The United States Patent and Trademark Office

Citizen Centric Report



October 1, 2017 — September 30, 2018

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A patent is an intellectual property right granted by the government of the United States of America to an inventor "to exclude others from making, using, offering for sale, or selling the invention throughout the United States or importing the invention into the United States" for a limited time in exchange for public disclosure of the invention when the patent is granted.

A **trademark** is a word, phrase, symbol or design, or a combination of words, phrases, symbols, or designs, that identifies and distinguishes the source of the goods of one party from those of others.

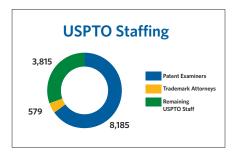
Did you know...

82% of all Patent staffing are patent examiners and 65% of all Trademark staffing are trademark examining attorneys?

Agency Objectives

As an agency within the Department of Commerce (DOC), the United States Patent and Trademark Office (USPTO) is uniquely situated to support accomplishing the DOC's mission to create the conditions for economic growth and opportunity. The agency is led by the Under Secretary of Commerce for Intellectual Property and Director of the USPTO, who consults with the Patent Public Advisory Committee and the Trademark Public Advisory Committee. The public advisory committees (www.uspto.gov/about/advisory/) for the USPTO were created by statute. They consist of citizens of the United States chosen to represent the interests of the diverse users of the USPTO.

The USPTO examines and issues patents and trademarks and advises the President of the United States, through the Secretary of Commerce, and others in the administration on patent, trademark, and copyright protection, and trade-related aspects of intellectual property (IP). These activities give innovators, brand owners, businesses, and entrepreneurs the protection and encouragement they need to turn their creative ideas into tangible products, and also provide protection for their inventions and brands.



The USPTO has two major components, the Patent organization and the Trademark organization, which are teamed with several other supporting units. Our policy and international work is spearheaded by the Office of Policy and International Affairs. Headquartered in Alexandria, Virginia, the USPTO also has offices in Detroit, Michigan; Denver, Colorado; Dallas, Texas; and San Jose, California.

Fee Setting

The Leahy-Smith America Invents Act (AIA) gave the USPTO authority to set fees through regulation, with a seven-year sunset provision that expired in September 2018. On October 31, 2018, Congress passed the Success Act to extend fee-setting authority to September 2026. The USPTO's fees are set at rates intended to recover the aggregate cost of services provided, including maintaining prudent operating reserves that help mitigate the high level of complexity in the agency's operating environment. Patent fee rates were set or updated as recently as January 2018 and Trademark fee rates were adjusted in January 2017. In August 2018, the USPTO shared with the Patent Public Advisory Committee a proposal that would adjust Patent fees starting in FY 2021.

The USPTO's mission is derived from Article 1, Section 8 of the Constitution, "to promote the progress of science and useful arts."

How We Have Progressed

PERFORMANCE HIGHLIGHTS	FY 2015	FY 2016	FY 2017	FY 2018
Average Number of Months from Filing until Initial Determination of the Patentability of an Invention	17.3	16.2	16.3	15.8
Average Number of Months to Obtain a Patent or Abandonment	26.6	25.3	24.2	23.8
Average Number of Months Before Trademark Review is Initiated (First Office Action)	2.9	3.1	2.7	3.4
Average Number of Months to Determine Registrability or Receive a Notice of Allowance or Trademark Registration	10.1	9.8	9.5	9.6
Percentage of First Office Actions Consistent with the Quality Standards Established by the Trademark Organization	96.7%	97.1%	97.3%	96.9%
Percentage of Final Office Actions Consistent with the Quality Standards Established by the Trademark Organization	97.6%	97.8%	98.3%	97.9%
Percentage of Trademark Applications Processed Electronically	82.2%	84.8%	86.5%	87.9%

Agency Mission

Fostering innovation, competitiveness and economic growth, domestically and abroad by delivering high quality and timely examination of patent and trademark applications, guiding domestic and international intellectual property policy, and delivering intellectual property information and education worldwide, with a highly-skilled, diverse workforce.

Agency Vision

Leading the Nation and the World in Intellectual Property Protection and Policy.

The above subset of performance metrics measure actions taken in line with the USPTO 2014 - 2018 Strategic Plan. This plan is designed to strengthen the USPTO by focusing on a specific set of goals, and steps taken to reach those goals, as follows:

- Provide timely examination of patent applications; reduce the average time to first office action for patent applications (average time from filing until an examiner's initial determination on patentability) to 10 months, and average total pendency (average time from filing until the application is issued as a patent or abandoned) to 20 months;
- Enhance quality of patent examination;
- Improve patent appeal and post-grant processes;
- Optimize trademark quality and maintain pendency;
- Demonstrate global leadership in all aspects of IP policy development;

- Improve information technology infrastructure and tools;
- Implement a sustainable funding model for operations; and
- Continue to improve relations with employees and stakeholders.

