

Patents Public Advisory Committee



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Office



Year End Highlights

Filings up 4% over projection

Production

- **Examiner Production Goals - 104%**
- **Granted over 233,000 patents**
- **Total allowances over 240,000**
- **27,000 cases worked off the backlog during the fourth quarter**



Year End Highlights - continued

Quality

- **Final Disposition Compliance Rate 96.3%**
- **In-process Compliance Rate 94.9%**
- **Affirmed and Affirmed-in-part represents 63% of the total Board dispositions**



Technical Support Staff Accomplishments

- **Amendment Entry:**
 - End of FY 2009 34.4 Days**
 - End of FY 2010 5.2 Days**
- **Quality Error Rate of 1.9%**
- **TSS exceeded the goals for
Amendment Entry, Production, and
Quality Error Rate**



Green Tech Program

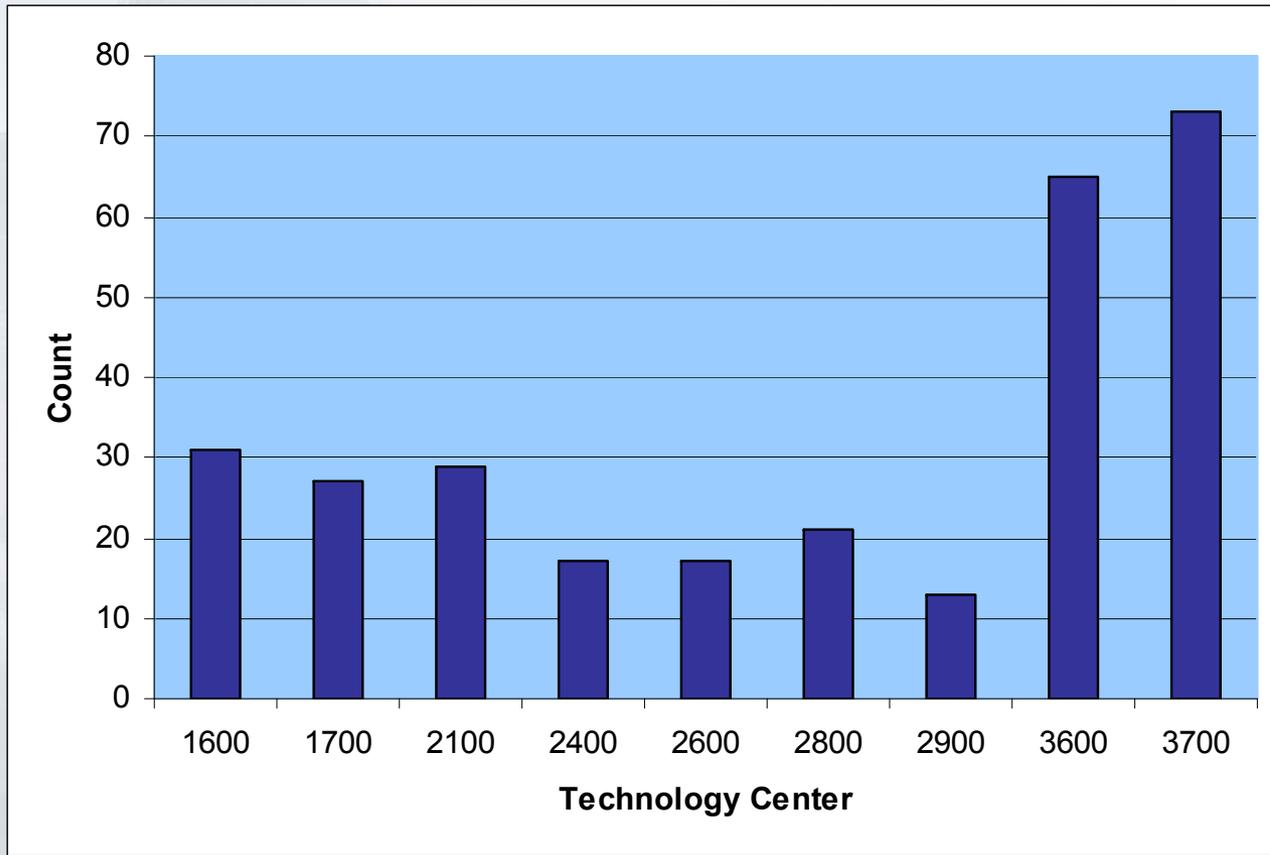
Petition Summary

Petitions awaiting decision	107
Petitions granted	800
Petitions dismissed	606
Petitions denied	152
Total Petitions	1665



