

ISSUES

PROBLEM: Troubling signing in.

SOLUTION:

- In IE8 – make sure you click “no” on the security warning page
- Register – get User ID and password
- An email is sent with a verification code
- The email link does not work
- Copy the verification code
- Close out of the browser completely
- Bring browser back up – bring up <https://ptabtrials.uspto.gov>
- Click on Login
- Put in User ID and password – you get page that asks for verification code
- Paste the verification code