Complete discussions of the above performance metrics can be found in the 2018 Performance and Accountability Report located at www.uspto.gov/annualreport in the Performance Information section beginning on page 50.

These performance metrics were designed as a part of the USPTO 2014 – 2018 Strategic Plan. Input was solicited from our employees and stakeholders to assure that the agency operates under the best measures of performance. In November 2018, the USPTO published our new 2018 – 2022 Strategic Plan. It can be viewed online at www.uspto.gov/strategicplan.

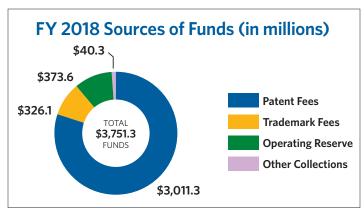
Did you know...

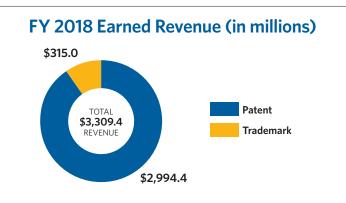
that the USPTO issued 338,072 patents in fiscal year 2018?

Did you know...

that the USPTO registered 273,808 trademarks in fiscal year 2018?

Finances and Budget

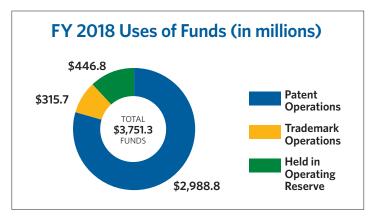


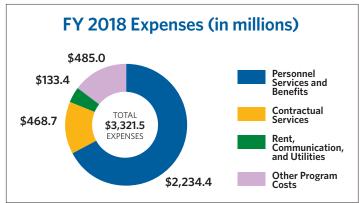


The USPTO financial management process ensures that management decision-making information is dependable, internal controls over financial reporting are effective, and compliance with laws and regulations is maintained. The USPTO issues financial statements as a part of our effort to continually improve the accuracy and usefulness of our financial management information. Complete financial information can be found in the 2018 Performance and Accountability Report located at www.uspto.gov/annualreport in the Management Discussion and Analysis section (beginning on page 28).

The USPTO received an unmodified (clean) audit opinion from the independent public accounting firm of KPMG LLP on our fiscal year 2018 financial statements. This is the 26th consecutive year that the USPTO received a clean opinion. Our unmodified audit opinion provides

The USPTO operates using fees for patent and trademark services. No taxpayer dollars are used for agency operations.





independent assurance to the public that the information presented in the USPTO financial statements is fairly presented, in all material respects, in conformity with accounting principles generally accepted in the United States of America. In addition, KPMG LLP reported no material weaknesses in the USPTO's internal controls, and no instances of non-compliance with laws and regulations affecting the financial statements. The auditors noted one significant deficiency in general IT controls during FY 2018, for which remediation efforts are already underway to address the underlying concerns.

The audit opinion can be found in the 2018 Performance and Accountability Report located at www.uspto.gov/annualreport in the Financial section (beginning on page 153).

Management Challenges and What's Ahead

Achieving success is not without its challenges. The USPTO is committed to overcoming any challenges in the implementation of its strategic goals, objectives, and initiatives, as enumerated in the 2014 – 2018 Strategic Plan.

We continue to focus on:

- Attaining and maintaining full, sustainable funding and continuing to optimize the management of USPTO's financial resources;
- 2. Successfully implementing the applicable portions of the Leahy-Smith America Invents Act;
- Creating and enhancing information technology enterprise architecture and tools that support mission-critical business and programmatic requirements; and
- 4. Managing the wave of legal challenges stemming from implementing the Leahy-Smith America Invents Act.

In November 2018, we finalized a new USPTO five-year Strategic Plan, recognizing the role that a strong intellectual property system plays in helping to expand the economy and increase job creation.

Additional Information

Complete workload information can be found in the 2018 Performance and Accountability report located at www.uspto.gov/annualreport in the Other Accompanying Information section (beginning on page 177).

Did you know...

of all 50 states, California received the most issued patents (43,899) in fiscal year 2018?

Did you know...

of all foreign countries, Japan received the most issued patents (50,020) in fiscal year 2018?

Did you know...

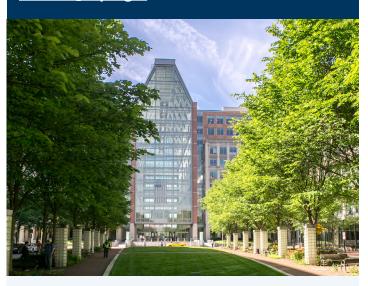
of all 50 states, California received the most registered trademarks (38,608) in fiscal year 2018?

Did you know...

of all foreign countries, China received the most registered trademarks (38,399) in fiscal year 2018?



We would like to hear from you. Please let us know what you think about this report by emailing PARmail@uspto.gov



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2018 Performance and Accountability Report

www.uspto.gov/ annualreport