Ombudsman Program

Total Inquiries by TC



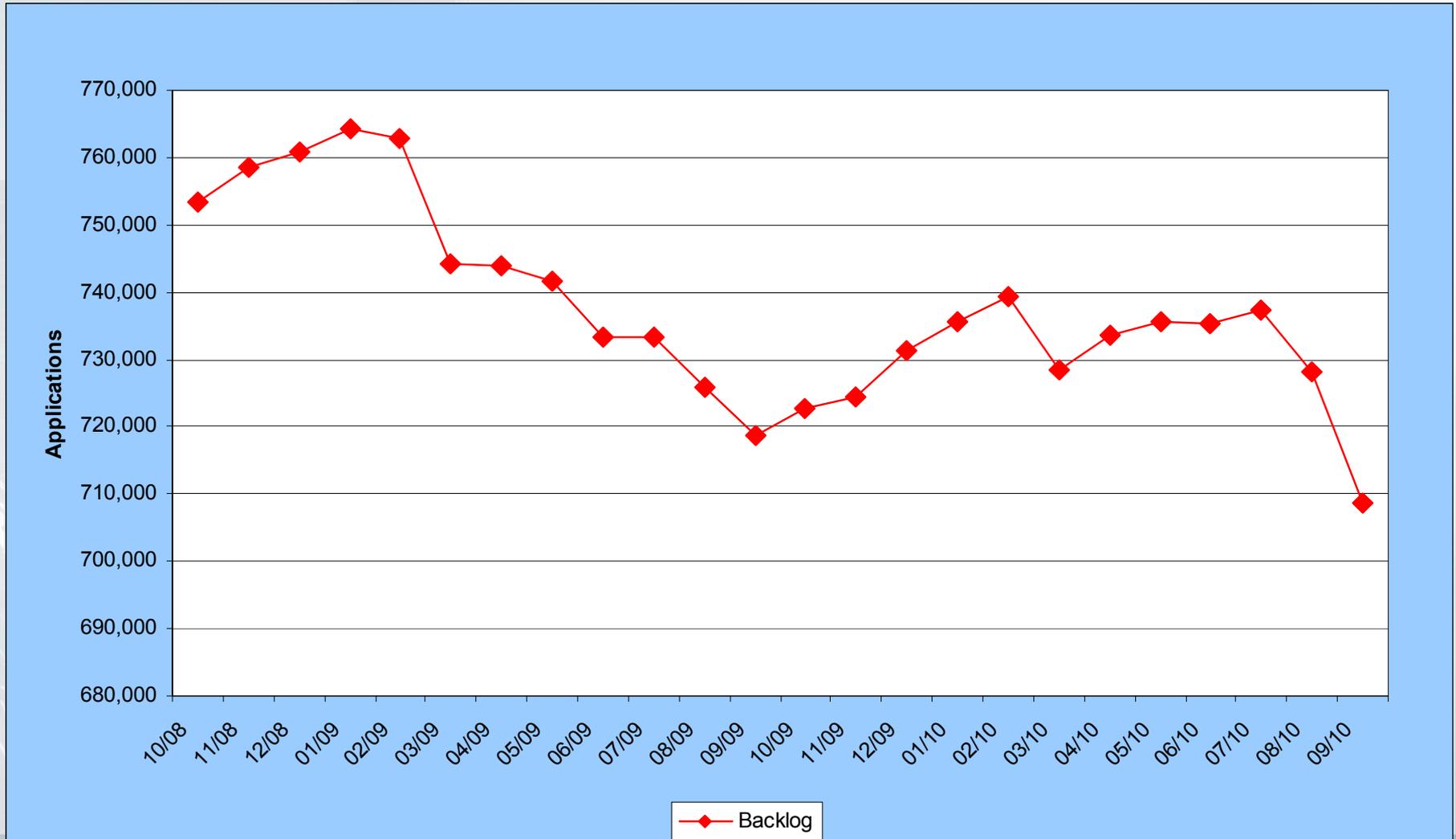


Interviews

- **Interview Training improved communication skills of our examiners**
 - interview time up nearly 40%
 - examiners logged 138,222 interview hours in FY 2010.
- **First Action Interview Pilot Program**
 - First action allowance rate over twice that for all filings
- **Applicants embrace the open, collaborative culture change**



