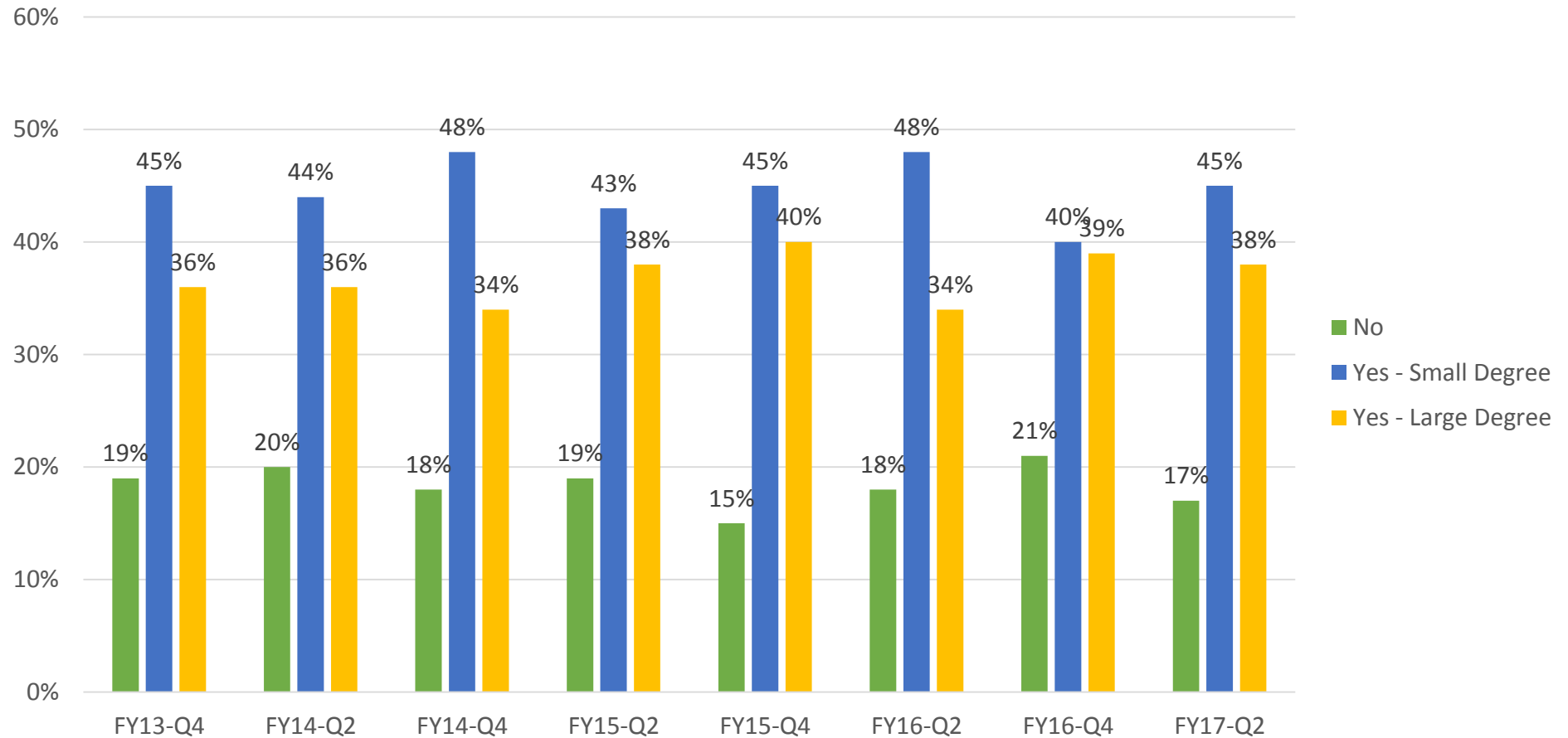


# Consistency

Respondents reporting since 2013 on the consistency in the rejections they received



**Consistency:** This chart shows how customers have responded to the question “Have you experienced problems with consistency of examination quality from one examiner to another?” on a scale of no inconsistency, a small degree of inconsistency, and a large degree of inconsistency.

USPTO uses this type of information to compare trends in perception to trends in monitored consistency metrics to assure alignment of our metrics with stakeholders’ perceptions.