## UNITED STATES

PATENT AND TRADEMARK OFFICE

## uspto

# Patent Public Advisory Committee Quarterly Meeting 

# Quality Metrics Status Report 

James Dwyer, Acting Director<br>Martin Rater, Chief Statistician<br>Office of Patent Quality Assurance

UNITED STATES
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May 4, 2017
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## Compliance and Clarity

- Master Review Form (MRF) and Integrated Quality System (IQS)
- Over 10,000 reviews completed to date
- 18,000 targeted for FY17
- Correctness targets for FY17 were established based on FY16 application reviews and analysis
- Statutory Compliance reviews started midyear FY16
- MRF data being analyzed for development of both correctness and clarity targets for FY18


## Compliance: 35 USC §102

35 USC 102

88.0\%
86.0\%

## Compliance: 35 USC §103

35 USC 103
96.0\%

86.0\%
84.0\%
82.0\%
80.0\%

## Compliance: 35 USC §101

35 USC 101


## Compliance: 35 USC §112

## 35 USC 112


84.0\%
82.0\%

## Compliance by Discipline

$\square$ Chemical $\square$ Electrical $\square$ Mechanical


## Compliance by Discipline

$\square$ Chemical $\boldsymbol{\square}$ Electrical $\square$ Mechanical


## Alignment with Customer Perceptions

- Not an apples-to-apples comparison, but direction of quality should track

Perceptions vs Reality


Today: By Discipline

Perceptions vs Reality Gap
图\% Customers Rating Quality as Good or Excellent
国\% Cases in Compliance



Today vs EOY15

## Current Activities

- Reporting
- Internal Dashboard
- Coming soon: Publishing statistics on USPTO.gov
- Exploratory Analysis
- example if clear, the office action is 3 X more likely to be correct
- example examiner and prosecution characteristics vs. compliance
- Leading Corps-wide studies and evaluations
- After Final Rejection Analysis, Search Enhancement, Clarity Pilot, etc.
- Supporting Examination Time Analysis Initiative
- Supporting TC-specific quality initiatives
- Quality Action plans and exploratory analysis


# Questions and Comments 

James Dwyer<br>Acting Director, Office of Patent Quality Assurance<br>571-272-7220<br>James.Dwyer@uspto.gov

## Martin Rater

Chief Statistician, Office of Patent Quality Assurance (571) 272-5966

Martin.Rater@uspto.gov