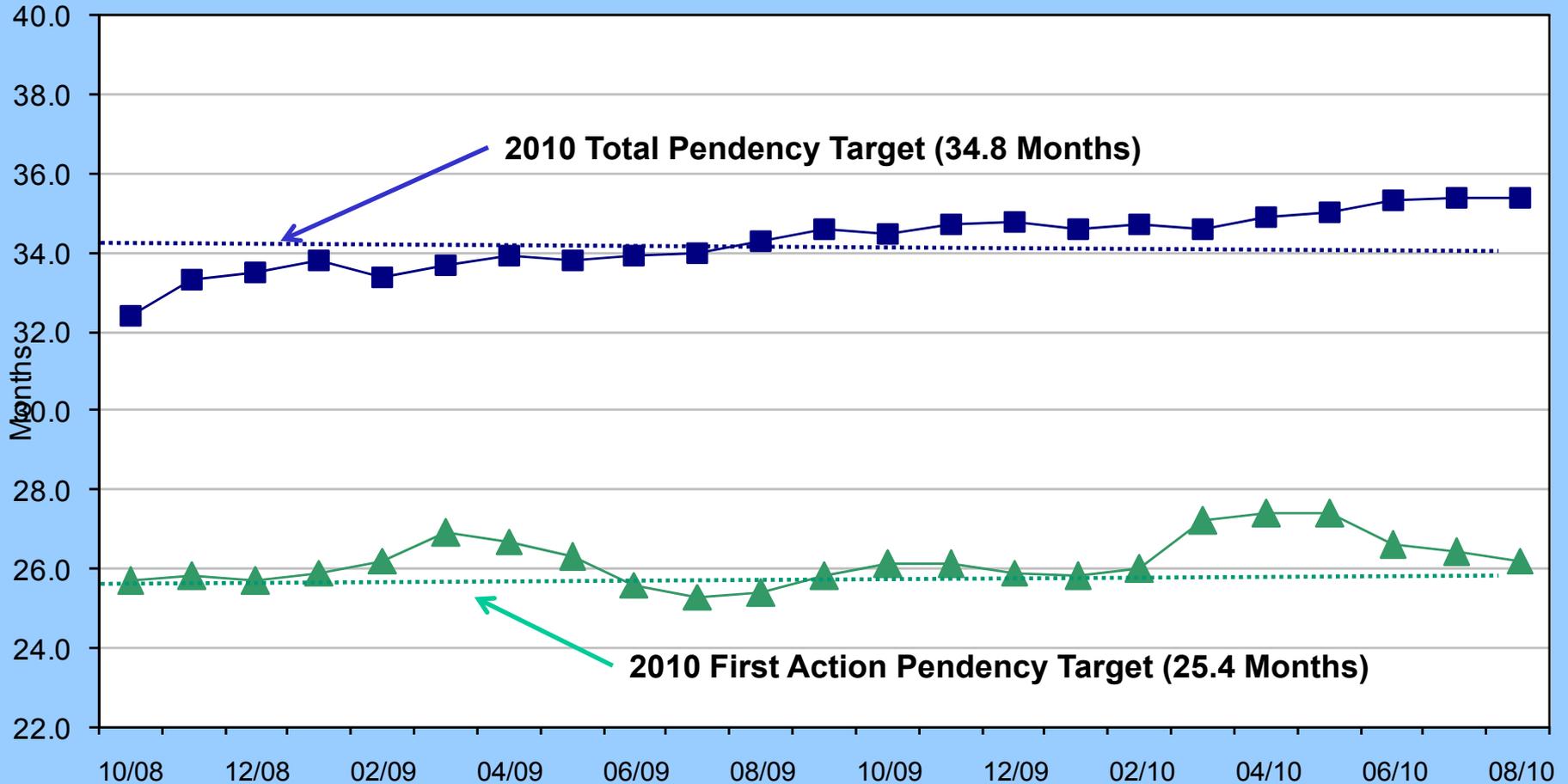
Backlog Cases





First Action Pendency and Total Pendency

FY 2009 – FY 2010 (year-to-date)





