U.S. Department of Commerce U.S. Patent and Trademark Office



Privacy Impact Assessment for the Cardinal IP (CIP) Patent Cooperation Treaty Search Recordation System (PCTSRS)

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Concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer

Non-concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer

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06/14/2019

U.S. Department of Commerce Privacy Impact Assessment USPTO Patent Cooperation Treaty Search Recordation System (PCTSRS)

Unique Project Identifier: [1860] PTOC-018-00

Introduction: System Description

Provide a description of the system that addresses the following elements:

(a) Whether it is a general support system, major application, or other type of system

The Cardinal IP (CIP) Patent Cooperation Treaty Search Recordation System (PCTSRS) is a general support system that performs Patent Cooperation Treaty (PCT) searches and written opinions on behalf of the United States Patent and Trademark Office (USPTO). PCTSRS provides authenticated employees access to Patent Cooperation Treaty (PCT) applications. The purpose of this system is to support the USPTO's international application or PCT application process. The PCT provides a unified procedure for filing patent applications to protect inventions in each of its Contracting States. PCTSRS facilitates PCT searches and enables CIP employees to submit an accompanying written opinion regarding the patentability of the invention in question. PCTSRS has a FIPS 199 security impact categorization of Moderate.

PCTSRS is only accessible by authenticated employees from within the CIP network. There is no public access to the PCTSRS system. PCT opinions are submitted from CIP directly to the USPTO via a secure connection. The CIP network is protected by firewalls, anti-virus, and anti-spam systems. The CIP data center facility includes physical security implementations including proximity card access controls, hand-geometry biometric locks, video surveillance, and building security.

(b) System location

PCTSRS production servers are located at a remote Tier III data center in Oakbrook, IL.

(c) Whether it is a standalone system or interconnects with other systems (identifying and describing any other systems to which it interconnects)

PCTSRS is a standalone system which only shares data between the USPTO via a secure file transport.

(d) The way the system operates to achieve the purpose(s) identified in Section 4

The PCTSRS system consists of several servers for web, database, backup, and directory services. PCTSRS facilitates PCT searches and enables CIP employees to submit an

accompanying written opinion regarding the patentability of the invention in question. PCT application documents and patentability opinions are transferred between CIP and USPTO via a secure file transfer system hosted and maintained by the USPTO.

(e) How information in the system is retrieved by the user

Users retrieve data from the system via an internal web application (not Internet facing) which is secured by TLS.

(f) How information is transmitted to and from the system

Information is transmitted to and from the PCTSRS system via secure FTP which is hosted and maintained by the USPTO.

(g) Any information sharing conducted by the system

There is no information sharing conducted by the system other than the exchange between PCTSRS and the USPTO.

(h) The specific programmatic authorities (statutes or Executive Orders) for collecting, maintaining, using, and disseminating the information

35 U.S.C. 1, 2, 6, 41, 115, and 261; E.O. 9424; 5 U.S.C. 301

(i) The Federal Information Processing Standards (FIPS) 199 security impact category for the system

Moderate

Section 1: Status of the Information System

1.1 Indicate whether the inform	natio	n system is a new or ex	kisting	g system.	
☐ This is a new informati ☐ This is an existing informati (Check all that apply.)	•		es that	create new privacy risks	3.
Changes That Create New Priva	acy Ri	sks (CTCNPR)			
a. Conversions		d. Significant Merging		g. New Interagency Uses	
b. Anonymous to Non- Anonymous		e. New Public Access		h. Internal Flow or Collection	
c. Significant System Management Changes		f. Commercial Sources		i. Alteration in Character of Data	
j. Other changes that create new	privac	y risks (specify):			

