereign immunity, I don't have slides on this,
- 22 but I'm just going to -- I just want to give you a

- 1 little bit of a flavor of some of the cases that
- 2 have happened over the last two years. Again, as
- 3 I mentioned, the General Plastic case was one were
- 4 we expanded from 3--0 to 7 --0 on rehearing, and
- 5 that was ultimately made informative and voted on
- 6 to be precedential. Similarly, the Facebook v.
- 7 Skky case, which was a recent CBM case on
- 8 eligibility that was a 3--0 to 5--0, on rehearing.
- 9 So, counting matters, you know, watch the votes.
- 10 If you're concerned about what the reasoning is,
- and what happened, 30 to 50 does not change the
- 12 underlying results; again, and that one was --
- 13 Facebook v. Skky was also made precedential. We
- have another case in 323(d) which went from 3--0
- to 5--0 on rehearing, that one ultimately did not
- 16 -- that one is actually not precedential at that
- 17 point but, again, that guidance that we wanted to
- make sure was out there, and as we'll say later
- on, we did make three other 325(d) cases
- 20 precedential, to help with the jurisprudence of
- that. I think another interesting cases when,
- 22 again, it comes to the point of making sure that

- 1 the patent owners and those similarly situated are
- 2 all treated the same, is a case called HTC v.
- 3 Virginia Innovation Sciences. This was a series
- of 10 IPRs, and as opposed to the party suggesting
- 5 a rehearing, or an expansion, this actually came
- from the judges themselves. So, 10 IPRs, we had a
- 7 number of panels overlapping, and what they
- 8 internally realized was that in order for
- 9 consistency, on claim construction, they suggested
- 10 to Scott and myself, that we should expand those
- 11 panels. Now, this is actually the single
- 12 situation where Scott and I did not add to it.
- 13 They had actually sort of resolved it amongst
- themselves, those decisions all came down 3 --2,
- but again, because there was a difference of
- opinion of the judges on how to interpret 112--6,
- 17 means--plus function, they internally decided that
- 18 we need to -- they needed to expand, and they
- 19 suggested the solution. So, again, there was no
- 20 changing of the underlying result, there is a
- 21 dissent, so all voices are heard. But that's, I
- 22 think, a very interesting case of appropriate use

```
of expansion based on the initiative of the judges
```

- themselves. And last, but not least, I think
- 3 we'll get to some of these other cases on these
- 4 issues of exceptional importance to maintain
- 5 uniformity as well underneath the sovereign
- 6 immunity. I'll get those in the next section.
- 7 MS. MAR-SPINOLA: David, let me ask you.
- 8 On the basis of ensuring consistent results in
- 9 accordance with the SOP, we talked about
- 10 precedential opinions, and I think a lot of folks,
- including myself, believe that precedential
- opinions is probably one of the most effective
- tools to ensuring consistency. So, we talked
- 14 yesterday about the process or the procedure for
- having an opinion made precedential, and I found
- it very interesting, and informative. So, if you
- 17 can just quickly go over that.
- MR. RUSCHKE: Sure.
- MS. MAR-SPINOLA: And what you might
- 20 contemplate doing, such the commission, or
- 21 whatever?
- MR. RUSCHKE: Sure. So, essentially our

- 1 precedential designation process is outlined in
- 2 our standard operating procedure number two, which
- 3 has been resolved over the -- been revised over
- 4 the years fairly frequently. Again, that's under
- 5 review at present as well. So, again, at present
- 6 we have four levels within the Board of decisions:
- 7 precedential which is binding on the Board,
- 8 informative, which is not binding, and
- 9 representative, and finally the regular cases that
- 10 come in. We are strongly considering getting rid
- of the representative level, simply because those
- came out sort of like the early days of AIA, we
- wanted to representative cases for the public to
- 14 see, we have a lot more experience, we have a lot
- of cases that we can use for that situation.
- 16 Informative decisions, they occur based on my
- 17 designation and totally in my discretion and can
- happen overnight. And again, as we've done with
- 19 expansion, the cadence is expansion from unanimous
- 20 to unanimous, I designate as informative, and then
- 21 we a precedential vote. The precedential vote is
- 22 what I think people are most interested in, that

```
1 is a process whereby in order for a case to be
```

- 2 made precedential, it has to be voted on by a
- 3 majority of the voting judges. So, again, we have
- 4 275 judges, all judges have the opportunity to
- 5 vote on every single issue, even if they are only
- 6 working on ex parte, or they are only working on
- 7 AIA, all judges have the opportunity to vote. We
- 8 have had a very good turn out with the judges, so
- 9 well over 200 judges vote on every single issue
- 10 that we have. What we've decided to do, where
- 11 we've tweaked the process, not necessarily tweak
- 12 the SOP, but tweak the process was the following.
- We have a Published Cases Committee, it has always
- 14 existed, but we've reconstituted it, and we are
- putting together sort of standard operating
- 16 procedures for the Publications Committee as well,
- to fit their recommendation into this process.
- 18 They are constantly on the lookout for
- 19 precedential cases or informative cases for issues
- 20 that probably -- need some resolution via the
- 21 precedential opinion process. And that group,
- 22 which is at 14 to 16 judges right now, it's a

2 a regular basis to keep a pipeline of cases coming 3 through the process. They look at the decision, they make a recommendation to me, as to whether it 5 should be informative, or precedential, they take an internal vote, I strongly look and consider what their comments are, if there's any -- you 7 8 know, if it's a 12 to 1, or a 12 to 2, that sort 9 of thing. I'm always curious to know what the two 10 others thought of it. And that's how, by via the 11 Published Cases Committee, the input of those judges, we then move that into either informative 12 13 or the precedential opinion process. Now, when we 14 make things precedential, what we do is we let the judges know that we are interested in making a 15 case precedential, and we have intensive, I would 16 17 say, brown bag sessions with the judges prior to the vote, to make sure that all of the issues, pro 18 19 and con, are vetted. And if possible, again, 20 ideally for us precedential cases arise through

the rehearing process, when we are not underneath

the statutory deadline to write. It allows us to

fairly large group of judges, actively do this on

1

21

1 separate out issues for a particular vote, and if 2 you've noticed some number of our precedential 3 cases, only designate a particular section as precedential, that's important, again, to make 5 sure that vote goes smoothly. And then there's a two--week voting process. The judges vote, and comments are exchanged. Obviously there's 7 8 discussion amongst the judges. Ultimately, then 9 based on that vote, if there's a majority of the 10 voting members, then it's still up to me, at that 11 point, to decide whether I go forward whether the 12 case as precedential or not. Because if some 13 judge had identified something that everybody else 14 had missed, which is entirely possible, and that has happened, we will not move forward, even if 15 16 there's a majority vote of the judges. Because after the judges vote, I have to move that up to 17 18 the statutory members of the Board, and if the 19 statutory members of the Board that I will inform 20 that we have the plans to make that precedential, and it's their input that we are looking for as 21 22 well; so, it's a fairly long and involved process,

```
1 but it does involve a majority vote of the voting
```

- judges. Complicated -- (Laughter)
- MS. MAR-SPINOLA: And can you give, on
- 4 average how long that process takes?
- 5 MR. RUSCHKE: So, again, we have a
- 6 two--week voting process built in. I would say,
- 7 once we identify -- you know, one of most
- 8 difficult things that we have is to identify
- 9 cases, because there are definitely times where
- 10 there are cases that arise, close to the one--year
- 11 final written decision deadline, that are great
- 12 candidates for precedential status. But again,
- 13 based on the deadline we may or may not be able to
- 14 craft it, or the panel may not be able to craft it
- in a way that it would pass muster with rest of
- 16 the judges. What we've been trying to do is move
- 17 that process up, alert the judges to those issues
- that we think we would like to have case law on,
- and get them to identify those things to us very
- 20 early on in the process. But typically, it can
- 21 take a month or two for cases to be designated as
- 22 precedential easily. Again, the Published Cases

```
Committee has to do their review, and make their
 1
 2
       recommendation, then we do the town hall, or the
 3
      brown bag with the judges, the two--week voting
      period, and then ultimately we raise it to the
 4
 5
       statutory members as well. So, it's a process
       that takes a while, but I think what we've done
       to it, is fine--tune it, so that the chances of
 7
 8
       success of moving those cases through precedential
 9
      process are much higher than they have been in the
10
       past. And again, I would remind everybody that
11
       the designation for precedential status can be
       done by any member of the public. So, if you have
12
13
       a case, and this happened recently, where parties
14
       recommended that one of their cases be made
       precedential, and we actively look at those
15
16
       suggestions from the public. I'll move on to
       sovereign immunity again, which sort of, is a
17
       little bit of an overlay with the expanded panel
18
19
      piece. I want to just show this chart, which sort
20
       of summarizes where we are on the sovereign
       immunity cases. Now we divide them just for -- I
21
22
       don't mean to divide them jurisprudentially, or
```

```
1 there are certain overlapping issues, but we have
```

