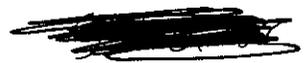


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DAVISON™

December 30, 2003

Davison
RIDC Park
595 Alpha Drive
Pittsburgh, PA 15238-2911



United States Patent and Trademark Office
Inventors Assistance Program
P.O. Box 2327
Arlington, VA 22202

• *Research*

Re: Lester R. Gotschall

• *Design*

Dear Sir or Madam:

I am the President of Davison Design & Development, Inc. and write to respond to the complaint submitted by Mr. Gotschall.

• *Production Samples*

I regret that Mr. Gotschall's complaint does have some merit. His product design was prepared and submitted to him through the use of a full color rendering of the product. He approved the design and the sample was prepared in conformity with the design. Davison notified him that it intended to ship the sample to a corporation for consideration. In response, Mr. Gotschall requested that Davison first send him the sample so that he could see the final product.

• *Packaging*

It is very rare that a client asks to see the final product sample. The reason for this is several-fold: First, the client receives a full color virtual rendering of the design for approval. After the product sample is constructed, the client receives color photographs of the product sample and information on the development, design and construction of the product. By not shipping the final product to the client, the sample is saved wear and tear and the possibility of loss or destruction in shipping. However, we agree that Mr. Gotschall has a contractual right to review the final product. Perhaps because requests such as his are so rare, and completely through inadvertence, Davison failed to ship the final product to him for review. We have since offered to resolve his complaint by simply shipping his product sample to him.

• *Inventegratton®*

• *Virtual Reality*

• *Patent Assistance*

Sincerely,

George M. Davison III

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