
From: James Harris <jmharris@pacbell.net>
Sent: Saturday, October 19, 2013 7:43 PM
To: Strategic Plan
Subject: strategic plan comment

My greatest difficulty in dealing with the USPTO examiners is their lack of technical knowledge and their non-interest in resolving technical disagreements. I propose that "improving technical proficiency" be added to the Strategic Plan.

Thank you

James M. Harris, Ph.D.
Patent Agent
#52,995