- 2 the state sovereign immunity cases, and then we
- 3 have the tribal sovereign immunity cases. So
- 4 these are the state sovereign immunity cases that
- 5 we have here. They are summarized based on color,
- 6 the two at the bottom, St. Jude Medical v.
- 7 California; and Gilead v. Minnesota, those are
- 8 still pending, those four IPRs have been decided
- 9 on their motions for sovereign immunity. They
- 10 work from bottom to top. The green cases in the
- 11 middle, those were the ones that we recently
- issued less than a month ago, there's a number of
- 13 IPRs as you can see, they are all using -- having
- 14 the patent owner be the (inaudible) for the
- 15 University of Minnesota, but they were different
- petitioners. Now, again, this is the situation
- 17 that I mentioned before where you want the party,
- the University of Minnesota, that are similarly
- 19 situated, to be treated the same, that is why this
- 20 expansion occurred. Now, this wasn't on
- 21 rehearing, this was on motion, and at that point
- 22 we have -- the expanded panel was expanded to

```
include myself, the Deputy, and two of the Vice
```

- 2 Chief Judges, and the ultimate result there was a
- 3 6 to 1 decision. So, again, counting is
- 4 important, but that's a 6 to 1 expanded decision.
- 5 Those green cases involve not only to determine
- 6 where (inaudible) of where the sovereign immunity
- 7 applies, but also for the first time, whether the
- 8 patent owner can waive their sovereign immunity,
- 9 and we determine that the patent owner would waive
- 10 their sovereign immunity, when they had filed an
- infringement case in the Federal District Court on
- 12 those patents. That's the holdings of those
- 13 cases, and it has been uniformly applied to make
- sure that the University of Minnesota is treated
- 15 the same, and that different petitioners would not
- 16 have different results against the same patent
- owner. Now the three on the top I think are
- 18 interesting. Those happened much earlier in time
- 19 frankly, those were much earlier last year. But
- 20 those were the first three cases that we dealt
- 21 with, with state sovereign immunity. The issue of
- 22 waiver was either not present in the case, or was

```
1 not sufficiently waived -- or not sufficiently
```

- 2 raised in the case, so those decisions did not.
- 3 Those three cases in blue, all were handled by,
- 4 essentially, three different judge panels, all
- 5 nine of those judges determined that state
- 6 sovereign immunity did apply and dismissed
- 7 essentially the IPR for that patent owner. So,
- 8 again, this is a building of case
- 9 law, and none of those blue cases, by
- 10 the way, there was no expansion that happened
- 11 there, those cases just came out the way they did,
- and then again, to maintain that uniformity on
- 13 this important issue, we expanded those cases in
- 14 green.
- 15 MR. THURLOW: David, just to make sure I
- 16 understand that. So, for the top three, they said
- 17 the state sovereign immunity applied.
- 18 MR. RUSCHKE: Correct.
- MR. THURLOW: Although with no
- 20 corresponding litigation in those cases where they
- 21 waived it, or?
- MR. RUSCHKE: So, if I recall correctly,

```
there was one case, essentially, there was, but it
```

- 2 came up in the context of, I believe it was a
- 3 contract case in state court that was removed to
- 4 Federal District Court.
- 5 MR. THURLOW: Oh, okay.
- 6 MR. RUSCHKE: So, the patent owner did
- 7 not affirmatively bring a case in Federal District
- 8 Court of patent infringement.
- 9 MR. THURLOW: Okay.
- 10 MR. RUSCHKE: And in that situation I
- 11 think we actually -- we came out the same way as
- 12 the district court did, saying that sovereign
- immunity had applied.
- MR. THURLOW: Okay. So that's how
- 15 you're distinguish between, saying it's the blue
- and the green up there?
- 17 MR. RUSCHKE: Exactly. And I think that
- 18 part of it also temporarily, so again, the first
- 19 three cases, handled by three different panels,
- 20 came up with the same conclusion. I believe the
- 21 University of Minnesota case against Reactive
- 22 Surfaces, there's a little bit of a twist there,

```
1 in that I think that the IP is owned by both a
```

- 2 state university as well as a private entity.
- 3 We've said the state is immune from suit, but we
- 4 are moving forward with the private entity. So,
- 5 again, it's consistent with the (inaudible).
- 6 MR. THURLOW: They are on appeal? I
- 7 don't know if you know about the appeal issues.
- 8 MR. RUSCHKE: I'm not sure about the
- 9 timing of this; I know that they are moving fairly
- 10 quickly towards final written decision, so I don't
- think any of our cases are on appeal yet.
- MR. THURLOW: Thank you.
- MS. JENKINS: David, let me just jump in
- 14 for a second?
- MR. RUSCHKE: Sure.
- MS. JENKINS: And the user community, we
- hear you were trying to figure out how to get your
- 18 questions asked. I think some of the questions
- 19 that were being asked, are very specific case
- questions, so they are going to a case and they
- 21 are saying: Why did you do this? So, I'm going to
- see -- so how do you feel about a particular

```
1 question, you know -- I feel like it's kind of
```

- 2 putting us in a difficult spot because -- and I
- 3 think it does you. So, we are trying to address
- 4 that. So, user community could you please try to
- 5 give a more general question so it's helpful for
- 6 the entire audience? Not just your specific case,
- 7 I think that would be nice.
- 8 MR. RUSCHKE: Thank you for that. And
- 9 again, what I'm trying to do is again, when I talk
- 10 about these cases, this is all based on, of course
- our public information, the papers that in the
- files so I'm not trying to give any confidential
- information, or any pre-decisional information, a
- lot of this discussion, the status of these cases
- is literally a status update for you as to where
- we are at.
- 17 MR. KNIGHT: No impromptu rehearings at
- the PPAC Meeting. (Laughter)
- MS. JENKINS: What did you do?
- MR. WALKER: Marylee, I've been
- 21 contemplating over here on this. But I do agree,
- 22 I'll say maybe a little more strongly. I don't

```
think it's appropriate to be asking questions
```

- 2 about specific cases, and why was something
- decided, et cetera, at a Patent Public Advisory
- 4 Committee Meeting, where we are trying to get some
- 5 more general themes and issues out here. So, I
- 6 would say that that is not appropriate for us to
- 7 raise in this forum. But if people, as you say,
- 8 have general questions, process, procedure about
- 9 expanded panels, that is fine. But I really have
- 10 no -- I really disagree strongly with raising very
- 11 specific questions, about very specific cases, and
- 12 why they were decided. I don't know if this is
- 13 the appropriate forum. I hope the Chair agrees
- with that stronger statement.
- MS. JENKINS: Yes.
- MR. RUSCHKE: Thanks Mike. I will say
- 17 here, I mean, I think the interesting thing about
- the green set of cases, again, those were not on
- rehearing, those are 6 to 1 expanded panel
- decisions, and if you read the dissenting opinion,
- I think those are very important because those
- opinions are saying, essentially, that based on

```
1 their reading of the law, that sovereign immunity
```

- 2 should not apply to the state entities. And so,
- 3 again, this issue is of, you know, extreme
- importance on so many different levels, but I do
- 5 think it's important for those sorts of voices to
- 6 be heard out there. Now, again, as you see the
- 7 cadence of cases was applying state sovereign
- 8 immunity, for the universities. That dissenting
- 9 judge in those green cases said no, sovereign
- immunity doesn't apply. We don't know.
- 11 Ultimately this is going to be something -- I
- think it's interesting, you know, again, when you
- think about where we've expanded, we've expanded
- on some very tough issues. You know, there's a
- lot of different possibilities, state sovereign
- 16 immunity applies, state sovereign immunity applies
- waiver, state sovereign immunity applies no
- waiver, state sovereign immunity doesn't apply.
- 19 You know, these are not easy issues, and I mean,
- 20 the Fed Circuit case law that we wrote in our
- 21 opinion, I mean specifically says there are no
- 22 bright line rules here. So, again, we are going

```
1 to be needing some help from the Federal Circuit
```

- on this, and certainly a lot of these
- 3 issues will be going up.
- 4 And part of the expansion process is to
- 5 signal the difficulty of these issues. And I
- 6 think I forgot to mention this. If you recall in
- 7 the expanded panel section, we talked about the
- 8 Target case and the Nida case, are the two
- 9 instances only where we expanded an AIA practice.
- 10 If you note on the slide, that was the same issue,
- 11 the same party (inaudible) which the Board has
- been struggling with since day one, a very, very
- 13 tough statutory construction issue. So, you can
- 14 understand where those tough issues arise, we may
- have to expand, and frankly, and it's in those
- limited circumstances where we have for the most
- 17 part.
- 18 MS. MAR-SPINOLA: And maybe I'm wrong in
- 19 this, but my impression is that when it is an
- 20 important issue, and you expand the panel, you
- 21 probably don't get too much pushback. I think
- 22 where the pushback was coming from was on the

```
1 issue of ensuring consistency. Right?
```

