

From: Paul Heynssens [email redacted]

Sent: Friday, April 24, 2015 4:59 PM

To: WorldClassPatentQuality

Subject: Patent "QUALITY"?

Today I had the pleasure of getting the same notice of incomplete reply kicked back to me. The reason given by the Application Assistance Unit? We now have "Quality" guidelines! I first had to call the AAU to find out what they were talking about-The notice said I did not have a brief description of the drawings section in the app-but it was plainly there. Apparently they have a limited number of form paragraphs they are allowed to use to communicate with the applicant, and that was the closest one they could make fit-No matter that its nonsense-you now have "Quality". Good show PTO!

I was even told that amending the specification to show the presence of figs A and B by amending as to "FIG. 9 A and B" was unacceptable- it should be done "FIG. [9] 9A and 9B" to clearly communicate that I was removing figure 9 and replacing its reference with 9a and 9B. You don't want to hear what I think about that. There was a bunch of other BS too, like requiring an entire substitute specification for fixing that item and another one like it, rather than doing it by a prelim amend. (you must have a lot of memory on your servers to require the whole spec be resubmitted to change two lines of text) These steps will ensure "Quality"! Keep up the good work PTO!

Congratulations to the USPTO, and Michelle Lee, you have now obtained true "Quality" with such ridiculousness. Hip! Hip! Hooray!

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