

# PUBLIC SUBMISSION

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## General Comment

The USPTO has completely forgotten that it is a SERVICE organization. There should ALWAYS be a simple and INEXPENSIVE way those of us who greatly prefer to deal with the USPTO by mail can do so. Fees should not be based on what the USPTO would prefer, or what the USPTO wants to DISCOURAGE -- there should be fees that reflect what the simple and straightforward practitioner finds it convenient to do in dealing with the USPTO.

Fees are already entirely enough of a penalty to those of us who are over 70 years old, in good health, and still practicing -- but have no confounded idea at all of how to fiddle with a computer or to file things electronically -- for you are putting us out of business with these completely ridiculous fee proposals. We have done nothing to deserve this -- we just simply don't have a way to deal with it.

Please, leave the trademark fees where they are. They are already too much of a penalty -- but we can live with them, if you leave them alone.