- 2 MR. RUSCHKE: Yes.
- 3 MS. MAR-SPINOLA: And I think you
- 4 covered that, but I think that sovereign immunity
- 5 certainly, even though it's a very specialized
- 6 issue, it was very important, and the expanded
- 7 panel, I'm not sure anybody would question why
- 8 that was being done. So, that's my two cents on
- 9 that.
- 10 MR. RUSCHKE: No. I think that's a good
- 11 clarification. Thanks, Julie. I think I already
- 12 spoke about these next two slides as to those
- 13 different -- the different sections of -- or the
- 14 different colored cases. So, I'll go quickly into
- 15 the tribal immunity. And again, I can't get in --
- 16 these are all pending cases before us, but the
- 17 Mylan case is a BioPharma case v. St. Regis
- 18 Mowhawk, and the second case that's recently filed
- is an Apple case v. MEC, and that's a high--tech
- 20 case. So, we are seeing tribal immunity cases in
- 21 both of our major technology areas. Again, I'm
- 22 not going to go through the slide. I think the

```
1 most important piece here, is the last bullet
```

- 2 point. Right now, those motions to -- the tribe
- 3 has moved to dismiss the IPRs based on their
- 4 tribal sovereign immunity, this is the first time
- 5 where we have asked for Amicus briefing. We
- 6 received 15 Amicus briefs, the parties have been
- 7 allowed to respond, it is now sitting with the
- 8 panel for decision, and so I won't say anymore
- 9 about that case. But we appreciated all of the
- 10 Amicus filings. As I mentioned before, we are
- 11 hoping to put another SOP in place, to allow
- 12 additional Amicus briefings, and provide some
- guidance as to when we will be doing that going
- forward. And as I mentioned, on the next case,
- 15 The Apple v. MEC, I believe that -- very
- 16 preliminary. Essentially they have a filing date
- in the sovereign immunity -- the tribal sovereign
- immunity issue will also be discussed in that
- 19 case. Moving on really quickly, I know we are
- 20 running out of time -- Am I out of time, Marylee?
- Or, can I keep going? Okay. Because I don't
- 22 want to give short shrift to either the

```
1 informative or the appeal statistics, but I will
```

- 2 mention the following. On 315(b), obviously this
- 3 came up in the Wi-Fi One case, whether our
- 4 decisions under that are appealable. We were
- 5 looking at it recently, and a set of two decisions
- 6 that we made informative. And again, I hope this
- 7 has been helpful to the community. When our
- 8 Published Cases Committee recommends, they
- 9 actually try to look at bundling cases together in
- 10 a particular areas, so we issued two. One was in
- 11 Luv-N-Care v. McGinley, and the other one was
- 12 Amneal v. Endo. Both involved the 315(b) one-year
- 13 bar. Essentially what we are talking about here,
- 14 is that if you recall earlier on in our cases, we
- weren't actually sure if our IT was going to be
- able to handle some issues in terms of accepting
- papers, in terms of accepting the fees, and
- 18 ensuring that service of process happened. The
- 19 three legs that have to happen in order to meet
- 20 the 315(b) time bar. So there were certain
- 21 situations when our equipment, or our facilities,
- or our ability to do that appropriately, didn't

```
1 work. And we gave some leeway. These cases, I
```

- 2 think are being a little bit more, I would call on
- 3 our sort of maturing jurisprudence out there, that
- 4 we are requiring that you have to complete all
- 5 three prongs in order to get that -- to beat a
- 6 315(b) statutory bar date. So, in the first case
- 7 here Luv-N-Care, there was an issue with the fee,
- 8 the fee didn't go through. If you look at our
- 9 cases, there's a number of situations where some
- 10 practitioners have struggled with this. For
- instance, they thought they had enough money in
- their deposit account and they didn't. They tried
- 13 to charge it to their credit card, and they didn't
- have enough limit in their credit card to charge
- it. So, there's a number of these things, it's an
- 16 alert to the practitioner: please don't wait for
- the last day, and please don't wait until 11:00
- 18 o'clock p.m. Eastern Time. We have plenty of
- 19 people, paralegal staff, that can answer your
- 20 questions, just don't do it at 11L00 p.m. Eastern
- 21 Time, we can really help you out and make sure
- 22 that you get everything you need in on time. The

```
1 second informative decision on the 315(b), this
```

- 2 Amneal case, dealt with essentially service of
- 3 process. I recommend that you read it, but I
- 4 think, again, it's one of those situations where
- 5 we are trying to package essentially -- I don't
- 6 want to say pro--petitioner versus pro--patent
- 7 owner, but the results essentially favored one
- 8 party or another, and I hope that gives you a
- 9 flavor of where the Board is looking at when it
- 10 comes to these 315(b) decisions.
- 11 MS. MAR-SPINOLA: David, real quick.
- 12 I'm not familiar with the Amneal case, and I will
- 13 read it, but do you know offhand, with respect to
- 14 the service and the second bullet point, is that
- because the original complaint was never served?
- And the second amended complaint was filed, and
- 17 that was the first one to be served?
- 18 MR. RUSCHKE: The first one was served,
- 19 if I'm not --
- MS. MAR-SPINOLA: And that didn't
- 21 trigger the time bar?
- MR. RUSCHKE: So, that was essentially

- 1 one bar, but then there were -- I think new claims
- 2 that were added, into a proposed second amended --
- 3 to an amended complainant, and they were back and
- 4 forth. And so if you look at the dates, they were
- 5 arguing over whether, when they had the hearing --
- 6 when the Judge, essentially, allowed them to file
- 7 an amended complaint, did that start the year
- 8 running? Or, was it the actual physical filing of
- 9 the amended complaint about five days later that
- 10 triggered the one you are filing? And believe it
- or not, it was that little, short, three to
- 12 five-day period, that's at issue. So, read the
- opinion, and it's that date, because essentially,
- 14 also it involved whether service was accomplished
- 15 via the filing of the amended complaint, because
- that was part of the electronic record, of which
- 17 the petitioner would have -- or the defendant
- 18 would have been -- had noticed at that point.
- 19 It's an interesting case, but again, it's saying:
- No, no, no, you really do have to comply with the
- 21 three prongs, that's what we are saying. The last
- 22 but not least here, I did mention this earlier,

```
1 the Facebook v. Skky case, this is a CBM case, and
```

- 2 I think it's very interesting, again, we are
- 3 trying to designate certain portions of the
- opinions as precedential, to focus the Board and
- 5 the public as to what's important. What we did,
- 6 we thought this was very important, because we
- 7 wanted to maintain uniformity amongst the panel,
- 8 so this was an expanded decision, and what we are
- 9 saying right now is, when a patent owner disclaims
- 10 claims prior to the institution in AIA trials, the
- Board will treat those claims as if they never
- 12 existed when they determine if the patent is
- 13 CBM-eligible or not.
- 14 Very clear, we want to be very clear
- about this, this case is limited to AIA trials,
- it's limited to CBMs, and it's limited to
- 17 pre-institution. So, when you read the case,
- 18 you've got to tie in existing Federal Circuit case
- 19 law on disclaimer to CBM statutory eligibility
- 20 language. That's the key to this case. So, I
- 21 want to make sure that everybody is aware of that.
- 22 And again, I think it's -- it's a very important

```
1 case for us again, because although CBMs are not
```

- 2 as popular as they once were, and we have a few
- data points, I'll show you. They've always been a
- 4 small proportion of course. This is, again, an
- 5 important piece that we wanted to make sure there
- 6 was consistency, and that patent owners who were
- 7 similarly situated who would disclaim claims,
- 8 private institutions were treated the same. We
- 9 did have a slide here on Wi-Fi One.
- 10 Unless, Julie, you think we need to go
- 11 -- I think people have read it. We know it was
- 12 essentially a majority opinion written by Judge
- 13 Reyna with a concurrence by Judge O'Malley. And
- then Judge Hughes, I think had a dissent,
- 15 representing three or four judges. I think it's
- obviously very interesting. It goes to the
- 17 language of the statute, final and
- non-appealable, the patent office I think -- the
- 19 Acting Director, I think Joe this morning
- 20 mentioned this well. It's an interesting case, we
- 21 thought this was decided by Cuozzo in many ways,
- 22 but apparently not. And I think it remains to be

```
1 seen. The import of this as to how far the reach
```