and there is a SA	AOP a	ormation system in which copproved Privacy Impact As	_	•	•
Section 2: Information in	the S	ystem			
*		dentifiable information (PII ned, or disseminated. (Che	/		nation
Identifying Numbers (IN)		T		I	
a. Social Security*		e. File/Case ID		i. Credit Card	
b. Taxpayer ID		f. Driver's License		j. Financial Account	
c. Employer ID		g. Passport		k. Financial Transaction	
d. Employee ID		h. Alien Registration		Vehicle Identifier	
m. Other identifying numbers	(specif	y):			
*Evaluation for the need to c	allect i	maintain, or disseminate the Soci	al Seci	rity number including trung	rated
form:	oneci, i	maintain, of disseminate the Soci	ai Seci	arity number, including trunc	aicu
TOTHI.					
General Personal Data (GPI))				
a. Name		g. Date of Birth		m. Religion	
b. Maiden Name		h. Place of Birth		n. Financial Information	
c. Alias		i. Home Address	\boxtimes	o. Medical Information	
d. Gender		j. Telephone Number	\boxtimes	p. Military Service	$\overline{\Box}$
e. Age		k. Email Address		q. Physical Characteristic	,
f. Race/Ethnicity		Education		r. Mother's Maiden Nam	
s. Other general personal data				1. Would Sivialdell Nam	
s. Other general personal data	a (speci	119).			
Work-Related Data (WRD)					
a. Occupation		d. Telephone Number	\boxtimes	g. Salary	
b. Job Title		e. Email Address		g. Salary h. Work History	
c. Work Address	+	f. Business Associates		ii. Work History	
i. Other work-related data (s					
i. Other work-related data (s	specify)	•			
D'A' E. A. B'	4. •	(DED)			
Distinguishing Features/Bior	netrics			DMA D C1	
a. Fingerprints		d. Photographs		g. DNA Profiles	
b. Palm Prints		e. Scars, Marks, Tattoos		h. Retina/Iris Scans	
c. Voice		f. Vascular Scan		i. Dental Profile	
Recording/Signatures j. Other distinguishing featu	nog / l -: -	matrics (specify):	<u> </u>	<u> </u>	
j. Other distinguishing featu	168/010	menies (specify):			
	24 D 4	(CAAD)			1
System Administration/Audi	t Data			ID E'I A 1	
a. User ID	$\perp \perp$	c. Date/Time of Access		e. ID Files Accessed f. Contents of Files	
b. IP Address		d. Queries Run	1 1 1	f. Contents of Files	

Other Information (specif	fy)				
2 Indicate sources of	f the PII/I	BII in the system. (Check	all tha	et apply.)	
		Bir in the system. (Sheen)		· uppi,,	
Directly from Individual a	about Who	om the Information Pertains			
In Person		Hard Copy: Mail/Fax		Online	
Telephone		Email			
Other (specify):					•
Government Sources		od pogp		01 7 1 1	1 -
Within the Bureau		Other DOC Bureaus	$\perp \perp$	Other Federal Agencies	
State, Local, Tribal		Foreign			
Other (specify):					
Non-government Sources	Тп	D'- + C +		C '1D + D 1	Т г
Public Organizations		Private Sector		Commercial Data Brokers	1
Third Party Website or App Other (specify):	olication				
Julei (specify).					
B Describe how the a	accuracy	of the information in the sy	ystem	is ensured.	
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		keting system that is only			
		nployees. This system is no	-	•	
		ervers are located at a remo			
		urity measures including p			
		video surveillance, and bu			
	screened	CIP employees who requi	re this		
				ers between the USPTO a	
		cess to PCT data. All data	transf	erb certification correction	nd
The PCTSRS system lo	ogs all ac	cess to PCT data. All data ted connections which ensu			nd
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The PCTSRS system to CIP are performed ove integrity. 4 Is the information of	ogs all ac er encrypt	ed connections which ensu	on Act	nfidentiality and data	nd

	T 0 (51 0001 P)				
	0651-0031 Patent Processing				
	0651-0032 Initial Patent Application				
	No the information is not severed by the Department Reduction Act				
	No, the information is not covered by the Paperwork Reduction Act.				
	1				
2.5 Ir	ndicate the technologies used that con	ntain 1	PII/BII in ways that have not been previous	1v	
_	· ·	nam 1	111 DII iii ways mat have not been previous	,1 y	
a	eployed. (Check all that apply.)				
	ologies Used Containing PII/BII Not Prev	iously			
Smart			Biometrics		
Caller-			Personal Identity Verification (PIV) Cards		
Other ((specify):				
	There are not any technologies used that cor	ntain P	II/BII in ways that have not been previously deploy	ed.	
Section	3: System Supported Activities				
Section	5. System Supported Activities				
2.1 T	1' 4 TT 4 4 1 4' '4'	1 '	1		
		c 337/h1/			
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	pply.)	5 W1110	ch raise privacy risks/concerns. (Check all	that	
a	pply.)	5 WIII	ch raise privacy risks/concerns. (Check all	that	
Activit	pply.)				
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Activit Audio Video	ties recordings surveillance				
Activit Audio Video	ties recordings		Building entry readers		
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Activit Audio Video Other (Section 4.1 Ir (C Purpor To dete For addr For liti For civ To imp	ties recordings surveillance (specify): There are not any IT system supported activ 4: Purpose of the System adicate why the PII/BII in the IT syst Check all that apply.) se ermine eligibility ministrative matters gation ril enforcement activities prove Federal services online	ities w	Building entry readers Electronic purchase transactions hich raise privacy risks/concerns. being collected, maintained, or disseminat For administering human resources programs To promote information sharing initiatives For criminal law enforcement activities For intelligence activities For employee or customer satisfaction	ed.	
Activit Audio Video Other (Section 4.1 Ir (C Purpor To dete For adr For liti For civ To imp For we	ties recordings surveillance (specify): There are not any IT system supported activ 4: Purpose of the System adicate why the PII/BII in the IT syst Check all that apply.) se ermine eligibility ministrative matters gation fil enforcement activities	ities w	Building entry readers Electronic purchase transactions hich raise privacy risks/concerns. being collected, maintained, or disseminat For administering human resources programs To promote information sharing initiatives For criminal law enforcement activities For intelligence activities	ed.	

