Fiscal year 2022 (FY 2022) in review: Patent pendency and quality goals

Remy Yucel, Acting Deputy Commissioner for Patents
Gladys Corcoran, Assistant Commissioner for Patents
November 16, 2022
Patent Public Advisory Committee meeting
Patents FY 2022 pendency goals
Patent term adjustment (PTA)

• Overall PTA compliance of mailed actions
  – FY 2022 target: 80%
  – FY 2022 result: 80%

• Overall PTA compliance of remaining inventory
  – FY 2022 target: 87%
  – FY 2022 result: 85%
Patents FY 2022 quality goals
Statutory compliance and customer experience

• FY 2022 statutory compliance

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</thead>
<tbody>
<tr>
<td>Target</td>
<td>&gt; 94%</td>
<td>&gt; 94%</td>
<td>&gt; 91%</td>
<td>&gt; 92%</td>
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<tr>
<td>Result</td>
<td>98.3%</td>
<td>95.3%</td>
<td>91.5%</td>
<td>94.6%</td>
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• FY 2022 customer experience
  – Target  >50 net promoter score
  – Result  60 net promoter score
Thank you!

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