- of this appealability decision goes. And again, I
- 3 think there's some interesting language, and
- 4 particularly the third bullet down, where the
- 5 majority states, that 315(b) is unrelated to the
- 6 Director's preliminary patent--ability assessment,
- 7 or the Director's discretion not to initiate an
- 8 IPR. So, underneath that holding, essential
- 9 that's why 315(b) is reviewable, then I would
- 10 assume that that quoted language, anything in that
- 11 regime should not be appealable. But that remains
- 12 to be seen. I do want to take some time on ex
- parte appeal statistics. I only have four or five
- 14 slides here. So, bear with me, but I think --
- MS. JENKINS: You have another -- One
- more question.
- MR. RUSCHKE: Oh, sure. Yes.
- 18 MS. JENKINS: It's still related to
- 19 IPRs. So, the question is basically, like quality
- 20 is doing for Examiners, and looking at, you know,
- 21 how they review an Office Action, and 112, 102,
- 22 and all of that. Is there any similar program

```
going on with respect to how a judge -- I'm sorry
```

- 2 -- judges review AIA cases and, particularly, you
- 3 know, is this judge always finding the claims to
- 4 be invalid. So, is there an analysis going on
- 5 with the judges themselves, and how they are
- 6 rendering decisions. That's the question.
- 7 MR. RUSCHKE: We internally don't do
- 8 that. I don't have any data or any sense of that
- 9 whatsoever. And again, part of our paneling
- 10 process -- again, it's highly technology-- based,
- 11 right, as much as we'll can, given, we have the
- judges we have, but we do try to match as much as
- 13 we can, all three judges to the technology that's
- presented before them. It doesn't always happen
- 15 and just can't be that specific, but for the most
- part that does happen, but then within that
- 17 context, we do a randomization of those judges.
- 18 Now, if it's the same patent, we try to make sure
- 19 that those panels are similarly situated, so that
- 20 we are not going to have a situation where, if for
- 21 resource management that we have the same patent
- 22 being looked at by 20 different judges within the

```
1 technology space, that doesn't make sense to us.
```

- 2 I know sometimes this concern has been raised, and
- 3 I think it's because they feel a certain patents,
- 4 where the petitioners say, well, I'm getting the
- 5 same panel over and over again. And I
- 6 can understand that, because again, if it's the
- 7 same patent or a related patent in the same
- 8 family, that could happen, but there is randomness
- 9 to our paneling, and a lot of that is driven by
- 10 workload. We have 30 percent of our cases that
- settle, so there's a number of time when we see
- 12 the cases coming in, we will assign them based on
- 13 workload as well, in a random way, based with
- their technology, but then if those cases settle,
- 15 we have to realign cases. And that can create a
- little bit of uncertainty as to who is going to be
- 17 actually on your panel.
- 18 MS. JENKINS: -- are a lot of third
- 19 parties any more that are providing all sorts of
- 20 data mining of the PTO, across the board.
- MR. RUSCHKE: Yes.
- MS. JENKINS: And so you can look up and

1

21

22

see how your examiner -- you know, does this

```
2
       examiner reject a lot? And how often does he or
 3
       she do this? And so that, I think is a similar
       question is: are you doing any internal, I guess,
 4
 5
       quality analysis with respect to the judges?
                 MR. RUSCHKE: Well, I guess -- I'm not
 6
       sure I would call it a quality analysis. We don't
 7
 8
       keep track of their, you know, patentable,
 9
       unpatentable mixed records. We definitely don't
10
       do that. But on a quality perspective we -- I
       think our training, sort of our -- we actually
11
12
      have formalized, and we've elevated one of our
13
       judges to be a lead judge specifically in charge
14
       of judge training, and we meet every single
       Tuesday, for at least an hour, if not two hours,
15
16
       to do judge training on various aspects. And part
17
       of the training is to look at every single Federal
      Circuit case, and those that we need to discuss,
18
19
       we train the judges to make sure that we are
       applying Federal Circuit and Supreme Court
20
```

precedent appropriately. We also do training

based on essentially, you know, any sort of --

```
we'll do 101 training, we just did 103 Inherency
```

- 2 Training, and to make sure that the judges are up
- 3 to speed on the recent case law out there, that
- 4 they see the cases that their co--judges, or that
- 5 their colleagues are working on those same issues,
- 6 to try to maintain that consistency, but also to
- 7 make sure that we are getting it right. And I can
- 8 verify that, I think there's no judge out there
- 9 that ever is trying not to get the correct
- 10 (inaudible) irrespective of background they want
- 11 to get it right.
- MR. BOALICK: I don't know if I could
- just chime in, building on what David just said.
- 14 Basically, and I know there are services out there
- that collect all kinds of data. Of course, that
- data easily can get skewed when a judge is on a
- series of related cases or cases that this
- 18 afferents reversal. Ratios may be somewhat
- 19 meaningless but the really important thing to
- 20 understand for anybody appearing before the Board
- 21 is exactly is what David said. The judges on your
- 22 panel are going to look at your briefs, they're

```
1 going to look at the case, they're going to decide
```

- 2 it on the facts and the law. And the arguments
- 3 that you put in your briefs, if you miss some
- 4 really convincing arguments, you might get a bad
- 5 result on what should have been a winning case.
- 6 So, advocacy is important, it always has been. So,
- 7 I just wanted to make that point that when you're
- 8 appearing in front of the Board, the judges are
- 9 looking individually at each one of your cases,
- 10 your briefs, they are making their decision on
- 11 that.
- MR. RUSCHKE: Good points.
- MS. JENKINS: Thank you.
- MR. RUSCHKE: If there is nothing else
- on AIA, if I could just spend a few minutes on ex
- 16 parte appeals. Again, this is the bulk of our
- 17 jurisdiction, the bulk of our workload, the bulk
- 18 of our judges. Two--thirds of everything that we
- do is involved with ex parte appeals. This is our
- 20 present filing rates and you can see it over time
- 21 over the last fiscal years. Whereas we did see a
- decline from FY12 to essentially FY14, there was a

```
stabilization two fiscal years ago and then the
last fiscal year, FY17, we seem to be going back
```

- 3 to our additional levels that we had about five or
- 4 six years ago. Why is that. We're not sure. One
- of the things that we had thought about as, and
- again, this goes to as we brought the inventory
- down, our pendency numbers came down, would we see
- 8 an uptick in use of the appeal process as opposed
- 9 to resorting to RCE's or abandonment. I don't know
- 10 if this is actually reflective of that but it is a
- 11 possibility. Again, now we have just through Q1,
- we're up to 2700. You do the math, we're going to
- 13 be coming pretty close if we're on the same clip
- 14 into FY18 for the full year data. So, stay tuned
- on that and we'll see if we're going to be coming
- 16 back up. I think we probably will. Any
- 17 information that you all hear about increased use
- 18 of the appeal process is important. We typically
- 19 ask stakeholders, what is your ideal pendency that
- 20 would cause you to move towards appeals as opposed
- 21 to RCEs. Again, part of it is we've heard
- 22 complaints that we don't want you to have low

```
1 pendency because we like parking our cases with
```

- you sometimes. That's not happening anymore I'm
- 3 afraid. But we've also seen some people say, if
- 4 you get it down to a year, if you get it down to
- 5 six months, then we would start using it more
- 6 frequently. If you can give us any information on
- 7 that we would very much appreciate it. This is a
- 8 little bit of a different representation of a
- 9 slide that we have all the time.
- 10 MR. SEARS: David, that's a great
- 11 comment you made, I just wanted to ask a question
- 12 about it. Does your office have a pendency goal?
- MR. RUSCHKE: We do.
- MR. SEARS: What is it?
- 15 MR. RUSCHKE: We'll get to that in three
- 16 slides but it is 12 months, from the time the
- jurisdiction passes from patents to the Board.
- 18 It's sort of like our remand goal. It's not when
- 19 the decision from the Fed circuit happens, it's
- when the mandate transfers jurisdiction back to
- 21 us. 12 months is our goal. We would appreciate
- feedback on whether 12 months makes sense and does

- 1 that make sense for every single technology area.
- 2 Again, I think we're making good progress on that
- 3 in most areas as well. Again, we like showing
- 4 this slide because five years ago we had
- 5 essentially twice as many appeals in our
- 6 inventory, known as a backlog. We are down
- 7 underneath 13,000. One thing I would like to add
- 8 to this slide just to give you some context, and
- 9 it goes to your pendency question, Jeff, again
- 10 what is our intake. You saw that from the top
- 11 slide, we essentially are getting maybe less than
- 12 a 1000 appeals in a month. So, again we reach
- 13 steady state when we are disposing of about 1000 a
- 14 month. As you can see here now, we have leveled
- off over the last fiscal year or so and that was
- 16 intentional. We did an incredible amount of
- 17 modeling. The administrative side of the Board has
- done a bang up job. They just won a director's
- award, actually, for their work in this area. To
- 20 try and make sure we're modeling the intake and
- 21 the disposal rate of our ex parte appeals to make
- sure that we not only hit our pendency goals and

```
1 our inventory goals but that the workload for the
```

