Richard Fernandez

Richard Fernandez is an eMod Project Manager at the United States Patent and Trademark Office. As the eMod Project Manager, he oversees the development of the new tool to replace EFS-Web and PAIR. He has extensive experience working with the Patent Electronic Business Center, and currently serves as the Manager of the entire call center. He also worked as a program analyst for EFS-Web, and provided support for PAIR. Rich received a Bachelors in Information Systems from University of Maryland Baltimore County in 2001, and started working as a federal employee at the USPTO in 2009.