Section 5: Use of the Information

5.1 In the context of functional areas (business processes, missions, operations, etc.) supported by the IT system, describe how the PII/BII that is collected, maintained, or disseminated will be used. Indicate if the PII/BII identified in Section 2.1 of this document is in reference to a federal employee/contractor, member of the public, foreign national, visitor or other (specify).

The PII/BII that is collected is used to identify PCT patent applicants. The information is collected and disseminated by the Patent ingress systems owned and operated by USPTO.
The PCTSRS system does not disseminate this information outside of the organization.

5.2 Describe any potential threats to privacy as a result of the bureau's/operating unit's use of the information, and controls that the bureau/operating unit has put into place to ensure that the information is handled, retained, and disposed appropriately. (For example: mandatory training for system users regarding appropriate handling of information, automatic purging of information in accordance with the retention schedule, etc.)

There are no known threats to privacy as a result of the use of the information and controls

put in place to ensure that the information is handled, retained, and disposed of appropriately.

Section 6: Information Sharing and Access

6.1 Indicate with whom the bureau intends to share the PII/BII in the IT system and how the PII/BII will be shared. (*Check all that apply.*)

Recipient	How Information will be Shared			
Recipient	Case-by-Case	Bulk Transfer	Direct Access	
Within the bureau		\boxtimes		
DOC bureaus				
Federal agencies				
State, local, tribal gov't agencies				
Public				
Private sector		\boxtimes		
Foreign governments				
Foreign entities				
Other (specify):				

The PII/BII in the system will not be shared.

6.2 Indicate whether the IT system connects with or receives information from any other IT systems authorized to process PII and/or BII.

Yes, this IT system connects with or receives information from another IT system(s) authorized to process PII and/or BII.

Provide the name of the IT system and describe the technical controls which prevent PII/BII leakage:

PCTSRS connects to the USPTO File Transfer system which is a part of the NSI Master System.

In accordance with the USPTO Privacy Policy guidelines, the Cardinal IP (CIP) PCTSRS system is designed and administered to ensure the confidentiality of PII provided to PCTSRS by USPTO. Bibliographic data (Inventory name, Inventor address, Citizenship, Correspondence address, Employer name and address, Telephone number[s], and E-mail address) are collected from the applicant or applicant's legal representative and attached to the electronic patent application files sent to PCTSRS. During processing, the information is passed through to various stages of the PCTSRS workflow. The information is not shared with any entity outside of PCTSRS operational facility.

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Specific safeguards that are employed by Cardinal IP to protect the patent applications include:

- The PCTSRS system and its facility are physically secured and closely monitored. Only individuals authorized by PCTSRS to access USPTO data are granted logical access to the system.
- All patent information is encrypted when transferred between PCTSRS and USPTO using secure electronic methods.
- Technical, operational, and management security controls are in place at Cardinal IP and are verified regularly.
- Periodic security testing is conducted on the PCTSRS system to help assure than any new security vulnerabilities are discovered and fixed.
- All Cardinal IP personnel are trained to securely handle patent information and to understand their responsibilities for protecting patents.