- 2 judges is maintained. So, that from an
- 3 operational perspective, there is not going to be
- 4 super highs and super lows and also you might
- 5 think we would want to have our inventory go down
- 6 to zero, that's difficult for us to maintain from
- 7 an operational perspective. We're very happy that
- 8 this model is actually following our FY 17 and
- 9 FY18 Q1 data very closely. So, that's actually
- 10 right on target and exactly what we had expected
- and projected. This is the pendency slide, Jeff,
- and slightly different than what we had. We had
- sort of a bar graph before got some feedback that
- it was a little confusing. What we want to make
- 15 sure that you see on this is that there is sort of
- 16 two different types of pendency's. The one that we
- can absolutely measure is the blue on the top
- 18 which is our decided appeals. So again, we have a
- 19 pendency based on, when that thing gets decided,
- 20 we look back and say, how long was it at the
- 21 Board. Our appeal pendency is decided pendency
- 22 appeals and that's the 12 month deadline. That

```
1 impact is also going to be impacted, of course,
```

- 2 based on have we cleared out all of the old cases.
- 3 I'll get to the next slide on that one. The red
- 4 line underneath the blue is essentially the
- 5 pending appeals pendency. As you can see, that is
- 6 essentially somewhat lower but it is trending in
- 7 essentially the exact same position. Now, I don't
- 8 have the slide in here that I typically do but it
- 9 is on our website, that breaks this pendency down
- 10 by technology. If you recall, the last two PPAC
- 11 meetings, the data on the technology slide was
- 12 showing that in the electrical arts, the four TCs
- for electrical, we were down below 12 months
- 14 pendency. I was getting a lot of feedback from
- 15 electrical practitioners out there that said, hey
- 16 wait a sec, I just filed this appeal and I'm
- 17 getting my decisions out in less than a year. I
- 18 said, yeah well that's kind of the way it's
- 19 happening. We still have work to do when it comes
- 20 to the other technology centers, particularly
- 21 business methods, and we have been focusing the
- 22 Board's energies and attentions to bring those

- 1 pendency's down which are hovering right around 20
- 2 to 24 months, down again to that one year pendency
- 3 level as much as we possibly can. I will say,
- 4 this is my last slide, and it ties into the
- 5 previous slide on decided appeals. It is a little
- 6 bit of a weird slide but essentially this is
- 7 saying, we as a Board, and I reported this, I
- 8 think, three PPAC meetings ago. Made an effort to
- 9 clear out old cases, get rid of them. And as of
- 10 today, I'm happy to say that we have no cases that
- were ever filed before FY15. So, we are literally
- dealing with FY16 and FY17 cases. We have just
- instituted at a Board, a program, that we call our
- 14 quarterly review period so that every quarter, the
- judges will be made aware of which decisions are
- on their docket that are the oldest. As a result
- 17 of that, focus their attention on those and make
- 18 an effort to get those done by every quarter. So,
- 19 what you are going to see is that tail that starts
- at Q4 of FY16, slowly be eliminated. So, over the
- 21 next two or three quarters, there should be
- 22 essentially no tail and if we fix this all

together at the same time to get to one year

1

18

19

20

21

```
2
       pendency, we will not be having any of these old
 3
       cases pending anymore. And you will be seeing the
       same fiscal year you file it, you will be able to
 5
       get your result out. So, we think these are
       really moving the appeal process in the right
 7
       direction. It's not easy because of the volume
 8
       that we have and the number of judges. I think
 9
       these programs that have been reducing pendency,
10
       equalizing pendency amongst all the different
       technology centers and particularly eliminating
11
12
       older cases first, deciding those older cases
13
       first, was really going to go a long way to
14
      helping out the community.
15
                 MS. MS. CAMACHO: David, just a quick
16
       comment.
                I notice that the uptick in the filings,
17
       and you ask why the uptick, it corresponds with
```

22 could be an efficient option when it might not

the decrease in the backlog or the inventory as

well as the pendency. I wonder if it was noticed

by the public and it becomes more of an option now

that the pendency is down and it looks like it

- 1 have been before.
- 2 MR. RUSCHKE: I think so and frankly, we
- 3 hope that would be the case. And that's why we do
- 4 try to ask whenever we go out, is this something
- 5 that you've changed with your practice now either
- 6 as a law firm or working as in house counsel.
- 7 When we were coming up with our model, we didn't
- 8 know whether that was going to take affect or not.
- 9 So, if it is, we're going to be adding that to our
- 10 model. But it is definitely an effect that we're
- 11 conscious of, it's just a little bit tricky to see
- 12 whether that's actually kicking in or not. We are
- hoping people notice and I've heard that people
- 14 are noticing.
- MR. SEARS: The data you put together
- for today's meeting, in my view, is fantastic.
- 17 It's exactly the type of data I was looking for,
- 18 especially this last slide. I think you're making
- incredible process and I'm really happy to hear
- that the goal is 12 months and I'm happy to hear
- 21 that you have a plan in place and it sounds like
- 22 it will reach it fairly soon. Thank you very

- 1 much.
- 2 MR. RUSCHKE: I appreciate the feedback.
- 3 This is all the judges. I wish I could say that
- 4 it's me but I've done one appeal. That's all I
- 5 can take credit for. But it is all the judges and
- 6 again, part of the way this has happened, of
- 7 course, is that we hired a lot of electrical
- 8 judges in order to handle the AIA work that was
- 9 coming in. And all of those new judges all focus
- on ex parte appeals initially. So, that's why the
- 11 electrical cases and the electrical inventory
- really has come down more quickly than the others.
- But I think you'll see that inventory in certainly
- the electrical backlog and pendency numbers
- 15 continue to be that low. That's our goal.
- MS. JENKINS: David, thank you, always
- 17 informative.
- 18 MR. RUSCHKE: Can I show one more slide?
- 19 I'm sorry. We talked about this yesterday and
- 20 Julie said I could show this slide.
- MS. JENKINS: Can I note the
- 22 subcommittee chair that I requested an hour for

- 1 PTAB. Can we note this that we're now an hour and
- 2 fifteen.
- MS. SPINOLA: I want to give credit to
- 4 David for helping us change a format and to
- 5 address new topics. On the older topics, to
- 6 address it from a different perspective. So, I
- 7 join Jeff's comment and compliment for your
- 8 presentation, even if it took an extra 15 minutes.
- 9 MR. RUSCHKE: Thanks Julie. And the
- only piece I wanted to say up here on this one
- 11 again is, if you recall the first six months of
- 12 calendar year 2017 was very erratic in our AIA
- 13 filings. We don't know but the last six months
- 14 seems to be going back to normal in a very steady
- 15 state. We don't know, let's keep an eye on it.
- Again, we had the most AIA petitions filed ever in
- the history of AIA last fiscal year. We're sort
- of settling in into the mid 120's, 130's. We'll
- 19 see how that goes over the next six months. That
- 20 was it, sorry Marylee.
- 21 MS. JENKINS: Thank you. Dana, it's all

```
1
                 you.
 2
                 MR. COLARULLI: Thank you. I'm glad to
 3
       say that both David and Scott are much more
       exciting than I am. I think the people that I
 5
       deal with actually are very interested in the
      progress that David is making so it is a good
 7
      record that's he building here. So, I'll give a
 8
       quick legislative report. I know you're all
 9
       excited to hear from Will as well. The biggest
10
       news in my space is certainly that the Senate is
11
       going to move forward and vote, hopefully they're
12
       scheduled to vote, at 5:30 on Monday on the
13
      director nominee on Andrew Iancu. So, we're
      excited about that. I'll go into a little bit of
14
       Senate procedure here. It's what is called a bed
15
       check vote. It will be the first vote that the
16
17
       Senate takes. Generally, it is the vote as
      members are filing back into town. The leadership
18
19
      wants to know if they're in their seats and if
20
      they're ready for a committee action the next
      morning. So, it is that first vote. As a point of
21
```

Senate history, Danny Martee was also the last bed

```
1 check vote and the last director nomination vote
```

