

<b>FY 2013 TTAB Performance Measures—through 3rd Quarter</b>	<b>FY 2012 (EOY)</b>	<b>FY 2013 Actual, Target or Projected</b>	<b>FY 2013 Through Third Quarter</b>	<b>FY 2013 Variance</b>
<b>JUDGES and INTERLOCUTORY ATTORNEYS</b> Administrative Trademark Judges – EOY or Current Reporting Period Interlocutory Attorneys – EOY or Current Reporting Period	18 10.5	Actual 22 12.5	22 12.5	On target
<b>FILINGS</b> Notice of Appeals Extensions of Time to Oppose Notice of Oppositions Petitions to Cancel	2,634 16,946 5,160 1,463	Projected 2,720 17,035 5,270 1,450	2,040 12,776 3,952 1,087	On target On target On target On target
<b>TOTAL PENDENCY</b> Measure of average total pendency from commencement to completion Appeals Trial Cases ACR Trial Cases	76.8 weeks 203.3 weeks 140.8 weeks		50.9 weeks 187.4 weeks 98.7 weeks	n/a
<b>PENDENCY- Final Decisions</b> (Cancellations, Oppositions, Ex Parte Appeals) Measured from ready for decision date until mailing for all final decisions in appeals and trial cases during designated reporting period	24 weeks	Target 12-14 weeks	20.1 weeks	+43%
<b>PENDENCY- Contested Motions</b> Measured from ready-for decision until mailing; average of all orders on contested motions issued during reporting period Age of oldest contested motion ready for decision at end of reporting period	8.7 weeks More than one year	Projected 16 weeks 16 weeks	14.5 weeks 7.5 months	On target +16 weeks
<b>PRODUCTION-DECISIONS</b> Cases Decided on Merits Precedential Decisions Issued Contested Motions Decided Uncontested Motions Processed	534 43 1,100 26,645	625 (Target) 45 (Target) 1,000 (Projected) 26,844 (Projected)	494 34 754 20,133	+5% On target On target On target
<b>INVENTORY—Cases Ready for Final Decision</b> The number of pending appeals and trial cases in which briefing was completed, or in which briefing and arguments were completed, thus becoming ready for decision on the merits, as of the end of the reporting period	Ex Parte Appeals 192 Oppositions 46 Cancellations 17		Ex Parte Appeals 91 Oppositions 32 Cancellations 12	n/a
<b>INVENTORY—Contested Motions Ready for Decision</b> The number of contested motions in which briefing was completed, becoming ready for decision, as of the end of the reporting period	199	Target 170	200	+18%
<b>CUSTOMER SERVICE DESK</b> Percentage of Calls Answered Percentage of Calls Answered in 20 seconds or less	97.61% 89.46%	Target 92% 80%	96.74% 83.86%	+5% +5%