	No, this IT system does not connect with process PII and/or BII.	or receive	e information from another IT system(s) authorized	l to
6.3		have acc	cess to the IT system and the PII/BII. (Che	eck
Clas	s of Users			
	eral Public		Government Employees	
Cont	tractors	\boxtimes		
Othe	er (specify):			
Sectio 7.1	on 7: Notice and Consent Indicate whether individuals will be disseminated by the system. (Chec		d if their PII/BII is collected, maintained, o	or
\boxtimes	discussed in Section 9.		ords notice published in the Federal Register and	
	Yes, notice is provided by a Privacy Act and/or privacy policy can be found at:	statement	and/or privacy policy. The Privacy Act statement	<u>-</u> •
\boxtimes	Yes, notice is provided by other means.	the pater	how: Notice is provided at the time of collection bat front-end systems.	y
	No, notice is not provided.	Specify	why not:	
7.2			an opportunity to decline to provide PII/Bl	II.
	Yes, individuals have an opportunity to decline to provide PII/BII.	Specify	iow:	
\boxtimes	No, individuals do not have an opportunity to decline to provide PII/BII.	decline t by the procovered COMMI Recognin TM-7, P Patent A	why not: Individuals may have the opportunity to o provide their PII/BII. That option would be offered imary patent application ingress system, which is under the system of records at USPTO: ERCE/PAT-TM-1, Attorneys and Agents Registere zed to Practice Before the Office; COMMERCE/PAT-TM-9, assignment Records; & COMMERCE/PAT-TM-10, Accounts and Electronic Funds Transfer Profiles.	ed or AT-
			ormation is volunteered by individuals as a part of toplication process.	the
7.3	Indicate whether and how individuation their PII/BII.	als have	an opportunity to consent to particular use	s of
	Yes, individuals have an opportunity to consent to particular uses of their	Specify	10W:	

PII/BII.	
No, individuals do not have an opportunity to consent to particular uses of their PII/BII.	Specify why not: Individuals may have the opportunity to consent to particular uses of their PII/BII. That option would be offered by the primary patent application ingress system, which is covered under the system of records at USPTO: COMMERCE/PAT-TM-1, Attorneys and Agents Registered or Recognized to Practice Before the Office; COMMERCE/PAT-TM-7, Patent Application Files; COMMERCE/PAT-TM-9, Patent Assignment Records; & COMMERCE/PAT-TM-10, Deposit Accounts and Electronic Funds Transfer Profiles. That information is volunteered by individuals as a part of the patent application process.

7.4 Indicate whether and how individuals have an opportunity to review/update PII/BII pertaining to them.

	Yes, individuals have an opportunity to review/update PII/BII pertaining to them.	Specify how:
\boxtimes	No, individuals do not have an opportunity to review/update PII/BII pertaining to them.	Specify why not: Individuals may have the opportunity to review/update the PII/BII pertaining to them. That option would be offered by the primary patent application ingress system, which is covered under the system of records at USPTO: COMMERCE/PAT-TM-1, Attorneys and Agents Registered or Recognized to Practice Before the Office; COMMERCE/PAT-TM-7, Patent Application Files; COMMERCE/PAT-TM-9, Patent Assignment Records; & COMMERCE/PAT-TM-10, Deposit Accounts and Electronic Funds Transfer Profiles.

Section 8: Administrative and Technological Controls

8.1 Indicate the administrative and technological controls for the system. (*Check all that apply.*)

\boxtimes	All users signed a confidentiality agreement or non-disclosure agreement.
\boxtimes	All users are subject to a Code of Conduct that includes the requirement for confidentiality.
\boxtimes	Staff (employees and contractors) received training on privacy and confidentiality policies and practices.
\boxtimes	Access to the PII/BII is restricted to authorized personnel only.
\boxtimes	Access to the PII/BII is being monitored, tracked, or recorded. Explanation:
\boxtimes	The information is secured in accordance with FISMA requirements. Provide date of most recent Assessment and Authorization (A&A): May 17, 2018 This is a new system. The A&A date will be provided when the A&A package is approved.
\boxtimes	The Federal Information Processing Standard (FIPS) 199 security impact category for this system is a moderate or higher.
\boxtimes	NIST Special Publication (SP) 800-122 and NIST SP 800-53 Revision 4 Appendix J recommended security controls for protecting PII/BII are in place and functioning as intended; or have an approved Plan of Action and Milestones (POA&M).

\boxtimes	A security assessment report has been reviewed for the supporting information system and it has been determined that there are no additional privacy risks.
	determined that there are no additional privacy risks.
	Contractors that have access to the system are subject to information security provisions in their contracts
	required by DOC policy.
\boxtimes	Contracts with customers establish ownership rights over data including PII/BII.
\boxtimes	Acceptance of liability for exposure of PII/BII is clearly defined in agreements with customers.
	Other (specify):

8.2 Provide a general description of the technologies used to protect PII/BII on the IT system. (*Include data encryption in transit and/or at rest, if applicable*).

