

From: Mark Greenstein [Email Redacted]

Sent: Tuesday, May 05, 2015 10:30 PM

To: WorldClassPatentQuality

Subject: Comment on Quality Initiative

This responds to your request for comments on your quality initiatives.

We agree that in person interviews are very desirable. It is unfortunate that hoteling has interfered with the ability to schedule such an interview. We suggest that examiners who are hoteling should be available for interviews at the Patent and Trademark National Office, for example one day each month. This would permit multiple interviews by applicants and their attorneys, many of whom are based near the Patent and Trademark Office on the same day. It would be much more efficient than forcing applicants and their attorneys to each travel to a location selected for the convenience of the examiner. The suggested practice would also more closely reflect existing practices in private-sector businesses which are generally very happy to provide for meetings at their headquarters with customers when they are not travelling to the customer's location.

Also, to the extent that the Patent Office has not done so, suggest hiring at least one person who has a background in tax law. This person could be a resource for the Patent Office and therefore enhance efficiency by improving the quality of examinations by avoiding spurious rejections which are made due to a lack of sufficient background in tax law.

Very truly yours,

Mark Greenstein