

OCIO Update

David Chiles

Acting Chief

Information Officer

Rob Harris

Acting TMNG

Portfolio Manager

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UNITED STATES
PATENT AND TRADEMARK OFFICE



Trademark Information Technology Accomplishments

- Continued the integration of CKEditor® into TMNG Examination
- Upgraded CKEditor® for TMNG eOG
- Deployed enhanced search and sorting capabilities for TMNG ID Manual
 - Added the ability to sort search results using primary and secondary criteria (“double sorting”)
 - Added the ability to save display preferences
 - As an alternative to the default stemming setting, users may now return more precise search results using the “Exact” search mode
 - Improved search results to return more search results per page
- Updated TMNG ID Manual based on the 11th Edition, 2018 version of the Nice Agreement.
- Continued migration of registered marks into TMNG (6.4 million from January 1970 to December 2017) and TTAB documents (1.0+ million documents from January 1970 to December 2017) into TMNG.

TMNG Path Forward: Critical Success Factors

Current Baseline Critical Success Factor	Status as of 1/18/18
<p>All office actions (OA) and briefs are sent either electronically (508 compliant) or on paper via a print queue to the correct customer address and/or appropriate business unit (e.g., TTAB or Madrid).</p>	<ul style="list-style-type: none"> • The paper actions via print queue are working as expected, including both dates. • Priority Action (ECR for TRAM) was implemented. • The New 66a issue is not resolved; next steps are being determined. • User Acceptance Testing (UAT) has been paused; revised date is being determined. Impact on Beta Testing dates will be determined.
<p>All OA's must be displayed identically in TSDR (i.e., what the external user (applicant) sees) and TMNG (i.e., what the USPTO personnel (examiner) sees).</p>	<ul style="list-style-type: none"> • Original UAT format of 10+ examining attorneys is paused. • Continuing to use two in-sprint testers. • Continuing development with CKEditor Phase 2 items. • The first acceptance in UAT has moved by 2 ½ weeks to incorporate Fireshot and FP work. • Impact on Beta Testing dates will be determined.
<p>Dockets are complete and correct. Dockets include: Amended, New Case, Statement of Use, Potential Abandonment, TTAB/Jurisdiction, Suspension Check, Corrections, and Print.</p>	<ul style="list-style-type: none"> • As of 11/30 dockets were looking clean enough to give to a larger group for review. • TRAM to TMNG and TMNG to TRAM reports will continue to be monitored in parallel. • Minor updates were identified and addressed as part of the 1/20/18 deployment. • The need to add Letter of Protest scenario will be addressed prior to final Beta testing scheduled for Spring 2018.



TMNG Path Forward: Critical Success Factors

Current Baseline Critical Success Factor	Status as of 1/18/18
<p>TMNG must possess quality data.</p>	<ul style="list-style-type: none"> • Finished the documentation for locking/unlocking case – first measurement criteria complete. • Original Filing Basis and Date Amended Register fields were added. • Need to explore improvements around continual data quality assurance.
<p>System performance must be equal to, or greater than, the current FAST 1 and X-Search systems.</p>	<ul style="list-style-type: none"> • Completed definition of performance metrics with an initial focus on system response time. • Performance tests were run for 600 concurrent users in December and January. • Performance tests will be expanded to 900 and 1,200 concurrent users anticipating future Trademark Business growth. • The team is also focusing its discussion on product stability and impact to production in a go-live scenario.
<p>Examination capability exists to research and prepare a properly formatted Office Action with supporting evidence (i.e., fix the TMNG Editor).</p>	<ul style="list-style-type: none"> • Development and in-sprint testing is going well. • Little “a” acceptance for Fire Shot is completed with defects identified. The defects have been resolved. • Manual conversion of Form Paragraphs to TMNG is complete. • UAT has been paused; revised date is being determined. Impact on Beta Testing dates will be determined.

Upcoming Work

❖ TMNG

- Complete TMNG Examination development: Q2FY18
- Complete TMNG Examination deployment: Q3FY18
- Accept TMNG Examination and rollout to an expanded user group: Q4FY18
- Rollout TMNG Examination to all Law Offices: Q2FY19
- Develop and deploy eFile capabilities – FY18/FY19

❖ Trademark Production Systems

- Madrid: Address the deficiencies in the current system that affect legal rights: Incremental through FY18
- TEAS: Develop and implement mandatory electronic filing: Q4FY18/Q1FY19
- TTAB: Enhance TTABIS/ESTTA to implement upcoming enhancements to be identified by internal and external users through customer feedback: Incremental through FY18