

Believe we need copyrights to protect authors and publishers. However, there are publishers that put the copyrights in their names and authors are left to fight for return of their rights. Or to prove they've already copyrighted the material.

Definitely need to make Copyright Office more responsive to online queries about copyright problems. I have had to wait over several weeks for a reply that NEVER came. All incoming and outgoing emails on online queries about copyrights and associated problems should be numbered and have a required response time. Offending employees removed or reprimanded.

Current attitude seems to be 'don't bother us' even though being bothered is their job.

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