Average Allowance Rate

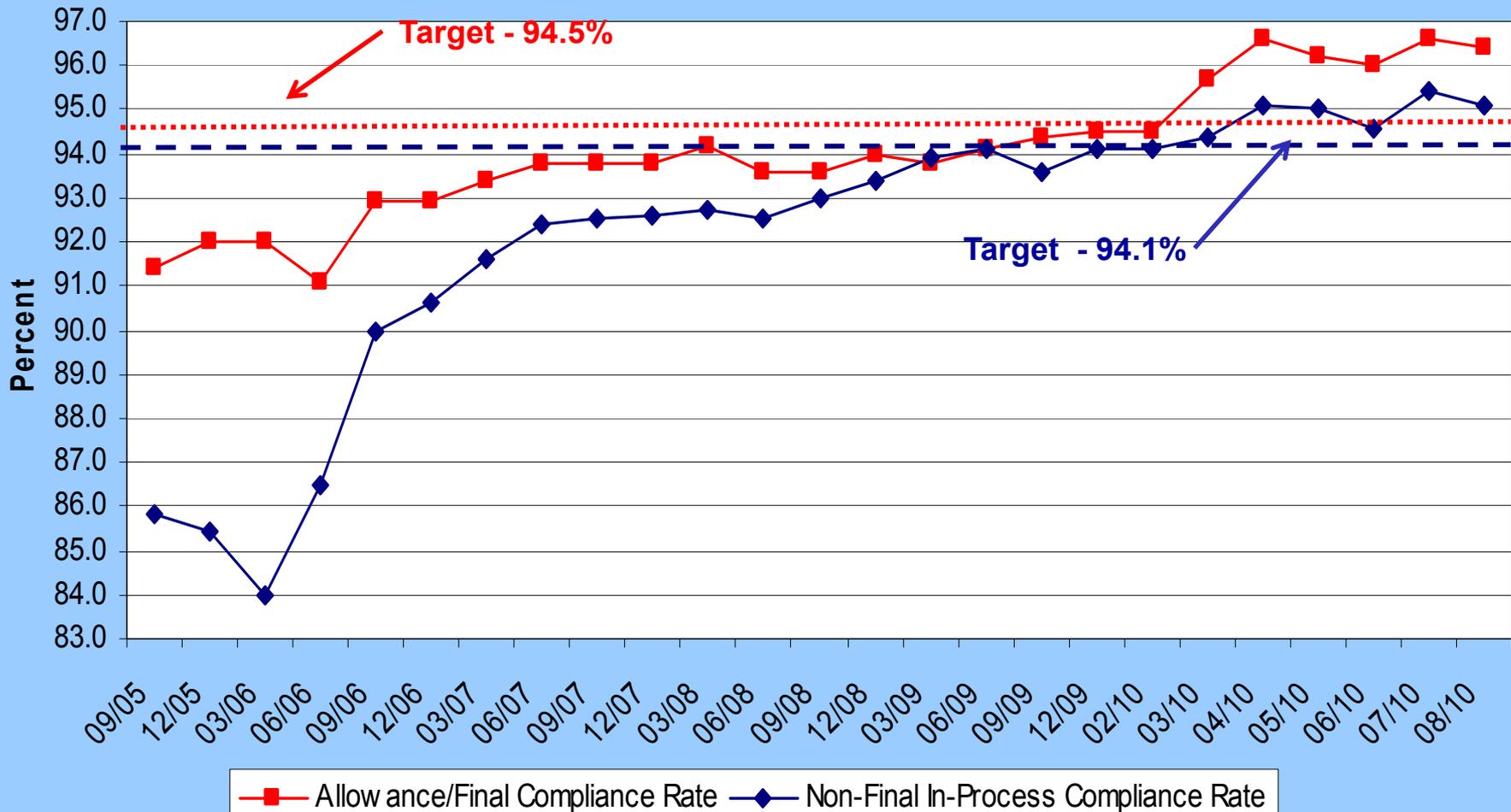
FY 2009 – FY 2010 (biweekly average)





