

# Learn about HireVue: The USPTO's Virtual Interview Platform



## About HireVue

The United States Patent and Trademark Office (USPTO) uses the HireVue platform for virtual video interviews. HireVue does not limit candidates to business hours—interviews can often be completed during a window of time chosen by the applicant!

If chosen for an interview, you will receive an email from [interviews@uspto.hirevue.com](mailto:interviews@uspto.hirevue.com) inviting you to a digital interview with an open window of time to complete. Here are some answers to frequently asked questions about using HireVue to interview to serve at the USPTO.

## Frequently Asked Questions (FAQs):

**I was extended an invitation to interview for the Patent Examiner position at the USPTO and was unable to attend. May I reschedule?**

With the HireVue interview format, invitations to interview for non-Patent Examiner roles on specific dates and times are not extended. If you applied for a Patent Examiner role and are unable to complete the interview before the window closes, you will be invited to the next open interview window if additional interviews are being scheduled.

**I received notice from HireVue that I was referred for a position but have not heard back from a representative. May I have the status of my application?**

You will not receive status updates regarding your application from HireVue. Status notifications will be communicated within USAJOBS. If you have specific questions about your application, please refer to the agency contact information provided on the vacancy announcement on USAJOBS.



**I received an email about scheduling an interview through HireVue but it was sent to spam and am just now seeing it. Is it too late to reschedule?**

If you are unable to complete the interview before the window closes, you will be invited to the next open interview window if additional interviews are being scheduled.

**There is an issue with my interview link on HireVue, can I be sent another link?**

If you have technical difficulties with the HireVue software, please contact HireVue support. For technical support, please visit the HireVue Help Center at <https://hirevuesupport.zendesk.com>

**I recently completed my HireVue interview, what are the next steps?**

For more information regarding the hiring timeline and next steps, visit [www.uspto.gov/jobs/patent-examiner-hiring-timeline](http://www.uspto.gov/jobs/patent-examiner-hiring-timeline). Your USAJOBS status will be updated to selected or not selected. If selected, Human Resources will extend a job offer.

**I received an email from HireVue with a link to schedule an interview for the patent examiner position but I have already completed my interview, can you please provide information on where I'm at in the hiring process?**

Status notifications will be communicated within USAJOBS. If you have specific questions about your application, please refer to the contact information provided within the vacancy.

To learn more about the platform, visit HireVue's resource page:  
[bit.ly/3PvWOYf](https://bit.ly/3PvWOYf)

To learn more about careers at the USPTO, visit our Jobs page:  
[bit.ly/3oMqF94](https://bit.ly/3oMqF94)