PCTSRS is an internal web docketing system that is only accessible by authenticated/authorized CIP employees. This system is not publicly accessible via the Internet. PCTSRS production servers are located at a remote Tier III data center. This data center facility includes physical security implementations including proximity card access controls, hand-geometry biometric locks, video surveillance, and building security. PCT data is only accessible by properly screened CIP employees who require this data to perform their job. The PCTSRS system logs all access to PCT data. All data transfers between the USPTO and CIP are performed over encrypted connections which ensure confidentiality and data integrity.

Section 9: Privacy Act

9.1 Indicate whether a system of records is being created under the Privacy Act, 5 U.S.C. § 552a. (A new system of records notice (SORN) is required if the system is not covered by an existing SORN).

As per the Privacy Act of 1974, "the term 'system of records' means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual."

Yes, this system is covered by an existing system of records notice (SORN). Provide the SORN name and number (<i>list all that apply</i>):	
PAT/TM—1 Attorneys and Agents Registered or Recognized to Practice Before the Office PAT/TM—7 Patent Application Files PAT/TM—9 Patent Assignment Records PAT/TM—10 Deposit Accounts and Electronic Funds Transfer Profiles	
Yes, a SORN has been submitted to the Department for approval on (date).	
No, this system is not a system of records and a SORN is not applicable.	

Section 10: Retention of Information

10.1 Indicate whether these records are covered by an approved records control schedule and monitored for compliance. (*Check all that apply.*)

☐ There is an approved record control schedule.

	Provide the name of the record control schedule:				
	Patent Examination Working Files (N1-241-10-1:4.2)				
	No, there is not an approved record control schedule. Provide the stage in which the project is in developing and submitting a records control schedule:				
\boxtimes	Yes, retention is monitored for compliance to the schedule.				
	No, retention is not monitored for compliance to the schedule. Provide explanation:				
10.2 Indicate the disposal method of the PII/BII. (Check all that apply.) Disposal					
	dding	\boxtimes	Overwriting	\boxtimes	
Dega	ussing	\boxtimes	Deleting		
Other	Other (specify):				
11.1	n 11: NIST Special Publication 800 Indicate the potential impact that coul organization if PII were inappropriate (The PII Confidentiality Impact Level Processing Standards (FIPS) 199 sections.	d result ly acce is not t urity im	t to the subject individuals and/or the ssed, used, or disclosed. The same as the Federal Information apact category.)		
	Low – the loss of confidentiality, integrity, or availability could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals. Moderate – the loss of confidentiality, integrity, or availability could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.				
	High – the loss of confidentiality, integrity, or availability could be expected to have a severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals.				

11.2 Indicate which factors were used to determine the above PII confidentiality impact levels. (*Check all that apply.*)

\boxtimes	Identifiability	Provide explanation: Occupation, name, title, address, phone number, & email address.	
	Quantity of PII	Provide explanation:	
	Data Field Sensitivity	Provide explanation:	
\boxtimes	Context of Use	Provide explanation: Information is used to facilitate PCT searches by contractors working outside of the USPTO environment.	
	Obligation to Protect Confidentiality	Provide explanation:	

\boxtimes	Access to and Location of PII	Provide explanation: Because the information containing PII must be transmitted outside of the USPTO environment, there is an added need to ensure the confidentiality of information during transmission.				
	Other:	Provide explanation:				
Section 12: Analysis						
2.1 Identify and evaluate any potential threats to privacy that exist in light of the information collected or the sources from which the information is collected. Also, describe the choices that the bureau/operating unit made with regard to the type or quantity of information collected and the sources providing the information in order to prevent or mitigate threats to privacy. (For example: If a decision was made to collect less data, include a discussion of this decision; if it is necessary to obtain information from sources other than the individual, explain why.)						
trans		n from any sources other than the USPTO secure file to privacy existent in light of the information collected				
2.2	Indicate whether the conduct of t	this PIA results in any required business process changes.				
	Yes, the conduct of this PIA results in Explanation:	required business process changes.				
\boxtimes	No, the conduct of this PIA does not r	result in any required business process changes.				
2.3	Indicate whether the conduct of t	this PIA results in any required technology changes.				
	Yes, the conduct of this PIA results in Explanation:	required technology changes.				

No, the conduct of this PIA does not result in any required technology changes.