

# Trademark Public Advisory Committee Meeting



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Chief Information Officer  
June 3, 2011



# TM NG Progress

- Activities in the first year of the TM NG program/portfolio consists of planning and implementation.
- Planning activities are progressing as scheduled.
- The Capital Investment Decision Paper (CIDP) was presented and approved:
  - By the CPIC Review Board (CRB) on May 5th.
  - By the Information Technology Investment Review Board (ITRB) on May 26th.
  - Approval allows development / implementation activities to begin.

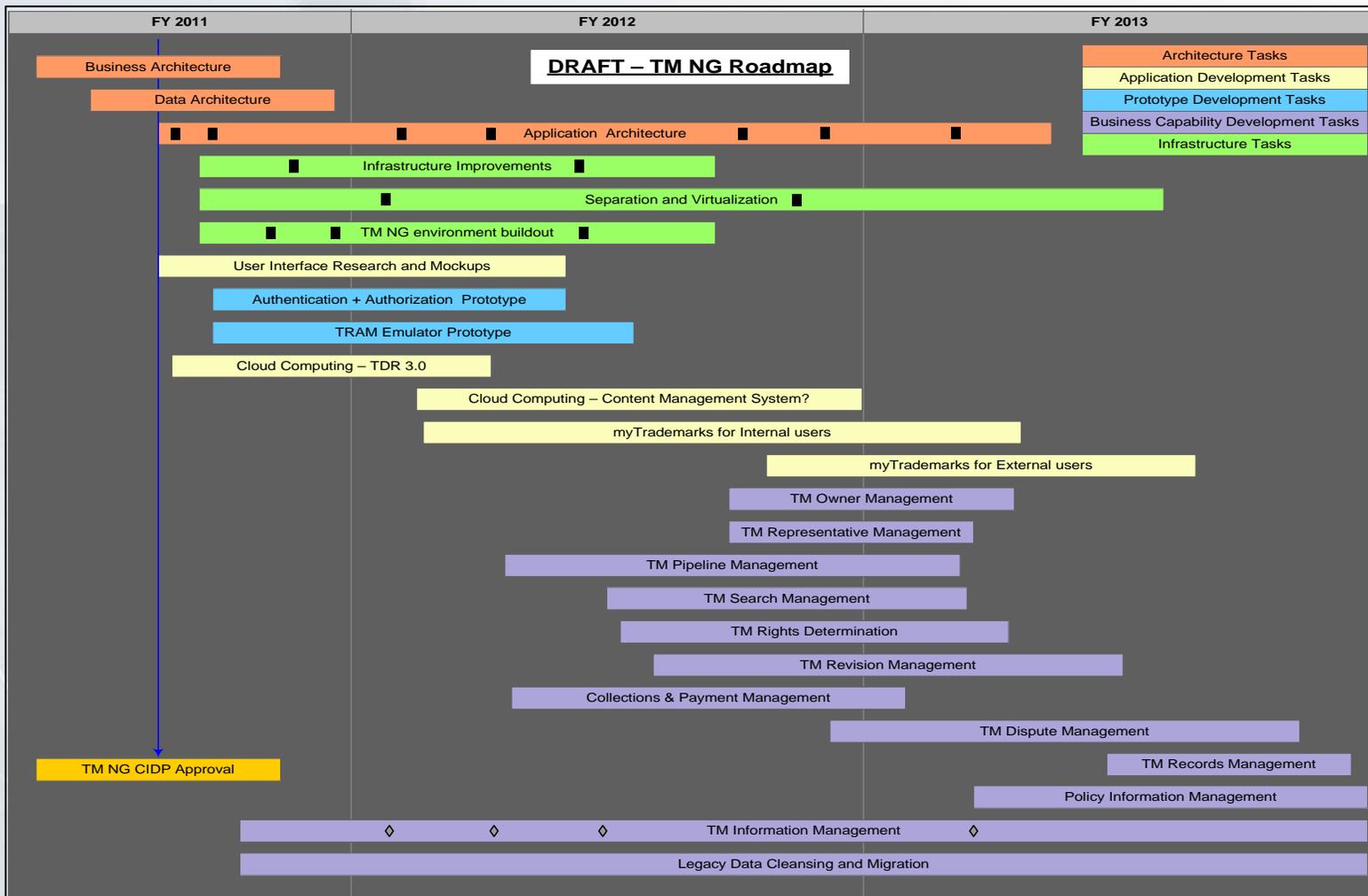


# TM NG Progress cont.

- Trademarks has formed a team of Business Architects to create Business Capability and Value Stream maps. These maps will permit us to design and develop systems that are based on future-state business needs.
- Separation/Virtualization, Cloud Computing and Infrastructure Improvement projects are expected to kick off in June.
- Refer to the Chart for details of planned work.



# What Are The Timeframes?





# Pending Work Requests

- Accomplishments and On-going Activities:
  - TDR 2.0 was deployed to production on 4/7/11
  - PTAS/AHD assignment stabilization completed
  - ETAS upgrades in progress/phased approach
    - Deeds Q4 FY11
      - underlying documents, available to public



# ULP Update

- Production deployment of the Universal Laptop (UL) started March 2011.
- To-date, 1100 laptops have been deployed – rate of deployment 50/day.
  - Estimated to be complete for Government employees May 2012.
- CAO (Chief Administrative Office) and BPAI (Board of Patents Appeals and Interferences) Business Units are fully deployed and exclusively using the ULs.
- Patents has 2 Technology Centers completely deployed.



# ULP Update cont.

- Currently 35 Trademarks employees are using the Universal Laptop. Their job functions:
  - 5 - IT Specialist (1 Executive included)
  - 1 - Group Director
  - 6 - Supervisory Attorney Advisors
  - 6 - Examining Attorney Advisors
  - 2 - Supervisor LIE
  - 1 - LIE
  - 1 - PreExam
  - 1 - ITU
  - 2 - Post Registration
  - 1 - MADRID
  - 1 - TM Librarian
  - 2 - Policy Attorney Advisors
  - 5 - Training and Quality Review
  - 1 - TM Budget



# ULP Update cont.

- Numerous performance issues with legacy TM applications designed to operate over Local Area Networks.
- Employees on campus are using laptops exclusively and are impressed with performance.
- Challenge: improving performance for Examining Attorneys who work from home.
  - FAST and X-Search experience periodic time-outs that require resolution
  - Currently working on solution



# SDI-NG Contract Awards

- System Development and Integration – Next Generation (SDI-NG) was awarded to five companies on April 1, 2011.
- One offeror that was not selected has filed a protest with GAO.
- A ruling from GAO is expected by July 25, 2011.
- Patents and Trademarks continue working with the existing SDI contractors; contract expires December 31, 2011.
- Trademarks is working with the Project Managers to award 3 new discrete Task Orders for Madrid, FAST, and TEAS.