- 2 was Michelle Lee right after Danny. She was a
- 3 unanimous consent. So, normally this position has
- 4 been not necessarily a roll call vote but good
- 5 that it is a bed check vote because it makes it
- 6 more likely it will actually happen and won't get
- 7 pushed. We're very excited. Just the director
- 8 nominee, not others, not a package.
- 9 MS. MS. CAMACHO: Quick question. How
- 10 quickly will the outcome of the vote be made
- public or hit the wires? Is it instantaneous?
- MR. COLARULLI: As soon as you get the
- email from me at hopefully 5:31. It is fairly
- instant. I think the politico, the technology
- report and certainly a number of other peer
- 16 articles have been very, very closely watching
- this so I expect the news will get out pretty
- 18 quickly. The rest of this is the history. The
- director nominee did get a number of QFRs,
- 20 questions to the record, that responded to,
- 21 including some commitments to get back to members
- of committee after confirmed. I think the

- 1 committee was very interested to move him forward.
- 2 He has also created some good relationships
- 3 already with the leadership. So, we're excited
- 4 that that is moving forward. Of course, beyond
- 5 that and Joe made a reference to this, this
- 6 morning, there is a number of issues in front of
- 7 Congress. IP issues continue to take a bit of a
- 8 back seat, although as Shira mentioned, we did get
- 9 mention of intellectual property in the State of
- 10 the Union. I see this as a good trend. We see
- 11 now a couple of Presidents, in fact, the last
- three Presidents have mentioned intellectual
- property, innovation or patents in a speech so it
- 14 is good that our issues are very visible, even at
- 15 the State of the Union level. I think in terms of
- 16 consideration, certainly there is a lot of other
- issues, the budget being number one on the minds
- of both the House and Senate, certainly,
- immigration issues and others. As I was preparing
- to come here, the House unveiled plans for an
- 21 additional CR that they might vote on as early as
- 22 next Tuesday which would continue our

```
1 appropriations through March 22nd at which point
```

- 2 they have to act again. At least that is what the
- 3 House is floating, we'll see if it gets some
- 4 traction next week and see how the Senate wants to
- 5 respond. Remember, they have to by the end of next
- 6 week to keep the government open. Certainly, that
- 7 has been the focus and lots of other discussions.
- 8 Infrastructure, you heard that in the State of the
- 9 Union. The debt ceiling, interestingly enough, the
- 10 date on that one moves back and forth depending on
- 11 how much money the federal government is spending,
- so that might change as well and we'll just keep
- 13 an eye on that.
- Some changes in at least the two
- 15 committees that we spend the most time with, the
- 16 House and the Senate judiciary committees. Because
- of the election of Doug Jones in Alabama, it
- 18 actually changed the ratio in the Senate. That
- 19 produced two additional seats on the Senate
- Judiciary Committee, Zacorda Booker from New
- 21 Jersey and Camilla Harris from California, both
- joined the committee. We're also seeing the most

```
senior member, Orin Hatch announce that he'll
 1
 2
       retire at the end of this session. He'll be here
 3
       for the remainder of the year. At least some
       changes there at the Senate Judiciary Committee.
 5
       A number of additional changes in House Judiciary,
       certainly affecting the next Congress. Chairman
 7
       Goodlatte and Representative Isa both announced
 8
       that they would not be returning or not be running
 9
       for reelection. There was some speculation that
10
       Daryl Isa might run in the district right next
11
       door which, I think, technically would make him a
12
       carpet bagger but we'll see if that happens. And
13
       then because of John Conyers retirement, changes
14
       in both the ranking member of the full committee
       and the subcommittee. For the next Congress, it
15
16
       has yet to be seen who would take the chairman
17
       slot and the subcommittee chairman slot. At least
       one of the candidates that had been talked about
18
19
       just week, also announced that he'd retire. So,
       things very much influx, we'll see what happens
20
21
       for the rest of the year. In the meantime, I
```

think certainly the House Judiciary Committee,

```
we'll starting to see some activity now bubble up
```

- on some IP issues, at least initially focused on
- 3 copyright issues. There seems to be considerable
- 4 stakeholder support around, at least a music
- 5 licensing bill, and a few others that are
- 6 generally non-controversial. I think you'll see
- 7 move together. The Senate Judiciary Committee,
- 8 likewise, has set goals considering some copyright
- 9 legislation. So, I think those would take up at
- 10 least some of their time the second session of
- 11 this Congress. But we've also heard some
- discussions of potential patent bills that may be
- introduced. Certainly issues, again in David's
- realm, people are very, very interested in PTAB.
- 15 In addition to the Stronger Act which was
- introduced in the Senate at the beginning of the
- 17 Congress, certainly the House has held at least
- one hearing on sovereign immunity. We might see
- some other legislation that is introduced by the
- 20 end of the Congress. Again, certainly not a front
- 21 burner issue but there is discussion of those
- 22 bills being discussed and maybe some bills being

```
1 introduced. I think as you look at the two
```

- 2 chairman I just mentioned who were leaving,
- 3 certainly Chairman Goodlatte, one of the things he
- 4 stated he wanted to get done before he left was
- 5 copyright reform. Certainly, one of the things
- 6 that Chairman Isa has looked at is improving the
- 7 patent system, so I think you'll see both of those
- 8 issues take some more attention at the Committees.
- 9 I continue to report on the TEAPP extension. Great
- 10 progress last year. The three year extension of
- our existing program was passed out of the House.
- 12 It is now pending in the Senate in front of the
- 13 Senate Homeland Security in Government Affairs
- 14 Committee. We're waiting for a markup for that
- 15 committee. I believe it is non-controversial.
- 16 We've been doing quite a bit of outreach to
- members on the committee, highlighting not only
- the importance of this program but a number of
- 19 TEAPP employees who actually happen to be in their
- 20 states and the importance of maintaining this
- 21 ability for the PTO and limiting any disruption.
- We're hopeful they'll move forward before March.

- 1 We currently have a gap agreement in place with
- 2 our unions that is serving us well. We look
- 3 forward to actually having the authority back on
- 4 the books for us at least for those three years.
- 5 Two last things I'll mention. One, just for
- folk's interest, there were some IP provisions in
- 7 the big tax bill. In the original draft, there
- 8 were some provisions that would have addressed
- 9 copyrights. There were, in the final bill, just
- 10 provisions that address patent rights and would
- 11 likely impact certainly companies patent
- 12 portfolios subject to a higher tax rate treated as
- 13 capital gains now under a lower tax rate. It is
- 14 yet to be determined what else is in the bill that
- might offset that but at least that is something
- that we thought was interesting and certainly will
- 17 watch what the impact is on patent owners. The
- 18 last thing I'll mention is we continue to get a
- 19 lot of interest and our IP attaché program, folks
- on The Hill as they're looking at ensuring that
- 21 PTO can continue that program, maintain that
- 22 program. So, both folks on the Senate side and the

- 1 House side, on appropriations committee and
- 2 authorizing committees, certainly want to make
- 3 sure the program is working well. They are aware
- 4 of the issue that has been raised by some of our
- 5 stakeholders of increasing the rank of the
- 6 attaché's, so those are the types of questions
- 7 we're getting. We think it is a good conversation
- 8 and we would like to continue the program and
- 9 continue giving it the resources it needs. That's
- 10 all I have, Marylee. Any questions that folks
- 11 have I'm happy to answer.
- MR. GOODSON: Real quick. I live in the
- 13 eastern district of Texas. Should our tourism
- 14 rate change any?
- MR. COLARULLI: Well, I think maybe TC
- 16 Harland has already caused some changes in your
- tourism rate, although I hear the barbecue is
- 18 still very good.
- 19 MR. GOODSON: It is quite good. The
- real question being, is there any effort underway
- 21 to change laws on venue, given that case and what
- 22 all it has brought on?

```
MR. COLARULLI: I continue to hear folks
 1
 2
       talking about the impact of the TC Hartland case
 3
       and watching the cases. I think at least as you
       look at the congressional leadership on the House
 5
       side, there were very early signs that the
       chairman thought that the case did a good job of
       addressing the issues that he was at least looking
 7
 8
       at. I hear from stakeholders, some interest in
 9
       further clarifying the statute. I do think that
10
       it would not be uncontroversial. I think we're
11
       seeing this already with the legislation, we'll
12
       see this with patent legislation. If there are
13
       controversial measures, they're likely not going
14
      to move forward. I don't think anything in the
       near future, I wouldn't foreclose changes in the
15
16
       future after we see more cases working through the
       court system. I'll mention just for pure
17
18
       curiosity. I included one more slide just on
19
       federal government shutdowns back to the 70s.
20
      There have been quite a few. I'll note, I thought
       it was interesting when I looked at this chart.
21
22
      Not unlike the situation we have right now where
```

```
1 both houses of Congress and the President are held
```

