Benefits

- Enhance communication channels between technology centers and stakeholders by:
  - Discussing examination policies and procedures
  - Sharing mutual concerns
  - Generating ideas and solutions
Sample Format

• Format varies and evolves
  – Hosted by Technology Centers
  – In collaboration with internal and external stakeholders
  – Small group sessions
  – Discussions
  – Q&A Panel
Sample Topics

• Legal and Technical Discussions
• Initiative Updates
• USPTO Culture
2018 Customer Partnership Meetings

Recent Events

- January 17 - TC 2600 CPM
- March 15 - Business Methods CPM
- March 20 - TC 1700 CPM
- April 25 - Design Day CPM
- May 2 - TC 3600 & 3700 CPM
- May 2 - Partnering in Patents Spring Conference

Upcoming Events

- June 13 - Power Partnerships CPM
- July 17 - TC 2600 CPM
- July 24 - Semiconductor CPM
- October 24 - Partnering in Patents
- TBA - Biotechnology, Chemical, and Pharmaceutical CPM
- TBA - Cyber Security CPM
Upcoming Meetings

**Design Day 2018 - Alexandria, VA**
Apr 25, 2018 08:00 AM ET
Alexandria, VA

**USPTO Technology Centers 3600 and 3700 Customer Partnership Meeting**
May 2, 2018 08:30 AM ET
Alexandria, VA

See the full events calendar

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**Patents Customer Partnership Meetings**

"Communication and transparency are key tenants of a successful IP system. These customer partnership meetings are a collaborative effort to give the IP community and the USPTO a forum to discuss items of mutual interest, share USPTO plans and operational efforts, and discuss ideas and solutions to address issues."

- Commissioner for Patents Drew Hirshfeld

Patents Customer Partnership Meetings (CPM) are built upon the engagement of both internal and external stakeholders to provide enhanced communication channels. This provides a valuable opportunity for our external stakeholders to meet directly with USPTO representatives in a collaborative forum.

CPM allows the USPTO to share plans and operational efforts to better educate and inform our stakeholders. These meetings also enable the patent community to share ideas, experiences, and insights as well as discuss examination policies and procedures, mutual concerns and solutions to common problems.

**Attend a partnership meeting**

To register and attend, please visit our [Patents Customer Partnership Meetings event page](#).

Our next event is **Design Day 2018** on April 25, 2018. This meeting will bring stakeholders together to share ideas, experiences and insights and to provide a forum for an informal discussion of many topics specific to patents for designs.

For a full listing of past and upcoming events, please visit our [Patents Customer Partnership Meetings event page](#). To receive email notifications about Patents-related events, including partnership meetings, please select “Patents Alerts” on [USPTO Subscription Center](#).

**Stakeholder experiences**

"In my experience, I feel that the quality of examination and the level of cooperation that I now receive from the
Thank You

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Questions and Comments

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