

## OPQA INTERNAL QUALITY SURVEY QUESTIONS

### Demographic Section

1. Please indicate your current discipline.

### Internal Quality Factors

2. During the past quarter, please indicate your level of satisfaction with the following tools that are needed to perform your work. Consider content and reliability.
  - a. Search tools
  - b. Office Action tools
  - c. EDan
  - d. Other electronic resources
3. Please indicate your level of satisfaction over the past quarter with the training opportunities that have been provided to maintain/improve the quality of your work. Consider the number and diversity of trainings offered.
  - a. Technical training
  - b. Legal training
  - c. Practice and procedure
  - d. Automation training
  - e. Professional development
4. During the past quarter, please indicate your level of satisfaction with the effectiveness of training you have received to maintain or improve the quality of your work.
  - a. Technical training
  - b. Legal training
  - c. Automation training
  - d. Professional development
5. During the past quarter, please indicate your level of satisfaction with the effectiveness of coaching and mentoring received to maintain/improve the quality of your work.
  - a. Technical, including search
  - b. Practice and procedure
6. During the past quarter, overall, how would you rate the internal USPTO factors (training, tools, coaching, etc.) that impact your ability to provide high-quality patent examination?

### External Quality Factors

7. During the past quarter, consider your examination experiences relating to incoming patent applications. To what extent did the applicants and their agents/attorneys facilitate high-quality patent prosecution with respect to:
  - a. Clarity and completeness of specifications
  - b. Clarity of claims
  - c. Manageable number of claims
  - d. Claims drafted to capture concept of invention
  - e. Claims vary reasonably in scope from broad to narrow to facilitate examination
  - f. Art cited in IDS is material to patentability
  - g. Clarity of translations of foreign applications
  - h. Clarity and completeness of drawings
8. During the past quarter, consider your examination experiences relating to your written and personal interactions with applicants and their agents/attorneys. To what extent did the applicants and/or their agents/attorneys facilitate high-quality patent prosecution with respect to:
  - a. Clarity of responses to Office Actions

- b. Thoroughness of response to Office actions in addressing the specific issues set forth in the Office action
  - c. Citation to the specification and/or drawings that provide support for newly added claim limitations
  - d. Preparedness to efficiently and effectively conduct an interview
  - e. Professional demeanor displayed in an interview to advance prosecution
9. During the past quarter, overall, how would you rate the various external factors (patent applicants/agents/attorneys and their interactions) that impact your ability to provide high-quality patent examination?