

Office of the Chief Information Officer (OCIO) update

Jamie Holcombe
Chief Information Officer

Lisa Hilton
Trademarks Product Line Manager

UNITED STATES
PATENT AND TRADEMARK OFFICE



OCIO IT Highlights

- Implemented system changes across the Trademarks product line to support the Trademark Modernization Act
- Implemented Identity Verification for all TEAS public users on Jan 8, 2022
 - As of Jan 19, 2022 we have successfully processed ~ 4583 Identify verifications with no major issues being reported
- Implemented new system monitoring tool that enables the following:
 - Increased ability to discover and address system issues
 - Baked in monitoring to catch and resolve issues early during development
 - Scalable real-time and automated remediation

OCIO IT Highlights

- Continued Agile infrastructure improvements for Trademark Systems:
 - Completed DevSecOps Pipelines to enhance the software development and deployment lifecycle
- Remediated Log4j vulnerability for external systems