Quality Measures

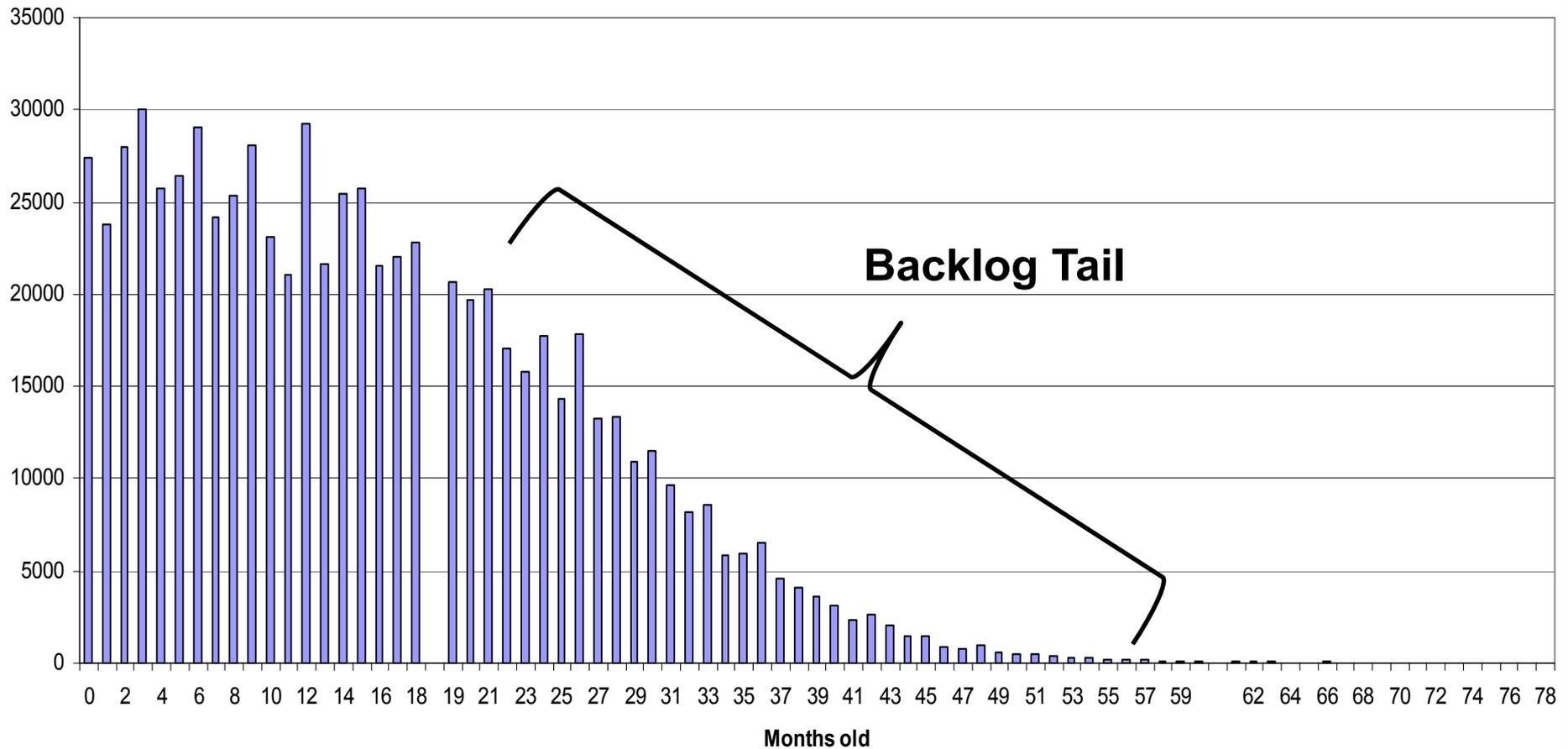
FY 2005 – FY 2010 (rolling 12-month average)





Current (UPR) Utility Plant Reissue Backlog

Backlog distribution Corps (Tail)





Improving Human Capital

Patent Count system initiative changes

- **Implementation began November 2009**

SPE and Examiner PAP

- **PAP changes, a necessary follow-up to count system change**
- **Aligns performance to Agency goals**



Patents Hoteling Program

- **Patents continues to push for greater workforce flexibility with the Patents Hoteling Program.**
- **There are almost 2500 patent examiners participating in the Hoteling program.**
- **We continue to expand the Hoteling program by 500 examiners per year.**
- **Investing in more robust collaboration tools to improve interactions with stakeholders.**



Examiner Hiring and Training

- **Hired 276 Examiners in FY 2010**
 - 33 Reinstatement Candidates
 - 11 Reemployed Annuitants
 - 98 IP experience Hires
 - 133 Patent Examiners
- **Attrition rate stayed low at a rate of 3.27% (minus retirees and transfers) in FY 2010.**
- **Projected hires of 1325 Patent Examiners in FY 2011.**
- **Four month Patent Training Academy program**



Improving Patent Resources

- **Patents End-to-End IT development**
 - Improving systems and processes for efficiency and decreased complexity
 - User input is major design element
- **Reengineering patent processes is a major project to streamline workflow. This project compliments the end-to-end IT development project.**



Thank You