- 2 to the same party. The same thing happened in the
- 3 70s where Democrats had all three branches and
- 4 still there was a shutdown and quite lengthy
- 5 shutdowns at that time. So, purely for historical
- 6 context, I thought that was interesting and I
- 7 would share that as well. With all hopes, we'll
- 8 still be running, we'll still be open as we go
- 9 into the end of next week. Thanks.
- 10 MS. JENKINS: Dana, thank you. We have
- one final topic and it is Diversion at the USPTO
- 12 Office of Enrollment and Discipline.
- MR. COVEY: Good afternoon, I'm Will
- 14 Covey, I'm the director for the Office of
- 15 Enrollment and Discipline. Today I'm going to
- 16 talk to you about a new program we just started, a
- 17 pilot program we just started back in October. I
- 18 want to lay the groundwork to what is going on in
- 19 the bar, why we did what we're doing now because
- of an issue we've seen. In 2016, the ABA
- 21 partnered with the Betty Ford Foundation and did a
- 22 study of attorneys throughout the country. These

```
1 are not IP practitioners, these are attorneys
```

- 2 across the board but obviously it applies to our
- 3 bar. They came up with some pretty startling
- 4 figures when this came out. I heard about this at
- 5 a conference and I anecdotally have been seeing
- 6 the issue kind of come across my desk because I
- 7 sign every single complaint against every attorney
- 8 and agent that we take a disciplinary case. I can
- 9 tell you, in many, many of these cases, there is
- some issues with alcohol, drugs, gambling, there
- is something else going on that kind of causes the
- 12 cases to go abandoned and to steal their client's
- 13 funds. The conflict issues that we see, they're
- 14 not focused on what they need to be. If you take
- 15 a look at this data here, it is pretty startling.
- You can see that 21 to 26 percent of the attorneys
- that were surveyed in this 13,000 person
- 18 population had a drinking problem. They used a
- 19 standardized medical methodology for determining
- 20 what is a problem drinker. How many times do you
- 21 have a drink every week. How many times do you
- 22 binge drink on the weekends, those types of

```
1 questions. If you looked at the questions and
```

- there are ten questions, it is pretty startling.
- 3 If you get to the point where you're a problem
- 4 alcoholic, you'd say oh yeah, that person
- 5 definitely has an issue. So, the bar has an issue
- in general across the United States and we're
- 7 seeing it also too. The study also showed that a
- 8 significant portion of the bar has problems with
- 9 depression and anxiety. So, those are again,
- 10 those are issues that are feeding into problems
- 11 that we're seeing in (inaudible). The goal for us
- is and why it got on our radar is that it is not
- very helpful at the end of the day to have a case
- filed against a practitioner. We're going to
- litigate the case or we'll settle it and we're
- 16 going to take their license for some period of
- 17 time. That really doesn't solve the problem and
- help the person get better. It doesn't help the
- 19 bar in general. So, this program that we've
- 20 started, which 30 states have started similar type
- 21 programs, are also staring to recognize this
- 22 issue. I'll tell you another interesting point

```
1 with this is the ABA also looked at law students.
```

- 2 They did a study of 3000 law students and the
- 3 numbers are much, much higher. So, the issues are
- 4 kind of fermenting in the law schools and then
- 5 we're going to see those issues down the line
- 6 throughout the bar as they go out and they
- 7 practice. Yes?
- 8 MS. SPINOLA: William, can you, to the
- 9 extent you know, how did these numbers or
- 10 percentages compare against the general public
- 11 numbers?
- MR. COVEY: That's a great question. We
- 13 had a chance to take a look at that and they are
- much higher. So, for example, in the general
- 15 public, the Hazelden Foundation also did a study
- in 2012 and problem that tagged, for example, the
- bar was 21 to 36 percent. The general public it
- 18 is 10 percent. So, it is significantly higher in
- 19 the bar across the country too. We've got an
- issue that we need to deal with here. So, what
- 21 did the PTO do. So, we looked at what diversion,
- they're called diversion programs, diverting them

- 1 out of the disciplinary lane, letting them get
- 2 help and working with them to not just move
- 3 forward on a disciplinary case. So, this is
- 4 available to anyone, attorney or an agent who has
- 5 got some type of physical, mental or emotional
- 6 health issue related to drug or alcohol use and it
- 7 some how impacted what they did before the office.
- 8 Now there are some caveats to that. It's not
- 9 carte blanche, we're going to allow everyone to
- 10 enter into this program. So, the PTO program, and
- 11 this tracks basically what the state bars are also
- doing. It can't involve any type of
- misappropriation of funds. We have several cases
- every year, we have a steady stream of these of
- attorneys stealing \$100,000, a million dollars
- 16 from clients and things. So, those cases are
- almost a steady stream of those types of things.
- 18 They can't have serious crime involved with what
- 19 they've done. We've had cases in the past,
- 20 serious assaults, there has been attempted murder
- 21 cases we've seen. So, you see crimes that don't
- 22 relate directly to the IP practice but obviously

```
impact the persons ability. Securities fraud is
 1
 2
       another one we've seen over the years. Those
 3
       types of individuals would not be able to avail
       themselves to this type of program. We've
 5
       already, just since October, we've had two
       practitioners take advantage of the program.
 7
       an agent in Texas who had an alcohol problem and
 8
       fortunately, the Texas state bar also worked with
 9
       us and they were able to get the person help in
10
       the state. We are working with the state and the
11
       person had issues here with the PTO so then we
12
      worked together and crafted a way to move forward
13
       and hopefully this person will get healthy and get
14
      back to being a productive practitioner. And then
       we had another attorney in New Hampshire who had
15
16
       an opioid issue which you're hearing a lot about
17
       in the news. So, lawyers are not immune to that
       type of an issue so he was working with the state
18
19
      bar up there and getting help too. So, we've
20
       approved those two individuals already taking
       advantage of this program and are hopefully moving
21
```

forward. One question that came up with the

```
1
       subcommittee I want to mention too yesterday, was
 2
       I was asked is this a diversion program or a
 3
       deferral program. We had a lot of discussion
       internal to our office. So, the difference is, do
 5
       we kind of just hold off which we do in many of
       our cases for whatever reason, we decide to toll
       the disciplinary case that we're looking at for
 7
 8
       whatever reason. It might be a court case that is
 9
      pending that we think is important to wait to see
10
       what the district court or the court of appeals
      might do so we kind of hold off on these. But
11
12
      with these types of cases we decided, you know
13
      what, it is probably better if we just allow the
14
      person to get better, get the help they need, get
       the medical treatment they need and kind of let
15
16
       them move on without the threat or the Sword of
17
       Damocles hanging over their head that they're
       going to face something if they somehow slip or
18
19
       fall down in their treatment process. We're going
20
       to look at those types of cases, we're going to
       not put them under that type of stress.
21
```

important point is, obviously there is no PTO

```
1 funds being expended on this. We can't do that,
```

- 2 we can't spend our dollars on this so they're
- 3 going to have to pay for this medical treatment
- 4 out of their own pocket. The last thing I'll
- 5 mention is there is something called, The National
- 6 Organization of Bar Counsel. This is a group of
- 7 bar counsel throughout the United States. Every
- 8 state is a member of this and kind of get together
- 9 and they kind of discuss issues that are impacting
- 10 their bars. We, about five or six years ago,
- joined this group because we're the only federal
- 12 bar basically. We're kind of a little bit of an
- 13 anomaly. They really don't understand us but
- 14 anytime they get a patent or trademark issue, they
- will certainly call us and say, here you take it,
- 16 can you help us and figure out what is going on
- 17 here. So, we kind of got involved in this five or
- 18 six years ago and now the group has started kind
- of a wellness committee. We decided, you know
- 20 what, we're ready at this point, the PTO, to kind
- of play a role in this because we're starting our
- 22 own diversion program. It's a pilot program. We

```
1 want to learn what the states are doing, how the
```

- 2 programs are working, what is working well and
- 3 what is not working well so that we can kind of
- 4 modify and tailor our program so that we can best
- 5 help those who have an issue before the office.
- 6 So, we appointed one of the staff attorneys to
- 7 this committee, so she is going to participate in
- 8 those meetings and things that they are having
- 9 basically so PTO can learn and they can also
- share. I got a call from the ABA's professional
- 11 responsibility head. As soon as she found out the
- we were moving forward, she was really thrilled.
- 13 We've gotten a lot of great press about the
- 14 program. I was interviewed by Bloomberg, a
- 15 reporter from Bloomberg called me up immediately.
- 16 The ABA has kind of tagged onto this story so
- 17 we've gotten a lot of great press. Also, I go out
- 18 and the office sense, people at the talk at CLE's
- 19 through the country so you may have seen me at
- 20 things like AIPLA or IPO or ABA type events. We
- 21 have now incorporated this information that one,
- 22 we have this program but there is also an issue in

```
1 the bar that we think the bar needs to be aware
```

- of, this alcohol and this drug issue. We're a
- 3 little concerned about what's going on here too.
- 4 That's basically the presentation so subject to
- 5 any questions, yes sir.
- 6 MR. WALKER: I was going to say,
- 7 congratulations for taking this on because I think
- 8 we all know people with substance abuse in
- 9 different fields and it is a terrible thing. And
- 10 to have this Damocles hanging over their head at
- 11 the same time they're trying to resolve these
- personal issues is really unfair. So, it's a very
- 13 humane thing to do so kudos to you and the
- leadership at the PTO for doing it.
- MR. COVEY: Thank you.
- MR. KNIGHT: Yes Will, and I'd like to
- echo Mike's comments. Number one, thinking of
- this program and overtly proposing it for the
- 19 Agency, I think, is a phenomenal initiative for
- you and your staff. I agree 100 percent with Mike
- 21 that these people cannot get their lives pulled
- 22 back together if they can't make a livelihood. A

- disciplinary action does not help them nor does it
- 2 help the patent system, so thanks for implementing
- 3 this.
- 4 MR. COVEY: Thank you.
- 5 MS. MS. CAMACHO: It's a great program.
- 6 I'm curious as to how it fits into the process.
- 7 So, you have a complaint that comes in for
- 8 misconduct. Do you investigate and decide that
- 9 disciplinary action would be necessary and then
- 10 you offer the diversion?
- MR. COVEY: So, the way it works and
- this is in general terms here. I think this
- 13 question came up at the subcommittee yesterday and
- when I go out and speak, people are always
- curious, how do you get complaints and how do you
- get information. Well, we get lots of feeds of
- information into the office. It comes in from
- your opposing counsel, former clients, so we're
- 19 getting lots of information feeding into us. We
- 20 get several hundred contacts to the office in any
- 21 given year. We evaluate those and in many cases,
- 22 we don't even contact the practitioner in about

```
1 half of them because we look at it and say, there
```

- is nothing here, there is nothing for the office
- 3 to do. But once we then decide, you know what,
- 4 there might be something here we need to take a
- 5 look at, then we kind of craft a letter to the
- 6 person that says hey, can you please tell us, we
- 7 have this information, we'd like to hear what your
- 8 side of the story is, can you please tell us. We
- 9 have this information and we went into PALM and we
- say you did X Y and Z and all these cases went
- 11 abandoned, what is your side of the story. And
- then at that point, they may tell us, well I
- forgot this issue. That's the two cases we've
- 14 seen so far. So, we contacted them, we initiated
- a complaint process against them, we contacted
- them and then they told us that they had issues
- 17 with substance abuse basically. That kind of sets
- off an all stop for us. Especially since this
- 19 program, we were looking at putting this program
- in place. We then shifted to kind of focusing,
- 21 well hey would you be interested in this type of a
- 22 program. They both have counsel. They don't have

- 1 to do it, it is totally up to them. If they say
- 2 no, well we have no choice and we have to move
- forward on the case, we have to do something with
- 4 the case. In this case, they both were very
- 5 willing. One of them was already in treatment at
- 6 the time too so it was a perfect match. We were
- 7 willing to help them and we entered into an
- 8 agreement with the practitioner and we just want
- 9 them to stay on track. We need to do some type of
- 10 monitoring to make sure they're doing something.
- 11 We're not medical professionals, so we just want
- to make sure that they're getting the help they
- 13 need and they're moving in the right direction.
- 14 This process is already a high pressure type
- thing. If you get a call, there's my contact, I
- 16 know none of you want to call me. Nobody wants to
- ever talk to me. I don't get lots of calls or
- 18 Christmas cards or anything like that. That's the
- 19 kind of business we are and we take that very
- seriously. Going back just generally, whenever we
- 21 contact someone, we make sure that it is really
- 22 something that we're going to move forward on. We

```
get hundreds of contacts per year and we kind of
```

- 2 have to sift through them. If you get a call from
- 3 us or a letter from us, it is going to be a heart
- 4 stopping moment for you. We're cognizant of that,
- 5 we're trying to be sensitive to that issue.
- 6 MS. JENKINS: So, there is not tie in.
- 7 So, in other words, you need to complete the
- 8 course and then you don't get disbarred and there
- 9 is nothing like that.
- 10 MR. COVEY: No, so we stop the
- investigation at that point. There is nothing
- 12 further and we then kind of shift to, let's get
- 13 the agreement in place, let's encourage them,
- let's get whatever documentation. We do ask for
- documentation as to what type of program they're
- in. It is very minimal and we just want to
- understand that they're doing something. We do
- 18 ask them to send us periodic updates just to make
- 19 sure they're moving forward and doing something
- 20 that is positive to correct whatever health issue
- 21 they have and are trying to make themselves better
- and hopefully not take their license away. That

```
1 has been an issue too. We know when we take your
```

- license away, even if it is for six months or a
- 3 year, it is a pretty catastrophic event for a
- 4 practitioner. There are even instances where we
- 5 take someone's for 30 days. We give a lot of
- 6 thought to, is this really the right thing to do
- 7 and is this the appropriate sanction. I
- 8 will say this too, of those hundreds of cases,
- 9 people do ask us and they always kind of wonder,
- we only have about 35, 36 cases per year, reported
- 11 cases. Out of a bar that is 35,000 patent
- 12 attorneys, 11,000 agents and 20,000 trademark
- 13 attorneys who are practicing in some shape or form
- 14 before the office. So, if you do the math, it's
- 15 pretty small. The bar is in great shape. We look
- 16 at other state bars like Massachusetts or Michigan
- 17 which are roughly comparable to our size and their
- discipline stats are like three and four times
- 19 what ours are. So, we're in pretty good shape, I
- 20 think.
- MS. JENKINS: Well, we would love to
- have you come and talk to us again.

```
1
                MS. SCHWARTZ: Marylee, can I say one
 2
       thing before we finish. I think this is a great
 3
       program. I would to see the Agency, I know I've
       talked to Drew about it before, but we never got
 5
       through doing something for the employees of the
       Agency. There are a lot of high stress jobs here
 7
       as you know. I think we have hired, when you look
 8
       at performance, we have higher disciplinary stats
 9
       than what Will is talking about here. It would be
10
       great if we could have a similar program that
       would -- he was talking about this sort of
11
12
       Damocles hanging over their head. That is how the
13
       employees are treated in that situation right now.
14
       So, it would really be wonderful to look to see if
15
       we could do something for the employees. That
16
      would put them in a similar situation where they
17
       didn't lose their jobs because of this type of an
18
       issue.
                 MS. SPINOLA: Actually, I would have
19
20
       asked that question earlier about whether this
       program extends to the employees. But my
21
```

assumption was, was that you already had a

- 1 separate program. So, thank you for bringing that
- 2 up. I think it's a valid point, a significant
- 3 point. More importantly, I think it's great. In
- 4 the private sector I think there's a lot of that
- 5 support so I think it's a great thing for the
- 6 Patent Office to also support that.
- 7 MR. GOODSON: Pam and I had the
- 8 conversation over lunch and she assured me, and I
- 9 think this is very appropriate, that there are
- 10 ombudsmen available within the Agency for a person
- 11 who feels that for whatever reason they are being
- 12 sexually harassed. That seems to be the topic in
- 13 some quarters. I'm glad that is already taken
- 14 care of and what she is telling me is that if a
- 15 person feels that way, they can go and meet with
- 16 an ombudsman of their choice or gender to explain
- 17 the problem and that you all take it seriously.
- Thank you for that.
- 19 MS. JENKINS: Okay I didn't really want
- to end on that note but thank you all. I think
- 21 this has been a great session. We always are so
- 22 appreciative to the input that we get from the

1	office.
2	The Committee is very excited for the
3	coming year and we look to new initiatives and new
4	outreach and engagement with the office and help
5	everybody to move forward. With that, I'm going
6	to move to close the meeting. May I have a
7	second, second. Thank you and we are closed.
8	(Whereupon, at 3:08 p.m., the
9	PROCEEDINGS were adjourned.)
10	
11	* * * *
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	

Τ	CERTIFICATE OF NOTARY PUBLIC
2	I, Carleton J. Anderson, III do hereby
3	certify that the forgoing electronic file when
4	originally transmitted was reduced to text at my
5	direction; that said transcript is a true record
6	of the proceedings therein referenced; that I am
7	neither counsel for, related to, nor employed by
8	any of the parties to the action in which these
9	proceedings were taken; and, furthermore, that I
10	am neither a relative or employee of any attorney
11	or counsel employed by the parties hereto, nor
12	financially or otherwise interested in the outcome
13	of this action.
14	
15	Carleton J. Anderson, III
16	(Signature and Seal on File)
17	Notary Public in and for the Commonwealth of
18	Virginia
19	Commission No. 351998
20	Expires: November 30, 2020
21	